



Wake County CoC Membership Meeting

Monday, May 20th

2:00pm

Pullen Memorial Baptist Church

AGENDA

- Medicaid Expansion
- Mainstream Benefits
- NC ESG RFA Estimated Timeline
- Charter Timeline
- Committee Updates
- Conflict of Interest Policy Approved



Medicaid Expansion



Medicaid Expansion: What's Changed & What Does it Mean for Your Clients?

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Care Share Health Alliance

Monday, May 20th, 2024

Agenda

- Medicaid Expansion Introduction and Eligibility Overview
- Important Protections for Beneficiaries Who are Unhoused
- Connecting Patients to Medicaid Coverage
- Resource Overview
- Closing



Medicaid Expansion Introduction and Eligibility Overview

What is Medicaid?

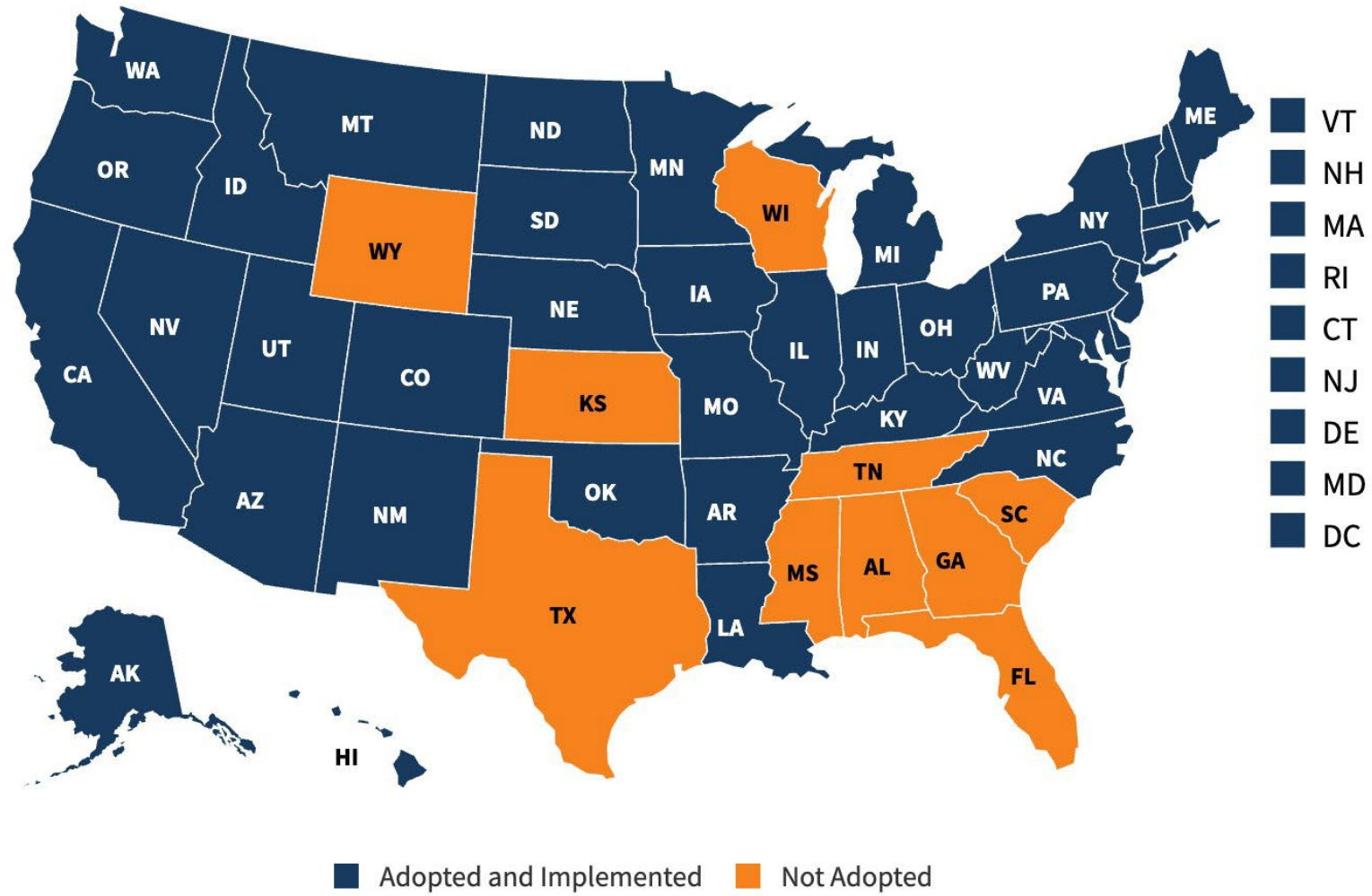
- Medicaid is comprehensive health coverage. It pays for doctor visits, yearly check-ups, emergency care, mental health and more – at little or no cost to beneficiaries (highest copay is \$4).
- Many of your clients may have been on Family Planning Medicaid in the past (a limited benefit), but they can rest assured that Medicaid through Expansion is full coverage.

