



# Wake County CoC Membership Meeting

Monday, October 10, 2022



# Wake County CoC Membership Meeting

**START RECORDING**

# NC 507 Meeting “Ground Rules”

**This is a public discussion, not a debate.** The purpose is *not* to win an argument, but to hear many points of view and explore many options and solutions.

**Everyone is encouraged to participate.** You may be asked to share what you think, or we may ask for comments from those who haven't spoken. It is always OK to "pass" when you are asked to share a comment.

**No one or two individuals should dominate a discussion.** If you have already voiced your ideas, let others have an opportunity. When you speak, be brief and to the point.

**When you speak, state your name and your org if appropriate.** In a public meeting, it is helpful to know who is speaking as well as where they live in the community.

**One person speaks at a time.** Refrain from side conversations. Pay attention to the person speaking. If you think you will forget an idea that comes to mind, write it down.

**Listen to and respect other points of view.**

**Do your best to understand the pros and cons of every option,** not just those you prefer. Be as objective and fair-minded as you can be.

**Seek first to understand, not to be understood.** Ask questions to seek clarification when you don't understand the meaning of someone's comments.

**Respect facilitator / Stick to agenda:** Most of our meetings are time sensitive. We do recognize that at times a topic or issue may arise that requires further discussion. Allow for that topic to be added at the end of the agenda or allow staff to schedule a meeting to address the issue specifically.

# AGENDA



1.	<b>Community Updates</b> Open Forum	Decorba
2.	<b>CoC Committees / Actions</b> Governing Board Chair / Vice-Chair Report NC 507 System Design Clinic  Committee Update <ul style="list-style-type: none"> <li>• CAS</li> <li>• Data Advisory</li> <li>• CoC-HERC</li> <li>• Nominations</li> <li>• Funding Review Committee</li> <li>• Street Outreach</li> <li>• EHV</li> </ul> HUD CoC / ESG Updates / SNOFO LEU Update HMIS Help Desk Update Access Hub Update BNL	Decorba White / Denis Elliott RWP & Kay Moshier McDivitt  David Harris Vanessa Kopp Vance Haywood Denis Elliott Rick Miller Haraway RWP RWP RWP Vanessa Kopp RWP RWP RWP

Community  
Updates:  
Open Forum



# Open Forum

- Celebrations: A recent joy, win, or celebration
- Requests: What do you need, how can someone here help?
- Announcements: Events, programs, new staff?
- Special Topics of Interest

# Chair / Vice Chair Report

# Chair / Vice Chair Report

## Governing Board Member Terms

- **All** Governing Board Members terms expire Dec 31, 2022
- Notify CoC if you want to renew or let your term expire
  - We NEED some to renew to allow us to stagger terms
- If you are currently not a Governing Board member, but would like to be considered, please notify the CoC.
- Full slate of members will be voted on Jan 2023
- Nominations Committee will begin meeting bi-weekly following Oct 27<sup>th</sup> Governing Board Meeting

## Collaborative Applicant Status

- Referring and utilizing docs:
  - Wake County Continuum of Care Collaborative Applicant and HMIS Lead MOU Requirements
  - CoC Governing Board Requirements



# NC 507 CoC Strategic System Design Clinic

# NC 507 CoC Strategic System Design

Kay Moshier McDivitt – National Alliance to End Homelessness

# Committee Reports

CAS Committee

Data Advisory

CoC-HERC

Nominations

Funding Review Committee

Street Outreach

EHV (Emergency Housing Vouchers)

# Coordinated Access System Committee

# Coordinated Access System Committee

## New Focus Area: Back End Services

- Recommend implementation of Community Ques
- Assessment of Byname List
- Assessment of ViSPDAT Tool
- Literature Review on other Tools

# Coordinated Access System Committee

## New Prioritization Tool

- Reviewing Research on Prioritization in other communities
- Greater Focus on gaps at the local level to be incorporated into new process
- New Process to prioritize clients seeking services earlier in their housing crisis
- Seeking feedback from COC Agencies
- Requesting Prioritization be a topic at the NAEH COC System Design Workshops  
>being held in October

# Coordinated Access System Committee

## Committee Work To Do List

- Agency Interviews to determine effectiveness of and timelessness of referrals
- Envisioning future Access Hub opportunities
- Structure for handling emergencies and afterhours housing crisis protocols
- Use of New Clarity system to further effectively integrate Coordinated Access thorough community

**COMMITTEE MEETS THIRD WEDNESDAYS AT 10:00AM**

# Data Advisory Committee



# Data Advisory Committee

- Clarity Connect 2022 Debrief
- Reviewing licensing information and setting
- Set analysis intentions for 2023
- Set Priorities for HMIS functionality

# CoC—HERC Committee

# CoC - HERC

The HERC (Homeless Emergency Response Committee) continues to meet weekly on Thursdays at 1pm.

