

## Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It  
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.  
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

### Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

**1A-1. CoC Name and Number:** NC-507 - Raleigh/Wake County CoC

**1A-2. Collaborative Applicant Name:** Haven House Inc.

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Urban Ministries of Wake County

## 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 1B-1. | Inclusive Structure and Participation–Participation in Coordinated Entry.   |  |
|       | NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.  |  |
|       | In the chart below for the period from May 1, 2023 to April 30, 2024:   |  |
| 1.    | select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC's coordinated entry system; or |  |
| 2.    | select Nonexistent if the organization does not exist in your CoC's geographic area:  |  |

|     | Organization/Person   | Participated in CoC Meetings | Voted, Including Electing CoC Board Members | Participated in CoC's Coordinated Entry System |
|-----|---|------------------------------|---|--|
| 1.  | Affordable Housing Developer(s)   | Yes                          | Yes   | Yes  |
| 2.  | CDBG/HOME/ESG Entitlement Jurisdiction  | Yes                          | Yes   | Yes  |
| 3.  | Disability Advocates  | Yes                          | Yes   | Yes  |
| 4.  | Disability Service Organizations  | Yes                          | Yes   | Yes  |
| 5.  | EMS/Crisis Response Team(s)   | Yes                          | Yes   | Yes  |
| 6.  | Homeless or Formerly Homeless Persons   | Yes                          | Yes   | Yes  |
| 7.  | Hospital(s)   | Yes                          | Yes   | Yes  |
| 8.  | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations) | Nonexistent                  | No  | No   |
| 9.  | Law Enforcement   | Yes                          | Yes   | Yes  |
| 10. | Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates                                | Yes                          | Yes   | Yes  |
| 11. | LGBTQ+ Service Organizations  | Yes                          | Yes   | Yes  |
| 12. | Local Government Staff/Officials  | Yes                          | Yes   | Yes  |
| 13. | Local Jail(s)   | No                           | No  | Yes  |
| 14. | Mental Health Service Organizations   | Yes                          | Yes   | Yes  |
| 15. | Mental Illness Advocates  | Yes                          | Yes   | Yes  |
| 16. | Organizations led by and serving Black, Brown, Indigenous and other People of Color   | Yes                          | Yes   | Yes  |

|     |   |     |     |     |
|-----|---|-----|-----|-----|
| 17. | Organizations led by and serving LGBTQ+ persons           | Yes | Yes | Yes |
| 18. | Organizations led by and serving people with disabilities | Yes | Yes | Yes |
| 19. | Other homeless subpopulation advocates                    | Yes | Yes | Yes |
| 20. | Public Housing Authorities                                | Yes | Yes | Yes |
| 21. | School Administrators/Homeless Liaisons                   | Yes | Yes | Yes |
| 22. | Street Outreach Team(s)                                   | Yes | Yes | Yes |
| 23. | Substance Abuse Advocates                                 | Yes | Yes | Yes |
| 24. | Substance Abuse Service Organizations                     | Yes | Yes | Yes |
| 25. | Agencies Serving Survivors of Human Trafficking           | Yes | Yes | Yes |
| 26. | Victim Service Providers                                  | Yes | Yes | Yes |
| 27. | Domestic Violence Advocates                               | Yes | Yes | Yes |
| 28. | Other Victim Service Organizations                        | Yes | Yes | Yes |
| 29. | State Domestic Violence Coalition                         | Yes | No  | No  |
| 30. | State Sexual Assault Coalition                            | No  | No  | No  |
| 31. | Youth Advocates   | Yes | Yes | Yes |
| 32. | Youth Homeless Organizations                              | Yes | Yes | Yes |
| 33. | Youth Service Providers                                   | Yes | Yes | Yes |
|     | Other: (limit 50 characters)                              |     |     |     |
| 34. | Downtown Raleigh Association                              | Yes | Yes | Yes |
| 35. | Veterans Services Organizations                           | Yes | Yes | Yes |

|        |                                     |  |
|--------|-------------------------------------|--|
| 1B-1a. | Experience Promoting Racial Equity. |  |
|        | NOFO Section III.B.3.c.             |  |

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

NC 507 recognizes that underserved communities are populations sharing a particular characteristic, as well as geographic communities, that have been systematically denied a full opportunity to participate in aspects of economic, social, and civic life, such as Black, Latino, and Indigenous persons, Asian Americans and other persons of color; members of religious minorities; lesbian, gay, bisexual, transgender, and queer (LGBTQ+) persons; persons with disabilities; persons who live in segregated patterns within the CoC's geographic area; and persons otherwise adversely affected by persistent poverty or inequality in Wake County's historically marginalized communities. To this point, each CoC and ESG funded project is expected to engage persons who represent underserved and historically marginalized/underserved communities in program creation, ongoing program evaluation, and quality improvement processes. To ensure inclusiveness, and not just diversity, NC 507 utilizes two committees (Funding Review Committee and Racial Equity Committee) and CoC members to view the work of the CoC through a racial equity lens and to ensure all persons (Black, Brown, and overrepresented populations) have access to safe and affordable housing and supportive services. To assure CoC funded agencies are operating programs that advance racial equity, new and renewal applications were scored by the Funding Review Committee on the diversity of their board and staff and are inclusive of individuals with lived experience and have processes for receiving and incorporating feedback that is predicated on a decentralized power structure. The Racial Equity Committee evaluates NC 507's policies, procedures, and data through the lens of racial equity. Members include persons with lived experience and those serving in Black and Brown neighborhoods and leading affordable housing efforts. The Racial Equity Committee is also charged with monitoring the overrepresentation of underserved communities and marginalized persons in the homeless system, recommend policy changes grounded in data and best practices, collaborate with community partners serving historically underserved, and develops plans to assess the impact of NC 507's policies on reducing inequities in homelessness.

|       |   |   |
|-------|---|---|
| 1B-2. | Open Invitation for New Members.          |   |
|       | NOFO Section V.B.1.a.(2)                  |   |
|       | Describe in the field below how your CoC: |   |
|       | 1.  | communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;  |
|       | 2.  | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and  |
|       | 3.  | invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities). |

(limit 2,500 characters)

1. The Wake County CoC (NC 507) solicits new members throughout the year and has a rolling application for membership that is publicly posted. Staff at monthly membership meetings provide information about the application process, the benefits/responsibilities of membership, and encourage non-members to join. CoC staff/Board members attend civic, community, and public meetings/events to provide information about the CoC and encourage new membership. The CoC has a dedicated Nominations Committee that meets monthly to review and approve new members from area agencies, advocates, persons with lived experience, developers, and key stakeholders to increase community participation and maintain a diverse and representative body. 2. NC 507 ensures communication of all CoC activities and membership information is publicly available in accessible electronic formats which complies with the Americans with Disabilities Act (ADA) and Web Content Accessibility Guidelines (WCAG). The CoC membership application is accessible on the CoC website and also referenced in the weekly newsletter. CoC communications regarding funding opportunities and membership information include a statement (in English and Spanish) that arrangements will be made for any or all parts of Wake's CoC application process, details, and any obligations in a manner that is effective for persons with disabilities or any person with Limited English Proficiency (LEP). 3. The Wake County CoC invites and partners with organizations serving culturally specific communities in the geographic area. The LGBT Center of Raleigh is currently working with NC 507 to produce a training on inequities that the queer community face when experiencing homelessness and how to effectively deliver equitable resources and culturally appropriate information to this population. The Wake County Office of Diversity, Equity, and Inclusion is partnering with NC 507 to create a training series on racial disparities, system barriers, and attaining equity with a specific focus on the overrepresentation in the homeless population of Black, Brown and LatinX and addressing barriers that disproportionally affect persons of color. The NC 507 Nominations Committee has also restructured the application process for the CoC Governance Board to create a more inclusive structure and provide additional seats for persons representing rural/underserved areas, persons with lived experience, and for persons with population-specific lived experience.

|       |   |  |
|-------|---|--|
| 1B-3. | CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.  |  |
|       | NOFO Section V.B.1.a.(3)  |  |
|       | Describe in the field below how your CoC:   |  |
|       | 1. solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness; |  |
|       | 2. communicated information during public meetings or other forums your CoC uses to solicit public information;   |  |
|       | 3. ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and                                       |  |
|       | 4. took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.                       |  |

(limit 2,500 characters)

1. NC 507 solicits, considers opinions, and acts on feedback accordingly from providers, individuals, advocacy groups, the membership, and other stakeholders that have knowledge of homelessness or an interest in preventing and ending homelessness. NC 507 does intentional outreach to culturally specific and underserved/marginalized communities to solicit feedback from persons that have historical barriers to equitable resources. Currently, the LGBT Center of Raleigh is working with the CoC to produce a training on inequities facing the queer community and the need for and how to effectively deliver equitable resources and culturally appropriate information to this population. Based on membership feedback, NC 507 has recently restructured to create a more inclusive and transparent structure and provide additional avenues for feedback through direct representation, workgroups for persons representing rural/underserved areas, and persons with population specific lived experience.

2. NC 507 staff/Board members attend civic, community, and public meetings/events in person and virtually to provide information about the CoC and solicit and receive feedback through public engagement, virtual forums, or panel discussions based on audience/forum. The CoC actively engages impacted communities/business, coalitions, and government in a variety of forums in the CoC, the region, and state to solicit and consider a diversity of opinions from agencies, advocates, persons with lived experience, developers, and key stakeholders to increase community understanding of homelessness.

3. NC 507 ensures communication of CoC activities is publicly available in accessible electronic formats which complies with the Americans with Disabilities Act (ADA) and Web Content Accessibilities Guidelines (WCAG). All electronic communications adhere to ADA standards to ensure formats and fonts translate well to page reader devices. Public comment is available at monthly Membership meetings and at CoC Governance Board Meetings which are available in hybrid formats that include chat capabilities. Offering a hybrid option, provides flexibility and accommodations for diverse and active participation.

4. Based on feedback and data analysis showing overrepresentation in the homeless population of Black, Brown and LatinX, the Wake County Office of Diversity, Equity, and Inclusion is partnering with NC 507 to create a training series on racial disparities, system barriers, and attaining equity.

|       |  |  |
|-------|--|--|
| 1B-4. | Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.                                       |  |
|       | NOFO Section V.B.1.a.(4)   |  |
|       | Describe in the field below how your CoC notified the public:  |  |
| 1.    | that your CoC will consider project applications from organizations that have not previously received CoC Program funding;             |  |
| 2.    | about how project applicants must submit their project applications—the process;   |  |
| 3.    | about how your CoC would determine which project applications it would submit to HUD for funding; and                                  |  |
| 4.    | ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats. |  |

(limit 2,500 characters)

1. NC 507 actively engaged new agencies to apply for CoC funding through an Intent to Apply released on 7/24/24, that was advertised on the CoC webpage (wakenc507.org), the weekly newsletter, and announced at membership meetings but not required to apply for funding. This process engaged new agencies in funding conversations, project eligibility/design, HUD/CoC requirements, and next steps. 2. On 8/15/24, the FY2024 CoC Local Competition Notice was publicly posted/CoC URL which outlined the process for new/renewal projects to apply for funding, released in the weekly newsletter and emailed to agencies who submitted an Intent to Apply. The CoC Lead provided an overview of the NOFO at the 8/19/24 CoC meeting, the CoC URL with new/renewal project scorecards, required supplemental information, reallocation policy, ranking and review policy, and timeline. Technical assistance drop-in hours to assist with application questions and/or e-snaps issues occurred twice a week and was also provided upon request. Reminders were sent via email, posted, and sent in the weekly newsletter. A PDF of the completed e-snaps application/additional documents were due via email on 9/13/24. 3. The Funding Review Committee (FRC) was tasked with reviewing/scoring each application based on the corresponding scorecard. New project scorecard components included: project design, commitment to Housing First, equity, proposed supportive services, fiscal capacity, and housing/healthcare leverage and renewal scorecards included: project design, project performance/APR, project spending, and equity. There were no minimum or threshold requirements. The FRC ranked projects based on score consistent with the CoC Ranking and Review Policy. The FRC determined that no funds should be reallocated this FY. Two new applications that had tied scores were ranked on project alignment with HUD/CoC priorities (healthcare and housing). 4. To ensure effective communication for individuals with disabilities, notification of the competition was shared across: public platforms/multiple media, including oral announcements, public postings/CoC URL, listservs, and newsletters. Also, NC 507 clearly stated arrangements could be made to provide technical assistance or review of any or all parts of CoC application process, details, and obligations in a manner that is effective for persons with disabilities (visual/hearing impaired, cognitive, and physical, e.g.) or any person with Limited English Proficiency (LEP).

## 1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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- 24 CFR part 578;
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- Frequently Asked Questions

|       |  |  |
|-------|--|--|
| 1C-1. | Coordination with Federal, State, Local, Private, and Other Organizations.   |  |
|       | NOFO Section V.B.1.b.  |  |
|       | In the chart below:  |  |
| 1.    | select yes or no for entities listed that are included in your CoC's coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or |  |
| 2.    | select Nonexistent if the organization does not exist within your CoC's geographic area.   |  |

|     | Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects      | Coordinates with the Planning or Operations of Projects? |
|-----|---|--|
| 1.  | Funding Collaboratives  | Yes  |
| 2.  | Head Start Program  | No   |
| 3.  | Housing and services programs funded through Local Government                                   | Yes  |
| 4.  | Housing and services programs funded through other Federal Resources (non-CoC)                  | Yes  |
| 5.  | Housing and services programs funded through private entities, including Foundations            | Yes  |
| 6.  | Housing and services programs funded through State Government                                   | Yes  |
| 7.  | Housing and services programs funded through U.S. Department of Health and Human Services (HHS) | Yes  |
| 8.  | Housing and services programs funded through U.S. Department of Justice (DOJ)                   | Yes  |
| 9.  | Housing Opportunities for Persons with AIDS (HOPWA)   | Yes  |
| 10. | Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)           | Nonexistent  |
| 11. | Organizations led by and serving Black, Brown, Indigenous and other People of Color             | Yes  |
| 12. | Organizations led by and serving LGBTQ+ persons   | Yes  |
| 13. | Organizations led by and serving people with disabilities                                       | Yes  |
| 14. | Private Foundations   | Yes  |
| 15. | Public Housing Authorities  | Yes  |
| 16. | Runaway and Homeless Youth (RHY)  | Yes  |
| 17. | Temporary Assistance for Needy Families (TANF)  | Yes  |
|     | Other:(limit 50 characters)   |  |
| 18. | Wake County Government and City of Raleigh  | Yes  |

|       |   |  |
|-------|---|--|
| 1C-2. | CoC Consultation with ESG Program Recipients. |  |
|       | NOFO Section V.B.1.b.                         |  |

In the chart below select yes or no to indicate whether your CoC:

|    |  |     |
|----|--|-----|
| 1. | Consulted with ESG Program recipients in planning and allocating ESG Program funds?  | Yes |
| 2. | Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area? | Yes |
| 3. | Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?                                       | Yes |
| 4. | Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?                         | Yes |

|       |                                      |  |
|-------|--------------------------------------|--|
| 1C-3. | Ensuring Families are not Separated. |  |
|       | NOFO Section V.B.1.c.                |  |

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

|    |   |     |
|----|---|-----|
| 1. | Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?  | Yes |
| 2. | Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?   | Yes |
| 3. | Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?   | Yes |
| 4. | Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance? | Yes |
| 5. | Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?  | No  |

|       |   |  |
|-------|---|--|
| 1C-4. | CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts. |  |
|       | NOFO Section V.B.1.d.   |  |

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

|    |                              |     |
|----|------------------------------|-----|
| 1. | Youth Education Provider     | Yes |
| 2. | State Education Agency (SEA) | No  |
| 3. | Local Education Agency (LEA) | Yes |
| 4. | School Districts             | Yes |

|        |   |  |
|--------|---|--|
| 1C-4a. | Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts. |  |
|        | NOFO Section V.B.1.d.   |  |

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The Wake County CoC (NC 507) is dedicated to ensuring that all children and youth experiencing homelessness have equal access to the public education to which they are entitled under the federal McKinney-Vento Education of Homeless Assistance Act. NC 507 has one school district/Local Education Agency in the Wake CoC geographic area (Wake County Public School System (WCPSS)), that has 160,809 students enrolled in 199 schools in the county. Each of these schools has a primary McKinney-Vento School Contact for parents/guardians/providers that works directly with the McKinney-Vento Liaison for WCPSS to ensure students eligible for this program have access to the same programs and services that are available to all other students, including transportation and supplemental educational services. NC 507 partners with the WCPSS McKinney-Vento Liaison to identify and educate homeless children and youth in the community. The McKinney-Vento Liaison, per the Wake CoC Governance Charter, holds a designated seat on the NC 507 Governing Board and additionally participates on the Coordinated Entry Committee. The McKinney-Vento Liaison shares resources and information to help homeless youth to enroll or stay in the school district/Local Education Agency (LEA) and provides training opportunities on the local policies and procedures and requirements under the McKinney-Vento Education of Homeless Assistance Act with the NC 507 membership/providers. The strong collaboration with LEAs/McKinney-Vento Liaison allows NC 507 to: 1. Ensure that homeless students can attend and participate fully in school and are provided with information on their rights and resources 2. Inform parents/guardians of youth educational rights, 3. Support educational needs of unaccompanied youth, 4. Link homeless students with educational and other services including preschool and health services, and 5. Collaborate with other district programs, youth education/training providers, and community agencies involved in educational services and childhood development.

|        |  |  |
|--------|--|--|
| 1C-4b. | Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services. |  |
|        | NOFO Section V.B.1.d.  |  |

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

NC 507 requires CoC and ESG funded providers to inform families and youth who are experiencing homelessness of their eligibility for educational services under the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH Act) and Every Student Succeeds Act (ESSA). NC 507 has a draft policy that meets the requirements outlined under the Acts and the NC General Statutes (§115C-378) that is in the process of being reviewed by the CoC membership for approval. This policy provides clear guidance to providers that requires the information related to education access and rights for homeless children and youth be disseminated in all program intakes. The information will assist all CoC/ESG programs as they coordinate access to educational services for households experiencing homelessness or at-risk of homelessness under the Acts requirements, meaning: every parent, guardian or custodian having charge/control of a child between 7 and 16 years must enroll the child in school/home school that is of appropriate for age/grade level; provide the parent, guardian, and unaccompanied youth with information on school enrollment and their rights under the legislation to remain at the school of origin (base school), if feasible and chosen; to be immediately enrolled regardless of the availability of previous school records/health records/birth certificates/or proof of residency; the contact information for the Local Education Agency (LEA), or school social worker and/or the school's or district's McKinney-Vento Liaison; provide or make arrangements with the school's transportation service coordinator if requested; and to facilitate engagement in school-based services that are consistent with the student's needs. Each of the public schools in NC 507 has a primary McKinney-Vento School contact for parents/guardians/providers that works directly with the McKinney-Vento Liaison for the Wake County Public School System to ensure students/prospective students covered by the Acts have access to the same programs and services that are available to all other students, including supplemental educational services. In NC 507, program staff may also connect households with a local program, Project CATCH, that provides services and advocates for children (0-18) experiencing homelessness and works with homeless shelters/programs to ensure that they can identify and address the specific needs of the children in their care to support educational development.

|        |  |  |
|--------|--|--|
| 1C-4c. | Written/Formal Agreements or Partnerships with Early Childhood Services Providers. |  |
|        | NOFO Section V.B.1.d.  |  |

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

|    |   | MOU/MOA | Other Formal Agreement |
|----|---|---------|------------------------|
| 1. | Birth to 3 years  | No      | Yes                    |
| 2. | Child Care and Development Fund   | No      | Yes                    |
| 3. | Early Childhood Providers   | No      | Yes                    |
| 4. | Early Head Start  | No      | Yes                    |
| 5. | Federal Home Visiting Program--(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV) | No      | No                     |
| 6. | Head Start  | No      | Yes                    |
| 7. | Healthy Start   | No      | No                     |

|     |   |     |     |
|-----|---|-----|-----|
| 8.  | Public Pre-K                                      | No  | Yes |
| 9.  | Tribal Home Visiting Program                      | No  | No  |
|     | Other (limit 150 characters)                      |     |     |
| 10. | State Fiscal Recovery Funds – Social Services MOU | Yes | Yes |

|       |  |
|-------|--|
| 1C-5. | Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers. |
|       | NOFO Section V.B.1.e.  |

In the chart below select yes or no for the organizations your CoC collaborates with:

|    | Organizations  |     |
|----|--|-----|
| 1. | State Domestic Violence Coalitions                                   | Yes |
| 2. | State Sexual Assault Coalitions                                      | No  |
| 3. | Anti-trafficking Service Providers                                   | Yes |
|    | Other Organizations that Help this Population (limit 500 characters) |     |
| 4. | Legal Aid of North Carolina DV and Sexual Assault (DVSA) Project     | Yes |

|        |  |  |
|--------|--|--|
| 1C-5a. | Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.  |  |

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

|    |  |
|----|--|
| 1. | update CoC-wide policies; and  |
| 2. | ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors. |

(limit 2,500 characters)

1. NC 507 collaborates with several federal (CoC, ESG, and VOCA) and state funded programs and coalitions: the NC Coalition Against Domestic Violence (NCCADV), Legal Aid of North Carolina, and CoC funded victim service providers to review/revise policies, educate on best practices, and train providers in the CoC. InterAct, a CoC/ESG and Victim of Crime Act (VOCA) funded domestic violence and sexual assault service provider, has staff representation on the CoC Governance Board and the Coordinated Entry System (CES) Committee. It ensures that the voice and viewpoint of survivors are incorporated into CoC policies and procedures. InterAct also regularly attends CoC membership meetings and has voted on all policies and procedures that have been revised in 2024 (i.e. Coordinated Entry Policies and Procedures, Anti-Discrimination Policy, the CoC Governance Charter and CoC VAWA/Emergency Transfer Policies). 2. To meet the needs of survivors and a trauma-informed approach in the provision of services and housing in the CoC, the Wake CoC conducted an in-person training on VAWA policies and serving unhoused survivors, led by an official trainer provided by the NCCADV. A recorded training on Emergency Transfer plan protocols by the North Carolina Coalition to End Homelessness was also shared in the Wake CoC weekly newsletter. The Wake CoC and providers also have partnerships with Legal Aid of North Carolina's (LANC) Domestic Violence and Sexual Assault Project (DVSA), a statewide project funded in part by a VOCA grant. The LANC project provides legal assistance to victims of domestic violence. DVSA advocates work closely with community-based programs, agencies, and task forces serving victims of domestic violence and sexual assault and provide emergency-only services, such as obtaining and enforcing protection orders. DVSA advocates are trained to keep victims safe and help them become self-sufficient so they can live independently from their abusers. LANC also receives funding for domestic violence work from the State of North Carolina. The Collaborative Applicant has joined the NCCADV as an official member, where CoC staff have participated in NCCADV membership meetings, bringing insight from the information learned on how to meet the needs of survivors within the CoC's geographic area. The CoC also conducted Housing First Assessments that monitored operations manuals of CoC funded agencies to ensure that they are following VAWA/Emergency Transfer procedures.

