

Governance Board Meeting

September 22, 2022





Call to Order

NC 507 CoC Meeting Ground Rules

This is a public discussion, not a debate. The purpose is *not* to win an argument, but to hear many points of view and explore many options and solutions.

Everyone is encouraged to participate. You may be asked to share what you think, or we may ask for comments from those who haven't spoken. It is always OK to "pass" when you are asked to share a comment.

No one or two individuals should dominate a discussion. If you have already voiced your ideas, let others have an opportunity. When you speak, be brief and to the point.

When you speak, state your name and where you live. In a public meeting, it is helpful to know who is speaking as well as where they live in the community.

One person speaks at a time. Refrain from side conversations. Pay attention to the person speaking. If you think you will forget an idea that comes to mind, write it down.

Listen to and respect other points of view.

Do your best to understand the pros and cons of every option, not just those you prefer. Be as objective and fair-minded as you can be.

Seek first to understand, not to be understood. Ask questions to seek clarification when you don't understand the meaning of someone's comments.

Respect facilitator / Stick to agenda: Most of our meetings are time sensitive. We do recognize that at times a topic or issue may arise that requires further discussion. Allow for that topic to be added at the end of the agenda or allow staff to schedule a meeting to address the issue specifically.

AGENDA

Call to Order	<ul style="list-style-type: none">• Roll Call	Decorba White
Minutes	<ul style="list-style-type: none">• Minutes (Aug)	Decorba White
Consent Agenda	<ul style="list-style-type: none">• Access Hub• HMIS• By-Name List• Landlord Engagement Unit	NA
Governance Items	<ul style="list-style-type: none">• NC DHHS ESG RFA - Vote• HUD FY 2022 NOFO – vote confirmation• HUD FY 2022 SNOFO – (WILL REQUIRE E-VOTES 9/28 and 10/3)	Kim Crawford Kim Crawford Kim Crawford
Closed Sessions		
Committee & Workgroup Updates	<ul style="list-style-type: none">• Funding Review Committee• Coordinated Access System Committee• Data Advisory Committee• Nominations Committee• CoC-HERC• EHV Workgroup• Street Outreach Workgroup• NAEH NC 507 System Design	Rick Miller Haraway David Harris Vanessa Kopp Denis Elliott Vance Haywood Tbd Tbd Kim Crawford

Roll Call

quorum = 09

Allison Strickland	
Ann Oshel	Jackie Jordan (John Niffenegger alt)
Barkley Sample	Mary Mosley*
Chandra Hyacinth	Michelle Mozingo
Decorba White	Natalie Mabon
Denis Elliott	Nicole Wilson
Edward Barberio (David Harris alt)	Priscilla Batts*
Kathy Johnson	Sharon Bond
Katie Gonzalez* (Stephen Gruver alt)	Wendy Clark*
Kelsey Mosley	

Motion to Approve -

Minutes / Recordings:
August 25, 2022

- posted on the Wake CoC website



Motion to Approve -

**Consent Agenda for
September 22, 2022**

Consent Agenda data included in the next 5 slides





Consent Agenda

Access Hub

Call Volume

	Total Incoming Inquiries Calls/Emails	Total Inquires Handled Calls/Emails	Average Handle Time	Average Speed of Answer
June	4255	3691	9min 3sec	8min 13 sec
July	4802	3744	11min 4sec	7min 12sec
August	6118	2586*	11min 8sec	7min 50sec

Total voicemails received for Aug: (2380)

AH calling back those only needing CE: (952)

*Aug Inquires handled: (952) voicemail call backs + (1634) live calls answered = 2586

Access Hub

	Approved/In Progress	Denied	Pending
Emergency Shelter	80	66	525
Street Outreach	4	3	95
Prevention	47	97	547
Transitional Housing	1	6	48
TOTAL	132	175	1215

Most referrals that had been done in Smartsheet in July had to be submitted into Clarity - unable to backdate and instead having to submit in Aug
Most common reason for Denials: (96) Other; (36) Client did not show up/call; (16) Client refusing service; (11- only 6%) Due to not being eligible

(1522) Outgoing referrals/ (2486) Handled Inquires= Approx 60% resulting in a referral
Will begin to report what type of call NON-CE calls continue to receive- Most common reason being referral follow ups/information
Referral report run 9.9.22

Access Hub

Prevention Projects	Approx wait time per coordinator
Wake Prevent	4-5 weeks
PH SSVF	2-3 weeks
NC 507 only has two programs currently accepting prevention referrals (however 1 is for veterans only)	

