



Wake County CoC Membership Meeting

Monday, January 9, 2023



Wake County CoC Membership Meeting

START RECORDING

Agreements

Be mindful of how much you're talking (take space/make space)

Own your intentions and your impact

Refrain from using acronyms

No one knows everything, together we know a lot

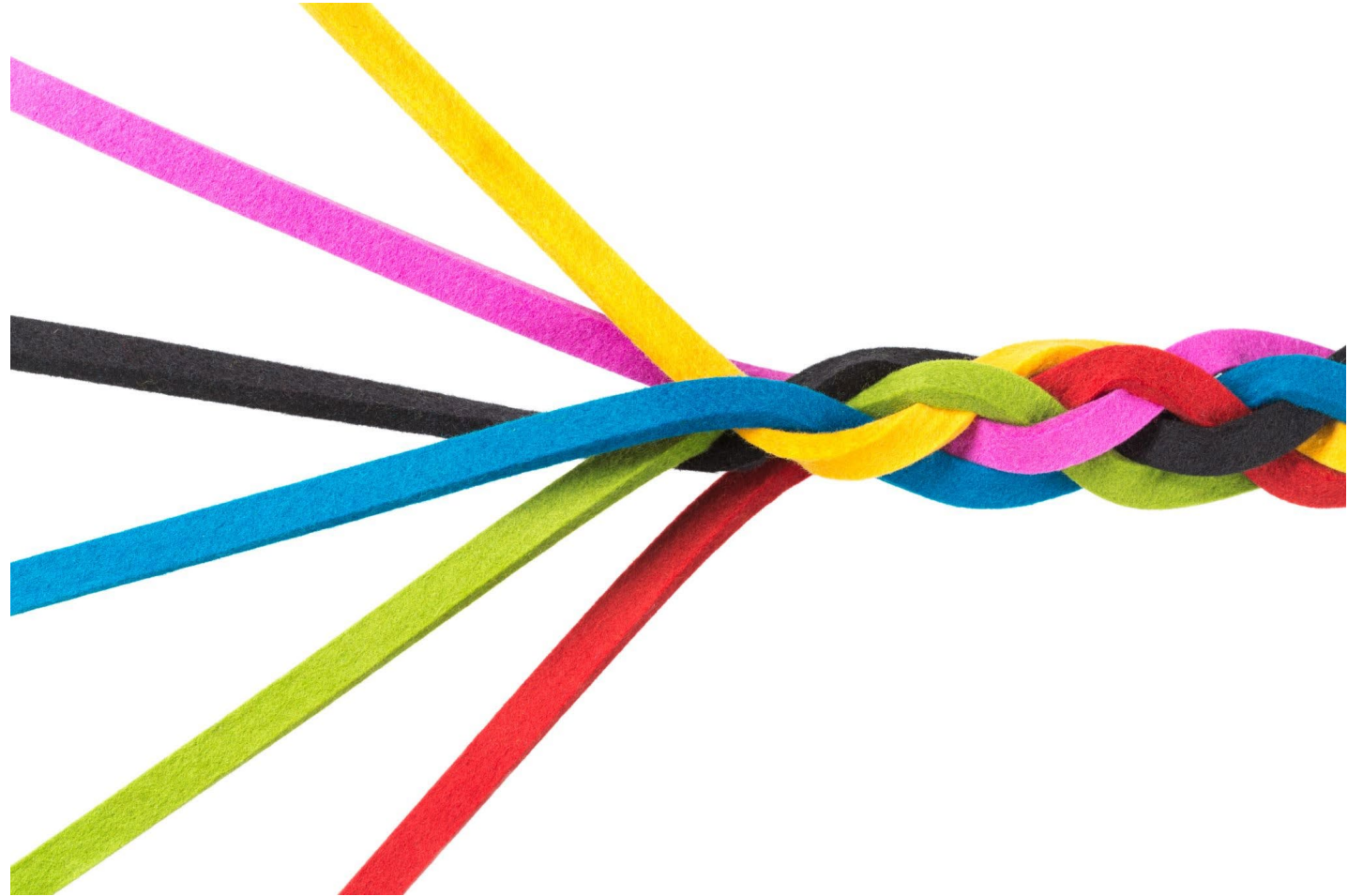
Don't cut others off when they are talking

Be respectful of confidentiality—only share your own story

Leave egos at the door

Cameras on

Community
Updates:
Open Forum



Open Forum

- Celebrations: A recent joy, win, or celebration
- Requests: What do you need, how can someone here help?
- Announcements: Events, programs, new staff?
- Special Topics of Interest

CoC Governance Committees / Actions

Charter 2023

NC 507 CoC Charter 2023

Immediate “Noticeable” changes:

- Lived Expertise Committee removed and added to each committee
- Committee Chairs are being identified. Only exception, each organization can chair only one committee at a time.