|        |   |  |
|--------|---|--|
| 1C-5b. | Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.   |  |
|        | Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:  |  |
| 1.     | safety planning protocols; and  |  |
| 2.     | confidentiality protocols.  |  |

(limit 2,500 characters)

1. NC-507 Coordinated Entry System (CES) staff are trained to address trauma from domestic violence, sexual assault or other life-threatening conditions with a client-centered approach when speaking with survivors and ensure client-choice, confidentiality protocols, and safety concerns are met. Upon a household entering the CES, providers conduct safety assessments to determine whether the household is fleeing, or is attempting to flee, domestic violence, sexual assault, stalking, or other dangerous/life-threatening conditions. Steps to assist survivor households or those attempting to flee that present to CE and are concerned about their immediate safety are outlined in NC 507's CE Policies. The CE assessment also identifies imminent safety risks and connects households who choose specific survivor services, a dedicated access site, comprehensive safety planning and/or legal assistance to InterAct a victim service provider (VSP), for next steps. This referral to the VSP may also include emergency shelter, financial assistance to travel away from the area, court advocacy or legal assistance/protective orders. Each housing provider is required to add the Wake County CoC Emergency Transfer (ET) Plan to their policies and procedures and annual trainings from local VSPs and state coalitions on VAWA policies/best practices ensure providers understand the safety needs and requirements for survivors. Both the CES protocols and the CoC ET plan allow all survivors the ability to request an ET (internal or external) under VAWA. The housing provider must notify the By-Name List (BNL) Coordinator when they are carrying out an external transfer to locate a safe unit or assist in a transfer to a safe location. To ensure safety, survivors or those fleeing a dangerous condition may move anywhere in the CoC, or outside the CoC (if housing provider can meet all statutory requirements) depending on the housing program, safe housing availability, and client choice. 2. All information collected in CE for survivor households is confidential and any household served by the VSP is only entered into an HMIS-comparable database. Households served by the VSP receive a unique client ID number and information is de-identified before sharing with the BNL Coordinator for a housing match. The BNL is password-protected to ensure confidentiality of all clients, and the password is shared with specific staff identified by the service providers to ensure confidentiality is maintained.

|        |  |  |
|--------|--|--|
| 1C-5c. | Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. |  |
|        | NOFO Section V.B.1.e.  |  |

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

|  | Project Staff | Coordinated Entry Staff |
|--|---------------|-------------------------|
| 1. Training Occurs at least annually?                                    | Yes           | Yes                     |
| 2. Incorporates Trauma Informed best practices?                          | Yes           | Yes                     |
| 3. Incorporates Survivor-Centered best practices?                        | Yes           | Yes                     |
| 4. Identifies and assesses survivors' individual safety needs?           | Yes           | Yes                     |
| 5. Enhances and supports collaboration with DV organizations?            | Yes           | Yes                     |
| 6. Ensures survivors' rights, voices, and perspectives are incorporated? | Yes           | Yes                     |

|                               |  |         |
|-------------------------------|--|---------|
| Other? (limit 500 characters) |  |         |
| 7.                            | NCCADV Serving Unhoused Survivors, VAWA 2022 Emergency Transfer plans and HUD sponsored VAWA training. | Yes Yes |

&nbsp;

|        |   |  |
|--------|---|--|
| 1C-5d. | Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.   |  |

|                              |  |
|------------------------------|--|
| Describe in the field below: |  |
| 1.                           | whether your CoC's written policies and procedures include an emergency transfer plan;                                       |
| 2.                           | how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer; |
| 3.                           | what your CoC requires households to do to request emergency transfers; and  |
| 4.                           | what your CoC does in response to households requesting emergency transfers.   |

(limit 2,500 characters)

1.The Wake CoC adopted the NC 507 Emergency Transfer (ET) Plan under Violence Against Women Act (VAWA) and the Written Standards/CE policy and procedures include a statement of priority for tenants who need Emergency Transfers under VAWA for all housing programs. The statement includes that those who need emergency transfer have priority in placement so long as they meet eligibility requirements. 2. NC 507 has training on intake procedures, safety protocols, and notice requirements to prospective program participants to inform them of rights under VAWA. Annually, CoC agencies are trained by the North Carolina Coalition Against Domestic Violence on VAWA requirements and protections. The ET Plan training is recorded, shared, and available for the community via the Wake CoC newsletter. Each CoC and ESG funded agency must adopt and implement that NC 507 ET Plan in their policies and procedures manuals and mandate that all tenants regardless of sex, gender identity, or sexual orientation are provided their notice of rights under VAWA and a copy of the ET plan so they are informed of their rights to confidentiality, an emergency transfer, right to report a crime, lease bifurcation/unit selection and prohibition on retaliation. 3. All tenants experiencing safety concerns related to domestic violence, sexual assault, stalking or other dangerous condition may request an emergency transfer under VAWA either orally or in writing or by contacting their housing provider. 4. In response to a request for emergency transfer, with tenant-based housing, the tenant may move to another unit but remain in the program, anywhere in the CoC, or outside of the CoC (if the housing provider can meet all statutory requirements). In project-based housing the tenant may move to another unit owned/operated by the provider, if safe and available. If neither safe nor available housing is identified and chosen by the client, the housing provider will help identify a suitable unit within the CoC. The housing provider will connect with the By-Name List Coordinator and Landlord Engagement Unit to find another safe unit in the CoC or outside the CoC if an external transfer is necessary/chosen. Providers must ensure that victims are not penalized based on their requests for assistance, criminal activity for which they are a victim, or activity for which they are otherwise not at fault under a law or policy adopted by or enforced by a governmental entity that receives certain HUD funding.

|        |   |  |
|--------|---|--|
| 1C-5e. | Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.   |  |

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

NC 507 ensures households experiencing trauma or safety concerns related to domestic violence, dating violence, sexual assault, stalking or other dangerous or life-threatening conditions related to violence against the individual or a family member in the individual's or family's current housing situation, have safe access to all housing and service opportunities in the CoC. The NC 507 VAWA policy outlines the safety, confidentiality protocols, and trauma informed best practices that CoC agencies must incorporate into operation manuals, intake procedures, and needs assessments. The NC 507 adopted the expanded definition of covered persons under VAWA 2022 and through CoC-wide training, ensured safety and confidentiality protocols for all survivors and those attempting to flee violence and victimization, remain consistent across all CoC funded housing and service providers. In the NC 507 Coordinated Entry System participating providers are required to provide necessary safety and security protections for people fleeing or attempting to flee family related violence, stalking, dating violence, or other dangerous conditions. Safety planning at intakes is client-centered and includes a threshold assessment of participant safety needs and if chosen by the client, a referral to appropriate and comprehensive trauma-informed services if safety needs are identified. Additionally, included in the VAWA policies for NC 507, is the mandate for all housing providers to render the notice of occupancy rights under VAWA to all tenants/prospective tenants if they are denied assistance or at the time they are enrolled or provided assistance. These procedures also include referring the client to InterAct, the NC 507's domestic violence service provider, or another of their choosing, if the participant desires to engage trauma services or needs additional support. To ensure all persons, including those experiencing trauma or safety concerns, have access to housing resources, participants in NC 507's HMIS comparable database are shared with the By-Name List Coordinator who incorporates that data into the CoC's overall By-Name List for discussion at confidential case conferencing meetings. As safe housing interventions are identified for households, the information is shared with the service providers at the conference, that ensure program participants' physical, emotional, safety, privacy, and confidentiality needs are met.

|        |  |  |
|--------|--|--|
| 1C-5f. | Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking. |  |
|        | NOFO Section V.B.1.e.  |  |

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

|    |   |
|----|---|
| 1. | identifying barriers specific to survivors; and |
| 2. | working to remove those barriers.               |

(limit 2,500 characters)

1.The Wake County CoC (NC 507) proactively identifies barriers to access, services, and housing opportunities for survivors/those fleeing domestic violence, sexual assault or other dangerous life-threatening conditions and addresses those barriers by: providing a safe dedicated access site in the CoC, ensuring training of CoC intake staff to identify and assist survivors seeking assistance, supporting comprehensive services that address the trauma associated with violence, and supporting parity of resource allocation for specific housing programs that are tailored to meet the needs of survivors based on feedback from victim service providers (VSPs), advocates, and survivors. NC 507 also utilizes the Lethality Assessment Protocol (LAP) which provides first responders with a valid tool to identify victims of domestic violence who are at increased risk of severe injury or death, appropriate support, and safety planning. A CoC funded VSP, partners with WakeMed hospital system, law enforcement agencies/first responders, and CoC organizations to provide training on the use of the LAP, trauma informed/client-centered best practices, and direct access to safe/confidential services. 2.The Wake County CoC working with providers and the VSP, identified economic and transportation barriers for survivors that were embedded within the homelessness response system that created barriers to safe access to services and economic opportunities. The VSP established financial literacy assistance for survivors and Triangle Family Services provides comprehensive training on financial literacy for those fleeing domestic violence. Through the VSP the CoC has an Economic Empowerment Program, where victims/survivors are empowered to meet their basic needs, address employment challenges, advance education/careers, and ultimately build self-sustaining lives through job counseling/training and placement services, healthcare services, and financial management/educational services to help remove barriers to economic independence which engender equitable outcomes for survivors. Transportation barriers are overcome by assistance from Wheels for Hope, that provides free/low-cost vehicles and/or maintenance/repairs of a personal vehicle for survivors. To further protect survivors and address long-term safety concerns, the Address Confidentiality Program keeps abusers from discovering an address once safe housing is identified as the address is removed from public records.

|       |  |  |
|-------|--|--|
| 1C-6. | Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Equal Access Trainings. |  |
|       | NOFO Section V.B.1.f.  |  |

|    |   |     |
|----|---|-----|
| 1. | Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?  | Yes |
| 2. | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?                   | Yes |
| 3. | Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)? | Yes |

|        |  |  |
|--------|--|--|
| 1C-6a. | Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance. |  |
|        | NOFO Section V.B.1.f.  |  |

Describe in the field below:

|    |   |
|----|---|
| 1. | how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families; |
| 2. | how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;   |
| 3. | your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and  |
| 4. | your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.   |

(limit 2,500 characters)

1. Wake County Continuum of Care (NC 507) updated the NC 507's anti-discrimination policy this year in collaboration with the membership, including organizations that are led by LGBTQ+ leaders, and individuals with lived experience. The revision to our anti-discrimination policy, including the Equal Access Rule policy and procedures, ensures that all housing and services within NC 507 provide equal access to individuals in accordance with their gender identity in all housing, shelter, and services, are trauma-informed, and that the CoC can meet the needs of LGBTQ+ individuals and families experiencing homelessness. 2. NC 507's staff reviewed all the project-level provider's anti-discrimination policies, intake packets, and operations manuals to ensure that they were consistent with the NC507 anti-discrimination policy and equal access policy and procedures. 3. As a part of our Housing First Assessment and risk assessment review, the CoC Coordinator evaluated each agency's compliance with the NC 507 Written Standards and anti-discrimination policy by evaluating each agency's intake procedures, operations manuals, and anti-discrimination policy, to assure evidence of compliance with the equal access policy, including transgender and gender nonconforming policies, the requirements of Section 504, the American's with Disabilities Act, involuntary family separation policy, faith-based inclusion policy, and grievance/anti-retaliation policy, and that all policies and practices were consistent with the NC 507 anti-discrimination policy and CPD requirements. 4. If an organization, during the course of the Housing First assessment and risk assessment review, was out of compliance, the CoC Coordinator followed up with the organization and asked them to update their policies and procedures to ensure compliance. Technical assistance was offered for any follow-up questions or concerns. Each agency that was identified as needing to make updates or additions, completed the necessary revisions and resubmitted them to the CoC Coordinator for approval.

|       |  |  |
|-------|--|--|
| 1C-7. | Public Housing Agencies within Your CoC's Geographic Area--New Admissions--General/Limited Preference--Moving On Strategy. |  |
|       | NOFO Section V.B.1.g.  |  |

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

| Public Housing Agency Name    | Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry | Does the PHA have a General or Limited Homeless Preference? | Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On? |
|-------------------------------|--|---|---|
| Raleigh Housing Authority     | 35%  | Yes-Both  | No  |
| Wake County Housing Authority | 2%   | Yes-Both  | No  |

|        |   |  |
|--------|---|--|
| 1C-7a. | Written Policies on Homeless Admission Preferences with PHAs. |  |
|        | NOFO Section V.B.1.g.   |  |

Describe in the field below:

|    |  |
|----|--|
| 1. | steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or |
| 2. | state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.  |

(limit 2,500 characters)

1. The Wake County CoC (NC 507) has a long-standing partnership with the two public housing authorities in the CoC's geographic area – the City of Raleigh Housing Authority (RHA) and the Housing Authority of Wake County (HACW). Both agencies have established a local preference for individuals and families experiencing homelessness and families experiencing domestic violence, sexual assault, or stalking as reflected in each agency's Administrative Plan for the Housing Choice Voucher Program. HACW homelessness preference is detailed in the Admissions and Continued Occupancy Policy (Tenant Selection) section and RHA has both a special admissions preference for those at risk or experiencing homelessness and an admission preference in the ACOP permitting acceptance of up to 20 applicants per fiscal year from a provider with whom RHA has a MOA for priority in placement. The HACW works directly with two partnering CoC grantees - victim service provider InterAct and the Women's Center- to those families experiencing domestic violence, sexual assault or stalking that need a safe unit or voucher assistance to obtain/maintain a secure unit. To also support the work in the CoC, the RHA has a local preference for housing choice voucher applicants received through the CoC's coordinated entry system for homeless and those at risk of homelessness households. Additionally, the RHA reserves 50 housing choice vouchers each fiscal year, for homeless households that meet all other eligibility requirements and are prioritized through the Wake CoC's Coordinated Entry System. RHA also managed their allocation of Emergency Housing Vouchers (EHV) in partnership with the Wake CoC for eligible homeless households that had significant barriers to housing opportunities and may otherwise been ineligible for traditional housing voucher opportunities. The Wake County CoC initially prioritized EHV's through the Wake CoC's Coordinated Entry System for the unsheltered population living in encampments during the COVID-19 pandemic and later RHA received an additional 25 vouchers which were prioritized for chronically homeless households with minors, based on the relevant data and the By-Name List. NC 507 will continue to partner and collaborate to expand housing opportunities utilizing homeless preferences available and special voucher assistance provided by HUD when available, like EHV, to serve the community. 2. N/A.

|        |   |  |
|--------|---|--|
| 1C-7b. | Moving On Strategy with Affordable Housing Providers. |  |
|        | Not Scored—For Information Only                       |  |

Select yes or no in the chart below to indicate affordable housing providers in your CoC's jurisdiction that your recipients use to move program participants to other subsidized housing:

|    |   |     |
|----|---|-----|
| 1. | Multifamily assisted housing owners                                     | Yes |
| 2. | PHA   | Yes |
| 3. | Low Income Housing Tax Credit (LIHTC) developments                      | Yes |
| 4. | Local low-income housing programs                                       | Yes |
|    | Other (limit 150 characters)  |     |
| 5. | Olmstead Settlement (RHA) and Multi-Unit Assisted Housing with Services | Yes |

|        |   |  |
|--------|---|--|
| 1C-7c. | Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. |  |
|        | NOFO Section V.B.1.g.   |  |

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

|    |  |     |
|----|--|-----|
| 1. | Emergency Housing Vouchers (EHV)                   | Yes |
| 2. | Family Unification Program (FUP)                   | Yes |
| 3. | Housing Choice Voucher (HCV)                       | Yes |
| 4. | HUD-Veterans Affairs Supportive Housing (HUD-VASH) | Yes |
| 5. | Mainstream Vouchers                                | Yes |
| 6. | Non-Elderly Disabled (NED) Vouchers                | Yes |
| 7. | Public Housing                                     | Yes |
| 8. | Other Units from PHAs:                             |     |
|    | Foster Youth Independence Initiative               | Yes |

|        |   |  |
|--------|---|--|
| 1C-7d. | Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. |  |
|        | NOFO Section V.B.1.g.   |  |

|    |   |                        |
|----|---|------------------------|
| 1. | Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)? | Yes                    |
|    |   | Program Funding Source |
| 2. | Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.  | FUP/FYI and SNOFO      |

|        |   |  |
|--------|---|--|
| 1C-7e. | Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). |  |
|        | NOFO Section V.B.1.g.   |  |

|  |  |     |
|--|--|-----|
|  | Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan? | Yes |
|--|--|-----|

## 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 1D-1. | Preventing People Transitioning from Public Systems from Experiencing Homelessness. |  |
|       | NOFO Section V.B.1.h.   |  |

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

|    |                              |     |
|----|------------------------------|-----|
| 1. | Prisons/Jails?               | Yes |
| 2. | Health Care Facilities?      | Yes |
| 3. | Residential Care Facilities? | Yes |
| 4. | Foster Care?                 | Yes |

|       |   |  |
|-------|---|--|
| 1D-2. | Housing First—Lowering Barriers to Entry. |  |
|       | NOFO Section V.B.1.i.                     |  |

|    |  |      |
|----|--|------|
| 1. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.   | 12   |
| 2. | Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.  | 12   |
| 3. | This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing. | 100% |

|        |  |  |
|--------|--|--|
| 1D-2a. | Project Evaluation for Housing First Compliance. |  |
|        | NOFO Section V.B.1.i.                            |  |

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.

Describe in the field below:

|    |   |
|----|---|
| 1. | how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach; |
| 2. | the list of factors and performance indicators your CoC uses during its evaluation;   |
| 3. | how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and                      |
| 4. | what your CoC has done to improve fidelity to Housing First.  |

(limit 2,500 characters)

1. NC 507 utilized a comprehensive Housing First Assessment tool, conducted a review of CoC funded operations/project manuals, evaluated intake packets and procedures outside the competition period, and utilized a Housing First focused scoring tool to ensure that all project applicants are complying with Housing First requirements. For new project applicants, the Funding Review Committee (FRC) scored all parts of the project application that address Housing First compliance (Section 3B, 5a-5d). The FRC scored renewal projects on the results of each agency's NC 507 Housing First Assessment Report and the Housing First questions in the project application (Section 3B, 3a-3d). 2. NC 507's Housing First assessment evaluated projects including but not limited to: ensuring opportunities to request reasonable accommodation, additional eligibility requirements (no income, justice involved, e.g.), flexibility in paying tenant portion of rent, harm-reduction informed service provision, and choice of location and type of housing. Each organization is also required to comply with HUD's Equal Access and Gender Identity final rule, having it clearly stated in their operations manual. As captured in each project application (new/renewal), program participants must not be screened out based on active or history of substance and/or alcohol use, criminal record/justice involvement, and/or history of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser, or law enforcement involvement). Program participants cannot be terminated from a project based on failure to participate in supportive services, failure to make progress on a service plan, loss of income/failure to improve income, being a victim of domestic violence and/or having active substance and/or alcohol abuse, in and of itself, without other lease violations. 3. NC 507's Housing First Assessment evaluated projects outside of the CoC local competition starting in April and a report was sent to organizations in June based on the review of the agency's operations/project manuals and intake packet. 4. NC 507 remains committed to the Housing First philosophy. Utilizing the Housing First Assessment Tool and the accompanying report, CoC staff partnered with agencies to provide recommendations/feedback on each agency's operations/project manuals and intake packet to revise any guidelines/procedures to meet Housing First best practices and ensure compliance with the standard.

|       |   |  |
|-------|---|--|
| 1D-3. | Street Outreach—Data—Reaching People Least Likely to Request Assistance.  |  |
|       | NOFO Section V.B.1.j.   |  |
|       | Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance. |  |

(limit 2,500 characters)

NC 507 uses a comprehensive approach to identify and engage individuals experiencing unsheltered homelessness, especially those least likely to seek assistance. Street outreach teams respond quickly when encampments or unsheltered persons are identified by law enforcement, first responders, businesses, partner agencies, and community members. In August 2024, Street Outreach teams partnered with the City of Raleigh to conduct a special unsheltered count across the CoC's geographic area (Wake County) outside of the PIT count of January 2024, as part of the City of Raleigh's strategy identify and serve unsheltered persons as part of a response pilot program, Bringing Neighborhoods Home. Financial assistance, supportive services, and a holistic approach to connecting those living unsheltered, are utilized to address the root cause of homelessness-lack of housing. Street Outreach teams also work with local food banks, faith-based groups, healthcare providers, libraries, and public assistance offices, to provide outreach services on site or on demand as these may be entry points for the unsheltered that are least likely to seek services. A proactive support team in the CoC called ACORNS (Addressing Crises through Outreach, Referrals, Networking and Service), comprised of a social worker and a law enforcement officer that works with residents in crisis that are least likely to engage assistance, and directs them to available resources like shelter if needed. NC 507 utilizes a de-centralized coordinated entry model and standardized assessment tool which allows Outreach teams to meet prospective participants "where they are." Outreach teams are multidisciplinary, integrating community health workers, case managers, individuals with lived experience, and social workers. This ensures a warm hand-off approach, gradually transitioning individuals from street outreach workers to housing and services providers that supports a continuity of care. As Outreach teams visit encampments, especially during inclement weather, team members are continuously asking for other areas/locations to visit to establish connections with those least likely to be identified. The City of Raleigh has also hired a consultant to refine outreach strategies and improve the referral process through coordinated entry. Combining the CoC's coordinated entry model, a multidisciplinary approach, ACORN teams, and flexibility of hours, the CoC ensures the needs of the unsheltered in the CoC are met.

|       |  |  |
|-------|--|--|
| 1D-4. | Strategies to Prevent Criminalization of Homelessness. |  |
|       | NOFO Section V.B.1.k.                                  |  |

Select yes or no in the chart below to indicate your CoC's strategies to prevent the criminalization of homelessness in your CoC's geographic area:

| Your CoC's Strategies   | Engaged/Educated Legislators and Policymakers | Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness |
|---|---|--|
| 1. Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?                      | Yes   | Yes  |
| 2. Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?                               | Yes   | Yes  |
| 3. Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places? | Yes   | Yes  |

|                        |         |            |
|------------------------|---------|------------|
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|------------------------|---------|------------|

|   |         |
|---|---------|
| 4. Other:(limit 500 characters)           |         |
| Unsheltered Homelessness Response Program | Yes Yes |

|       |   |  |
|-------|---|--|
| 1D-5. | Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS. |  |
|       | NOFO Section V.B.1.i.   |  |

|  |  | HIC Longitudinal HMIS Data | 2023 | 2024 |
|--|--|----------------------------|------|------|
|  | Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR. | Longitudinal HMIS Data     | 270  | 409  |

|       |   |  |
|-------|---|--|
| 1D-6. | Mainstream Benefits–CoC Annual Training of Project Staff. |  |
|       | NOFO Section V.B.1.m.                                     |  |