HMIS

Support Tickets

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
17	1	261	5

HMIS Update

- SNOFO and NOFO data being pulled from HMIS
- System Design information being gathered for October's meetings
- Continuing with HMIS migration.
- Congratulations to Mia Philips on becoming the new HMIS System Admin and Tracie Webb Dixon on becoming the new BNL Coordinator

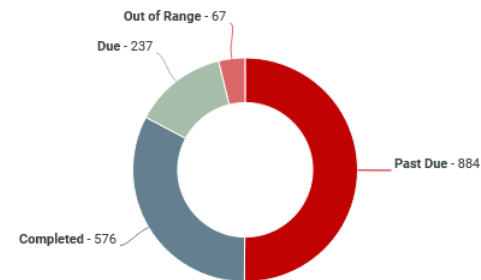
HMIS

Data Quality Indicators

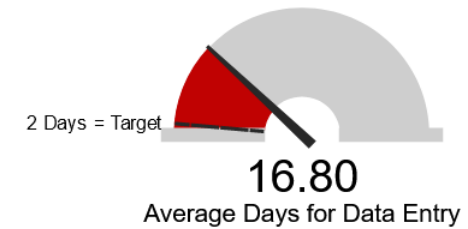
Percent of Enrollments W/O Data Quality Errors ⓘ



Annual Assessment Status



Average Days for Data Entry



HMIS Statistics

How many total HMIS users are there in the implementation?

Note: Total user count does NOT include Bitfocus staff.

190

How many client records are in your HMIS system?

51,374

By Name list

We continue to hold EHV workgroup meeting, Mayor's Challenge, and Case Conferencing.

Email: BNL@partnershipwake.org if you didn't get the links, want the links, etc

Total housed via EHV	30
Matched Singles	4
Matched Families	10
Matched Vets	5
Total remaining on BNL	495

Landlord Engagement Unit



Governance Items

Governing Board Chair / Vice Chair

NC DHHS ESG RFA

[illegible]

NC DHHS ESG RFA

Reminder: NC 507 Fair Share Allocation = \$400,923

Applicants:

- RWP
- Family Promise
- Families Together
- Urban Ministries
- Healing Transitions
- Triangle Family Services

**Motion to approve NC ESG applicants
for NC ESG consideration**

HUD Notification of Funding Opportunity (NOFO)

Reminder: NC 507 Project Applications (and completed scorecards for renewals) due Aug 31st, EOD.

Applicants:

- Alliance Health
- CASA
- Families Together
- Family Promise
- Haven House
- InterAct
- Passage Home
- Raleigh Wake Partnership
- Triangle Family Services
- Wake County Government

Governing Board voted to
approve for NOFO submission

HUD Notification of Funding Opportunity (NOFO)

Priority Level	Weighted Rating Score	Renewal, New, Expansion, Reallocation	Grant Number	Project Type	General/DV	Organization Name	Project Name	CoC Funding Requested	CoC Amount Expended Last Operating Year	CoC Funding Recommendation (manual entry)
Unspecified	NOT RATED	Renewal	NC0090	HMIS	0	Wake County CoC DB	NC507 2022 HMIS	\$ 153,100	\$ -	\$ 153,100
Unspecified	NOT RATED	Renewal	NC0371)- coordinated er	0	Wake County CoC DB	2022 NC507 SSO-CE	\$ 168,066	\$ -	\$ 168,066
Unspecified	100	Renewal	NC0137	PSH	General	CASA	McKinney	\$ 195,581	\$ -	\$ 195,581
Unspecified	100	Renewal	NC0089	PSH	General	Passage Home	Ruth House II	\$ 243,387	\$ -	\$ 243,387
Unspecified	100	Renewal	NC0479	RRH	General	Interact	DV RRH Renewal	\$ 720,248	\$ -	\$ 720,248
Unspecified	98	Renewal	NC0090	PSH	General	Wake County HACR	2-1-2023 to 1-31-2024	\$ 2,096,742	\$ -	\$ 2,096,742
Unspecified	98	Renewal	NC0480	RRH	General	Haven House	RRH Homeless Youth	\$ 97,711	\$ -	\$ 97,711
Unspecified	87	Renewal	NC0347	RRH	General	PLM Families Together	FT Housing First FY2	\$ 136,100	\$ -	\$ 136,100
Unspecified	93	Renewal	NC0841	PSH	General	Alliance Health	Wake Healthy at Home	\$ 161,632	\$ -	\$ 161,632
Unspecified	78	Renewal	NC0436	PSH	General	Triangle Family Services	Renewal Project 2022	\$ 214,339	\$ -	\$ 214,339
Unspecified	NOT RATED	New)- coordinated er	0	Wake County CoC DB	2022 NC507 SSO-CE	\$ 215,189	\$ -	\$ 215,189
Unspecified	70	New		RRH	DV	InterAct	FY22 DV Bonus RRH	\$ 503,742	\$ -	\$ 503,742
Unspecified	54	New		RRH	General	Family Promise of Wake County	FY2022 FPWC RRH	\$ 120,000	\$ -	\$ 36,871