Standard Plans vs Tailored Plans

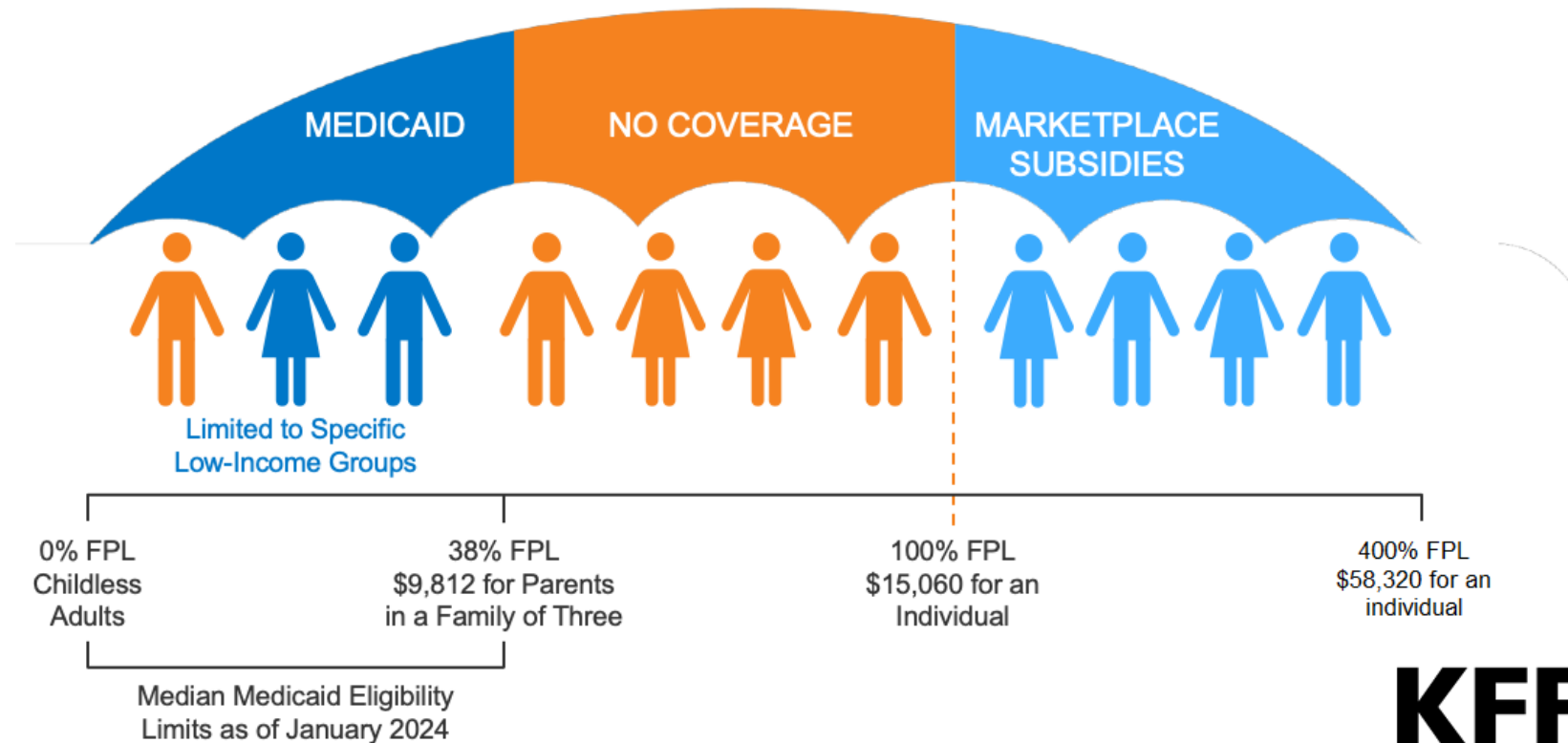
- Most Medicaid beneficiaries receive care through a "standard plan." Under NC Medicaid Managed Care, there are 5 standard plan providers.
- [Tailored plans, which launch on July 1st](#), offer certain services that Standard Plans don't have. These include services for a mental health disorder, substance use disorder, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI). Beneficiaries who are currently enrolled in Medicaid Direct will be transferred into Tailored Plans on July 1st.
 - [Request Form to move to NC Medicaid Direct or LME/MCO](#)