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

|    | Mainstream Benefits                          | CoC Provides Annual Training? |
|----|--|-------------------------------|
| 1. | Food Stamps                                  | Yes                           |
| 2. | SSI–Supplemental Security Income             | Yes                           |
| 3. | SSDI–Social Security Disability Insurance    | Yes                           |
| 4. | TANF–Temporary Assistance for Needy Families | Yes                           |
| 5. | Substance Use Disorder Programs              | Yes                           |
| 6. | Employment Assistance Programs               | Yes                           |
| 7. | Other (limit 150 characters)                 |                               |
|    | Medicaid benefits                            | Yes                           |

|        |   |  |
|--------|---|--|
| 1D-6a. | Information and Training on Mainstream Benefits and Other Assistance. |  |
|        | NOFO Section V.B.1.m  |  |

Describe in the field below how your CoC:

|    |   |
|----|---|
| 1. | works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and |
| 2. | promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.   |

(limit 2,500 characters)

1. NC 507 works with multiple partners to provide extensive access to and comprehensive health care coordination for uninsured/homeless persons in the CoC. Care Share Health Alliance provided the CoC membership/service providers training on Medicaid expansion eligibility in NC which became a Medicaid expansion state in 2023-24. The training covered the basic elements of Medicaid, including eligibility and income requirements, how, who, and when to apply during the roll-out phases of the expansion, and how CoC service providers could assist clients in applying for this expanded benefit. Referrals to Alliance Health through the Coordinated Entry System (CES) manages care for Medicaid/uninsured recipients who need behavioral, developmental disabilities, or substance use disorders care. Southlight Healthcare, a CoC partner agency, provides substance use services including Medication-Assisted Treatment for opioid use disorder. The CoC partnership with Advance Community Health's Horizon Healthcare for the Homeless Project at Oak City Cares provides on-site primary care, substance use services, diabetes education, behavioral health and other services. Oak City Care coordinates multiple services from Wake nonprofits and Wake County Human Services in one central hub, ensuring people get onsite service access to primary urgent medical care services, HIV, STD, Hep C testing/education, and behavioral health services. Urban Ministries provides a myriad of health services both site-based and telehealth, through their Open-Door Clinic which has primary care and specialty services (gynecological, rheumatology, ophthalmology, e.g.), behavioral health, and prescription support for uninsured/underinsured through their in-house pharmacy. 2. NC 507 provides annual training to the CoC for mainstream benefits/entitlements with the CoC's partners at Southlight Healthcare, a behavioral health/substance use treatment organization and SOAR certified/access site. This training explained how to assist clients in obtaining Supplemental Security Income (SSI), Social Security Disability Income (SSDI), and other benefits like Food Stamps (SNAP) and Temporary Assistance for Needy Families (TANF). Oak City Cares, NC 507's CES Lead, has a SOAR representative who is housed at the facility to provide direct SOAR services to clients. Referrals are made at access sites by SOAR certified staff that are located at many agencies through Bridge to Home funding provided by Wake County.

|       |   |  |
|-------|---|--|
| ID-7. | Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.   |  |
|       | NOFO Section V.B.1.n.   |  |
|       | Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that: |  |
| 1.    | respond to infectious disease outbreaks; and  |  |
| 2.    | prevent infectious disease outbreaks among people experiencing homelessness.  |  |

(limit 2,500 characters)

1. Wake County Continuum of Care (NC 507) collaborated with local county health officials, health agencies (Federally Qualified Health Centers, e.g.), and the NC Department of Health and Human Services to establish CoC protocols for responding to infectious disease outbreaks such as the Flu, COVID-19, Respiratory Syncytial Virus (RSV), and Monkey Pox. These protocols outline effective communication strategies, vaccination and testing plans, and partnerships aimed at the prevention and management of outbreaks of infectious disease among people experiencing homelessness within the community. In partnership with local healthcare providers and shelters, NC 507 hosts vaccination events, including annual Flu shots and COVID-19 vaccines clinics. Also, through homeless healthcare programs, shelters, and drop-in centers like Urban Ministries Open-Door Clinic and Advance Community Health's Horizon Healthcare for the Homeless Project at Oak City Cares. Oak City Cares coordinates multiple services including Wake County nonprofits and Wake County Health and Human Services in one central hub, ensuring people get onsite access to testing, vaccines, and primary care in response to an outbreak. 2. NC 507 and its partners coordinate efforts to prevent outbreaks, reduce risks of contagion/spread of disease, and ensure better outcomes for the homeless population. This includes non-congregate sheltering, medical supervision, and health management care for individuals recovering from illness. In alignment with public health recommendations, shelters follow best practices regarding facility adaptations, including setting up quarantine spaces to control the spread of disease. Vaccination events to prevent infection/mitigate severity of infection, are often accompanied by educational sessions, such as "lunch and learns," where participants are informed about the importance of vaccinations, methods for minimizing the risk of illness, and broader health topics, including overdose prevention and wellness screening. NC 507 continues to work closely with WakeMed, healthcare partners, CoC funded agencies, and local public health authorities to provide preventative care, host vaccine and booster events, and establish quarantine protocols when needed, ensuring a comprehensive and effective community health response.

|        |   |  |
|--------|---|--|
| ID-7a. | Collaboration With Public Health Agencies on Infectious Diseases.   |  |
|        | NOFO Section V.B.1.n.   |  |
|        | Describe in the field below how your CoC:   |  |
| 1.     | effectively shared information related to public health measures and homelessness; and  |  |
| 2.     | facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants. |  |

(limit 2,500 characters)

1. Wake County Continuum of Care (NC 507) effectively shares with public health officials the preventative measures communicated to providers related to infectious disease in the event of an outbreak and facilitates communication between public health agencies and homeless service providers to address emerging public health concerns that affect the health of those experiencing homelessness, particularly those living unsheltered or in congregate facilities. To ensure effective and timely communication of public health measures taken in response to an outbreak, NC 507 will hold virtual meetings with health departments, hospitals, providers, and outreach teams and follow the established protocols established for the CoC and public health agencies, including the Department of Health and Human Services and health officials. NC 507 presents updated information at CoC membership meetings, providing guidance on protecting vulnerable populations from infectious diseases through emails and newsletters. To ensure ongoing preventative measures, NC 507 partners with WakeMed Hospital's community health program, focusing on high-risk, uninsured, and unsheltered individuals by connecting them to community resources, medical homes, and insurance. NC 507 also collaborates with Alliance Health, Neighborhood Health Clinic, Urban Ministries of Wake County, and other partners to provide site based and telehealth access to critical health and prevention services to the homeless. Many of these services are offered at Oak City Cares, a day services center where over 20 providers deliver primary care, behavioral health, and substance use treatment referrals. Oak City Cares also serves as an access site to street outreach workers and offers case management/health care coordination services to ensure preventative care such as immunizations/vaccines and testing are available to those experiencing homelessness. 2. This approach ensures that service providers, including outreach and shelter staff, have up-to-date public health guidance and proven strategies to prevent the spread of and mitigate/limit the effects of infectious disease outbreaks. By leveraging partnerships and healthcare connections, the CoC strengthened the community's healthcare response to infectious diseases and expanded healthcare resources for individuals experiencing homelessness.

|       |                                       |  |
|-------|---------------------------------------|--|
| 1D-8. | Coordinated Entry Standard Processes. |  |
|       | NOFO Section V.B.1.o.                 |  |

|    |   |
|----|---|
|    | Describe in the field below how your CoC's coordinated entry system:  |
| 1. | can serve everybody regardless of where they are located within your CoC's geographic area;   |
| 2. | uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;            |
| 3. | collects personal information in a trauma-informed way; and   |
| 4. | is updated at least annually using feedback received from participating projects and households that participated in coordinated entry. |

(limit 2,500 characters)

1. NC 507 ensures that all persons in need of assistance throughout the CoC have unfettered and equal access to the Coordinated Entry System (CES), regardless of the location or method by which they access the crisis response system which enables direct referrals to prevention services, street outreach, emergency shelter, and/or if needed, health services. CES provides 5 access sites in the CoC with public transportation available and has also selected access sites that assist special subpopulations; youth/young adults, Veterans, and victims of domestic violence. Street Outreach teams actively engage people living in encampments-providing another critical connection to services, shelter, and housing opportunities. 2. The CoC utilizes a standardized assessment tool for all household types to ensure fair, equitable, and equal access to services, shelter, and housing opportunities. Staff utilizing the assessment tool are trained to ensure consistency/accuracy in prioritizing individuals based on their vulnerabilities and length of time homeless. 3. The CoC prioritizes trauma-informed care in the CES and annually trains in best practices to ensure providers collect personal information with sensitivity, minimizing re-traumatization and creation of a safe/supportive environment during all interactions. Participants must be informed on what information they may refuse to provide without any barrier to services and housing at every step of the assessment process. 4. Per the NC 507 CES policies and procedures, the CoC will consult with each participating project and project participants at least annually to evaluate the intake, assessment, and referral processes associated with the CES. Feedback is requested regarding the quality and effectiveness of the CES experience for both CoC projects and assisted households. The feedback survey is open to CoC members agencies and program participants who can enroll themselves or recommend another person. All comments will be provided to the CoC Governance Board for consideration. CoC ensures privacy protection of all participant information collected during the annual coordinated entry evaluation, and no personally identifiable information is included. Based on feedback received this year, the CoC is planning to address the following in CES: available HMIS tools in the match process; efficient, effective, and equitable prioritization tool; street outreach and engagement; and By-Name list and bed utilization management.

|        |  |  |
|--------|--|--|
| 1D-8a. | Coordinated Entry–Program Participant-Centered Approach.   |  |
|        | NOFO Section V.B.1.o.  |  |
|        | Describe in the field below how your CoC's coordinated entry system:   |  |
| 1.     | reaches people who are least likely to apply for homeless assistance in the absence of special outreach;                                 |  |
| 2.     | prioritizes people most in need of assistance;   |  |
| 3.     | ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and |  |
| 4.     | takes steps to reduce burdens on people seeking assistance.  |  |

(limit 2,500 characters)

1. The CoC has five Coordinated Entry System (CES) access sites located strategically across the community, street outreach teams and the Homeless, Engaging, Assistance, Resource, Team (HEART) to ensure those least likely to seek assistance have meaningful avenues to seek assistance and service support. The primary access point and CE Lead, Oak City Cares offers non-housing related services and provides access to the CES. Outreach is focused on reaching underserved populations through flyers posted at bus stations, libraries, and other community spaces, along with digital outreach via social media and the CoC's website. HEART engages with unsheltered individuals with SPMI to provide direct services and resources. 2. The CoC currently prioritizes individuals based on length of time (LOT) homeless, vulnerability, unsheltered homelessness, chronicity/long-term homeless, and severely disabled individuals for housing. CES assesses vulnerability and prioritizes assistance, accordingly, ensuring those most at risk receive the highest priority for housing placement. 3. The CES assesses vulnerability and prioritizes assistance, accordingly, ensuring those most at risk receive the highest priority for housing placement. The CoC uses its HMIS to track housing referrals, LOT from enrollment to move-in date, and monitor performance outcomes. HUD reports are regularly reviewed by the Data Advisory Committee, CES Committee, and the CoC to ensure individuals are receiving assistance in a timely manner that aligns with their stated housing preferences. Regular performance reviews help the CoC quickly address bottlenecks and improve service delivery. 4. The CoC has taken steps to reduce burdens on individuals/families seeking assistance by providing diverse and multiple access sites for services, shelter, housing or healthcare needs. During inquiries, intakes and assessments, providers are instructed not to ask invasive questions, or require identification, and collect only essential information needed to determine program eligibility. In addition, access barriers have been minimized, and a focus has been placed on ensuring fair, equitable and accessible service connection and delivery that is focused on the unique needs of the household, especially those least likely to engage. Client-choice drives the engagement process allowing participants to determine who they engage, how, and what information is collected/or shared.

|        |   |  |
|--------|---|--|
| 1D-8b. | Coordinated Entry—Informing Program Participants about Their Rights and Remedies—Reporting Violations.  |  |
|        | NOFO Section V.B.1.o.   |  |
|        | Describe in the field below how your CoC through its coordinated entry:   |  |
| 1.     | affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;  |  |
| 2.     | informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and   |  |
| 3.     | reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan. |  |

(limit 2,500 characters)

1. NC 507 affirmatively markets housing and supportive services to all individuals and households experiencing homelessness within the CoC's geographic area ensuring broad outreach regardless of race, color, national origin, religion, sex, (gender identity/sexual orientation), age, familial status, or disability, in compliance with the Fair Housing Act (FHA) and consistent with Affirmatively Furthering Fair Housing (AFFH) requirements for CPD recipients. FHA and non-discrimination statements are posted at provider locations and advertised at all Coordinated Entry System (CES) access sites, made available on the CoC and member agencies' websites, and training on the FHA/Equal Access Rule/and Involuntary Family Separation is conducted annually in the CoC. Posters/brochures are posted/available at bus stations, libraries and outreach sites to provide information on housing/services and requirements of providers under the FHA. Street Outreach workers ensure effective outreach and equal access to housing and related services consistent with the FHA/Equal Access Rule for all persons experiencing unsheltered homelessness. 2. The CoC's Anti-Discrimination Policy, which includes the FHA/AFFHA, mandates that "(a)ll agencies must manage a responsible and sound operation in accordance with federal, state, and local nondiscrimination and equal opportunity provisions," as codified in the FHA and must include an agency complaint notice, procedures for reasonable requests for accommodation under the Americans with Disabilities Act, and must provide the policy to prospective clients/staff/volunteers and contractors. Agencies participating in the CES must also inform prospective/program participants of their rights/remedies and ability to file a complaint under federal, state, and local fair housing and civil rights laws during the intake process. 3. Participants/staff may report any conditions/actions that impede fair housing choices or file a complaint of discrimination to the NC Human Relations Commission (HRC) or directly to HUD Field Office and contact information is clearly displayed. The HRC investigates complaints of discrimination and enforces NC's Fair Housing Law on behalf of jurisdictions responsible for certifying consistency with the Consolidated Plan that do not have local Fair Housing offices like NC 507. The CoC's policy outlines the requirements to report FHA violations/impediments or acts of discrimination through each agency and/or to the CoC Board.

|       |  |  |
|-------|--|--|
| 1D-9. | Advancing Racial Equity in Homelessness—Conducting Assessment. |  |
|       | NOFO Section V.B.1.p.  |  |

|    |   |            |
|----|---|------------|
| 1. | Has your CoC conducted a racial disparities assessment in the last 3 years?     | Yes        |
| 2. | Enter the date your CoC conducted its latest assessment for racial disparities. | 07/19/2024 |

|        |  |  |
|--------|--|--|
| 1D-9a. | Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance. |  |
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below:

|    |   |
|----|---|
| 1. | the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and       |
| 2. | how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance. |

(limit 2,500 characters)

1. The Wake County Continuum of Care (NC 507) used 2023 PIT count data and the American Community Survey 2022 (5-Year Estimates Data Profile) to first complete a quantitative analysis to determine racial inequities in the provision of homelessness assistance in the CoC's geographic area. The quantitative data analysis was shared with the CoC's Racial Equity Committee, which includes individuals with lived expertise, to get qualitative feedback on the data results and the analysis. In NC 507 61% of the general population identifies as white and 20% of the population Black, yet in the population experiencing homelessness, 25% is White and 67% Black. An even higher disproportionality exists for Black individuals in the provision of both emergency shelter and transitional housing, 75% and 79% respectively. In transitional housing for veterans and for youth under 25 years of age, 100% of the individuals identify as Black. Ninety-one percent of the families in emergency shelters also identify as Black. 2. NC 507 used the CoC Racial Equity Analysis Tool in the summer of 2024 to determine whether there were racial disparities in the provision of funded homeless assistance programs as a benchmark for continued annual analysis following the 2022 Racial Equity Study of NC 507. Veterans who identify as Black and youth under 25 years of age are disproportionally represented, exclusively to all other races, in both VA Transitional housing and homeless youth.

|        |  |  |
|--------|--|--|
| 1D-9b. | Implemented Strategies to Prevent or Eliminate Racial Disparities. |  |
|        | NOFO Section V.B.1.p   |  |

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

|     |   |     |
|-----|---|-----|
| 1.  | Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?  | Yes |
| 2.  | Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?   | Yes |
| 3.  | Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?  | Yes |
| 4.  | Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?   | Yes |
| 5.  | Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?   | Yes |
| 6.  | Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?                                   | Yes |
| 7.  | Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?  | Yes |
| 8.  | Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity? | Yes |
| 9.  | Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?  | Yes |
| 10. | Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?  | Yes |

|     |   |     |
|-----|---|-----|
| 11. | Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness? | Yes |
|     | Other:(limit 500 characters)  |     |
| 12. | Using Racial Equity Analysis tool to identify inequities  | Yes |

|        |  |  |
|--------|--|--|
| 1D-9c. | Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity. |  |
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

NC 507 has a statistically significant overrepresentation of Black persons in the homeless services system (67%) as compared to the general population (20%) in the CoC's geographic area. Eliminating this racial disparity requires addressing structural racism, enhancing equitable access to resources, and ensuring culturally competent services within the CoC. The plan for ongoing data collection, analysis, to improve outcomes includes: Continue to utilize a racial equity lens: NC 507 and the Racial Equity Committee (REC) will work with organizations providing homeless services to ensure a racial equity framework in all decisions. This includes conducting regular racial equity impact assessments to ensure CoC policies do not engender or support inequities for Black individuals/families so race can no longer predict opportunities, distribution of resources, or outcomes in the provision of services. Review and revise policies/practices as needed: Many policies and practices within homeless services have embedded racial biases that can reinforce racial inequities. NC 507, the REC and Coordinated Entry System (CES) Committee will review the Written Standards and our CES Policies and Procedures, and interview individuals within the system to garner continued feedback to address practices that may be reinforcing racial inequities including the prioritization tool and/or processes in the CES). NC 507 will also continue to strengthen and strictly enforce anti-discrimination policies, including affirmatively further fair housing. Culturally Competent Services: NC 507 is working in partnership with Wake County's Office of Diversity, Equity, and Inclusion to provide a series of racial equity training for CoC members. The goal is to ensure that staff are equipped to provide more responsive care and systematic, just, and impartial treatment of all individuals. Programs that address root causes: NC 507 will work to increase the number of organizations involved with the CoC that address systemic factors that may lead to homelessness. These might include employment services, legal support, mental/health services. The REC will provide ongoing evaluation of this plan both quantitatively and qualitatively through regular feedback from individuals with lived expertise and those currently using the services system. The REC will also track and assess outcomes through a racial equity lens and ensure the CoC is engaged with organizations that address root causes of homelessness.

|        |  |  |
|--------|--|--|
| 1D-9d. | Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities. |  |
|        | NOFO Section V.B.1.p.  |  |

Describe in the field below:

|    |  |
|----|--|
| 1. | the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and |
| 2. | the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.        |

(limit 2,500 characters)

1. NC 507 will use the following measures to track progress on preventing or eliminating racial disparities in the provision of homeless assistance:

- Reduction in the number and percentage of Black individuals experiencing unsheltered homelessness.
- Reduction in the number and percentage of Black youth experiencing unsheltered homelessness and residing in Transitional Housing
- Reduction in the number and percentage of Black Veterans experiencing unsheltered homelessness
- Reduction in the number and percentage of Black Veterans experiencing sheltered homelessness and residing in Transitional Housing
- Reduction in the number and percentage of Black families experiencing unsheltered homelessness.
- Reduction in the number and percentage of Black families experiencing sheltered homelessness.

2. NC 507 will annually use the CoC Racial Equity Analysis tool to track progress on eliminating racial disparities in the provision of homeless assistance and quarterly will run HMIS's (Clarity) Race Outcome Equity and Distribution Dashboard report for the CoC's review.

|        |  |  |
|--------|--|--|
| 1D-10. | Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC's Outreach Efforts. |  |
|        | NOFO Section V.B.1.q.  |  |

Describe in the field below your CoC's outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

NC 507 actively engages individuals with homelessness and/or domestic violence experience in leadership roles, policy, and system-wide decision-making processes through targeted outreach that supports inclusive participation in the CoC's committees, workgroups, and the Governance Board. NC 507 and its member agencies promote decision-making opportunities through websites, bulletin boards at shelters, service provider sites, social media platforms, and personal solicitation. Announcements/postings highlight open seats on committees/boards, encouraging individuals with lived expertise to directly participate in shaping policies and services. To solicit persons with current lived expertise, Street Outreach teams engage individuals directly at encampments, libraries, bus terminals, and day centers and provide opportunities to participate in workgroups/committees, act as mentors, peer support/staff, or provide direction to affect service delivery, ensuring those with current expertise are aware of their ability to influence CoC governance/policies. NC 507 members also directly solicit individuals who may have lived expertise but have chosen not to publicly disclose, during networking/fundraising events and CoC membership meetings by creating safe spaces to discuss personal experiences with homelessness or housing instability. Agencies and CoC staff also encourage former/current program participants to join committees/workgroups through direct outreach/social media, promote participation in decision-making roles at community events/meetings, thus creating pathways for participation with the CoC on everyone's own terms. NC 507 Charter requires seats for individuals with lived expertise on every committee/workgroup. The Nominations Committee/committee chairs actively recruit individuals with lived expertise for key roles and currently, the Governance Board, Nominations Committee, Funding Review Committee, Racial Equity Committee, Charter Review Workgroup, and Homelessness Emergency Response Committee all include members with lived expertise that guide the CoC's practices and strategies. NC 507 is also establishing a Youth Advisory Workgroup to expand the representation of young people who have experienced homelessness, integrating their perspectives into decision-making processes. Through these outreach efforts, NC 507 is committed to amplifying the voices of those with lived expertise, ensuring their insights are central to governance and decision-making.

|         |  |  |
|---------|--|--|
| 1D-10a. | Active CoC Participation of Individuals with Lived Experience of Homelessness. |  |
|         | NOFO Section V.B.1.q.  |  |

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.

Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

|    | Level of Active Participation   | Number of People with Lived Experience Within the Last 7 Years or Current Program Participant | Number of People with Lived Experience Coming from Unsheltered Situations |
|----|---|---|---|
| 1. | Routinely included in the decisionmaking processes related to addressing homelessness.  | 7   | 5   |
| 2. | Participate on CoC committees, subcommittees, or workgroups.                            | 5   | 5   |
| 3. | Included in the development or revision of your CoC's local competition rating factors. | 3   | 1   |

|    |  |   |   |
|----|--|---|---|
| 4. | Included in the development or revision of your CoC's coordinated entry process. | 3 | 1 |
|----|--|---|---|

|         |  |  |
|---------|--|--|
| 1D-10b. | Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. |  |
|         | NOFO Section V.B.1.q.  |  |

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

NC 507 is committed to addressing the employment/workforce training needs and providing professional development/employment opportunities within CoC leadership positions and CoC provider agencies for individuals experiencing or those with lived experience. During FY 2024/25 local funding competitions for NC Dept. of Health and Human Services ESG Office, and HUD CoC, Wake County CoC awarded points to agencies who were able to demonstrate a commitment to including leadership, staff, and board members with lived experience of homelessness. The CoC requested information on leadership, staff, and board members via required project application supplemental questions. To protect confidentiality, agencies were not required to identify persons with lived experience using Personally Identifiable Information (PII), however, if PII was included, any reference was required to be redacted. Agencies like Haven House and Healing Transitions who hire individuals with lived experience, provide an illustration of how CoC agencies can address employment and professional development opportunities within CoC programs. The CoC and its member agencies provide professional development/employment opportunities for program participants through a variety of opportunities as income/increased income is one of the key elements in efforts to prevent and end homelessness. Service providers partner with local workforce development programs for specialized training (CDL, HVAC, e.g.), apprenticeship programs, and provide educational/training resources through the Capital Area Workforce Development. Additionally, the CoC partners with organizations such as StepUp Ministries, Jobs 4 Life, NC Works, and Passage Homes. For example, StepUp Ministries combines job training with personal development, helping participants to overcome barriers to employment, Jobs 4 Life focuses on building essential job skills, ensuring that participants are prepared for the workforce, and NC Works connects individuals with job resources and career planning assistance while Passage Homes supports families in achieving financial stability through workforce development initiatives. By creating pathways for professional development, fostering partnerships with local businesses, incentivizing agencies in funding applications, NC 507 assures that individuals experiencing or those with lived experience have access to the employment/workforce training needs and professional development/employment opportunities.

|         |  |  |
|---------|--|--|
| 1D-10c. | Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness. |  |
|         | NOFO Section V.B.1.q.  |  |

Describe in the field below:

|                        |         |            |
|------------------------|---------|------------|
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|------------------------|---------|------------|

|    |  |
|----|--|
| 1. | how your CoC gathers feedback from people experiencing homelessness;   |
| 2. | how often your CoC gathers feedback from people experiencing homelessness;   |
| 3. | how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;                |
| 4. | how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and |
| 5. | steps your CoC has taken to address challenges raised by people with lived experience of homelessness.                   |

(limit 2,500 characters)

1. NC 507 gathers feedback from people with lived experience who did not receive services in the CoC in multiple ways. NC 507 has members with lived expertise on the Governance Board, Nominations, Racial Equity, and Homeless Emergency Response Committees, Street Outreach Workgroup and Charter Review Workgroup. Feedback is received at membership and committee meetings, electronically through surveys, through members with expertise and providers from the clients served. 2. Individuals with lived expertise provide feedback to the CoC, throughout each month in their capacity as members. NC 507's committees/Governance Board and membership meet monthly, where feedback is encouraged and recorded in the meeting minutes. Annually, the CoC receives feedback on governing documents and written standards. Key stakeholders, advocates, and persons with lived expertise voice their views/recommendations during the CoC's open membership meetings based upon their own unique experience in systems of care. 3. Exit surveys and community needs assessments are conducted as participants transition out of programs, helping to inform service planning and funding applications. For those receiving assistance through CoC/ESG programs, CoC membership or service is encouraged, and membership meetings are open and public comment time is dedicated during each meeting. 4. Exit surveys are conducted to gather and document participant feedback and exit plans are completed for each client annually in PSH. For Rapid Rehousing (RRH) and PSH, follow-up is required within the first 6 months to identify any additional needs/services required. During check-ins and exit planning, feedback from participants is gathered to inform service delivery. 5. The CoC regularly addresses challenges to the homelessness response system raised by people with lived expertise. For example, during a presentation on the City of Raleigh's Unsheltered Homeless Response Strategy, a member with lived expertise on the Governance Board suggested reaching out to other municipalities to identify additional unsheltered camps in the county. This feedback resulted in the City of Raleigh partnering with NC 507 Street Outreach Workgroup to conduct a data collection count of the unsheltered homeless population throughout all of Wake County over the course of a week in August 2024. NC 507 has also updated the grievance process for program participants to provide a formal avenue to address concerns and seek resolution.

|                        |   |            |
|------------------------|---|------------|
| 1D-11.                 | Increasing Affordable Housing Supply.   |            |
|                        | NOFO Section V.B.1.s.   |            |
|                        | Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following: |            |
| 1.                     | reforming zoning and land use policies to permit more housing development; and  |            |
| 2.                     | reducing regulatory barriers to housing development.  |            |
| FY2024 CoC Application |   | Page 38    |
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**(limit 2,500 characters)**

1. In the past twelve months, the Wake County Continuum of Care (NC 507) has engaged the City of Raleigh and Wake County on zoning and land use policies to permit more housing development, reduce regulatory barriers to providing access to housing development, and allow for the provision of more shelter beds. The CoC engaged the City of Raleigh and Wake County elected and local government leaders (via email and in-person meetings) to discuss items that would ensure the community has an abundance of diverse housing solutions in the CoC, for example, rezoning cases, policy proposals/text changes, plan amendments, and targeted housing needs. CASA in partnership with Hope Center of Pullen, worked with the City of Raleigh to secure funding and approval under the Unified Development Ordinance (UDO) on 10/25/2023, to construct a ten-unit development for at-risk youth aging out of foster care ages 18-24 and up to 27 yrs. old if parenting youth). 2. Ahead of the 2023 white flag (inclement weather) season in the fall of 2023, the CoC advocated in support of the St John's Municipal Community Church request for a City of Raleigh Special Use Permit to operate an emergency shelter in the downtown area. With the approval of this request, the shelter is able to provide additional shelter beds when the CoC white flag declaration is announced November 1, 2024. This Special Use Permit request has City staff looking at ways to simplify the process for emergency overnight shelters to operate within the city limits. The CoC members and Governance Board will continue to engage the City of Raleigh, Wake County, and other state and municipal elected and local development leaders (via email and in person meetings) to discuss rezoning requests, advocacy needs, and provide feedback on consolidated plans/action plans/amendments that would ensure our community has an abundance of diverse housing solutions in the CoC.

## 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 1E-1. | Web Posting of Advance Public Notice of Your CoC's Local Competition Deadline, Scoring and Rating Criteria. |  |
|       | NOFO Section V.B.2.a. and 2.g.  |  |

|    |   |            |
|----|---|------------|
| 1. | Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC's local competition.     | 08/15/2024 |
| 2. | Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC's local competition. | 08/15/2024 |

|       |   |  |
|-------|---|--|
| 1E-2. | Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. |  |
|       | NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.   |  |

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

|    |  |     |
|----|--|-----|
| 1. | Established total points available for each project application type.  | Yes |
| 2. | At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH). | Yes |
| 3. | At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).   | Yes |
| 4. | Provided points for projects that addressed specific severe barriers to housing and services.  | Yes |
| 5. | Used data from comparable databases to score projects submitted by victim service providers.   | Yes |

|    |   |     |
|----|---|-----|
| 6. | Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers. | Yes |
|----|---|-----|

|        |  |  |
|--------|--|--|
| 1E-2a. | Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. |  |
|        | NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.  |  |

You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.

Complete the chart below to provide details of your CoC's local competition:

|    |   |        |
|----|---|--------|
| 1. | What were the maximum number of points available for the renewal project form(s)? | 290    |
| 2. | How many renewal projects did your CoC submit?                                    | 10     |
| 3. | What renewal project type did most applicants use?                                | PH-PSH |

|        |   |  |
|--------|---|--|
| 1E-2b. | Addressing Severe Barriers in the Local Project Review and Ranking Process. |  |
|        | NOFO Section V.B.2.d.   |  |

Describe in the field below:

|    |   |
|----|---|
| 1. | how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;   |
| 2. | how your CoC analyzed data regarding how long it takes to house people in permanent housing;  |
| 3. | how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and |
| 4. | the severe barriers your CoC considered.  |

(limit 2,500 characters)

1. The Funding Review Committee (FRC) developed a PSH renewal scorecard and an RRH renewal scorecard and posted it on the competition page with the local competition notice. In the PSH/RRH renewal scorecards, Annual Performance Report (APR) data from each project was requested to assess unit utilization rates and percentage of overall data error/issue rate - scoring higher if unit utilization was 95% or higher and if the percentage of overall data error/issue rate was 8% or less. 2. In PSH/RRH renewal project scorecards, APR data on the length of time between the project start date and housing move-in date, and the percentage of participants with permanent exit destination/situation were pulled from each project. Higher scores were received if the length of time between project start date and housing move-in date was 30 days or less, and the percentage of participants with permanent exit destination/situation for no exits reported (0) or 90% or more. 3. All projects were scored on the services/activities provided to program participants both to obtain and maintain housing. The FRC utilized APR data to review project applicant's permanent exit destination/situation for leavers and Length of Stay. Higher scores were received if the length of time between project start date and housing move-in date was 30 days or less, and the percentage of participants with permanent exit destination/situation for no exits reported (0) or 90% or more. Each agency was also required to provide a description in the Wake supplemental form on the local competition page of how the project would reduce the time from project enrollment to permanent housing for persons with severe barriers. 4. All projects are required to utilize a Housing First approach, quickly move participants into permanent housing, and address any barriers to obtaining/maintaining housing. The FRC reviewed and scored accordingly, the outcomes of the Housing First Assessment (conducted April – June) for each renewal project, for new applicants, the responses in the project application and the Wake supplemental questions, evaluated organizations operations manuals, participant intake forms/procedures, ensuring that those with criminal histories, history of victimization/abuse, low/no income, current/past substance use, and/or chronic homelessness, were not disqualified or terminated from CoC housing program.

|       |   |  |
|-------|---|--|
| 1E-3. | Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.  |  |
|       | NOFO Section V.B.2.e.   |  |
|       | Describe in the field below:  |  |
| 1.    | how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;   |  |
| 2.    | how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and   |  |
| 3.    | how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers. |  |

(limit 2,500 characters)

1. Through the PIT/Racial Equity Analysis, NC 507 found an overrepresentation of Black/non-Hispanic individuals receiving shelter/housing/services in the CoC. CoC members contributed feedback on the new/renewal project scorecards, the Rating and Ranking Policy and Procedure, and voices of the overrepresented provided input on the local funding rating/ranking process. Members from the over-represented population contributed and provided feedback on supplemental questions regarding equity and inclusion, a metric in rating of projects in the local competition. 2. The Funding Review Committee (FRC), of whom two of the five members identify as Black/non-Hispanic, reviewed the CoC's funding policies and ranking procedures, providing input and edits to the scorecard for new/renewal projects, including creation of supplemental questions related to diversity, equity, and inclusion by applicant agencies boards, staff, and leadership. All five of the members of the FRC voted on the Rating and Ranking Policy and Procedure, the Reallocation Policy, CoC Appeals Policy, and the scorecards and participated in the rating/ranking of the projects submitted in the local competition. The policies/scorecards were presented to the NC 507 Governance Board, who was given the opportunity to review the application/supplemental materials and voted to approve. Eight of the eighteen Board members identify as Black, Brown, Indigenous, or representing historically marginalized and/or underserved communities. 3. Both new/renewal project applicants were required to submit supplemental narratives and organizational information that showed racial and ethnic diversity, lived expertise membership, and board composition of the agency and plan for reviewing program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age. The narratives scored higher if there was a plan to implement equitable policies, while scoring lower if projects only state that they review with an equity lens/have no plan. Project applicants were also asked to provide the relational process for receiving and incorporating feedback from people with lived expertise (history of homelessness, housing instability, trauma, victimization) or a plan to create one. Projects scored higher for currently incorporating feedback from people with lived expertise and lower for those that have a plan to incorporate feedback without concrete strategies or no plan at all.

|       |  |  |
|-------|--|--|
| 1E-4. | Reallocation—Reviewing Performance of Existing Projects.   |  |
|       | NOFO Section V.B.2.f.  |  |
|       | Describe in the field below:   |  |
|       | 1. your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;                 |  |
|       | 2. whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year; |  |
|       | 3. whether your CoC reallocated any low performing or less needed projects during its local competition this year; and   |  |
|       | 4. why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.   |  |

(limit 2,500 characters)

1. NC 507's approved Reallocation Policy aligns with HUD CoC Competition requirements, the HEARTH Act, spending/project performance, effective use of funds, and responsiveness to community needs. Renewal projects are evaluated during the competition period on the quality, effectiveness, and efficiency and may only proceed with reallocation of low performing/spending projects in cases where there is a need for additional support of infrastructure projects (HMIS, e.g.), and the need to address shifting community priorities. The CoC is committed to preserving existing well performing renewal projects to provide continuity of care for project participants and strengthen the homeless response system. The CoC ensured all projects met performance and spending benchmarks while accounting for implementation barriers that may have hindered a projects ability to fully utilize grant funds during the performance period (no access to eloccs, no executed grant agreement, e.g.). The CoC evaluated renewal projects performance/recaptured funding with the expectation being that projects expend 100% of funds allocated in the grant term, have the ability to utilize that funding, and have no unresolved findings in the most recent agency audit and/or HUD monitoring. Any renewal project having recaptured grant funds for two consecutive years were considered for reduction in project's renewal amount to the amount disbursed at the end of the 12-month review period. NC 507 encouraged voluntary reallocation funding from their existing projects that are not spending the full award, underutilizing beds, underperforming, not in alignment with Housing First principles and practices, and/or with significant, unresolved findings. 2. Utilizing the CoC approved scorecards and supporting documentation, the Funding Review Committee evaluated project performance/recaptured funding for all renewal projects that were eligible for reallocation. Based on this evaluation, two projects were discussed for reallocation consideration during the funding review process. 3. NC 507 did not reallocate any low performing or less needed project during FY2024 local competition program. 4. NC 507 did not reallocate any low performing or less needed projects but chose to award a one-year grace period to these renewal projects. CoC staff will work in tandem with these agencies to establish a corrective action plan to improve the grant's expenditure rate in the current grant year.

|        |   |  |
|--------|---|--|
| 1E-4a. | Reallocation Between FY 2019 and FY 2024. |  |
|        | NOFO Section V.B.2.f.                     |  |

|  |  |     |
|--|--|-----|
|  | Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024? | Yes |
|--|--|-----|

|       |   |  |
|-------|---|--|
| 1E-5. | Projects Rejected/Reduced–Notification Outside of e-snaps.  |  |
|       | NOFO Section V.B.2.g.   |  |
|       | You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen. |  |

|    |   |    |
|----|---|----|
| 1. | Did your CoC reject any project application(s) submitted for funding during its local competition?  | No |
| 2. | Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?  | No |
| 3. | Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?  | No |
| 4. | If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024. |    |

|        |   |  |
|--------|---|--|
| 1E-5a. | Projects Accepted—Notification Outside of e-snaps.  |  |
|        | NOFO Section V.B.2.g.   |  |
|        | You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen. |  |

|  |  |            |
|--|--|------------|
|  | Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024. | 10/11/2024 |
|--|--|------------|

|        |   |  |
|--------|---|--|
| 1E-5b. | Local Competition Selection Results for All Projects.   |  |
|        | NOFO Section V.B.2.g.   |  |
|        | You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen. |  |

|  |   |     |
|--|---|-----|
|  | Does your attachment include:<br>1. Project Names;<br>2. Project Scores;<br>3. Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated;<br>4. Project Rank;<br>5. Amount Requested from HUD; and<br>6. Reallocated Funds +/-. | Yes |
|--|---|-----|

|        |   |  |
|--------|---|--|
| 1E-5c. | Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline. |  |
|        | NOFO Section V.B.2.g. and 24 CFR 578.95.  |  |
|        | You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.             |  |

|  |  |            |
|--|--|------------|
|  | Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC's website or partner's website—which included:<br>1. the CoC Application; and<br>2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings. | 10/25/2024 |
|--|--|------------|

|        |  |  |
|--------|--|--|
| 1E-5d. | Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website. |  |
|        | NOFO Section V.B.2.g.  |  |
|        | You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.                  |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website. | 10/25/2024 |
|--|---|------------|

## 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |                                 |  |
|-------|---------------------------------|--|
| 2A-1. | HMIS Vendor.                    |  |
|       | Not Scored—For Information Only |  |

|  |  |                  |
|--|--|------------------|
|  | Enter the name of the HMIS Vendor your CoC is currently using. | Bitfocus/Clarity |
|--|--|------------------|

|       |                                    |  |
|-------|------------------------------------|--|
| 2A-2. | HMIS Implementation Coverage Area. |  |
|       | Not Scored—For Information Only    |  |

|  |  |            |
|--|--|------------|
|  | Select from dropdown menu your CoC's HMIS coverage area. | Single CoC |
|--|--|------------|

|       |                             |  |
|-------|-----------------------------|--|
| 2A-3. | HIC Data Submission in HDX. |  |
|       | NOFO Section V.B.3.a.       |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC submitted its 2024 HIC data into HDX. | 05/10/2024 |
|--|---|------------|

|       |   |  |
|-------|---|--|
| 2A-4. | Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers. |  |
|       | NOFO Section V.B.3.b.   |  |

|    |  |  |
|----|--|--|
|    | In the field below:  |  |
| 1. | describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and |  |
| 2. | state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards. |  |

(limit 2,500 characters)

1. NC 507's HMIS Lead, Urban Ministries of Wake County, collaborates with the sole CoC funded victim service provider, InterAct, to ensure timely and consistent collection of data for both CoC projects (Emergency Shelter and Rapid-Rehousing) in a HMIS comparable database that meets the HUD 2024 Data Standards. The CoC encourages victim service providers to apply and budget for HMIS comparable database funding in ESG and CoC funding applications to ensure the cost of the system or data entry is not a barrier to collecting required data and reporting program outcomes as the VOCA funding in NC that was previously utilized to cover the costs of comparable databases is no longer available. 2. Interact, a CoC funded Victim Service provider, uses EmpowerDB, a HUD-compliant database that meets the FY2024 Data Standards. In accordance with the terms of InterAct's agreement with the vendor, EmpowerDB is authorized to implement HUD updates to ensure the system remains fully compliant with current and evolving HUD data standards.

|       |   |  |
|-------|---|--|
| 2A-5. | Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points. |  |
|       | NOFO Section V.B.3.c. and V.B.7.                                |  |

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

| Project Type                               | Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report] | Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report] | Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report] | HMIS and Comparable Database Coverage Rate [Column O of HDX Report] |
|--|--|--|---|---|
| 1. Emergency Shelter (ES) beds             | 702  | 37   | 739   | 100.00%   |
| 2. Safe Haven (SH) beds                    | 0  | 0  | 0   | 0.00%   |
| 3. Transitional Housing (TH) beds          | 121  | 0  | 121   | 100.00%   |
| 4. Rapid Re-Housing (RRH) beds             | 319  | 90   | 319   | 78.00%  |
| 5. Permanent Supportive Housing (PSH) beds | 695  | 0  | 505   | 72.66%  |
| 6. Other Permanent Housing (OPH) beds      | 92   | 0  | 92  | 100.00%   |

|        |  |  |
|--------|--|--|
| 2A-5a. | Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. |  |
|        | NOFO Section V.B.3.c.  |  |

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

|    |  |
|----|--|
| 1. | steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and |
| 2. | how your CoC will implement the steps described to increase bed coverage to at least 85 percent.                                     |

(limit 2,500 characters)

1. The PSH rate at 72.66% is a direct result of VASH beds not being required to be entered into/or exported into HMIS. NC 507 has determined that the Rapid Rehousing percentage (78%) was a result of a data entry error when entering information into the HIC. All ninety victim services beds are reported in an HMIS Comparable database. Without this error, the RRH percentage would have been 100% as reported in the 2023 HIC. 2. NC 507 will continue to engage the VA and local PHA to strategize solutions for entering into/or exporting VASH data into HMIS to increase the PSH bed coverage rate to 100%. The issue with VASH/HMIS has affected many CoCs bed coverage rates, in particular for those with high VASH utilization (NC 507 190 beds) that are not captured in HMIS as it is not required by the Veteran Administration. A representative from the Department of Veterans of Affairs is currently a CoC Governing board member and the PHA has a permanent seat on the CoC Governance Board. As board members, the importance of complete and accurate data is discussed as it impacts all areas of the CoC. The CoC will ensure that all staff working on collecting and entering HIC information participate in all HUD training, and ensure information is accurate prior to submission.

|   |  |     |
|---|--|-----|
| 2A-6.   | Longitudinal System Analysis (LSA) Submission in HDX 2.0.                                |     |
|   | NOFO Section V.B.3.d.  |     |
|   | You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen. |     |
| Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST? |  | Yes |

## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |                      |  |
|-------|----------------------|--|
| 2B-1. | PIT Count Date.      |  |
|       | NOFO Section V.B.4.a |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC conducted its 2024 PIT count. | 01/24/2024 |
|--|---|------------|

|       |                                     |  |
|-------|-------------------------------------|--|
| 2B-2. | PIT Count Data—HDX Submission Date. |  |
|       | NOFO Section V.B.4.a                |  |

|  |   |            |
|--|---|------------|
|  | Enter the date your CoC submitted its 2024 PIT count data in HDX. | 05/10/2024 |
|--|---|------------|

|       |   |  |
|-------|---|--|
| 2B-3. | PIT Count—Effectively Counting Youth in Your CoC's Most Recent Unsheltered PIT Count. |  |
|       | NOFO Section V.B.4.b.   |  |

|    |   |
|----|---|
|    | Describe in the field below how your CoC:   |
| 1. | engaged unaccompanied youth and youth serving organizations in your CoC's most recent PIT count planning process;   |
| 2. | worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC's most recent PIT count planning process; and |
| 3. | included youth experiencing homelessness as counters during your CoC's most recent unsheltered PIT count.   |

(limit 2,500 characters)

1. NC 507 worked with many organizations including two youth serving organizations, Haven House Services and Hope Center at Pullen to plan the 2024 PIT count. Both organizations encouraged youth participation and provided feedback on how to best engage youth during the PIT count. 2. Both organizations sought feedback from unaccompanied youth that was used in selecting the locations where youth are most likely to be identified during the PIT. For example, Haven House's Street Outreach team identified a local nonprofit café that allows youth to pay what they can when they eat at the café. This has become a place where youth experiencing homelessness have begun congregating. The location was identified through feedback from several youth that the team works with and this location was used in the PIT count. 3. NC 507 had an individual that was a youth that experienced homelessness participate in the 2024 PIT count. Efforts were made to recruit additional youth experiencing homelessness, but none were able to attend the PIT count this year. The CoC has developed a plan with two of our local Youth Advisory Boards to have more significant youth involvement for the 2025 PIT count.

|       |   |  |
|-------|---|--|
| 2B-4. | PIT Count–Methodology Change–CoC Merger Bonus Points.   |  |
|       | NOFO Section V.B.5.a and V.B.7.c.   |  |
|       | In the field below:   |  |
|       | 1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;   |  |
|       | 2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;   |  |
|       | 3. describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and |  |
|       | 4. describe how the changes affected your CoC's PIT count results; or   |  |
|       | 5. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.  |  |

(limit 2,500 characters)

1. NC 507 did not make any changes to the sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024. 2. In 2024, NC 507 made changes to the unsheltered PIT count implementation, including methodology or data quality changes in comparison to 2023. In 2024, the CoC did not use observational reporting or statistical extrapolation. Additionally, due to staff capacity, there was a decrease in surveys completed at Coordinated Entry Access Sites and not all known encampments were surveyed. 3. NC 507's PIT count was not affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in the CoCs' geographic area. 4. NC 507's unsheltered count was affected due to staff capacity as a result of the transition period that had begun in Fall 2023 from the former Collaborative Applicant/CoC Lead to an Interim Collaborative Applicant/CoC Lead, Interim HMIS Lead, and Interim Coordinated Entry Lead. While there were fewer people participating in the PIT count, a bigger contributing factor for the reduction in the number of unsheltered individuals was the addition of 300 Emergency Shelter beds.