Revisions / Changes:

- Grammar & Clarity – committees, member types, HUD requirements
- Consistent language throughout, ie: NC 507 CoC
- Executive Committee if it does not have 50% + 1 of its seats filled, the NC 507 Governing Board will fulfill the role
- Organizations may only have 1 seated Committee chair at a time – limits undue influence on the Executive Committee
- Governing Board Chair, at their discretion can declare a "closed session."
- Added CoC-HERC Committee
- Operating Year: Jan 1-Dec 31
- Review of Member and Gov BoD Mtg / requests for topics / presentations, etc. on agenda
- Grievance Policy
- CoC Membership Meeting to move to quarterly. Ever other meeting with be face to face.

- Lived Expertise Committee disbanded with requirement that EACH COMMITTEE MUST INCLUDE 1-2 PEOPLE WITH LIVED EXPERTISE.

NC 507 CoC Charter 2023

- Dec 19, 2023 Governing Board revised & reviewed Charter.
- Made a few clarifying changes

**Governing Board
recommends to approve NC
507 Charter**

Nominations Committee

Governing Board / Committee



CoC - Organizations

- All organizations are renewing:
 - Need updated contact info
 - Reaffirm commitment to CoC



CoC - HERC

- Jamial Black
- Amanda Blue
- Bethany Currin-Rogers

Coordinated Access System

- Samantha Bishop

Funding Review

- Shana Filter
- Melissa Latson



Governing Board

- 14 Governing Board Renewals
- 4 New applications
 - Cromedy & Rowe – Homeless Serv
 - Averitte – Systems
 - Bishop – Lived Expertise

3 *Open* Governing Board slots available for recruitment

- 1 slots System Provider
- 2 slots – Lived Expertise

**4 new apps recommended for
Governing Board**



CoC – Committee, Governing Board

- All organizations are renewing:
 - Need updated contact info
 - Reaffirm commitment to CoC
- Committees currently identifying Committee Chairs
- Governing Board will identify new Chair and Vice-Chair (next meeting Jan 26, 2023)
- Nominations committee will be meeting again, date soon to be determined

System Design Clinic – Problem Solving and Diversion

Clinic Objectives:

The Alliance's two-part *Problem-Solving and Diversion Strategies Clinic* assists participants in understanding and implementing system-wide and program level problem-solving interventions, specifically problem solving and diversion-focused strategies.

Clinic participants will gain a deeper knowledge of the critical role that effective problem-solving and diversion strategies have on reducing homelessness across the crisis response system. In addition, participants will acquire an in-depth understanding of the core components of problem-solving, the guiding principles of diversion strategies, and the fundamentals of effective diversion practice including an intentional focus on the problem-solving conversation.

The Clinic is highly interactive with numerous group activities to ensure a comprehensive understanding of the role and practice of problem-solving strategies and builds upon the experience and expertise of those gathered to inform problem-solving practices.

Training Dates:

January 18 and 19

8:30a-4:00pm

Training site to be determined

To register or inquire: coc@partnershipwake.org

Save the dates for *other* NAEH Trainings:

Emergency Shelter and the Critical Role in the Crisis Response System -

February 15 & 16

Rapid Re-Housing

March 15 & 16

Committee Reports

CAS Committee

Data Advisory

CoC-HERC

Nominations

Street Outreach

EHV (Emergency Housing Vouchers)

Coordinated Access System Committee

CAS Committee

No Committee Report

Data Advisory Committee

DAC

- No report

CoC–HERC Committee (Homeless Emergency Response Committee)

CoC – HERC (Homeless Emergency Response Committee)