The Affordable Care Act (ACA)

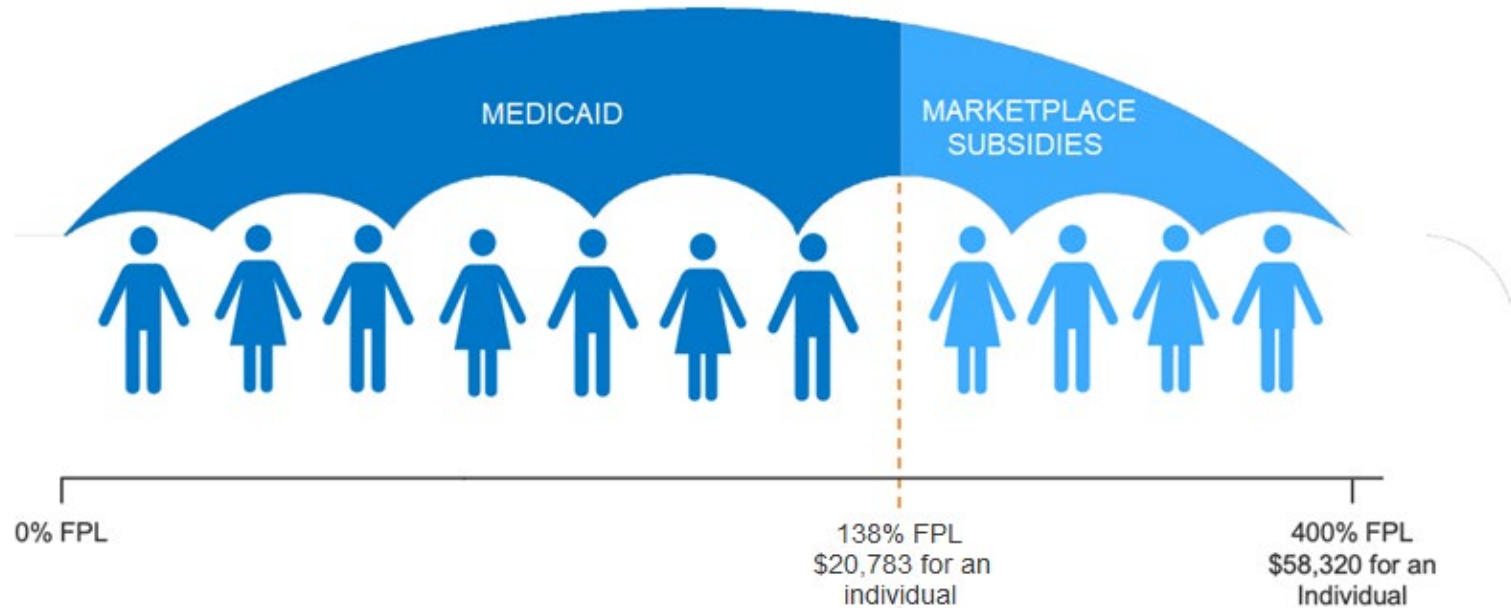
- In addition to creating the Federally-Facilitated Marketplace (Healthcare.gov), a key provision of the Affordable Care Act (ACA) was the **requirement that states expand Medicaid eligibility to people with incomes up to 138 percent of the federal poverty level.**
- In 2012, the U.S. Supreme Court ruled that this requirement was unconstitutional, **allowing states to choose whether to adopt the reform.** Twenty-six states including the District of Columbia expanded Medicaid initially, and since then, 15 other states have followed suit, including North Carolina. As of May 2024, 10 states have not expanded eligibility.