HERC coordinated with several community organizations and partners to declare White Flag during Hurricane IAN.

- The primary shelter location served 100 individuals
- The Salvation Army provided shelter to 6 families.

Our primary focus at this point is coordinating White Flag Shelter for the '22-'23 winter season (November thru March). Locating a building(s) or host site(s) is currently our major obstacle.

We are working with several leads that have been generated from a plea made by The Partnership to Prevent and End Homelessness.

We are also working with several local faith communities in this search.

Once planning for the Winter White Flag operations is completed, we will resume our work of reviewing and establishing Emergency Operations Plans.

# Nominations Committee

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## The Lived Expertise Committee

- Working on setting their next meeting for later this week or the following week.
- We still need more members for the LEC

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# Funding Review Committee

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1. The Funding Review Committee read and scored SNOFO project applications the week of the 19th and held interviews with applicants on the 26th and 27th. The committee then met on Friday, the 30th to rank the applications and make its funding recommendations to the governing board. Decorba White, Stephen Gruver and Rick Miller-Haraway recused themselves from scoring proposals and did not participate in the meeting to decide upon funding recommendations because each are affiliated with agencies which are subrecipients in the proposal submitted by Wake County.
2. Our community owes a huge debt of gratitude to Amanda Renfrow, Stephanie Williams and Meredith Yuckman for their diligent and comprehensive review and ranking of proposals.
3. The NC 507 Governance Board voted to approve the funding recommendations via an email vote concluded by noon on Wednesday, 10-5-22.

# Funding Review Committee

<i>Organizations Considered for Funding</i>	<i>\$\$ Amount Requested(3 yr total)</i>	<i>\$ Amount Recommended (3 yr total)</i>
Haven House – SSO Street Outreach	\$412,031	\$0.00
Raleigh Wake Partnership – HMIS	\$270,000	\$ 225,936
Raleigh Wake Partnership – SSO CE	\$712,500	\$596,170
Wake County Govt HACR – SSO Other	\$2,669,136	\$2,333,533
Wake County Govt HACR – SSO Street Outreach	\$2,368,278	\$1,981,776

4. If any appeals are made, they will be considered by the 3 members of the committee without conflicts of interest at a meeting on Wed Oct 12. If necessary, a vote by the Governing Board will occur on Oct 13.



# Street Outreach Workgroup

# Street Outreach



- Currently 138 active households enrolled in Street Outreach.
  - This includes 18 Chronic homeless and 120 Non-Chronic
  - Also, 43 families, and 95 singles

Street Outreach teams are currently engaging with 8 different encampments, as well as working with RDU airport.