December

Q5a. Report Validations Table		
Program Applicability: All Projects		
Category	Count of Clients for DQ	Count of Clients
Total number of persons served	384	384
Number of adults (age 18 or over)	369	369
Number of children (under age 18)	13	13
Number of persons with unknown age	2	2
Number of leavers	384	384
Number of adult leavers	369	369
Number of adult and head of household leavers	371	371
Number of stayers	0	0
Number of adult stayers	0	0
Number of veterans	16	16
Number of chronically homeless persons	83	83
Number of youth under age 25	17	17
Number of parenting youth under age 25 with children	0	0
Number of adult heads of household	362	362
Number of child and unknown-age heads of household	2	2
Heads of households and adult stayers in the project 365 days or more	0	0

YTD 2022 (9/1 to 12/31 2022)

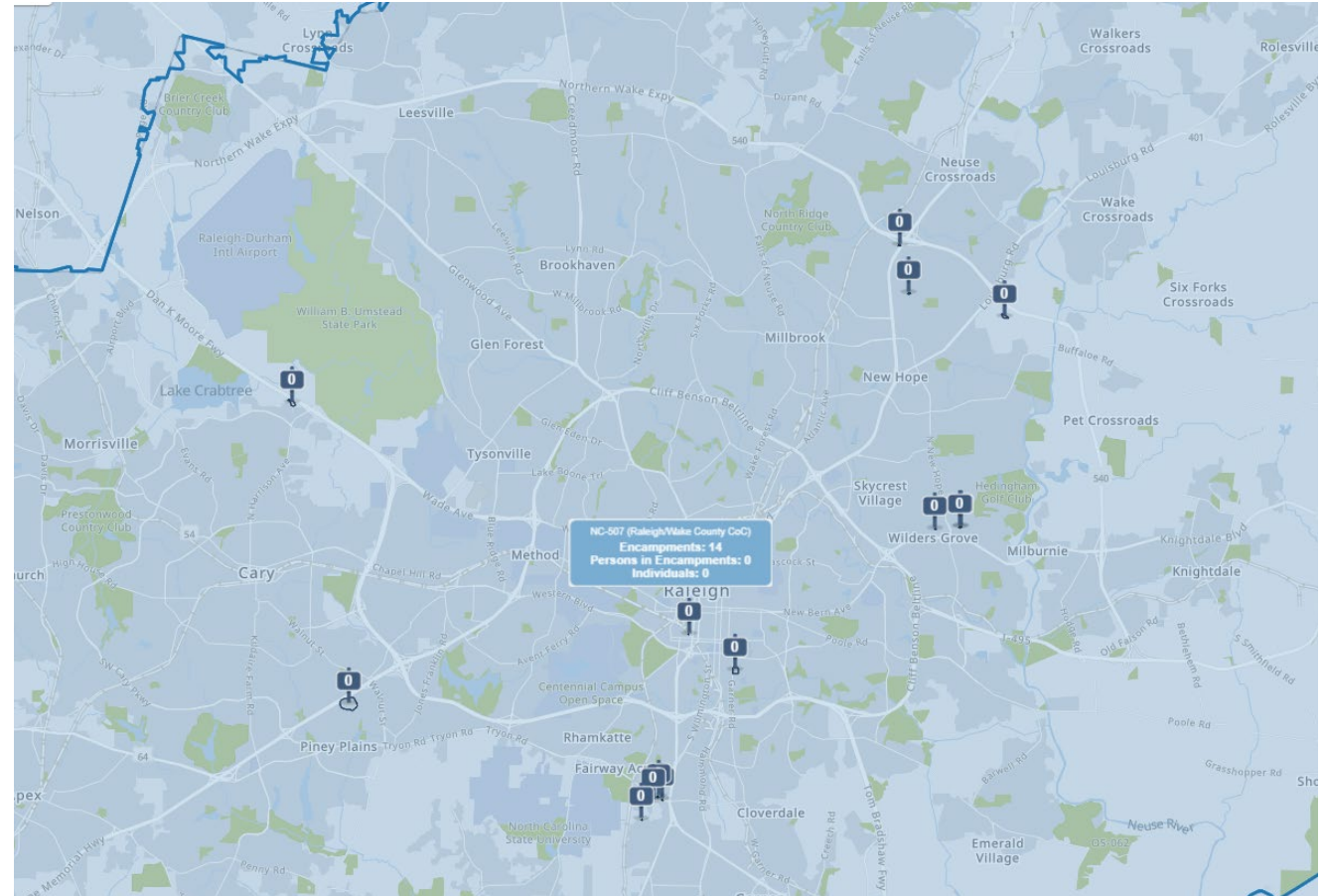
Q5a. Report Validations Table		
Program Applicability: All Projects		
Category	Count of Clients for DQ	Count of Clients
Total number of persons served	499	499
Number of adults (age 18 or over)	470	470
Number of children (under age 18)	24	24
Number of persons with unknown age	5	5
Number of leavers	498	498
Number of adult leavers	469	469
Number of adult and head of household leavers	474	474
Number of stayers	1	1
Number of adult stayers	1	1
Number of veterans	22	22
Number of chronically homeless persons	98	98
Number of youth under age 25	21	21
Number of parenting youth under age 25 with children	0	0
Number of adult heads of household	462	462
Number of child and unknown-age heads of household	5	5
Heads of households and adult stayers in the project 365 days or more	0	0