Medicaid/ Healthcare.gov Coverage *Prior to Expansion in NC*



Medicaid/ Healthcare.gov Coverage Now



KFF

NC Medicaid income requirements have been expanded to include adults ages 19-64 earning up to 138 percent of the Federal Poverty Line.

- Previously, the income limits were much lower, with no option for childless adults without disabilities.

Expansion Closed the Coverage Gap!

- 600,000+ North Carolinians are now eligible for Medicaid, giving them access to quality healthcare at low/no cost to them!



Medicaid Expansion Eligibility Requirements:



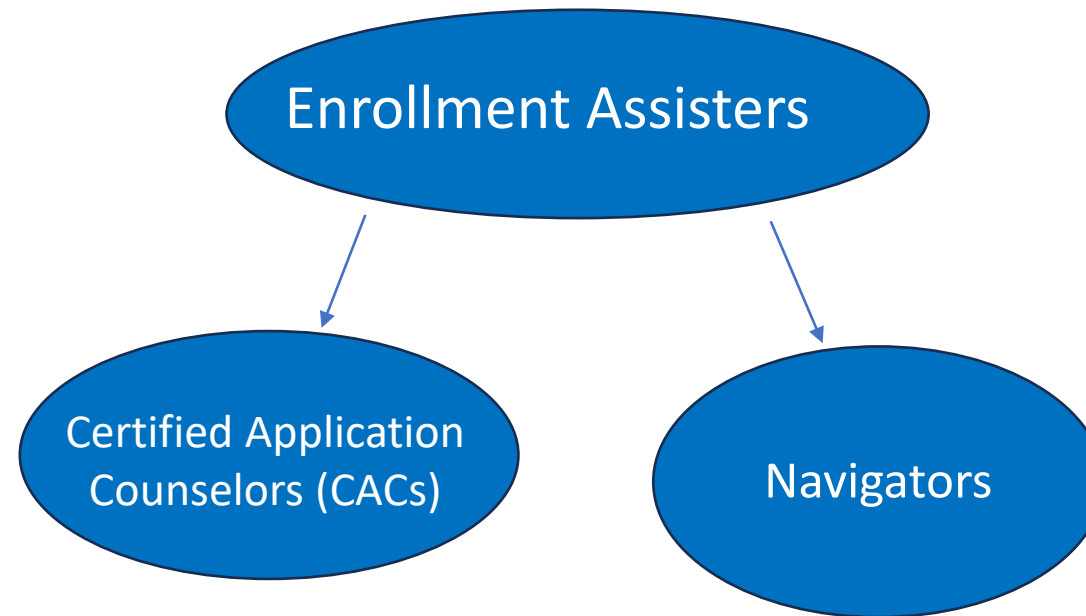
- Live in North Carolina: self-attestation is accepted
- Ages 19 through 64 years old
- A citizen ([some non-US citizens](#) can also get health care coverage through Medicaid).
- And **household income** falls within the following chart:

Family Size	Monthly Income Limit, Before Taxes	Annual Income Limit, Before Taxes
Single adult	\$1,732 or less	\$20,782 or less
2	\$2,392 or less	\$28,207 or less
3	\$2,969 or less	\$35,631 or less
4	\$3,588 or less	\$43,065 or less
Each additional person	Add \$618/month	Add \$7,424/year

Update: DACA status eligibility

- DACA is not considered a Qualified Immigration Status, so folks with this status are not eligible for Medicaid through expansion
- As of November 1st, 2024, DACA holders will be eligible to enroll in Healthcare.gov coverage, assuming they meet other eligibility criteria
- DACA holders whose income is within the Medicaid Expansion eligibility limits (0-138% FPL) but don't qualify for Medicaid based on immigration status can qualify for financial assistance when enrolling in the Marketplace.

