

Are You Homeless or At Risk of Becoming Homeless?

Start with A Coordinated Entry Assessment Visit An Access Site

What is Coordinated Entry?

A process designed to connect individuals and families experiencing, or at risk of, homelessness to emergency resources within Wake County

Access Sites Can:

- Provide friendly and compassionate service
- Assess your needs
- Assist in coming up with creative solutions
- Assist in figuring out what resources are available to you
- Provide referrals to shelters, street outreach projects, or prevention programs as needed

Access Sites Cannot:

- Provide immediate shelter or hotel vouchers
- Determine or guarantee eligibility for community resources
- Provide financial assistance
- Provide transportation or bus passes
- Act as landlords, housing providers, or housing navigators/locations

Coordinated Entry Assessments conducted In-Person Only

Coordinated Entry Can Make the Following:

- Referrals to Shelters
- Referrals to Street Outreach Teams
- Referrals to the Wake County Homelessness Prevention Program, Wake Prevent! (May also be contacted directly)

Available Walk-In Access Sites

Oak City Cares (Families & Adult Individuals)

1430 S. Wilmington St. Raleigh, NC 27603 Go Raleigh Bus #21 In-Person ONLY, no appointment needed M-F 9am – 5 pm (last intake at 4 pm)

Haven House (Youth/Young Adults ages 18-24)

1008 Bullard Court Raleigh, NC 27615 In-Person: Tues & Thurs 9:30 am to 1:30 pm OR Call (919) 980-2015 Go Raleigh Bus #2 *Haven House staff will be also be available at



*Haven House staff will be also be available at Oak City Cares Mondays and Wednesdays from 9 am -1 pm for in-person appointments