Street Outreach Workgroup

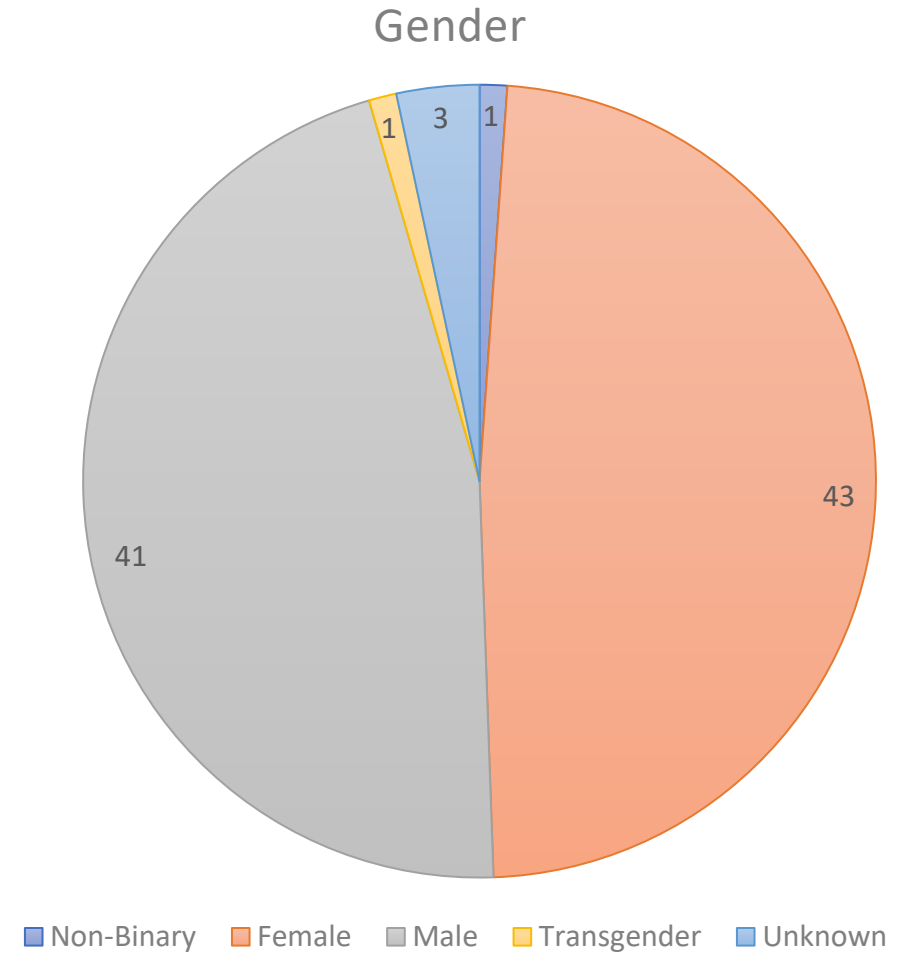
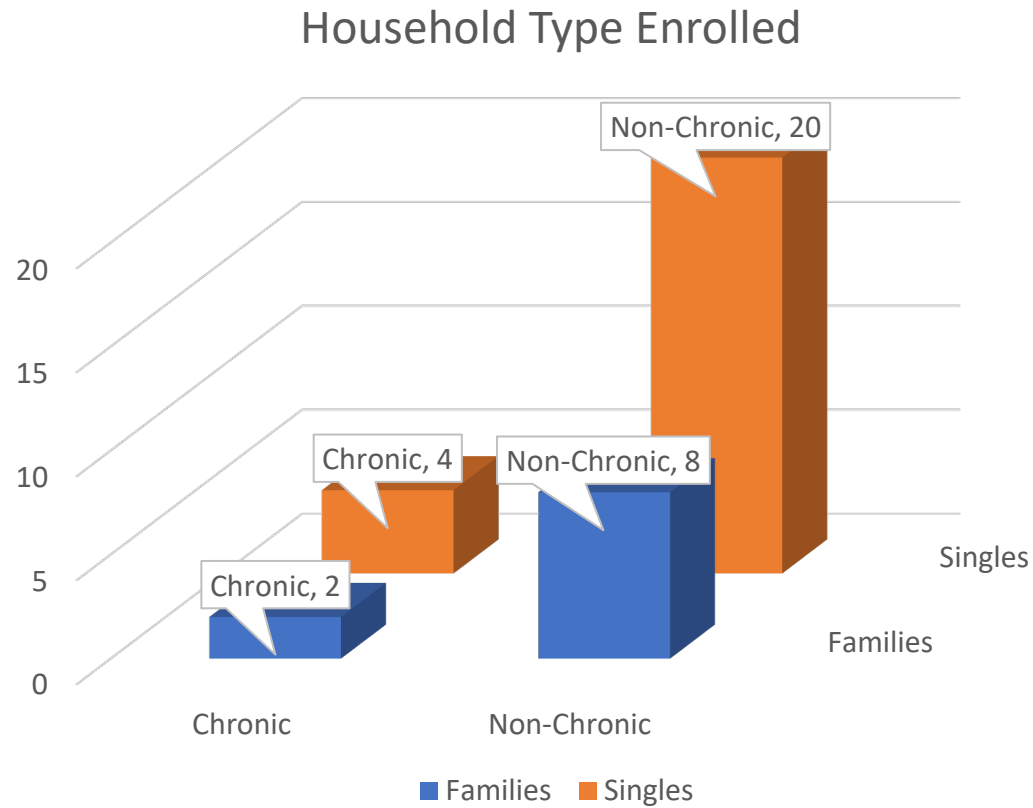
Street Outreach