Enrollment Assisters, Defined



Enrollment assisters provide free and unbiased support with applying for Medicaid or ACA Marketplace coverage. They are in all 100 NC Counties and offer in-person, phone, and Zoom appointments.

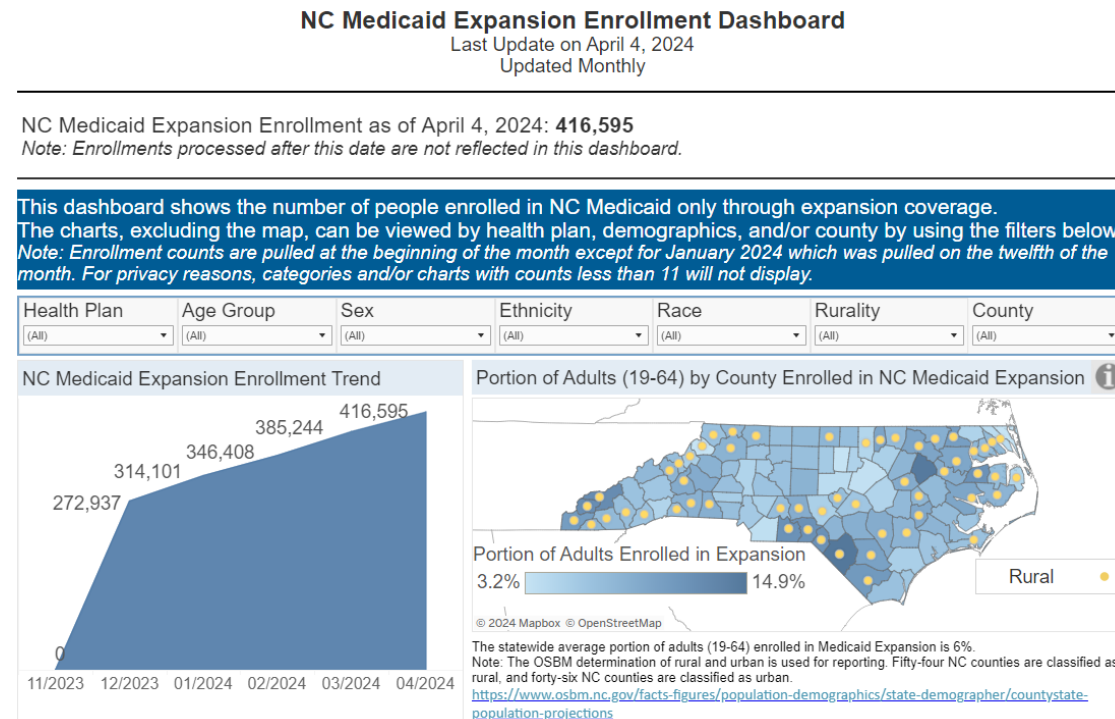
Important Reminders about Medicaid Expansion

- Medicaid is for low-income individuals, while Medicare is typically for individuals age 65+
- The "asset test" is not a part of the Expansion eligibility requirements
- A history of incarceration **cannot** disqualify someone from receiving Medicaid through Expansion
- Previous Medicaid denial or recent termination does not necessarily disqualify someone from Medicaid Expansion- encourage them to apply again!

Where are we now?

Data Dashboard Overview

- First result when you Google "[NC Medicaid Expansion Dashboard](#)"





Protections for Unhoused Beneficiaries

Mailing Addresses

If your client does not have an address at which they can receive mail, they are allowed to use their county DSS office as their address on their application for Medicaid mail only.