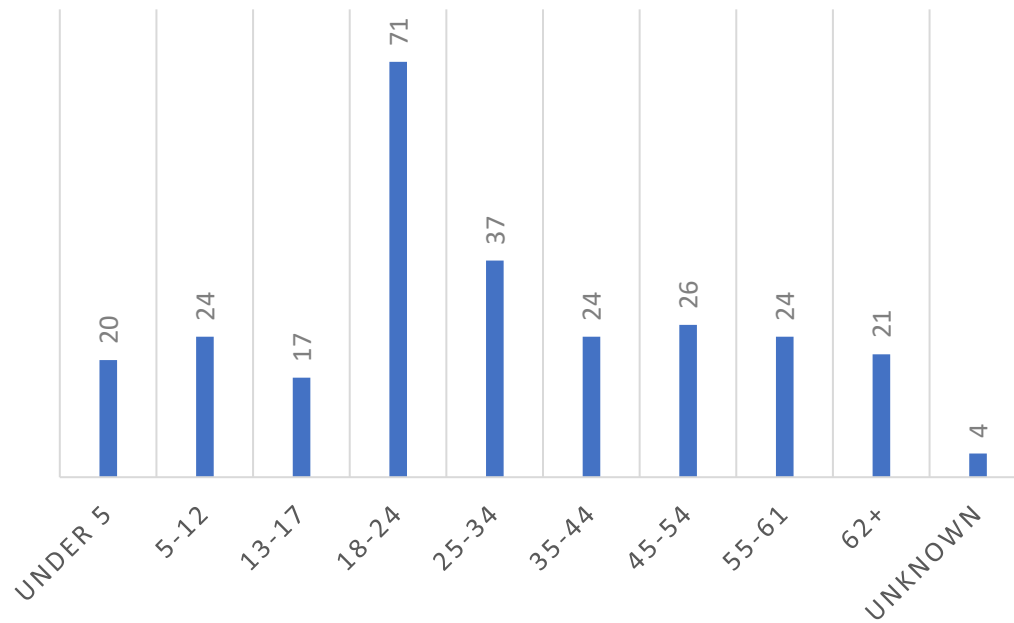
The Street Outreach Workgroup is working to engage with GoTriangle bus system to address increased unsheltered persons.

- The Street Outreach Workgroup has recently learned of the possible closure of both the Quality Inn and Raleigh Inn on New Bern Ave.

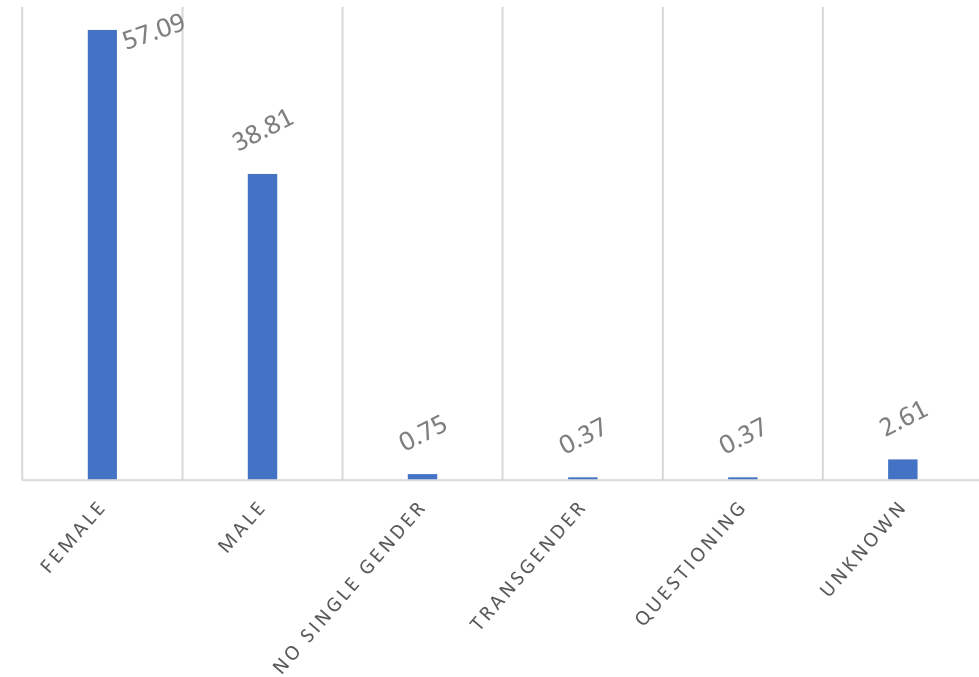
Workgroup is waiting to identify a new chairperson