- Street Outreach teams are currently engaging with 15 encampments around Wake County.
- Teams continue to work with RDU airport, and the GO Raleigh Buses
- In December, Jonathan Arnold with NC DOT was a part of the call to discuss the encampments on Capital and I-540, as well as an encampment on I-40 and Harrison Ave.

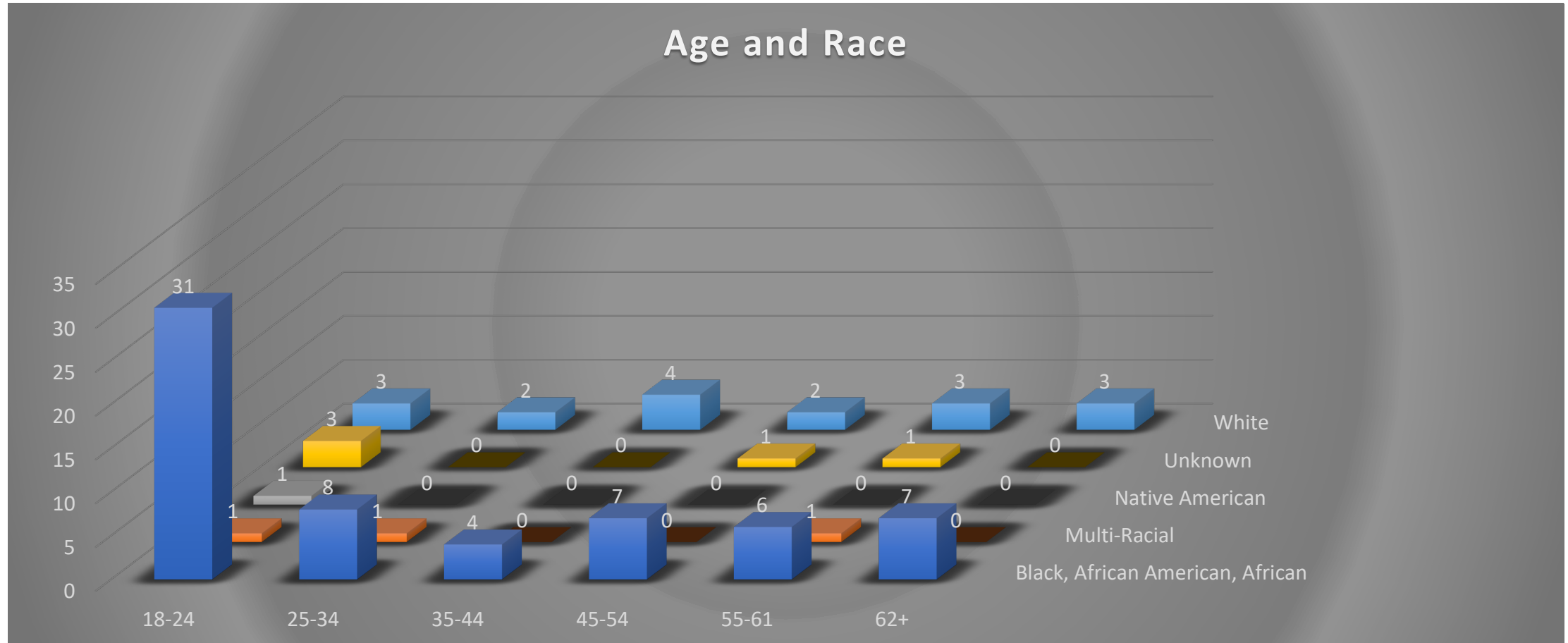
This workgroup is still in need of a facilitator.