Special Notice of Funding Opportunity (SNOFO)

.Applicants:

- Family Promise
- Haven House
- RWP
- St. Johns MCC
- Wake County – Bridge to Home

The timing for the SNOFO falls outside of the next Governing Board meeting – there will be TWO e-VOTES

Sept 26 th - 30 th	Applicant Presentations
Oct 3 rd	Final scores & interview questions submitted
Oct 4 th	Funding Review Committee (FRC) ranking meeting
Oct 5 th	Board votes
Oct 5 th	Ranked list posted on website; emailed to Membership
Oct 17 th	Collaborative application posted to website and email distribution
Oct 19 th	NC-507 submission
Oct 20 th	HUD's deadline

First Vote: Narrative Strategic Plan – Sept 28

Second Vote: FRC Committee Recommendation for Funding - Oct 5



Committee & Workgroup Reports



Funding Review Committee

Funding Review Committee

- The Funding Review Committee reviewed and scored the bonus NOFO applications last week and sent our recommendation to the CoC Board which unanimously approved the committee's rankings of applicants.
- The committee will be reviewing SNOFO proposals this week. (5 organizations)
- SNOFO applicant interviews will be held the week of Sept 26. The committee is splitting into two groups so that each group will be interviewing half of the applicants.
- The committee will be meeting on Oct 30th to make our recommendations regarding the rankings of the proposals to the CoC board.
- **We will be requiring two e-votes for the SNOFO: Sept 28 (Strategic Plan Narrative and Oct 5, Priority Funding listing). We will need responses within 24 hours from all Governing Board members.**



Coordinated Access Committee

Coordinated Access System Committee




Data Advisory Committee

Data Advisory Committee



Nominations Committee

Nominations Committee



Emergency Housing Vouchers Workgroup

EHV Workgroup

Workgroup is continuing to discuss the barriers and difficulties that clients are facing.

Workgroup working to identify a workgroup committee chair.

Total EHV allotted - 138

EHV available - 22

EHV applicants in process -125

EHV housed -30



Street Outreach Workgroup

Street Outreach Workgroup

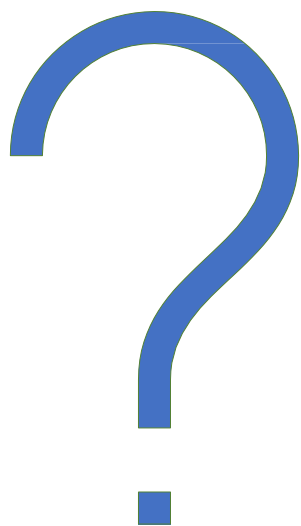
- The Street Outreach workgroup discussed concerns presented by the City of Raleigh about a large encampment near the Dick's Sporting Goods Store near Capitol Blvd.
- We also discussed other encampments around New Bern Ave.
- There was a discussion surrounding difficulties in engaging people into services due to active mental health concerns or substance use
- **Workgroup is working to identify a workgroup committee chair.**

❖ There are currently about 145 unsheltered individuals enrolled in Street Outreach.

NC 507 CoC System Design

A two-day System Design Clinic for:

- CoC Leadership including Homeless Program Provider Leaders, Mainstream Provider Leaders (Housing Authority, TANF, DHS etc.), Government Leaders (elected officials), and CoC Governance
- Clinic scheduled for **October 5 and 6 – Has been postponed**



Questions

Adjourn



**Next Meeting:
October 27, 2022
11:00-12:15 P.M.**

Decorba White, Chair
dwhite@healing-transitions.org

Denis Elliott, Vice-Chair
dse1957@yahoo.com

NC 507 CoC
CoC@partnershipwake.org