# Street Outreach Demographics

## AGE RANGE

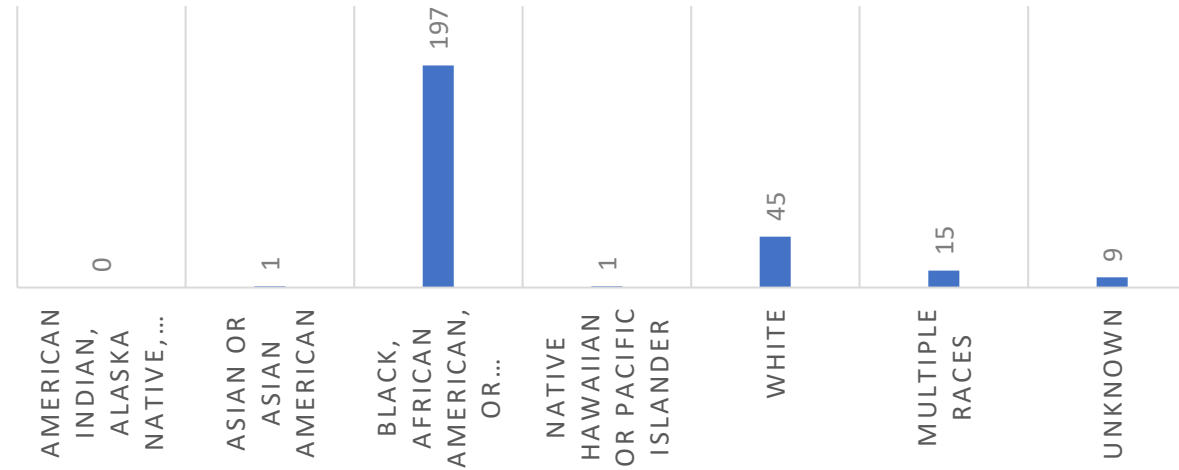


## GENDER

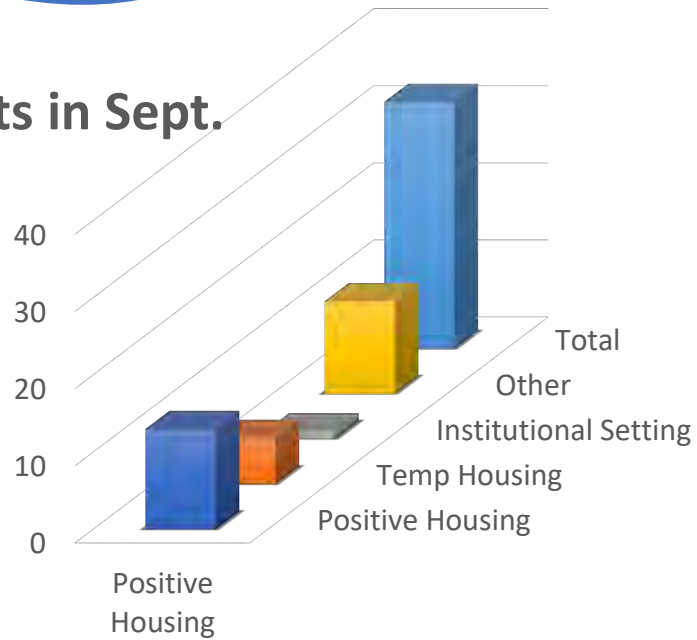


# Street Outreach Demographics Cont.

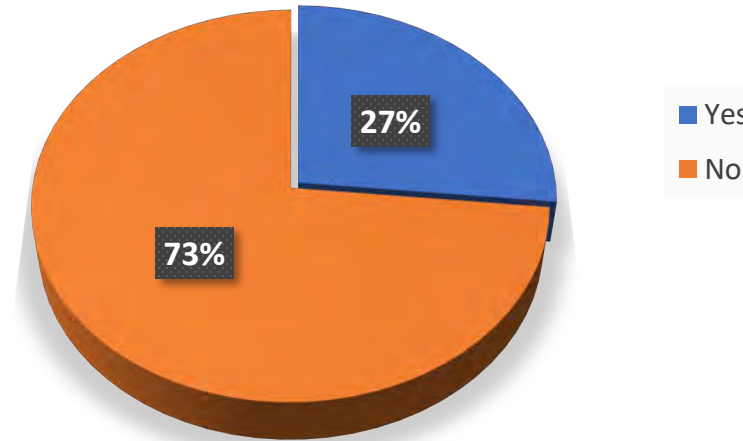
## RACE



## Exits in Sept.



## Chronic Homeless



# Emergency Housing Vouchers Workgroup

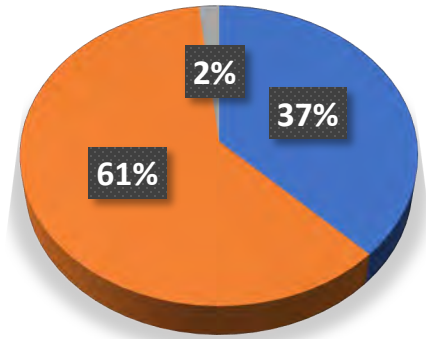
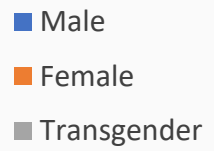
# EHV Workgroup