Street Outreach Demographics



Street Outreach Demographics Cont.



Emergency Housing Vouchers Workgroup

EHV December Workgroup

- Continue to accept referrals for unsheltered persons for EHV.
 - We have about 15 EHV available
- Fair Share Housing Vouchers are also available for unsheltered families or families fleeing DV.
 - We currently have about 35 available.
- If a person with an EHV has been approved for housing but they are waiting on the unit to be ready (i.e., Walnut Trace), there is no need to submit the extension request.
- This Workgroup is currently seeking a facilitator.

EHV December Workgroup

EHV	
Issued	138
Names Identified/Submitted to RHA	194
Vouchers Issued	138
Housed	44
Port out	3
Withdrawn from the process	71
Available	15

Fair share Housing Voucher	
Issued	38
Names Identified	5
Available	35

2023 PIT Count

PIT COUNT

★ January 25, 2023 (Wednesday) ★

A. Committee approving fliers/training dates- Available on Partnership and CoC Website by this week. Will also be sent to CoC membership and partner agencies. Flier/link will also include instructions on how to sign up to volunteer, training dates, shifts available to survey, etc...

B. Different opportunities to volunteer include:

Hosting backpack drive

McDonald gift card collection (10 dollar increments)

General surveyor

Team Lead

****All the volunteer roles/responsibilities will be available online****

C. Street Outreach- TFS has the most updated encampment sites. Working with Raleigh Police, Downtown Raleigh Alliance and other community outreach workers to update as needed.

D. Using the data collection app as last year. Survey questions have been developed and was available to PIT committee. Questions also to be sent to Data Advisory Committee for input.

LEU Update

LEU Updates

- No update

Partnership Program Updates

HMIS

December Support Tickets

HMIS Licenses	Trainings Offered (Individuals & Groups) total	Support Tickets / Resolved	HMIS Pages Built
207	2	169/149	0

HMIS Update

- HMIS has started working on the LSA federal report – **Due January 11, 2023**
- Please send all HMIS helpdesk requests to HMIS@partnershipwake.org
- The HMIS team continues to offer agency specific Clarity training either in-person or virtual. If interested, please contact HMIS@partnershipwake.org to schedule your training.