## 2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 2C-1. | Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.  |  |
|       | NOFO Section V.B.5.b.   |  |
|       | In the field below:   |  |
| 1.    | describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;   |  |
| 2.    | describe your CoC's strategies to address individuals and families at risk of becoming homeless; and  |  |
| 3.    | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time |  |

(limit 2,500 characters)

1. NC 507 has prioritized prevention assistance for individuals and families that are at "imminent risk of homelessness" meaning, the household will be literally homeless within 14 days absent assistance of homelessness prevention in the Coordinated Entry System. Our CoC determined that individuals that are at high risk of homelessness for the first time, show the following risk factors – recent job loss/loss of income, housing affordability/cost burdened, justice involvement, limited/fixed income, medical issues/debt, lack of childcare, lack of education/job training, and lack of reliable transportation. These risk factors were determined by reviewing research and looking at past data of the CoC. 2. NC 507's strategies to prevent individuals and families from becoming homeless include several key approaches. These efforts include the use of homelessness prevention funds to assist with rent and utility payments, with programs such as the Emergency Food and Shelter Program and Wake Prevent! providing crucial financial support. Case management is another vital component, helping identify individual needs and connecting people to necessary resources. Additionally, NC 507 supports the development of affordable housing units, such as the 100-unit Kings Ridge project by CASA. The strategy also emphasizes job training and placement programs to ensure stable income for at-risk individuals. Finally, landlord engagement and incentives through initiatives like the Wake Landlord Engagement Unit and the Lotus Campaign aim to increase housing opportunities by building relationships with landlords and offering incentives for participation. 3. Haven House Services is responsible for overseeing our CoC's strategy to reduce the number of individuals and families experiencing homelessness for the first time.

|        |   |  |
|--------|---|--|
| 2C-1a. | Impact of Displaced Persons on Number of First Time Homeless. |  |
|        | NOFO Section V.B.5.b  |  |

Was your CoC's Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

|    |  |    |
|----|--|----|
| 1. | natural disasters?                                     | No |
| 2. | having recently arrived in your CoC's geographic area? | No |

|       |  |  |
|-------|--|--|
| 2C-2. | Reducing Length of Time Homeless—CoC's Strategy. |  |
|       | NOFO Section V.B.5.c.                            |  |

In the field below:

|    |  |
|----|--|
| 1. | describe your CoC's strategy to reduce the length of time individuals and persons in families remain homeless;   |
| 2. | describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and   |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless. |

(limit 2,500 characters)

1. NC 507's strategy for reducing the length of time individuals and persons in families remain homeless uses three primary approaches: the NC 507 Coordinated Entry System, prioritization of individuals and families that are chronically homeless by the longest length of time homeless; targeted outreach to engage unsheltered individuals who may not otherwise seek services to facilitate rapid housing placement housing, and developing additional affordable and supportive housing options for the community. 2. NC 507 CoC identifies and houses individuals and persons in families with the longest length of time homeless through the Coordinated Entry System and management of the By-Name List (BNL). Households in emergency shelter and those living unsheltered are assessed using the VI-SPDAT and then they are enrolled in the CoC's By-Name List. The BNL is sorted by longest length of time homeless, per the CoC's Coordinated Entry System policies and procedures. Each household is discussed at case conferencing and potential appropriate housing interventions identified. Households are then connected to Rapid Rehousing, Permanent Supportive Housing, or a housing voucher as available. 3. Haven House Services is responsible for overseeing our CoC's strategy to reduce the length of time individuals and families remain homeless.

|       |  |  |
|-------|--|--|
| 2C-3. | Successful Permanent Housing Placement or Retention —CoC's Strategy. |  |
|       | NOFO Section V.B.5.d.  |  |

In the field below:

|    |  |
|----|--|
| 1. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations; |
|----|--|

|    |   |
|----|---|
| 2. | describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.           |

(limit 2,500 characters)

1. NC 507's strategy to increase the rate that individuals and families residing in emergency shelter, transitional housing, and rapid rehousing exit to permanent housing destinations includes four primary approaches: strategic use of housing resources and subsidy to quickly provide an appropriate permanent housing intervention that meets the clients stated and long-term needs; intensive case management to ensure access and connection to needed mainstream benefits and connection to employment/income or SSI/SSDI and supportive services such as healthcare, behavioral health, financial counseling/budgeting, job training, and transportation; creating strategies with CoC agencies to implement at 12 month re-certification for RRH participants, that supports successful exits or transfer to another permanent housing option to retain housing when subsidy ends, and increasing the number of permanent affordable housing options with low barrier entry. 2. NC 507's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations includes: continued case management supports with ongoing check-ins to identify and mediate potential concerns/issues, establish a housing exit plan at 12 month recertification for RRH participants for ongoing financial assistance if needed, continued connection to health and wellness supports, tenancy education and support, landlord engagement, employment or other income supports, child care, eviction prevention such as legal support, and emergency rental/utility assistance. 3. Haven House Services is responsible for overseeing our CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

|       |  |  |
|-------|--|--|
| 2C-4. | Reducing Returns to Homelessness—CoC's Strategy. |  |
|       | NOFO Section V.B.5.e.                            |  |

In the field below:

|    |  |
|----|--|
| 1. | describe your CoC's strategy to identify individuals and families who return to homelessness;  |
| 2. | describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and  |
| 3. | provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness. |

(limit 2,500 characters)

1. NC 507's strategies to identify individuals and families who return homelessness are addressed in three ways. First, NC 507 deploys and analyzes a comprehensive report out of the HMIS system called "Recidivism and Returns to Homelessness Data Overview" that is reviewed each quarter. This report identifies trend data around returns to homelessness from multiple perspectives – by identifying households, project type, exiting program, over time, etc. This information is used to identify additional resources needed throughout the system to prevent returns to homelessness and document reasons for the returns to inform the strategy. Additionally, client level information is discussed at case conferencing and is considered when reviewing the By Name List. At a system level we are reviewing the System Performance Measures report to measure the impact of this strategy system wide. 2. NC 507's strategy to reduce the rate of individuals and families returning to homelessness involves several key approaches. For individuals in Rapid Rehousing, assistance is provided to help them secure permanent housing after the period of assistance ends. This includes support such as stable income/benefits, voucher assistance, and other resources to ensure housing stability and reduce returns to homelessness. For individuals/families in Permanent Supportive Housing, robust supportive services are offered, including access to medical and behavioral health care, as well as assistance to secure, stable income sources and cash benefits. For individuals who have transitioned out of Permanent Supportive Housing, follow-up for six months and aftercare services information and resource referrals are provided to help them maintain stability and connect to additional financial assistance, if needed, like Housing Choice or Non-Elderly Disabled vouchers or non-CoC TBRA to support success and stability in their independent living. 3. Haven House Services is responsible for overseeing your CoC's strategy to reduce the rate individuals and families return to homelessness.

|       |  |  |
|-------|--|--|
| 2C-5. | Increasing Employment Cash Income—CoC's Strategy.  |  |
|       | NOFO Section V.B.5.f.  |  |
|       | In the field below:  |  |
| 1.    | describe your CoC's strategy to access employment cash sources;  |  |
| 2.    | describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and |  |
| 3.    | provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.                                 |  |

(limit 2,500 characters)

1. NC 507's strategy to access employment cash sources for individuals and families experiencing homelessness includes the following approaches: Case management supports to help identify and mitigate barriers to employment (e.g. justice involvement/expunction of records, need for identification and legal documents), provide or connection to job training and vocational programs; individualized financial literacy and budgeting support, CoC sponsored job fairs, employment workshops/professional development, and supportive employment services and transportation assistance to maintain employment. 2. NC 507 works with many mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income. For example, the CoC has key partnerships with several agencies (Salvation Army, Capital Area Workforce Development) to host job fairs; agencies present in the CoC's membership meetings to share information on employment/training opportunities such as Hope Renovations, an organization that prepares and helps underemployed women and gender expansive individuals into construction careers and helping older adults needing repairs/ramps age in place; and, partner with area agencies to be a part of our referral network, to provide job training and career support/coaching such as Dorcas Ministries, Passage homes, and StepUp Ministries. 3. Haven House Services is responsible for overseeing our CoC's strategy to increase income from employment.

|        |   |  |
|--------|---|--|
| 2C-5a. | Increasing Non-employment Cash Income—CoC's Strategy  |  |
|        | NOFO Section V.B.5.f.   |  |
|        | In the field below:   |  |
|        | 1. describe your CoC's strategy to access non-employment cash income; and   |  |
|        | 2. provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income. |  |

(limit 2,500 characters)

1. NC 507's strategy to assist individuals and families experiencing homelessness access non-employment cash income is to continue to engage and support the work of and connection to SSI/SSDI Outreach, Access, and Recovery (SOAR) workers at many of our homeless services agencies throughout Wake County. Case managers must also be trained to help individuals access benefits more quickly and successfully and when benefits are received, document in the HMIS or comparable database, the benefit obtained by the household. Success in this strategy allows the individual much needed financial stability and access to resources that can lead to sustained permanent housing by system leavers and stayers. Data quality does not accurately reflect the metric for either mainstream benefits or cash/non-cash income in the CoC. Educating providers, case managers, and leadership on the significance of data entry and quality to accurately reflect both agency and CoC system performance is an additional and necessary part of the strategy. 2. Haven House Services is responsible for overseeing our CoC's strategy to increase non-employment cash income.

## 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 3A-1. | New PH-PSH/PH-RRH Project–Leveraging Housing Resources.                                     |  |
|       | NOFO Section V.B.6.a.   |  |
|       | You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen. |  |

|  |  |     |
|--|--|-----|
|  | Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness? | Yes |
|--|--|-----|

|       |  |  |
|-------|--|--|
| 3A-2. | New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.                                 |  |
|       | NOFO Section V.B.6.b.  |  |
|       | You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen. |  |

|  |  |    |
|--|--|----|
|  | Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness? | No |
|--|--|----|

|       |   |  |
|-------|---|--|
| 3A-3. | Leveraging Housing/Healthcare Resources–List of Projects. |  |
|       | NOFO Sections V.B.6.a. and V.B.6.b.                       |  |

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

| Project Name         | Project Type | Rank Number | Leverage Type |
|----------------------|--------------|-------------|---------------|
| RRH Housing Forme... | PH-RRH       | 11          | Housing       |

### 3A-3. List of Projects.

1. What is the name of the new project? RRH Housing Former Foster Youth FY2024

2. Enter the Unique Entity Identifier (UEI): VPX6W7DQFL47

3. Select the new project type: PH-RRH

4. Enter the rank number of the project on your CoC's Priority Listing: 11

5. Select the type of leverage: Housing

## 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |   |  |
|-------|---|--|
| 3B-1. | Rehabilitation/New Construction Costs–New Projects. |  |
|       | NOFO Section V.B.1.r.                               |  |

|  |    |
|--|----|
| Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction? | No |
|--|----|

|       |   |  |
|-------|---|--|
| 3B-2. | Rehabilitation/New Construction Costs–New Projects. |  |
|       | NOFO Section V.B.1.r.                               |  |

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

|    |   |
|----|---|
| 1. | Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and   |
| 2. | HUD's implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons. |

(limit 2,500 characters)

## 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |  |  |
|-------|--|--|
| 3C-1. | Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes. |  |
|       | NOFO Section V.F.  |  |

|  |  |    |
|--|--|----|
|  | Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes? | No |
|--|--|----|

|       |   |  |
|-------|---|--|
| 3C-2. | Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes. |  |
|       | NOFO Section V.F.   |  |

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

|    |   |
|----|---|
| 1. | how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and |
| 2. | how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.   |

(limit 2,500 characters)

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

|       |                                  |  |
|-------|----------------------------------|--|
| 4A-1. | New DV Bonus Project Applicants. |  |
|       | NOFO Section I.B.3.j.            |  |

|  |  |     |
|--|--|-----|
|  | Did your CoC submit one or more new project applications for DV Bonus Funding? | Yes |
|--|--|-----|

|        |                         |  |
|--------|-------------------------|--|
| 4A-1a. | DV Bonus Project Types. |  |
|        | NOFO Section I.B.3.j.   |  |

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

|    | Project Type                            |     |
|----|---|-----|
| 1. | SSO Coordinated Entry                   | No  |
| 2. | PH-RRH or Joint TH and PH-RRH Component | Yes |

**You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.**

|       |  |  |
|-------|--|--|
| 4A-3. | Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area. |  |
|       | NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)                                       |  |

|    |  |       |
|----|--|-------|
| 1. | Enter the number of survivors that need housing or services: | 1,285 |
| 2. | Enter the number of survivors your CoC is currently serving: | 370   |
| 3. | Unmet Need:  | 915   |

|        |  |  |
|--------|--|--|
| 4A-3a. | How Your CoC Calculated Local Need for New DV Bonus Housing Projects.  |  |
|        | NOFO Section I.B.3.j.(1)(c)  |  |
|        | Describe in the field below:   |  |
|        | 1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and  |  |
|        | 2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or   |  |
|        | 3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs. |  |

(limit 2,500 characters)

1.To calculate the unmet local need for housing and service for survivors in the geographic area, the CoC determined the total number of people associated with domestic violence, sexual assault, stalking or other life threatening condition related to violence of an individual/household member, who contacted a victim service provider or who were referred by other CoC agencies/partners and indicated a need for safe housing and services at an access site. The number also includes individuals the CoC currently serves within these parameters. The difference between the two reflects the unmet local need in the CoC, highlighting the importance and need for the PH-RRH Component DV Bonus Project. In accordance with the approved Coordinated Entry Plan, all households fleeing DDV/SA/SSA wishing to access emergency shelter or housing and services can connect through InterAct's 24/7 crisis lines, walk-in counseling and safety planning services or access safe services/referral through any CE access site. 2. Victim Service Providers (VSP) in the Wake County CoC, currently utilize the VAWA-compliant and HMIS comparable database, EmpowerDB, to track survivor/client information, housing needs and service requests. Survivors are entered into the secure database and then de-identified before being sent to the CoC's Coordinated Entry system. The CoC is unable to meet the housing and service needs of all survivors in Wake County due to various barriers, including a lack of affordable housing in the geographic area.

|        |   |  |
|--------|---|--|
| 4A-3b. | Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).  |  |
|        | NOFO Section I.B.3.j.(1)  |  |
|        | Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for. |  |

|                      |
|----------------------|
| Applicant Name       |
| The Family Violen... |

## Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

|        |  |  |
|--------|--|--|
| 4A-3b. | Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s). |  |
|        | NOFO Section I.B.3.j.(1)   |  |

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

|    |  |   |
|----|--|---|
| 1. | Applicant Name                                       | The Family Violence Prevention Center Inc., DBA, InterAct |
| 2. | Rate of Housing Placement of DV Survivors—Percentage | 93%   |
| 3. | Rate of Housing Retention of DV Survivors—Percentage | 95%   |

|          |   |  |
|----------|---|--|
| 4A-3b.1. | Applicant's Housing Placement and Retention Data Explanation. |  |
|          | NOFO Section I.B.3.j.(1)(d)                                   |  |

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

|    |  |
|----|--|
| 1. | how the project applicant calculated the rate of housing placement;  |
| 2. | whether the rate for housing placement accounts for exits to safe housing destinations;                                  |
| 3. | how the project applicant calculated the rate of housing retention; and  |
| 4. | the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects). |

(limit 1,500 characters)

1. The project applicant, InterAct, had a total of 43 survivors exit/complete its CoC RRH program between 7/1/2023 and 6/30/2024. 2. Of those enrolled in the RRH project, 40 of 43 survivors exited the program to permanent housing destinations - a 93% rate of housing placement of survivors. During the stated reporting period, 53 survivors participated in the CoC RRH project, counting both participants who completed the program during that time frame and those who are currently enrolled in the project receiving housing and supportive services. 3. Of the 40 clients that obtained safe, permanent housing, 2 reported returns to homelessness in our secure database, which reflects a 95% housing retention rate of DV survivors for the project. Case managers work with landlords to assess and ensure housing safety as a priority and support survivors through intensive case management that is trauma informed, and client centered so that survivors in the project do not return to their abusive partners or dangerous conditions simply because they lack housing and resources. 4. InterAct uses the VAWA-compliant and HMIS comparable database EmpowerDB, to track survivor/client information and service requests.

|        |   |  |
|--------|---|--|
| 4A-3c. | Applicant's Experience Housing DV Survivors.  |  |
|        | NOFO Section I.B.3.j.(1)(d)   |  |
|        | Describe in the field below how the project applicant:  |  |
| 1.     | ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;   |  |
| 2.     | prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan; |  |
| 3.     | determined survivors' supportive services needs;  |  |
| 4.     | connected survivors to supportive services; and   |  |
| 5.     | moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.                               |  |

(limit 2,500 characters)

1. The average number of days from InterAct's CoC RRH program enrollment to lease up is 34 days per EmpowerDB, the HMIS comparable database. 2. Survivors of domestic violence facing homelessness are linked to InterAct's RRH program based on their level of need, with a focus on prioritizing those at high risk as determined by assessments and prioritization through the Coordinated Entry System (CES). InterAct is an integral member of the CES and actively participates in case conferences while maintaining confidentiality protocols and ensuring safety needs. The CES ensures collaboration with other agencies to prevent duplicate services and enhance the community response. InterAct's involvement in the CES facilitated the prioritization of housing assistance for survivors fleeing domestic/sexual violence—strengthening the capacity to support survivors. 3. To assist in determining a survivors supportive service needs, InterAct uses a comprehensive needs and safety assessment to create an individual service plan that is uniquely tailored to meet the needs of individuals/families escaping domestic and/or sexual violence. All services are voluntary and may start upon enrollment, continue after the client secures housing, and up to six months after the client no longer requires subsidy. 4. Through InterAct's Housing Programs, comprehensive services and trauma-informed care is provided to individuals and families escaping domestic and/or sexual violence including: individual/group counseling, court advocacy, financial literacy, job skills, referrals to therapeutic services, and access to community resources like education, primary health care, and medication assistance. The CoC partner agencies offer immediate connection to a myriad of services, opportunities, and resources. 5. Case managers partner with clients to find safe and affordable housing that meet current needs, identify safe areas with the survivor, finds housing options that comply with local rent fair market rate/rent reasonable standards, and work with landlords to assess the property for safety. After confirming both affordability and safety, RRH clients are shown the unit and if approved by the client, moved into their new homes. InterAct's services may continue for 6 months after subsidy ends which helps ensure clients have the resources they need to achieve permanent, affordable, and safe housing.

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|--------|--|--|
| 4A-3d. | Applicant's Experience in Ensuring DV Survivors' Safety. |  |
|        | NOFO Section I.B.3.j.(1)(d)                              |  |

|    |  |
|----|--|
|    | Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by: |
| 1. | taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;                    |
| 2. | making determinations and placements into safe housing;  |
| 3. | keeping survivors' information and locations confidential;   |
| 4. | training staff on safety and confidentiality policies and practices; and   |
| 5. | taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.               |

(limit 2,500 characters)

1. InterAct works to ensure the privacy/confidentiality of survivors during the intake and interview process to minimize potential coercion and retraumatizing survivors. Case managers use the information gathered at intake, including risk and needs assessments, and work with survivors to develop personalized safety plans to meet their needs. 2. Each RRH client is assessed using a Lethality Assessment and the Vulnerability Index-Service Prioritization Decision Assistance Tool. Information is entered into the HMIS comparable database, de-identified and provided for the By-Name List. InterAct's low-barrier services operate on an empowerment model in which the client is considered the expert on their life, circumstances, and needs. 3. InterAct's procedures and confidentiality policies ensure client records are secure and private. Sharing information outside of InterAct only occurs with the client's signed release, to a specific party, that is time limited. At intake, survivor information is entered into the comparable database and then de-identified for the By-Name List. Clients may access an Address Confidentiality Program for survivors to protect their new address which is removed from all public records. Case Managers can also provide survivors with new phones keeping perpetrators from tracking a survivor's location through telecommunications/GPS. 4. Staff receive at least 20 hours of training annually on domestic violence, the importance of safety protocols, and ensuring survivor confidentiality. All training is designed to adhere to and implement best practices across programs. 5. To support survivors' physical safety and location confidentiality in the RRH program and while engaging supportive services, clients keep clear communication with their case managers. This includes providing cell phones for clients to contact their case managers as needed and home visits, if requested, to assess clients' safety, growth, and needs. Survivors can sign up for an Address Confidentiality Program to protect their whereabouts and case managers work with landlords to change locks or improve lighting for security and staff offer home devices for clients such as a security camera or a door stopper with alarm. InterAct staff are trained to make determinations regarding safety, the effects of violence in the home, identify supports needed to secure safe housing, address tenant-related obstacles, enhance knowledge of tenant policies, and find suitable housing options.

|                        |  |            |
|------------------------|--|------------|
| 4A-3d.1.               | Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.   |            |
|                        | NOFO Section I.B.3.j.(1)(d)  |            |
|                        | Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation. |            |
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|                        |  | 10/28/2024 |

(limit 2,500 characters)

InterAct staff continually evaluates the project's safety protocols and the ability to ensure the safety of survivors being served. Utilizing the VAWA-compliant and HMIS comparable database, EmpowerDB, client progress and testimonies are tracked and evaluated by case and data managers to determine clients' safety, growth and where unmet needs must be addressed. InterAct's Program Directors and staff review database case notes and program forms on a quarterly basis and/or as needed, to ensure the project maintains client safety, is following CoC program and VAWA requirements, and to prepare for monitoring. Additionally, staff and the Director meet monthly to go over processes and any changes to ensure all staff follow and implement best practices in victim service provisions and guidelines. Program evaluation includes tracking the number and outcomes of those participating in and receiving services. Additionally, it includes clients' feedback regarding outcomes related to knowledge of safety, social isolation, and awareness of community resources. Through EmpowerDB, we can disaggregate data, which allows InterAct staff to analyze program use and success across diverse demographics, including race, ethnicity, age, and gender identity. This enables InterAct to make data-driven decisions that align with the demographic and statistical data gathered. InterAct currently pulls referrals from the Coordinated Entry System's By-Name List and follows up on all referrals and documents each attempt to contact victims in EmpowerDB. All InterAct's programs and services are low barrier, designed to help remove population-specific obstacles to accessing support and account for the different safety needs, vulnerabilities, and risk factors faced when escaping violence or abuse. InterAct also provides ongoing training for direct service staff on safety planning to ensure that best practices are implemented across programs and to enable safety evaluation methods for staff. Providing survivors with the resources and tools necessary for establishing safe independent housing is invaluable, as it reduces the likelihood of them returning to an abusive environment and helps break the cycle of violence.