- There is no time limit for how long folks can use the office as their address.
- Beneficiaries will receive important updates about changes to their coverage and information needed to recertify their Medicaid, so they should check their mail regularly

Medicaid Copays

Service	Copay
Chiropractic visits Doctor visits Non-emergency and emergency department visits Optometrist and optical visits Outpatient visits Podiatrist visits	\$4 per visit
Generic and brand prescriptions	\$4 per prescription

There are **no NC Medicaid copays** for:

- Members under age 21
- Members who are pregnant
- Members who get hospice care
- Federally recognized tribal members
- North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) beneficiaries
- People living in an institution who get coverage for cost of care
- Children/youth in foster care
- Behavioral health, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI) services

Medicaid Copays

Beneficiaries should not be denied services due to an inability to pay at the time of service.

- Under 42 C.F.R. 447.52(e)(2) providers are generally prohibited from denying “services to an eligible individual on account of the individual's inability to pay the cost sharing.
- Guidance found in [Clinical Coverage Policy](#) and [State Plan Amendment](#)

Medicaid Copays

My beneficiary has been denied services because they can't pay. What do I do?

- Please report the name and location of any provider/pharmacy who is denying service due to inability to make payment
- Certain types of providers/ pharmacies tend to be more willing to provide service without payment. Ex: local pharmacies, FQHCs, etc.

Medical Transportation

Your client's managed care plan is required to provide transportation support if your client can't travel to their medical appointments.

- Find more information [here](#).
- Google "Plan Name NC Medicaid Transportation"

Agent/Broker Fraud

Over the past 1.5 years, there has been an increased frequency of agents or brokers committing fraudulent enrollments in Healthcare.gov plans.

- Vulnerable populations are targeted (unhoused folks, undocumented folks)
- Applications are being submitted with falsified information and without the individual's full understanding or consent

Agent/Broker Fraud

If your client is told they are enrolled in a Marketplace plan that they weren't aware of

- Report the instance to an enrollment assister ASAP.
- If they cancel the plan on their own, they may still face tax penalties for the period they were "double-covered" by the Marketplace and Medicaid.



Opportunities to Connect Clients to Medicaid

Internal Opportunities

Connect patients to information

- Display [flyers](#) throughout your offices/ physical locations (e.g., waiting areas, bathrooms)
- Have client-facing staff become familiar with basic Medicaid expansion eligibility criteria
- If you are aware of your clients' insurance status, prioritize reaching uninsured clients
 - Help clients understand if they have Family Planning or Full Medicaid, and what the differences are

Internal Opportunities

Connect patients to assistance

- [Connect patients with an enrollment assister](#) *(even if you're not sure the patient qualifies for Medicaid)*
 - Provide phone number and website for the Connector
 - Help patient schedule appointment on the Connector
- Set-up kiosk in your office for patients to [apply online for Medicaid](#)

Internal Opportunities

Staff provide enhanced support

- Become [Medicaid Ambassador](#) to answer questions about Medicaid expansion.
- Become a Navigator or Certified Application Counselor (CAC) to help people apply for Medicaid and Marketplace coverage.

Internal Opportunities

Navigator

- Become a volunteer Navigator by completing [this form](#) and selecting the "Enrollment Assister Interest" box.

Certified Application Counselor (CAC)

- Your organization becomes a [Certified Application Counselor Designated Organization \(CDO\)](#).
- Staff can then train to become a CAC
- CDO application window opens in June.

Community Partnerships

- Develop/foster relationship with county DSS office.
 - Could a DSS caseworker be present at your organization one day/week to assist patients and answer their questions?



Resource Overview

NC DHHS Medicaid Expansion Toolkit

- The [toolkit](#) includes flyers, social media posts, ePASS demo, and newsletter template
- All materials are available in English and Spanish
 - Two flyers are available in 7 additional languages: Chinese, Arabic, Haitian Creole, Hmong, Korean, Russian, Vietnamese
- [Click here](#) to order printed materials to display at your offices or hand out at outreach events (deadline: May 30)
- The toolkit is updated regularly so keep it bookmarked!