HMIS

Dec. 31st Individuals Homeless (1st number Households / 2nd number Individuals)

ES	SO	TH	Total
408	176	56	640

Month to date RRH W/O Move-in Date

Households	Individuals
146	333

Exits to Permanent Destination

13 Households

Nov 30th Individuals Homeless

ES	SO	TH	Total
326	177	51	554

Month to date RRH W/O Move-in Date

Households	Individuals
137	327

Exits to Permanent Destination

827 (HH enrolled in HMIS)
83 HH

October 31st Individuals Homeless (1st number Households / 2nd number Individuals)

ES	SO	TH	Total
294	180	48	522

Month to date RRH W/O Move-in Date

Households	Individuals
132	317

Exits to Permanent Destination

118 Households

Access Hub

Volume

	Total Incoming Inquiries Call/Emails	Total Inquires Handled Calls/Emails/Voicemail Ball Backs	Avg Handle Time	Avg Speed of Answer
Dec	3380(Calls)+120(Emails/Online Forms)= 3500	1645 (Calls)+ 120(Emails)+496(Voicemail Call Backs)= 2261	9min 56sec	6min 10sec

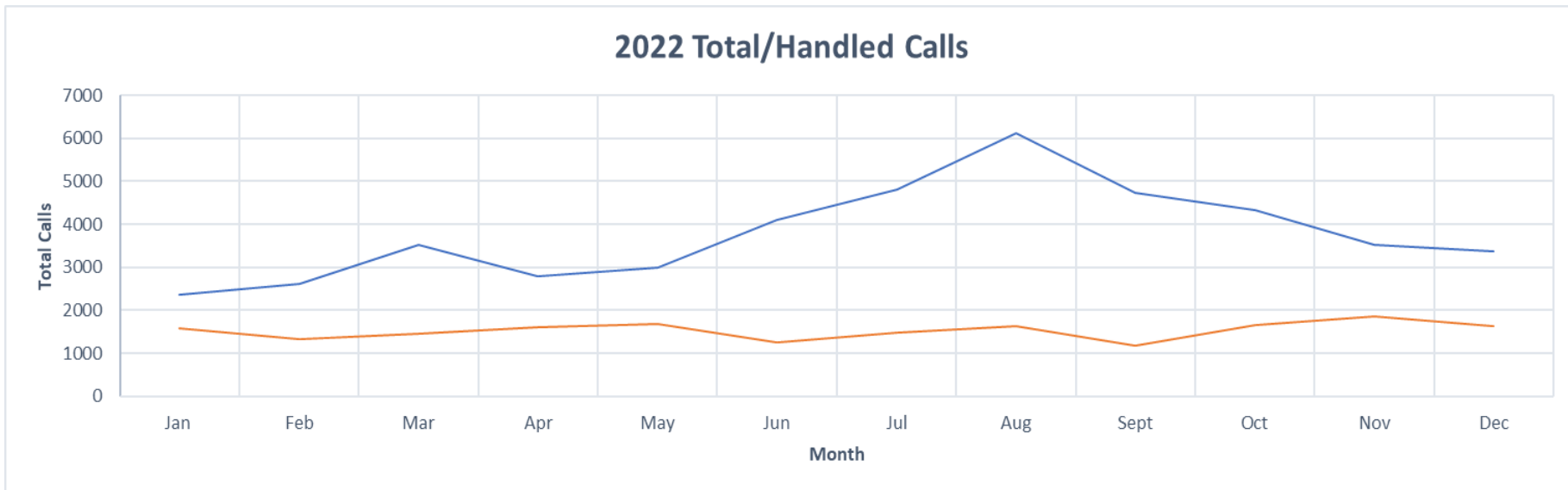
4th straight month in a row of decreased volume and increase handled

All voicemails being called back within 72 hours

Access Hub

Dec Outgoing referrals:	
Emer. Shelter	237
Street Outreach	16
Prevention	63
Transitional Housing	24

54% of calls/emails result in referral
Significantly fewer referrals sent in Dec



December By-Name List

Currently there are 339 Households on the By Name list.

- 7 Chronic Families
- 52 Chronic Singles
- 91 Non-Chronic Families
- 189 non-Chronic Singles

By Name List	Month to Date
How many 1st time homeless	80
Return to homelessness	0
Exited to Permanent Housing	41

Demographics of the By Name List

- 51% Female; 46% Male; 2% Transgender; 1% Unknown
- 71% Black, African American; 22% White; >1% Asian/South Pacific; >1% Native American/Indigenous, 3% Multi-racial, 2% Unknown
- Average Age is 42
- 98 Households with Children; 241 Single or Adult Only Households
- Average Length of stay is 216 days

Questions Comments

Adjourn



Next Meeting:

April 10, 2023

2:00-3:30 P.M

(Face to Face: Oak City Cares)

CoC Coordination or for more info:
CoC@partnershipwake.org