|        |   |  |
|--------|---|--|
| 4A-3e. | Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches. |  |
|        | NOFO Section I.B.3.j.(1)(d)   |  |
|        | Describe in the field below the project applicant's experience in:  |  |
| 1.     | prioritizing placement and stabilization of survivors;  |  |
| 2.     | placing survivors in permanent housing;   |  |
| 3.     | placing and stabilizing survivors consistent with their preferences; and  |  |
| 4.     | placing and stabilizing survivors consistent with their stated needs.   |  |

(limit 2,500 characters)

1. InterAct has extensive experience stabilizing survivors in crisis using a trauma-informed, survivor-centered approach that prioritizes rapid placement in housing that meets the needs of the household. Prioritizing permanent housing placement is critical to each survivor's stabilization and safety. To assist survivors in rapid placement, all InterAct programs and services are low barrier; implementing a Housing First approach, prioritizing housing placement and stabilization, designed to help remove population-specific barriers to accessing support when fleeing abuse. Trauma-informed, survivor-centered services, improve clients' long-term well-being and are a key component to increasing retention in permanent housing. 2. InterAct's Housing Unit staff brings a combined 17 years of related experience in housing activities and collaboration in the CoC and has experience in HUD and private housing assistance programs. In 2021, Interact received an Emergency Solutions Grant for a RRH program and in 2022, InterAct began operating a CoC funded RRH. InterAct's RRH program Case Managers work with survivors to understand their housing goals, work with them throughout the housing search process, and stay engaged after survivors are housed to support retention and positive outcomes for clients. During the past two years implementing the HUD program, 40 of 43 survivors completing the RRH program and exited to permanent housing. InterAct is also in the third year of participation in Wake County's Bridge to Home flexible financial assistance program supporting participant's efforts to achieve safety and housing stability. 3. InterAct utilizes the empowerment model in service provision: a national best practice placing victims as experts of their lives and needs, with staff supporting clients' personal power on their decisions and actions. This model is designed to engender autonomy and control by the survivor, in the provision of services. 4. Housing Unit Case Managers collaborate with survivors to understand their preferences/stated needs, housing goals, and assist throughout the housing search process to provide resources and support to ensure stabilization. The primary goal of this comprehensive support and financial assistance in the RRH programs is to provide wraparound support consistent with a survivor's stated needs and continue this support unconditionally if chosen by the household to promote long-term housing stability in permanent housing.

|                        |  |                    |
|------------------------|--|--------------------|
| 4A-3f.                 | Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.   |                    |
|                        | NOFO Section I.B.3.j.(1)(d)  |                    |
|                        | Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:   |                    |
| 1.                     | establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials; |                    |
| 2.                     | providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;  |                    |
| 3.                     | emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;                            |                    |
| 4.                     | centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;    |                    |
| 5.                     | providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and   |                    |
| 6.                     | offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.  |                    |
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**(limit 5,000 characters)**

1. All InterAct services implement the empowerment theory: a national best practice and framework placing victims as experts in their lives and needs, with our staff supporting clients' personal power on their own decisions and actions. Empowerment theory is central to InterAct's crisis counseling, safety planning, and court advocacy. Through the practice of the empowerment theory, survivors gain confidence and power over their own futures and help guide InterAct staff to where they need the most assistance. InterAct does not utilize financial support or service restrictions in a punitive manner against any client. 2. All InterAct employees, volunteers, and interns who have contact with clients are required to attend a 20-hour onboarding training plus additional job specific training and job shadowing to ensure staff can identify and understand the effects of trauma. Each InterAct staff member is responsible for completing an additional 20 hours of training annually to ensure they are up to date on trauma best practice(s) and procedures. These 20 hours of additional training include training on: domestic violence, trauma, working through trauma-informed and client-centered approaches, as well as focused training on diversity, equity and inclusion, and cultural competency. InterAct case managers and counselors leverage their expertise in trauma to offer supportive counseling and information to interested clients, aiming to enhance survivors' understanding of their trauma's effects. They assist clients in recognizing their strengths and empower survivors to take the lead in setting their own goals. 3. InterAct believes staff and clients work together as partners to achieve client goals, viewing these survivors as experts in their own lives, situations, and needs. Participation in InterAct's supportive services and Rapid Re-Housing (RRH) is entirely voluntary and all services are tailored to each survivor's understanding of their own needs, objectives, and goals. InterAct counselors and case managers collaborate with survivors to define strengths, set initial goals and continuously reassess these goals throughout their time in the program. 4. InterAct contracted the diversity, equity, and inclusion (DEI) services of Culture Refinery to perform a staff training series regarding racial equity, diversity, inclusion, bias, and cultural competency. This work has been essential to advancing InterAct's racial equity capacity in our workplace and within the services we provide. These sessions were required of each InterAct employee and were recorded to be available for further review by staff along with reading materials accessible through an online portal (DEI toolbox). This equity initiative came at the direction of the Board, which has been engaging in strategic conversations about InterAct's culture and how it affects program service provision. The Board regularly engages with Culture Refinery's DEI toolbox to serve as ongoing points of discussion at meetings to push forward InterAct's racial equity capacity. 5. InterAct provides a range of ongoing support groups and group counseling services, allowing participants to connect with fellow survivors. InterAct case managers and counselors support clients in recognizing their strengths and empower survivors to lead the goal-setting process. 6. The organization also assists survivors in navigating the often-complex legal process that comes with escaping abuse with court advocates on staff that help guide people through complicated civil and criminal legal actions in each of Wake County's domestic violence courtrooms, whether at the courthouse or via remote access. InterAct's court advocates assist with safety planning and connect clients to community partners involved in court interventions such as the Wake County District Attorney's Office, Legal Aid of North Carolina, and local law enforcement agencies. InterAct employs a Child Protective Services (CPS) Counselor to support those with children. Access to child services is crucial for helping clients secure housing and employment, which is why InterAct aids clients in obtaining referrals to childcare services. Additionally

InterAct offers client flexible spending for services such as childcare costs, transportation, legal costs, medical costs and more.

|        |   |  |
|--------|---|--|
| 4A-3g. | Applicant's Experience Meeting Service Needs of DV Survivors.   |  |
|        | NOFO Section I.B.3.j.(1)(d)   |  |
|        | Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs. |  |

(limit 5,000 characters)

InterAct offers comprehensive supportive services to domestic violence and sexual assault survivors while quickly moving them into safe space, permanent housing, and addressing both their immediate and long-term needs to ensure they achieve safety and self-sufficiency in permanent housing.

**Crisis Services and Emergency Shelter:**

Households fleeing DDV/SA/SSA wishing to access emergency shelter or housing and services can connect through InterAct's 24/7 crisis lines, walk-in counseling and safety planning services or access safe housing and services/referral through any CE access site. InterAct operates a congregate shelter for households experiencing homelessness as a result of fleeing domestic and/or sexual violence. This need has grown in recent years due to the pandemic, in which increased isolation at home with an abusive partner and economic instability has amplified risks to victims and their children.

**Intake and Assessment:**

From the first day survivors enter InterAct's program, they begin working with counselors to assess and provide for their basic needs and develop safety plans to build self-sufficiency and violence-free lives.

**Case Management/Housing Case Management:**

InterAct provides case management that centers around the clients' housing goals, as well as their broader aspirations and service needs, to support long-term safety, empowerment, and independence. InterAct supports survivors' knowledge of their own experience, goals, aspirations, and needs, and staff work to provide support and connection to resources to get the client's needs met.

**Application Assistance for Benefits Programs:**

InterAct clients have access to SOAR (Supplemental Security Income/Social Security Disability Insurance Outreach, Access, and Recovery) and a certified Program Manager who provides support for survivors by assisting them in the process of applying for other benefits/entitlement programs, such as Medicaid, EBT/SNAP, TANF, and SSI/SSDI.

**Court Advocacy:**

InterAct court advocates help guide people through complicated civil and criminal legal actions in each of Wake County's domestic violence courtrooms, whether at the courthouse or via remote access. InterAct court advocates assist with safety planning and connect clients to community partners involved in court interventions such as the Wake County District Attorney's Office, Legal Aid of North Carolina, and local law enforcement agencies.

**Individual and Group Counseling:**

Survivors needing to process experiences of abuse and victimization can see individual counselors and/or participate in ongoing specialized support groups at InterAct.

**Personal and Economic Empowerment Program (PEEP):**

Through PEEP, survivors meet with a case manager to address their basic and immediate needs, as well as design individualized goals regarding housing, employment, education, physical/mental health, and finances with the goal of building self-sustaining lives. InterAct meets this mission through direct support and collaborative partner referrals.

**Therapeutic Service Program:**

InterAct's licensed Therapeutic Services Coordinator addresses the complex and unique mental health concerns of victims and makes clinical assessments, empowering the victim to heal. Victims will also receive specialized therapeutic services through a network of community partners and professionals to further empower clients.

**Children's Services:**

Children deserve safe, secure, and violence-free homes. InterAct partners with evidence-based programs, Camp HOPE and Pathways to Hope. Camp Hope is a weeklong overnight camping adventure for children who have witnessed violence in the home. Through Pathways, InterAct provides children with individual counseling, a year-round curriculum, support groups, child trauma assessments, and violence prevention. InterAct also provides assistance in helping clients obtain referrals to childcare services.

|        |   |  |
|--------|---|--|
| 4A-3h. | Applicant's Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s). |  |
|        | NOFO Section I.B.3.j.(1)(e)   |  |
|        | Describe in the field below how the project(s) will:  |  |
| 1.     | prioritize placement and stabilization of program participants;   |  |
| 2.     | place program participants in permanent housing;  |  |
| 3.     | place and stabilize program participants consistent with their preferences; and   |  |
| 4.     | place and stabilize program participants consistent with their stated needs.  |  |

(limit 2,500 characters)

1. InterAct understands rapidly securing safe permanent housing is a crucial step in each survivor's journey towards a life free from violence and true independence from abusive partners. Each RRH client is assessed using a Lethality Assessment and the Vulnerability Index-Service Prioritization Decision Assistance Tool. Information is entered into the HMIS comparable database, de-identified and provided for the By-Name List. Survivors of domestic violence facing homelessness are linked to InterAct's RRH program based on their level of need, with a focus on prioritizing those at high risk as determined by assessments and prioritization through the Coordinated Entry System (CES). Through this project, InterAct will offer comprehensive housing case management services through its Housing Unit and evidence-based Rapid Rehousing program leading to permanent and stable housing for its clients. 2. InterAct recognized a significant gap in priority of need in its core service delivery; safe permanent housing to individuals and families affected by DDV/SSA/SA. As a result, InterAct established a dedicated Housing Unit to support survivors and their families and began operating HUD funded RRH in 2022. This new RRH project will be led by a Housing Director and expands InterAct's existing capacity to provide housing-related financial/rental assistance, housing navigation services, and comprehensive case management for survivors. InterAct's new Housing Navigator position will work closely to build relationships with local landlords and identify housing options for the survivors we serve. 3. Housing Unit Case Managers will collaborate with survivors to understand their specific housing preferences, assist throughout the search process, and will provide stabilization for clients by providing wraparound support after they are housed to promote long-term housing stability. 4. InterAct's low-barrier services operate on an empowerment model in which the client is considered the expert on their life, circumstances, and needs. InterAct will employ the evidence-based Rapid Re-Housing (RRH) program, a national model for ending homelessness, consistent with the clients' stated housing needs to quickly stabilize clients in safe housing. Through RRH, InterAct will offer short to medium term rental assistance and support services, enabling survivors to secure and maintain permanent housing quickly.

|        |   |  |
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| 4A-3i. | Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s). |  |
|        | NOFO Section I.B.3.j.(1)(e)   |  |

|    |  |
|----|--|
|    | Describe in the field below examples of how the new project(s) will:   |
| 1. | establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials; |
| 2. | provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;  |
| 3. | emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;                   |
| 4. | center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;           |
| 5. | provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and  |
| 6. | offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.   |

**(limit 5,000 characters)**

1. To ensure program participant and staff interactions are based on equality, and minimize power differentials, InterAct will implement the empowerment theory: a national best practice and framework placing victims as experts in their lives and needs, with our staff supporting clients' personal power on their own decisions and actions in the RRH project and in all client interactions. Empowerment theory is central to InterAct's crisis counseling, safety planning, and court advocacy. Through the practice of the empowerment theory, survivors gain confidence and power over their own futures and help guide InterAct staff to where they need the most assistance. InterAct will continue to ensure staff are aware that participants and case managers/counselors are equal partners in this process and will not use financial support or service restrictions in a punitive manner against any client. 2. All InterAct employees/volunteers/interns who have contact with clients will attend a 20-hour onboarding training plus additional job specific training and job shadowing to ensure staff can identify and understand the effects of trauma. Each InterAct staff member will be responsible for completing an additional 20 hours of training annually to ensure knowledge of trauma best practice(s) and procedures and will include: domestic violence, effects of trauma, working through trauma-informed and client-centered approaches, as well as focused training on diversity, equity and inclusion, and cultural competency. InterAct case managers and counselors will leverage their expertise in trauma to offer counseling and information to any interested client, aiming to enhance survivors' understanding of their trauma's effects. Staff will assist clients in recognizing their strengths and empowering survivors to take the lead in setting their own goals. 3. InterAct will prioritize placement and stabilization based on clients' wishes and needs by continuing to implement an empowerment model that trusts survivors as experts on themselves and their own life experiences. Participation in InterAct's supportive services and Rapid Re-Housing (RRH) is entirely voluntary and all services will be tailored to each survivor's understanding of their own needs, objectives, and goals. InterAct emphasizes a strengths-based approach which will continue in the RRH project. InterAct counselors and case managers will collaborate with survivors to define strengths, set initial goals, and continuously reassess these goals throughout their time in the program. 4. InterAct contracted the diversity, equity, and inclusion (DEI) services of Culture Refinery to perform a staff training series regarding racial equity, diversity, inclusion, bias, and cultural competency. This work has been essential to advancing InterAct's racial equity capacity in our workplace and within the services we provide. These sessions were required of each InterAct employee and were recorded to be available for further review by staff along with reading materials accessible through an online portal (DEI toolbox). This equity initiative came at the direction of the Board, which has been engaging in strategic conversations about InterAct's culture and how it affects program service provision. The Board will regularly engage with Culture Refinery's DEI toolbox to serve as ongoing points of discussion at meetings to push forward InterAct's racial equity capacity. 5. InterAct provides a range of ongoing support groups and group counseling services, allowing participants to connect with fellow survivors. InterAct case managers/counselors support clients in recognizing their strengths and empower survivors to lead the goal-setting process. InterAct will continue to offer a variety of ongoing support groups, targeted for different populations/experiences, to help survivors connect with one another. 6. InterAct court advocates will continue to assist survivors in navigating the often-complex legal process that comes with escaping abuse and help guide people through complicated civil and criminal legal actions in each of Wake County's domestic violence courtrooms, whether at the courthouse or via remote access. InterAct's court advocates will assist with safety planning and

connect clients to community partners involved in court interventions such as the Wake County District Attorney's Office, Legal Aid of North Carolina, and local law enforcement agencies. InterAct will also use a Child Protective Services (CPS) Counselor to support those with children and aid clients in obtaining referrals to childcare services. In this project, survivors with children will still be able to access childcare referral, connections to legal services, and other support services. Additionally, InterAct offers client flexible spending for services such as transportation, legal costs, medical costs, and more.

|        |  |  |
|--------|--|--|
| 4A-3j. | Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s). |  |
|        | NOFO Section I.B.3.j.(1)(f)  |  |
|        | Describe in the field below how the new project will involve survivors:  |  |
| 1.     | with a range of lived expertise; and   |  |
| 2.     | in policy and program development throughout the project's operation.  |  |

(limit 2,500 characters)

1. InterAct clients have a broad and diverse range of knowledge and skills gained from their lived experiences as survivors of being unhoused as the result of domestic violence, dating violence, sexual assault, stalking or dangerous condition. We are committed to not only valuing the voices of those we serve but amplifying their messages by involving them in providing input to better solve the issues victims and survivors of domestic violence and sexual assault face every day. 2. Staff and leadership ask for feedback through several client surveys regarding the quality of services they are receiving and those they have received in the CoC. The feedback surveys help to identify any barriers to care or services survivors may have faced- whether through Coordinated Entry System, shelter programs or the RRH program, direct insight into how program delivery occurs and how it might be improved is valued. These assessments are a meaningful and structured way for survivors to offer feedback and recommendations about InterAct and what may be helpful to survivors in the future. Additionally, InterAct staff lead domestic violence and sexual assault support groups which provide differing voices, experiences, and opinions. Through these sessions, not only do victims and survivors find a cohort of trusted and meaningful touch points, but they find a place where they build a voice of their own not only for their individual healing, but their voices guide the solutions facing our community. We are in the process of developing a monthly anonymous and voluntary RRH survey for clients to provide real-time feedback for this project, distributed by their case managers. At the end of their participation in RRH, clients will receive an anonymous survey in which they can reflect on their overall experiences and provide their own evaluation and advice for programmatic and operational improvement. As part of our ongoing effort to improve the project and all program delivery we plan to hold a focus group of survivors enrolled in the RRH program to gather their input as the project is implemented.

## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

| 1.   | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.  |                      |               |
|--|---|----------------------|---------------|
| 2.   | You must upload an attachment for each document listed where 'Required?' is 'Yes'.  |                      |               |
| 3.   | We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |                      |               |
| 4.   | Attachments must match the questions they are associated with.  |                      |               |
| 5.   | Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.  |                      |               |
| 6.   | If you cannot read the attachment, it is likely we cannot read it either.   |                      |               |
|  | . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).   |                      |               |
|  | . We must be able to read everything you want us to consider in any attachment.   |                      |               |
| 7.   | After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.  |                      |               |
| 8.   | Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.   |                      |               |
| Document Type  | Required?   | Document Description | Date Attached |
| 1C-7. PHA Homeless Preference                                | No  | PHA Homeless Pref... | 10/24/2024    |
| 1C-7. PHA Moving On Preference                               | No  |                      |               |
| 1D-10a. Lived Experience Support Letter                      | Yes   | Lived Experience ... | 10/28/2024    |
| 1D-2a. Housing First Evaluation                              | Yes   | Housing First Eva... | 10/28/2024    |
| 1E-2. Local Competition Scoring Tool                         | Yes   | Local Competition... | 10/28/2024    |
| 1E-2a. Scored Forms for One Project                          | Yes   | Scored Forms for ... | 10/24/2024    |
| 1E-5. Notification of Projects Rejected-Reduced              | Yes   | Notification of P... | 10/24/2024    |
| 1E-5a. Notification of Projects Accepted                     | Yes   | Notification of P... | 10/28/2024    |
| 1E-5b. Local Competition Selection Results                   | Yes   | Local Competition... | 10/24/2024    |
| 1E-5c. Web Posting—CoC-Approved Consolidated Application     | Yes   | Web Posting—CoC-A... | 10/25/2024    |
| 1E-5d. Notification of CoC-Approved Consolidated Application | Yes   | Notification of C... | 10/28/2024    |

**Applicant:** Haven House Inc.

NC-507

**Project:** CoC Planning Project Application FY2024

COC\_REG\_2024\_214735

|   |     |                      |            |
|---|-----|----------------------|------------|
| 2A-6. HUD's Homeless Data Exchange (HDX) Competition Report | Yes | 2024 HDX Competit... | 10/24/2024 |
| 3A-1a. Housing Leveraging Commitments                       | No  | Housing Leveragin... | 10/24/2024 |
| 3A-2a. Healthcare Formal Agreements                         | No  |                      |            |
| 3C-2. Project List for Other Federal Statutes               | No  |                      |            |
| Other   | No  | Racial Equity Ana... | 10/24/2024 |

## Attachment Details

**Document Description:** PHA Homeless Preference

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:** Lived Experience Support Letters

## Attachment Details

**Document Description:** Housing First Evaluation

## Attachment Details

**Document Description:** Local Competition Scoring Tool

## Attachment Details

**Document Description:** Scored Forms for One Project

## **Attachment Details**

**Document Description:** Notification of Projects Rejected-Reduced

## **Attachment Details**

**Document Description:** Notification of Projects Accepted

## **Attachment Details**

**Document Description:** Local Competition Selection Results

## **Attachment Details**

**Document Description:** Web Posting–CoC-Approved Consolidated Application

## **Attachment Details**

**Document Description:** Notification of CoC-Approved Consolidated Application

## Attachment Details

**Document Description:** 2024 HDX Competition Report

## Attachment Details

**Document Description:** Housing Leveraging Commitment

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:**

## Attachment Details

**Document Description:** Racial Equity Analysis Tool

## Submission Summary

**Ensure that the Project Priority List is complete prior to submitting.**

| Page  | Last Updated |
|---|--------------|
| 1A. CoC Identification                            | 09/13/2024   |
| 1B. Inclusive Structure                           | 10/24/2024   |
| 1C. Coordination and Engagement                   | 10/24/2024   |
| 1D. Coordination and Engagement Cont'd            | 10/28/2024   |
| 1E. Project Review/Ranking                        | 10/25/2024   |
| 2A. HMIS Implementation                           | 10/24/2024   |
| 2B. Point-in-Time (PIT) Count                     | 10/24/2024   |
| 2C. System Performance                            | 10/24/2024   |
| 3A. Coordination with Housing and Healthcare      | 10/28/2024   |
| 3B. Rehabilitation/New Construction Costs         | 10/24/2024   |
| 3C. Serving Homeless Under Other Federal Statutes | 10/24/2024   |

|  |                   |
|--|-------------------|
| <b>4A. DV Bonus Project Applicants</b> | 10/28/2024        |
| <b>4B. Attachments Screen</b>          | 10/28/2024        |
| <b>Submission Summary</b>              | No Input Required |

**ADMINISTRATIVE PLAN  
FOR THE HOUSING CHOICE VOUCHER PROGRAM  
(SECTION 8)**

**HOUSING AUTHORITY OF THE CITY  
OF RALEIGH**

**April 27, 2024**

### **C. LOCAL PREFERENCE**

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

**(1) VAWA PROTECTION** – When presented with a claim for initial assistance based on incidents or actual or threatened domestic violence, dating violence, sexual assault, stalking, or criminal activity related to any of these forms of abuse, the Housing Authority will offer at least five referrals per RHA fiscal year for voucher Housing assistance when vouchers are available. The referrals will be handled in date and time order and the Agency on behalf of the individual may satisfy the Housing Authorities request by providing any one of the following three forms of documentation (24 CFR 5.2007 (b))

- a. A completed and signed HUD-approved certification form (HUD-5382, Certification of Domestic Violence, Dating Violence, Sexual Assault or Stalking), which must include the name of the perpetrator only if the name of the perpetrator is safe to provide and is known to the victim. The form may be filled out and submitted on behalf of the victim.
- b. A federal, state, tribal, territorial, or local police report or court record, or an administrative record.
- c. Documentation signed by or person who has assisted the victim in addressing domestic violence, dating violence, sexual assault or stalking, or the effects of such abuse. This person may be an employee, agent, or volunteer of a victim service provider; an attorney; a mental health professional; or a medical professional. The person signing the documentation must attest under penalty of perjury to the person's belief that the incidents in question are bona fide incidents of abuse. The victim must also sign the documentation [VAWA final rule].