<b>Provided EHV</b>	<b>138</b>
Identified/Names Submitted to RHA	121
Housed	36
Ported to another County	2
Withdrawn	37
Remaining to be Submitted	39
<b>Currently Searching for Housing</b>	<b>22</b>
Pending/Waiting on Inspection	10

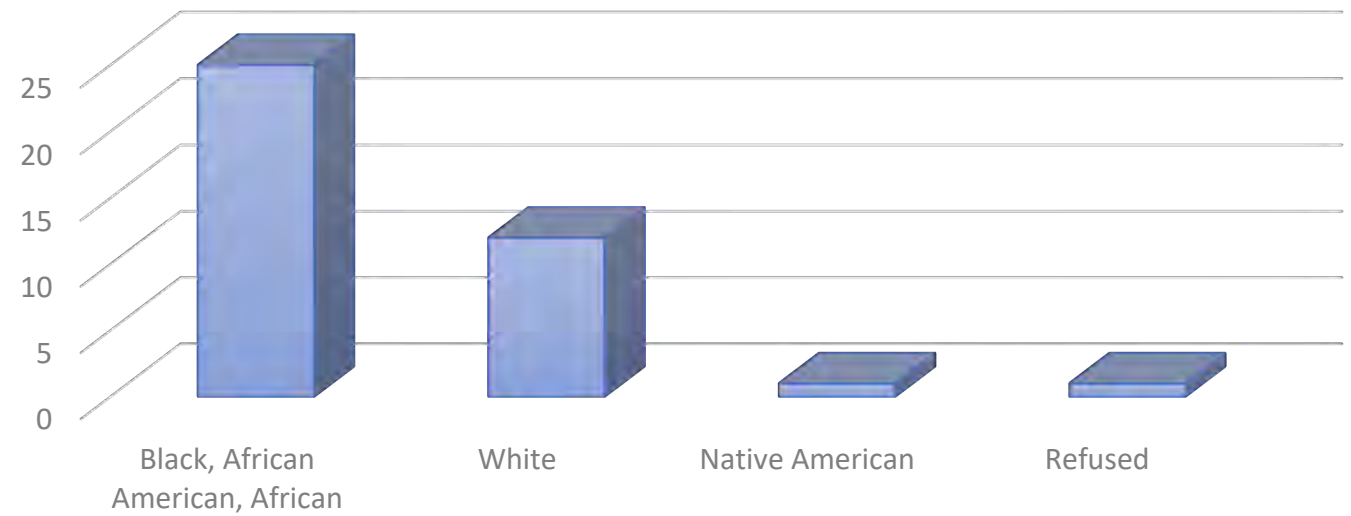
\*Remainder are waiting on orientation from RHA\*

# EHV Demographics

## Gender



## Race



HUD CoC NOFO / NC ESG /  
Special NOFO



# Funding Updates

- **HUD NOFO Submitted 9/29/22** Tier 1 Funding \$4,186,906 | Tier2 (Bonus) Funding \$964,958 (\$503,742 DV)
- **NC ESG RFA Submitted 9/29/22** Fair Share \$400,923
- **Special NOFO:**
  - Oct 5: Applicant Funding Notifications
  - Oct 11: Appeals Deadline
  - Oct 12: Projects submitted in esnaps
  - Oct 17: Project Submitted and Consolidated Application Posted
  - Oct 19: Consolidated Application submitted

# LEU Update

# LEU Updates

- LEU Dashboard
- LEU Newsletter Volume 2
- Hot Unit Sheet Sign Up
- LEU Orientation for Service Providers-Quarterly

LEU WAKE COUNTY

VOLUME 1

## LEASE HOME

Bringing Communities Together



# Partnership Program Updates

# HMIS

## September Support Tickets

HMIS Licenses	Trainings Offered (Individuals & Groups)	Support Tickets Resolved	HMIS Pages Built
187	4	250/231	2

### HMIS Update

- DAC is reviewing HMIS license levels and capabilities for custom reports in Clarity.
- HMIS custom migration is progressing with Custom Assessments.
- The HMIS team continues to offer agency specific Clarity training either in-person or virtual. If interested, please contact [HMIS@partnershipwake.org](mailto:HMIS@partnershipwake.org) to schedule your training.