NC Medicaid Ombudsman

- The [NC Medicaid Ombudsman](#) provides free, confidential and unbiased support and education about the rights and responsibilities people have under NC Medicaid Managed Care.
- They utilize a no wrong door approach, so this is a great place to start if you're not sure who to reach out to about an issue.
- Beneficiaries can contact the Ombudsman by calling 877-201-3750.

Get Covered Connector

- Schedule an appointment with an enrollment assister
- Linked at <https://widget.getcoveredamerica.org/>
 - Spanish version: <https://widget-es.getcoveredamerica.org/>



FIND LOCAL HELP

Need help with your health insurance application?
Enter your ZIP code below to find appointments with
local application assisters.

Enter your ZIP code

25 miles away



Any Language



Show locations that offer: ☒ In Person ☒ Telephone ☒ Zoom

SEARCH FOR HELP

Our Medicaid Expansion Efforts

- Webinars (second Thursday of the month)
 - Highlight: [Medicaid Expansion Best Practices for Unhoused Populations](#)
- Partner Engagement Sessions (first Thursday of the month)
- Medicaid Expansion Regional Trainings

Materials housed at
equitypn.org/nc-medicaid-expansion

Sign up for our Medicaid
Expansion O&E Listserv!



Questions?

Thank you!

Contact us:

Hollis Smith, hsmith@caresharehealth.org

Mainstream Benefits

Food Stamps

- Provides supplemental food assistance for individuals and families based on income
- eligibility based on income and household size
- Controlled substance felony require a QPSA assessment
- How to apply:
 - In Person - Wake County DSS (wake.gov , oak city cares)
 - Online ncpass.nc.gov
 - Over the phone: 919-212-7000

Table 1: SNAP Income Eligibility Limits - Oct. 1, 2023, through Sept. 30, 2024

Household Size	Gross monthly income (130 percent of poverty)	Net monthly income (100 percent of poverty)
1	\$1,580	\$1,215
2	\$2,137	\$1,644
3	\$2,694	\$2,072
4	\$3,250	\$2,500
5	\$3,807	\$2,929
6	\$4,364	\$3,357
7	\$4,921	\$3,785
8	\$5,478	\$4,214
Each additional member	+\$557	+\$429

* SNAP gross and net income limits are higher in [Alaska and Hawaii](#).

SSI (Supplemental Security Income)

- Monthly disability income for adults and children with low income
- Eligibility based on income, resources and disability status
- Ways to apply:
 - Online- ssa.gov/disability
 - Phone: 1-800-772-1213 (appointments over the phone or via in person)

(Social Security Disability Income)

- Monthly income for disabled workers who have a work history that has paid into social security
- Eligibility based on disability status and work history
- Ways to apply:
 - Same as above for SSI

TANF (Temporary Assistance for Needy Families aka Work First)

- Temporary financial assistance and support services to low income families with children



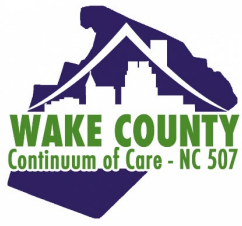
Work First Maximum

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Assistance Unit*	Maximum Benefit Payment
1	\$181
2	\$236
3	\$272
4	\$297
5	\$324

6	\$349
7	\$373
8	\$386
9	\$406
10	\$430
11	\$448
12	\$473
13	\$496
14	\$521

NC ESG RFA Estimated Timeline



RFA Estimated Timeline

June 11, 2024	Public Notice Release
June 14, 17, and 18, 2024	RFA Instructional Trainings
August 26, 2024	All Applications Due (this date will not change)
August 27 – October 3, 2024	NC ESG Application Review
October 4, 2024	Funding Decisions Announced
October 18, 2024	Agency's intent to appeal Due
October 25, 2024	Appeals & Special Consideration Materials Due
November 22, 2024	Appeal Responses
December 16, 2024	Contracts Sent Out

Charter Timeline

Committee Updates

Conflict of Interest Policy

Adjourn



Next Meeting:

June 17th at 2:00pm

In Person Only

Location: TBA

CoC Coordination or for more info:

Info@wakenc507.org