**(2) Coordinated Entry referrals** – In support of the city of Raleigh's initiative to coordinate services established to end homelessness, RHA has agreed to offer a local preference to housing choice voucher applicants received through the Continuum of Care's coordinated entry system. Those referred through this system must be homeless families that have been recognized to be the greatest in need. The referrals must still meet all other eligibility requirements for voucher assistance. This assistance will provide vouchers for up to (50) fifty homeless families per any RHA fiscal year.

**(3) Olmstead Referrals** – In support of the State of North Carolina's efforts to assist with increasing housing opportunities that are available for individuals with disabilities who are transitioning from, or at serious risk of entering, institutions, hospitals, nursing homes, adult care facilities, and other restrictive, segregated settings. RHA has agreed to offer a local preference to housing choice voucher applicants received through Alliance Management/NC Housing & Finance Agencies coordinated entry system. Families referred through the system must meet the Olmstead requirements for voucher assistance. This assistance will provide vouchers for up to (5) five voucher families per RHA fiscal year as voucher are available.

**(4) Displaced Families** – RHA may offer a preference to applicants who have been displaced through no fault of their own because of a natural disaster declared by the President of the United States, who have been displaced or will be displaced by governmental action as directed by the RHA Board of Commissioners, or who have been displaced or will be displaced due to the acquisition of a local affordable housing complex which results in the complex no longer maintaining its affordable housing status to current residents. This assistance will be subject to the availability of vouchers and funding.

# **ADMISSIONS AND CONTINUED OCCUPANCY POLICY**

**RALEIGH HOUSING AUTHORITY**

Effective January 1, 2023

## **18.0 RESIDENT SELECTION AND ASSIGNMENT PLAN**

### **18.1 APPLICATION PROCESS**

The application will include basic eligibility information such as: date of the application, name, address, household members, birth dates, sources of income, employment status, social security numbers, and eligibility for preferences. The application will be placed on the waiting list by date and time, bedroom size, and any preferences.

### **18.2 PREFERENCES**

Preferences do not guarantee admission. They establish the order of placement on the waiting list. Applicants may be required to show verification of preference eligibility prior to the application being awarded the preference.

If a family experiences a change that qualifies them to receive additional preferences than those RHA was previously notified of, then the application will be granted the waiting list position they would have originally qualified for with the preference. If a family experiences a change that removes a preference status or if it is found that the family does not qualify for the preference, the application will be returned to the waiting list in the position they would have originally qualified for without the preference.

The Housing Authority may prioritize families based on the following preferences:

- A. Applicants who live or work within Wake County. Two of the following categories showing a Wake County address will be used for verification of eligibility: government issued photo identification, paychecks, benefit award letters, utility services and/or school registrations .
- B. Mobility impaired applicants when a mobility accessible unit is available. Third party verification may be requested for verification of preference eligibility if mobility impairment is not obvious or otherwise known by staff.
- C. Working Families. Defined as twenty-four months of uninterrupted employment of 35 hours per week or more by the head of household, co-head, or spouse. Employment verification letters and paychecks may be used for verification of preference eligibility.

- D. Elderly (defined as 62 years of age or older). Any government issued documentation that lists date of birth may be used for verification of preference eligibility.
- E. Disabled. Government issued and third party verification may be used for verification of preference eligibility.
- F. Returning Residents experiencing a hardship. Residents who left RHA's public housing program within the last three years due to home ownership or self-sufficiency and were in good standing as of the date their public housing assistance ended and have since experienced hardship

### 18.3 SPECIAL ADMISSIONS

- A. RHA may accept up to 20 applicants per fiscal year from an agency with whom RHA has a current Memorandum of Agreement. Applicants must meet eligibility requirements for admission. RHA reserves the right to limit the number of agencies each fiscal year.
- B. Displacement: RHA may offer special admissions to applicants who have been displaced through no fault of their own because of: a natural disaster declared by the President of the United States, by governmental action as directed by RHA Board of Commissioners, or due to the acquisition of a local affordable housing complex which results in the complex no longer maintaining affordability to current residents.
- C. Police Officers: RHA may offer housing at the Project Expense Level (PEL) for one police officer per public housing complex, excluding Scattered Site Single-Family Homes, upon determination of need by the Housing Authority to provide additional security for residents. Terms and conditions are outlined in the Lease Agreement.

#### 18.4 ELDERLY DESIGNATED UNITS

RHA continues to apply to secure approval to operate two communities as Elderly Designated Housing. These communities are Glenwood Towers and Carriage House. Both of these buildings were originally designed and operated to house senior citizens and RHA intends to continue operating them in this manner. There are 386 units in these two high-rise communities.

Applicants will be offered housing in an elderly designated community in the following order:

- Applicants ages 62 and above get first priority.
- Applicants between the ages of 55 and 61 will be offered housing should there not be any applicants aged 62 and above in the ready pool.
- Applicants between the ages of 50 and 54 will be offered housing should there not be any applicants aged 55 and above in the ready pool.

As required by HUD, eligible applicant families retain their right not to accept an offer of elderly designated housing. Elderly families that do not accept a unit offer within an Elderly Designated Housing community may retain their application position and wait to occupy a general occupancy community. Elderly families wishing to enter general occupancy communities should notify RHA of their choice at the time of program orientation.

#### 18.5 ASSIGNMENT OF BEDROOM SIZES

The following guidelines will determine each family's unit size without overcrowding or over-housing:

| Number of Bedrooms | Number of Persons |         |
|--------------------|-------------------|---------|
|                    | Minimum           | Maximum |
| 0                  | 1                 | 1       |
| 1                  | 1                 | 2       |
| 2                  | 2                 | 4       |
| 3                  | 3                 | 6       |
| 4                  | 6                 | 8       |
| 5                  | 8                 | 10      |

These standards will be assigned with the recommendation of no more than two (2) people to a bedroom. Zero bedroom units will only be assigned to one-person families.

- A. The Housing Authority will not determine who shares a bedroom. The Housing Authority may grant exceptions from the standards if the family requests and the Housing Authority determines the exceptions are justified by the relationship, age, sex, health or disability of family members, or other circumstances. Requests based on health-related reasons must be specific to the need and must be verified by a doctor, medical professional, or social service professional.
- B. The Housing Authority retains the right to house families in larger units in order to operate the portfolio efficiently and to minimize the inconvenience to families.
- C. Live-in Aides may be counted for the purpose of determining an appropriate unit size. Residents adding or removing an aide may experience a change in occupancy standards based upon the household's needs.
- D. Exemptions to the occupancy standards may be granted upon request. RHA staff will review these requests on a case-by-case basis and will consider the size and configuration of the unit in these events. In no case will RHA grant an exception that is in violation of local housing or occupancy codes, regulations or laws.

## 18.6 HOUSING COMMUNITIES

RHA communities are all different in location, neighborhood composition, building styles, bedroom sizes and on-site resident services. Applicants will be assigned to a community based on unit availability, bedroom size and household accessibility needs. This selection will be determined by RHA staff at the time that an applicant reaches the top of the waiting list. Applicants who applied to waiting lists that contain multiple communities will not be able to select a preferred community unless it is determined by the Housing Management Director that they have good cause to do so.

Households should anticipate living in close proximity with other families in their assigned community. While RHA strives to make all of its properties enjoyable to its residents, items like odors and sounds are a normal part of living in a multi-family environment. It is impractical to assume that households will be isolated from experiencing smells and noises from other families.

## 18.7 SELECTION FROM THE WAITING LIST

The Housing Authority will follow the statutory requirement that at least 40% of newly admitted families in any fiscal year be families whose annual income is at or below 30% of the area median income. To ensure this requirement is met, RHA will monitor the

incomes of newly admitted families. The incomes of applicants on the waiting list will be reviewed annually to ensure the applicant pool is sufficient to meet these income targets.

## 18.8 QUALIFICATIONS FOR INCENTIVE COMMUNITY

In addition to previously outlined qualifications, factors which determine eligibility and continued occupancy for an Incentive Community are:

- A. Applicants must agree to assume additional responsibilities for the upkeep of the home. These items may include but are not limited to the cutting of the lawn, edging and trimming of hedges, and shampooing of carpets. Occupants are also expected to water the lawns to preserve the grounds.
- B. Excluding the elderly and disabled, residents have one opportunity to reside in an Incentive Community for up to a ten year cumulative period of time. The time limit will resume from the original date of move-in for residents transferring among incentive communities. If, at the end of the ten-year period, the family is not ready to vacate, they will be transferred to conventional public housing at the resident's expense. Once a resident vacates an Incentive Community, the resident terminates their one time opportunity and will no longer be eligible to reside in any of the public housing Incentive Communities.
- C. Excluding the elderly and disabled, if the working individual at a work-required community no longer meets the full time work definition, they are expected to pursue and gain full time employment of at least 35 hours per week within 3 months from the date of the status change. Failure to maintain employment requirements or multiple interruptions of employment in a recertification period may result in a transfer to conventional public housing at RHA's expense.
- D. During residency, the resident commits to completing additional financial literacy, a job training program or homeownership training. Documentation of the completed training programs must be provided to the property management office annually.
- E. Management will review the resident's credit report and bank statements annually. Credit scores will be reviewed and discussed with the resident at reexamination.

## 18.9 DECONCENTRATION POLICY

RHA reviews deconcentration goals as part of the Agency Plan. The process is to determine the average income of all developments and compare it to each community average. The acceptable range is 85% to 115% of the community wide average. If the analysis results in communities below this acceptable range, RHA may bring higher income residents into lower income developments and vice versa. RHA will continue to improve its marketability through making improvements to modernize units and make

them competitive with other affordable housing units in this community. RHA will continue to use marketing tools to promote its units throughout the community.

#### 18.10 OFFER OF A UNIT

The Housing Authority will contact the family first by telephone to make a unit offer. The family will be given a 24 hour time frame to accept or reject any unit offer made verbally. If the family cannot be reached by telephone, the family will be notified of a unit offer via alternative means including first class mail. The family will be given five (5) business days from the date of the letter to contact the Housing Authority regarding an offer.

#### 18.11 OFFER OF ACCESSIBLE UNIT

When an accessible unit becomes vacant, RHA will assign the unit to families in the following order:

- A. A current resident within the development or other public housing developments who requires the special features and has an approved reasonable accommodation request or is on the transfer list for an accessible unit.
- B. An eligible qualified applicant on the waiting list who requires an accessible unit.
- C. An applicant or resident family who does not require accessible features. When offering an accessible unit to a family who does not require the special features, RHA will require the family to sign the Accessible Unit Waiver Form. Should the accessible unit be required for an eligible disabled family, the family in the accessible unit will be transferred to the first available vacant unit of appropriate size at the same or a comparable housing community.

#### 18.12 REJECTION OF UNIT

Rejection of a unit by either turning down the offer or by failing to respond to the offer may result in the application being removed from the waiting list. One alternative offer may be extended if the unit is rejected for good cause as determined by RHA. Refusal to accept any public housing unit will not affect the applicant's position on any other RHA waiting list. If a unit is offered and is refused, the applicant's name will be dropped from that specific waiting list only.

#### 18.13 ACCEPTANCE OF UNIT

Acceptance of a unit will result in a leasing appointment being scheduled. The signing of the Lease and the review of financial information will be privately handled. The Lease will be explained prior to execution in duplicate. The applicant will be provided a copy of the Lease and pertinent information.

## 26.11 SPECIAL ADMISSIONS FOR RESIDENTS UNDER A MANAGEMENT AGREEMENT

In an effort to reduce financial strain, potential evictions, or other hardships, the Housing Authority may give special admission status to families who have applied for public housing and are currently residing in a non-public housing property managed by RHA. This special admission status will allow these individuals to move to the top of their applied waiting list. These will be reviewed on a case-by-case basis and the number of approvals per year is up to RHA's discretion. Special admission status may be given:

- To residents of properties with whom RHA has an existing and current Management Agreement in place;
- When a financial, personal, or otherwise extraordinary hardship has been verified by staff and reasonable attempts to alleviate the hardship have been taken; and
- In the event that a resident is at risk of being evicted or becoming homeless.

# **Administration Plan**

**WAKE COUNTY HOUSING AUTHORITY**

## **Chapter 4**

### **APPLICATIONS, WAITING LIST AND TENANT SELECTION**

#### **INTRODUCTION**

When a family wishes to receive assistance under the HCV program, the family must submit an application that provides the PHA with the information needed to determine the family's eligibility. HUD requires the PHA to place all families that apply for assistance on a waiting list. When HCV assistance becomes available, the PHA must select families from the waiting list in accordance with HUD requirements and PHA policies as stated in the administrative plan and the annual plan.

The PHA is required to adopt clear policies and procedures for accepting applications, placing families on the waiting list, and selecting families from the waiting list, and must follow these policies and procedures consistently. The actual order in which families are selected from the waiting list can be affected if a family has certain characteristics designated by HUD or the PHA that justify their selection. Examples of this are the selection of families for income targeting and the selection of families that qualify for targeted funding.

HUD regulations require that all families have an equal opportunity to apply for and receive housing assistance, and that the PHA affirmatively further fair housing goals in the administration of the program [24 CFR 982.53, HCV GB p. 4-1]. Adherence to the selection policies described in this chapter ensures that the PHA will be in compliance with all relevant fair housing requirements, as described in Chapter 2.

This chapter describes HUD and PHA policies for taking applications, managing the waiting list, and selecting families for HCV assistance. The policies outlined in this chapter are organized into three sections, as follows:

Part I: The Application Process. This part provides an overview of the application process and discusses how applicants can obtain and submit applications. It also specifies how the PHA will handle the applications it receives.

Part II: Managing the Waiting List. This part presents the policies that govern how the PHA's waiting list is structured, when it is opened and closed, and how the public is notified of the opportunity to apply for assistance. It also discusses the process the PHA will use to keep the waiting list current.

Part III: Selection for HCV Assistance. This part describes the policies that guide the PHA in selecting families for HCV assistance as such assistance becomes available. It also specifies how in-person interviews will be used to ensure that the PHA has the information needed to make a final eligibility determination.

## **PART I: THE APPLICATION PROCESS**

### **4-I.A. OVERVIEW**

This part describes the PHA policies for making applications available, accepting applications making preliminary determinations of eligibility, and the placement of applicants on the waiting list. This part also describes the PHA's obligation to ensure the accessibility of the application process to elderly persons, people with disabilities, and people with limited English proficiency (LEP).

### **4-I.B. APPLYING FOR ASSISTANCE [HCV GB, pp. 4-11 – 4-16, Notice PIH 2009-36]**

Any family that wishes to receive HCV assistance must apply for admission to the program. HUD permits the PHA to determine the format and content of HCV applications, as well how such applications will be made available to interested families and how applications will be accepted by the PHA. The PHA must include Form HUD-92006, Supplement to Application for Federally Assisted Housing, as part of the PHA's application.

#### HACW Policy

Depending upon the length of time that applicants may need to wait to receive assistance, the HACW may use a one- or two-step application process.

A one-step process will be used when it is expected that a family will be selected from the waiting list within 60 days of the date of application. At application, the family must provide all of the information necessary to establish family eligibility and level of assistance.

A two-step process will be used when it is expected that a family will not be selected from the waiting list for at least 60 days from the date of application. Under the two-step application process, the HACW initially will require families to provide only the information needed to make an initial assessment of the family's eligibility, and to determine the family's placement on the waiting list. The family will be required to provide all of the information necessary to establish family eligibility and level of assistance when the family is selected from the waiting list.

Families may obtain application forms from the PHA's office during normal business hours. Families may also request – by telephone or by mail – that an application be mailed to them via first class mail.

Completed applications must be returned to the HACW by mail, electronically, by fax, or submitted in person during normal business hours. Applications must be complete in order to be accepted by the HACW for processing. If an application is incomplete, the HACW will notify the family of the additional information required.

#### **4-I.C. ACCESSIBILITY OF THE APPLICATION PROCESS**

##### **Elderly and Disabled Populations [24 CFR 8 and HCV GB, pp. 4-11 – 4-13]**

The PHA must take steps to ensure that the application process is accessible to those people who might have difficulty complying with the normal, standard PHA application process. This could include people with disabilities, certain elderly individuals, as well as persons with limited English proficiency (LEP). The PHA must provide reasonable accommodation to the needs of individuals with disabilities. The application-taking facility and the application process must be fully accessible, or the PHA must provide an alternate approach that provides full access to the application process. Chapter 2 provides a full discussion of the PHA's policies related to providing reasonable accommodations for people with disabilities.

##### **Limited English Proficiency**

PHAs are required to take reasonable steps to ensure equal access to their programs and activities by persons with limited English proficiency [24 CFR 1]. Chapter 2 provides a full discussion on the PHA's policies related to ensuring access to people with limited English proficiency (LEP).

#### **4-I.D. PLACEMENT ON THE WAITING LIST**

The PHA must review each complete application received and make a preliminary assessment of the family's eligibility. The PHA must accept applications from families for whom the list is open unless there is good cause for not accepting the application (such as denial of assistance) for the grounds stated in the regulations [24 CFR 982.206(b)(2)]. Where the family is determined to be ineligible, the PHA must notify the family in writing [24 CFR 982.201(f)]. Where the family is not determined to be ineligible, the family will be placed on a waiting list of applicants.

No applicant has a right or entitlement to be listed on the waiting list, or to any particular position on the waiting list [24 CFR 982.202(c)].

##### **Ineligible for Placement on the Waiting List**

###### HACW Policy

If the HACW can determine from the information provided that a family is ineligible, the family will not be placed on the waiting list. Where a family is determined to be ineligible, the HACW will send written notification of the ineligibility determination within 10 business days of receiving a complete application. The notice will specify the reasons for ineligibility and will inform the family of its right to request an informal review and explain the process for doing so (see Chapter 16).

##### **Eligible for Placement on the Waiting List**

###### HACW Policy

The HACW will send written notification of the preliminary eligibility determination within 10 business days of receiving a complete application.

Placement on the waiting list does not indicate that the family is, in fact, eligible for assistance. A final determination of eligibility will be made when the family is selected from the waiting list.

Applicants will be placed on the waiting list according to any preference(s) for which they qualify, and the date and time their complete application is received by the HACW.

## **PART II: MANAGING THE WAITING LIST**

### **4-II.A. OVERVIEW**

The PHA must have policies regarding various aspects of organizing and managing the waiting list of applicant families. This includes opening the list to new applicants, closing the list to new applicants, notifying the public of waiting list openings and closings, updating waiting list information, purging the list of families that are no longer interested in or eligible for assistance, as well as conducting outreach to ensure a sufficient number of applicants.

In addition, HUD imposes requirements on how a PHA may structure its waiting list and how families must be treated if they apply for assistance from a PHA that administers more than one assisted housing program.

### **4-II.B. ORGANIZATION OF THE WAITING LIST [24 CFR 982.204 and 205]**

The PHA's HCV waiting list must be organized in such a manner to allow the PHA to accurately identify and select families for assistance in the proper order, according to the admissions policies described in this plan.

The waiting list must contain the following information for each applicant listed:

- Applicant name;
- Family unit size;
- Date and time of application;
- Qualification for any local preference;
- Racial or ethnic designation of the head of household.

HUD requires the PHA to maintain a single waiting list for the HCV program unless it serves more than one county or municipality. Such PHAs are permitted, but not required, to maintain a separate waiting list for each county or municipality served.

#### HACW Policy

The HACW will maintain a single waiting list for the HCV program.

HUD directs that a family that applies for assistance from the HCV program must be offered the opportunity to be placed on the waiting list for any public housing, project-based voucher, or moderate rehabilitation program the PHA operates if 1) the other programs' waiting lists are open, and 2) the family is qualified for the other programs.

HUD permits, but does not require, that PHAs maintain a single merged waiting list for their public housing, Section 8, and other subsidized housing programs.

A family's decision to apply for, receive, or refuse other housing assistance must not affect the family's placement on the HCV waiting list, or any preferences for which the family may qualify.

#### HACW Policy

The HACW will not merge the HCV waiting list with the waiting list for any other program the HACW operates.

#### **4-II.C. OPENING AND CLOSING THE WAITING LIST [24 CFR 982.206]**

##### **Closing the Waiting List**

A PHA is permitted to close the waiting list if it has an adequate pool of families to use its available HCV assistance. Alternatively, the PHA may elect to continue to accept applications only from certain categories of families that meet particular preferences or funding criteria.

##### HACW Policy

The HACW will close the waiting list when the estimated waiting period for housing assistance for applicants on the list reaches 24 months for the most current applicants. Where the HACW has particular preferences or funding criteria that require a specific category of family, the HACW may elect to continue to accept applications from these applicants while closing the waiting list to others.

The waiting list for FUP/FYI vouchers once opened, will remain continually open for referrals from the PCWA (Department of Children and Families) and/or its Contracted entity, as long as there are FUP/FYI vouchers available and any awards of FUP Vouchers received by the HACW will be utilized only for referrals certified as eligible for FUP by the PCWA and eligible pending eligibility for HCV Assistance.

##### **Reopening the Waiting List**

If the waiting list has been closed, it cannot be reopened until the PHA publishes a notice in local newspapers of general circulation, minority media, and other suitable media outlets. The notice must comply with HUD fair housing requirements and must specify who may apply, and where and when applications will be received.

##### HACW Policy

The HACW will announce the reopening of the waiting list at least 10 business days prior to the date applications will first be accepted. If the list is only being reopened for certain categories of families, this information will be contained in the notice.

The HACW will give public notice by publishing the relevant information in suitable media outlets including, but not limited to:

*Nando Media Company in Wake County North Carolina.*

*The Carolinian*

*HACW's Website*

#### **4-II.D. FAMILY OUTREACH [HCV GB, pp. 4-2 to 4-4]**

The PHA must conduct outreach as necessary to ensure that the PHA has a sufficient number of applicants on the waiting list to use the HCV resources it has been allotted.