# HMIS

September

Current (Sept. 30 <sup>th</sup> )	Individuals Homeless (1st number Households / 2nd number Individuals)				RRH W/O Move-in Date		Exits to Permanent Destination
	ES	SO	TH	Total	Households	Individuals	
	408	236	66	710	128	295	43 Households

**Measure 2a and 2b: The Extent to which Persons Who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6, 12, and 24 months**

	Number Returning to Homelessness in Less than 6 Months (0 - 180 d)	Number Returning to Homelessness from 6 to 12 Months (181 - 365 d)	Number Returning to Homelessness from 13 to 24 Months (366 - 730 d)	Number of Returns in 2 Years
Exit was from SO	2	0	0	2
Exit was from ES	4	2	3	9
Exit was from TH	4	0	1	5
Exit was from SH	0	0	0	0
Exit was from PH	0	2	1	3
<b>TOTAL Returns to Homelessness</b>	<b>10</b>	<b>4</b>	<b>5</b>	<b>19</b>

# Access Hub

## Call Volume

	Total Incoming Inquiries Call/Emails	Total Inquires Handled	Average Handle Time	Avg Speed of Answer
Aug	6118	2486	11min 8sec	7min 50sec
Sept	4740	2191	10min 21sec	6min 28sec

1500 fewer calls in Sept. Able to better route the calls we're getting into 2 different ques; eliminating need for people to keep calling back trying to reach someone

30/60 day pending referral reassessments. Process has changed since Clarity implementation, need additional conversations with CAS Committee about how to address.

Aprox. 85% of our calls are people needing an update on referral status or general information.

# Access Hub

Jul-Sept 30	Pending/In progress	Approved	Denied	Expired
Emer. Shelter	627	22	55	5
Street Outreach	109	4	22	0
Prevention	549	33	117	15
Tran'l. Housing	52	0	5	0

Sent 454 Referrals (334 Households) in Sept

1381 referrals (915 Households) pending/in progress Jul-Sept 30

\*Report run 10.9.22\*

Most common reason for Denials (199): (54) Client did not show up/call; (17) Client not eligible (9) Client refused; **(101) Other.**  
(FYI – 114 denials came from Prevention programs)



# By-Name List

Currently there are 354 people on the By Name list.

- 5 Chronic Families
- 57 Chronic Singles
- 58 Non-Chronic Families
- 234 non-Chronic Singles

By Name List	Month to Date
How many 1st time homeless	124
returning to homelessness	3
How many exited to perm. Housing	57

The top 50 on the By Name List:

- 64% Female; 36% Male
- 84% Black, African American; 12% White; 2% Asian/South Pacific; 2% Native American/Indigenous
- 94% Non-Hispanic; 6% Hispanic
- Average Age is 41
- 26 Households with Children; 24 Single or Adult Only Households
- Longest on the list is 899 days; Top 50 Average of days enrolled 619 days
- Average days on By Name List before being housed: 154 days

HUD released Fair Share Vouchers. Raleigh Housing Authority is providing 36 of these vouchers to our CoC.

- 6 are reserved for InterAct for families fleeing domestic violence
- 30 will be designated for unsheltered families.
  - Like EHV and HCV, these voucher requests will go through the BNL.

To keep the By Name List up to date and accurate, please ensure that ALL inactive clients are exited from HMIS and at LEAST 1 Case Manager from your agency is attending Case Conferencing bi-monthly to provide updates.

# By Name List Cont.

# Questions Comments

# Adjourn



Next Meeting:

Monday, November 14, 2022

2:00-3:30 P.M.

**Decorba White, CoC Governing Board Chair**  
**[dwhite@healing-transitions.org](mailto:dwhite@healing-transitions.org)**

**Denis Elliott, CoC Governing Board Vice Chair**  
**[dse1957@yahoo.com](mailto:dse1957@yahoo.com)**

**CoC Coordination or for more info:**  
**[CoC@partnershipwake.org](mailto:CoC@partnershipwake.org)**