Because HUD requires the PHA to admit a specified percentage of extremely low-income families to the program (see Chapter 4, Part III), the PHA may need to conduct special outreach to ensure that an adequate number of such families apply for assistance [HCV GB, p. 4-20 to 4-21].

PHA outreach efforts must comply with fair housing requirements. This includes:

- Analyzing the housing market area and the populations currently being served to identify underserved populations
- Ensuring that outreach efforts are targeted to media outlets that reach eligible populations that are underrepresented in the program
- Avoiding outreach efforts that prefer or exclude people who are members of a protected class

PHA outreach efforts must be designed to inform qualified families about the availability of assistance under the program. These efforts may include, as needed, any of the following activities:

- Submitting press releases to local newspapers, including minority newspapers
- Developing informational materials and flyers to distribute to other agencies
- Providing application forms to other public and private agencies that serve the low-income population
- Developing partnerships with other organizations that serve similar populations, including agencies that provide services for persons with disabilities

##### HACW Policy

The HACW will monitor the characteristics of the population being served and the characteristics of the population as a whole in the HACW's jurisdiction. Targeted outreach efforts will be undertaken if a comparison suggests that certain populations are being underserved.

#### **4-II.E. REPORTING CHANGES IN FAMILY CIRCUMSTANCES**

##### HACW Policy

While the family is on the waiting list, the family must immediately inform the HACW of changes in contact information, including current residence, mailing address, and phone number. The changes must be submitted in writing within ten (10) business days.

#### **4-II.F. UPDATING THE WAITING LIST [24 CFR 982.204]**

HUD requires the PHA to establish policies to use when removing applicant names from the waiting list.

##### **Purging the Waiting List**

The decision to withdraw an applicant family that includes a person with disabilities from the waiting list is subject to reasonable accommodation. If the applicant did not respond to a PHA request for information or updates, and the PHA determines that the family did not respond because of the family member's disability, the PHA must reinstate the applicant family to their former position on the waiting list [24 CFR 982.204(c)(2)].

##### HACW Policy

The waiting list will be updated as needed to ensure that all applicants and applicant information is current and timely.

To update the waiting list, the HACW will send an update request via first class mail to each family on the waiting list to determine whether the family continues to be interested in, and to qualify for, the program. This update request will be sent to the last address that the HACW has on record for the family. The update request will provide a deadline by which the family must respond and will state that failure to respond will result in the applicant's name being removed from the waiting list.

The family's response must be in writing and may be delivered in person, by mail, by email, or by fax. Responses should be postmarked or received by the HACW not later than 15 business days from the date of the HACW letter.

If the family fails to respond within 15 business days, the family will be removed from the waiting list without further notice.

If the notice is returned by the post office with no forwarding address, the applicant will be removed from the waiting list without further notice.

If the notice is returned by the post office with a forwarding address, the notice will be re-sent to the address indicated. The family will have 15 business days to respond from the date the letter was re-sent.

If a family is removed from the waiting list for failure to respond, the HACW may reinstate the family if it is determined that the lack of response was due to HACW error, or to circumstances beyond the family's control.

## **Removal from the Waiting List**

### HACW Policy

If at any time an applicant family is on the waiting list, the HACW determines that the family is not eligible for assistance (see Chapter 3), the family will be removed from the waiting list.

If a family is removed from the waiting list because the HACW has determined the family is not eligible for assistance, a notice will be sent to the family's address of record as well as to any alternate address provided on the initial application. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal review regarding the HACW's decision (see Chapter 16) [24 CFR 982.201(f)].

## **PART III: SELECTION FOR HCV ASSISTANCE**

### **4-III.A. OVERVIEW**

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families are selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences for which the family qualifies. The availability of targeted funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

### **4-III.B. SELECTION AND HCV FUNDING SOURCES**

#### **Special Admissions [24 CFR 982.203]**

HUD may award funding for specifically named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit such families whether or not they are on the waiting list, and, if they are on the waiting list, without considering the family's position on the waiting list. These families are considered non-waiting list selections. The PHA must maintain records showing that such families were admitted with special program funding.

#### **Targeted Funding [24 CFR 982.204(e)]**

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. In order to assist families within a targeted funding category, the PHA may skip families that do not qualify within the targeted funding category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

#### HACW Policy

Targeted funding is program funding for special category families qualified for programs such as Welfare to Work, Family Unification (FUP), Veterans Affairs Supportive Housing (HUD-VASH), Non-Elderly Disabled (NED), Foster Youth Initiative (FYI) and Mainstream funding for housing. Applicants who are admitted under targeted funding awards are identified on line 2n on the HUD-50058.

The HACW administers the following types of targeted funding:

- Mainstream Program for Non-Elderly Disabled-Mainstream Vouchers (also formerly known as Mainstream 5- Year Vouchers or Section 811 Vouchers) are tenant-based vouchers that serve a special population of households. All Mainstream Vouchers will now serve households that include a non-elderly person(s) with disabilities, defined as any family that includes a person with disabilities who is at least 18 years old and not yet 62 years old at the effective date of the initial Housing Assistance Payment (HAP) Contract, as per PIH Notice 2020-

01 (i.e., the effective date of the New Admission [action code =1] on the form HUD-50058 (or form HUD-50058 MTW).

- **Family Unification Program:** The Family Unification Program (FUP) is a program under which Housing Choice Vouchers (HCVs) are provided to two different populations:
  1. Families for whom the lack of adequate housing is a primary factor in:
    - a. The imminent placement of the family's child or children in out-of-home care, or
    - b. The delay in the discharge of the child or children to the family from out-of-home care.

There is no time limitation on FUP Family Vouchers.

2. For a period not to exceed 36 months, otherwise eligible youths who have attained at least 18 years and not more than 24 years of age and who have left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in section 475(5)(H) of the Social Security Act and is homeless or is at risk of becoming homeless at age 16 or older.
- **VASH - Veterans Affairs Supportive Housing (HUD-VASH)** program combines Housing Choice Voucher (HCV) rental assistance for homeless veterans with case management and clinical services provided by the Department of Veterans Affairs (VA).
  - **Non-Elderly Disabled (NED) Vouchers** or "Mainstream 1 Year" Vouchers. NED vouchers serve non-elderly disabled families, defined as families with a head, co-head, or spouse who is under age 62, as per PIH Notice 2013-19.
  - **FYI – Foster Youth Independence Initiative Program** - Under FYI, PHAs provide housing assistance on behalf of Youth at least 18 years and not more than 24 years of age (have not reached their 25th birthday) who left foster care, or will leave foster care within 90 days, in accordance with a transition plan described in Section 475(5)(H) of the Social Security Act and are homeless or are at risk of becoming homeless at age 16 or older. As required by statute, an FYI voucher issued to such a youth may only be used to provide housing assistance for the youth for a maximum of 36 months.

### **Regular HCV Funding**

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

#### 4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

##### **Local Preferences [24 CFR 982.207; HCV p. 4-16]**

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

##### HACW Policy

The HACW will use the following local preferences:

1. The HACW will offer a preference to any family that has been terminated from its HCV program due to insufficient program funding.
2. *The HACW) will provide a limited preference for non-elderly persons with disabilities who are:*
  - a. Transitioning out of institutional and other segregated settings*
  - b. At serious risk of institutionalization*
  - c. Currently experiencing homelessness*
  - d. Previously experienced homelessness and currently a client in a Permanent Supportive Housing or Rapid ReHousing Project*
  - e. At risk of experiencing homelessness*

*Where to be considered homeless it must be an individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground; (b) an individual or family living in a supervised publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low- income individuals); or (c) An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.”*

*Categories a through f will carry the same weight. This preference will be limited to 13 slots and once those are completed the only availability on this preference will be via attrition.*

3. The HACW will offer a preference to families that include victims of domestic violence, dating violence, sexual assault, or stalking who have either been referred by a partnering service agency or consortia or is seeking an emergency transfer under VAWA

from the HACW's public housing program or other covered housing program operated by the HACW.

The HACW will work with the following partnering service agencies:

**InterAct of Wake County**

**Helen Wright Center of Wake County**

The applicant must certify that the abuser will not reside with the applicant unless the HACW gives prior written approval.

The HACW will first assist families that have been terminated from the HCV program due to insufficient funding, then assist families that qualify for the VAWA preference and then non-elderly disabled families as described in item 3 above.

### **Income Targeting Requirement [24 CFR 982.201(b)(2)]**

HUD requires that extremely low-income (ELI) families make up at least 75 percent of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low-income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

#### **HACW Policy**

The HACW will monitor progress in meeting the income targeting requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

### **Order of Selection**

The PHA system of preferences may select families based on local preferences according to the date and time of application or by a random selection process (lottery) [24 CFR 982.207(c)]. If a PHA does not have enough funding to assist the family at the top of the waiting list, it is not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

#### **HACW Policy**

Families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the HACW's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the HACW. Documentation will be maintained by the HACW as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that the HACW does not have to ask higher placed families each time targeted selections are made.

#### **4-III.D. NOTIFICATION OF SELECTION**

When a family has been selected from the waiting list, the PHA must notify the family [24 CFR 982.554(a)].

##### HACW Policy

The HACW will notify the family by first class mail when it is selected from the waiting list. The notice will inform the family of the following:

- Date, time, and location of the scheduled application interview, including any procedures for rescheduling the interview

- Who is required to attend the interview

- All documents that must be provided at the interview, including information about what constitutes acceptable documentation

If a notification letter is returned to the HACW with no forwarding address, the family will be removed from the waiting list. A notice of denial (see Chapter 3) will be sent to the family's address of record, as well as to any known alternate address.

#### **4-III.E. THE APPLICATION INTERVIEW**

HUD recommends that the PHA obtain the information and documentation needed to make an eligibility determination through a face-to-face interview with a PHA representative [HCV GB, pg. 4-16]. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the PHA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by the PHA [Notice PIH 2018-24].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability.

## HACW Policy

Families selected from the waiting list are required to participate in an eligibility interview.

The head of household and the spouse/cohead will be strongly encouraged to attend the interview together. However, either the head of household or the spouse/cohead may attend the interview on behalf of the family. Verification of information pertaining to adult members of the household does not present at the interview will not begin until signed release forms are returned to the HACW.

The head of household or spouse/cohead must provide acceptable documentation of legal identity. (Chapter 7 provides a discussion of proper documentation of legal identity.) If the family representative does not provide the required documentation at the time of the interview, he or she will be required to provide it within 10 business days.

Pending disclosure and documentation of social security numbers, the HACW will allow the family to retain its place on the waiting list for **30 days**. If not all household members have disclosed their SSNs at the next time the HACW is issuing vouchers, the HACW will issue a voucher to the next eligible applicant family on the waiting list.

The family must provide the information necessary to establish the family's eligibility and determine the appropriate level of assistance, and must complete required forms, provide required signatures, and submit required documentation. If any materials are missing, the HACW will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 10 business days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (See Chapter 3).

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, the HACW will provide translation services in accordance with the HACW's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact the HACW in advance of the interview to schedule a new appointment. In all circumstances, if a family does not attend a scheduled interview, the HACW will send another notification letter with a new interview appointment time. Applicants who fail to attend two scheduled interviews without HACW approval will be denied assistance based on the family's failure to supply information needed to determine eligibility. A notice of denial will be issued in accordance with policies contained in Chapter 3.

#### **4-III.F. COMPLETING THE APPLICATION PROCESS**

The PHA must verify all information provided by the family (see Chapter 7). Based on verified information, the PHA must make a final determination of eligibility (see Chapter 3) and must confirm that the family qualified for any special admission, targeted funding admission, or selection preference that affected the order in which the family was selected from the waiting list.

##### **HACW Policy**

If the HACW determines that the family is ineligible, the HACW will send written notification of the ineligibility determination within 10 business days of the determination. The notice will specify the reasons for ineligibility and will inform the family of its right to request an informal review (Chapter 16).

If a family fails to qualify for any criteria that affected the order in which it was selected from the waiting list (e.g., targeted funding, extremely low-income), the family will be returned to its original position on the waiting list. The HACW will notify the family in writing that it has been returned to the waiting list and will specify the reasons for it.

If the HACW determines that the family is eligible to receive assistance, the HACW will invite the family to attend a briefing in accordance with the policies in Chapter 5.

# **Administrative and Continued Occupancy Policy**

**WAKE COUNTY HOUSING AUTHORITY**

## Chapter 4

### APPLICATIONS, WAITING LIST AND TENANT SELECTION

#### INTRODUCTION

When a family wishes to reside in public housing, the family must submit an application that provides the PHA with the information needed to determine the family's eligibility. HUD requires the PHA to place all eligible families that apply for public housing on a waiting list. When a unit becomes available, the PHA must select families from the waiting list in accordance with HUD requirements and PHA policies as stated in its Admissions and Continued Occupancy Policy (ACOP) and its annual plan.

The PHA is required to adopt a clear approach to accepting applications, placing families on the waiting list, and selecting families from the waiting list, and must follow this approach consistently. The actual order in which families are selected from the waiting list can be affected if a family has certain characteristics designated by HUD or the PHA to receive preferential treatment.

HUD regulations require that the PHA comply with all equal opportunity requirements, and it must affirmatively further fair housing goals in the administration of the program [24 CFR 960.103, PH Occ GB p. 13]. Adherence to the selection policies described in this chapter ensures that the PHA will be in compliance with all relevant fair housing requirements, as described in Chapter 2.

This chapter describes HUD and PHA policies for accepting applications, managing the waiting list, and selecting families from the waiting list. The PHAs policies for assigning unit size and making unit offers are contained in Chapter 5. Together, Chapters 4 and 5 of the ACOP comprise the PHA's Tenant Selection and Assignment Plan (TSAP).

The policies outlined in this chapter are organized into three sections, as follows:

Part I: The Application Process. This part provides an overview of the application process and discusses how applicants can obtain and submit applications. It also specifies how the PHA will handle the applications it receives.

Part II: Managing the Waiting List. This part presents the policies that govern how the PHA's waiting list is structured, when it is opened and closed, and how the public is notified of the opportunity to apply for public housing. It also discusses the process the PHA will use to keep the waiting list current.

Part III: Tenant Selection. This part describes the policies that guide the PHA in selecting families from the waiting list as units become available. It also specifies how in-person interviews will be used to ensure that the PHA has the information needed to make a final eligibility determination.

## **PART I: THE APPLICATION PROCESS**

### **4-I.A. OVERVIEW**

This part describes the policies that guide the PHA's efforts to distribute and accept applications, and to make preliminary determinations of applicant family eligibility that affect placement of the family on the waiting list. This part also describes the PHA's obligation to ensure the accessibility of the application process.

### **4-I.B. APPLYING FOR ASSISTANCE**

Any family that wishes to reside in public housing must apply for admission to the program [24 CFR 1.4(b)(2)(ii), 24 CFR 960.202(a)(2)(iv), and PH Occ GB, p. 68]. HUD permits the PHA to determine the format and content of its applications, as well how such applications will be made available to interested families and how applications will be accepted by the PHA. However, the PHA must include Form HUD-92006, Supplement to Application for Federally Assisted Housing, as part of the PHA's application [Notice PIH 2009-36].

#### HACW Policy

Depending upon the length of time between the date of application and the availability of housing, the HACW may use a one- or two-step application process.

A one-step process will be used when it is expected that a family will be selected from the waiting list within 60 days of the date of application. At application, the family must provide all of the information necessary to establish family eligibility and the amount of rent the family will pay.

A two-step process will be used when it is expected that a family will not be selected from the waiting list for at least 60 days from the date of application. Under the two-step application process, the HACW initially will require families to provide only the information needed to make an initial assessment of the family's eligibility, and to determine the family's placement on the waiting list. The family will be required to provide all of the information necessary to establish family eligibility and the amount of rent the family will pay when selected from the waiting list.

Families may obtain application forms from the HACW's office as instructed in the notice of wait list opening. Families may also request – by telephone or by mail – that an application form be sent to the family via first class mail.

Completed applications must be returned to the HACW by mail, electronically, or submitted as instructed in the notice of wait list opening. Applications must be filled out completely in order to be accepted by the HACW for processing. If an application is incomplete, the HACW will notify the family of the additional information required.

#### **4-I.C. ACCESSIBILITY OF THE APPLICATION PROCESS**

The PHA must take a variety of steps to ensure that the application process is accessible to those people who might have difficulty complying with the standard PHA application process.

##### **Disabled Populations [24 CFR 8; PH Occ GB, p. 68]**

The PHA must provide reasonable accommodation as needed for persons with disabilities to make the application process fully accessible. The facility where applications are accepted and the application process must be fully accessible, or the PHA must provide an alternate approach that provides equal access to the program. Chapter 2 provides a full discussion of the PHA's policies related to providing reasonable accommodations for people with disabilities.

##### **Limited English Proficiency**

PHAs are required to take reasonable steps to ensure meaningful access to their programs and activities by persons with limited English proficiency [24 CFR 1]. Chapter 2 provides a full discussion on the PHA's policies related to ensuring access to people with limited English proficiency (LEP).

#### **4-I.D. PLACEMENT ON THE WAITING LIST**

The PHA must review each completed application received and make a preliminary assessment of the family's eligibility. Applicants for whom the waiting list is open must be placed on the waiting list unless the PHA determines the family to be ineligible. Where the family is determined to be ineligible, the PHA must notify the family in writing [24 CFR 960.208(a); PH Occ GB, p. 41].

No applicant has a right or entitlement to be listed on the waiting list, or to any particular position on the waiting list.

##### **Ineligible for Placement on the Waiting List**

###### HACW Policy

If the HACW determines from the information provided that a family is ineligible, the family will not be placed on the waiting list. When a family is determined to be ineligible, the HACW will send written notification of the ineligibility determination within 10 business days of receipt of the completed application. The notice will specify the reasons for ineligibility and will inform the family of its right to request an informal hearing and explain the process for doing so (see Chapter 14).

##### **Eligible for Placement on the Waiting List**

###### HACW Policy

The HACW will send written notification of the preliminary eligibility determination within 10 business days of receiving a completed application. If applicable, the notice will also indicate the waiting list preference(s) for which the family appears to qualify.

Applicants will be placed on the waiting list according to HACW preference(s) and the date and time their complete application is received by the HACW.

The HACW will assign families on the waiting list according to the bedroom size for which a family qualifies as established in its occupancy standards (see Chapter 5). Families may request to be placed on the waiting list for a unit size smaller than designated by the occupancy guidelines (as long as the unit is not overcrowded according to HACW standards and local codes). However, in these cases, the family must agree not to request a transfer for two (2) years after admission, unless they have a change in family size or composition.

Placement on the waiting list does not indicate that the family is, in fact, eligible for admission. When the family is selected from the waiting list, the HACW will verify any preference(s) claimed and determine eligibility and suitability for admission to the program.

## **PART II: MANAGING THE WAITING LIST**

### **4-II.A. OVERVIEW**

The PHA must have policies regarding the type of waiting list it will utilize as well as how the waiting list will be organized and managed. This includes policies on notifying the public on the opening and closing of the waiting list to new applicants, updating family information, purging the list of families that are no longer interested in or eligible for public housing, and conducting outreach to ensure a sufficient number of applicants.

In addition, HUD imposes requirements on how the PHA may structure its waiting list and how families must be treated if they apply for public housing at a PHA that administers more than one assisted housing program.

### **4-II.B. ORGANIZATION OF THE WAITING LIST**

The PHA's public housing waiting list must be organized in such a manner to allow the PHA to accurately identify and select families in the proper order, according to the admissions policies described in this ACOP.

#### HACW Policy

The waiting list will contain the following information for each applicant listed:

- Name and social security number of head of household

- Unit size required (number of family members)

- Amount and source of annual income

- Accessibility requirement if any

- Date and time of application or application number

- Household type (family, elderly, disabled)

- Admission preference if any

- Race and ethnicity of the head of household

The PHA may adopt one community-wide waiting list or site-based waiting lists. The PHA must obtain approval from HUD through submission of its Annual Plan before it may offer site-based waiting lists. Site-based waiting lists allow families to select the development where they wish to reside and must be consistent with all applicable civil rights and fair housing laws and regulations [24 CFR 903.7(b)(2)].

#### HACW Policy

The HACW will maintain one single community-wide waiting list for its developments.

The HACW will not adopt site-based waiting lists.

HUD requires that public housing applicants must be offered the opportunity to be placed on the waiting list for any tenant-based or project-based voucher or moderate rehabilitation program that the PHA operates if 1) the other programs' waiting lists are open, and 2) the family is qualified for the other programs [24 CFR 982.205(a)(2)(i)].

HUD permits, but does not require, that PHAs maintain a single merged waiting list for their public housing, Section 8, and other subsidized housing programs [24 CFR 982.205(a)(1)].

#### HACW Policy

The HACW will not merge the public housing waiting list with the waiting list for any other program the HACW operates.

#### **4-II.C. OPENING AND CLOSING THE WAITING LIST**

##### **Closing the Waiting List**

The PHA is permitted to close the waiting list, in whole or in part, if it has an adequate pool of families to fully lease units in all of its developments. The PHA may close the waiting list completely, or restrict intake by preference, type of project, or by size and type of dwelling unit. [PH Occ GB, p. 31].

##### HACW Policy

The HACW will close the waiting list when the estimated waiting period for housing applicants on the list reaches 24 months for the most current applicants. Where the HACW has particular preferences or other criteria that require a specific category of family, HACW may elect to continue to accept applications from these applicants while closing the waiting list to others.

##### **Reopening the Waiting List**

If the waiting list has been closed, it may be reopened at any time. The PHA should publish a notice announcing the opening of the waiting list in local newspapers of general circulation, minority media, and other suitable media outlets. Such notice must comply with HUD fair housing requirements. The PHA should specify who may apply, and where and when applications will be received.

##### HACW Policy

The HACW will announce the reopening of the waiting list at least 10 business days prior to the date applications will first be accepted. If the list is only being reopened for certain categories of families, this information will be contained in the notice. The notice will specify where, when, and how applications are to be received.

The HACW will give public notice by publishing the relevant information in suitable media outlets including, but not limited to:

***The News and Observer***

***The Carolinian***

***Que Pasa***

#### **4-II.D. FAMILY OUTREACH [24 CFR 903.2(d); 24 CFR 903.7(a) and (b)]**

The PHA should conduct outreach as necessary to ensure that the PHA has a sufficient number of applicants on the waiting list to fill anticipated vacancies and to assure that the PHA is affirmatively furthering fair housing and complying with the Fair Housing Act.

Because HUD requires the PHA to admit a specified percentage of extremely low-income families, the PHA may need to conduct special outreach to ensure that an adequate number of such families apply for public housing.

PHA outreach efforts must comply with fair housing requirements. This includes:

- Analyzing the housing market area and the populations currently being served to identify underserved populations
- Ensuring that outreach efforts are targeted to media outlets that reach eligible populations that are underrepresented in the program
- Avoiding outreach efforts that prefer or exclude people who are members of a protected class

PHA outreach efforts must be designed to inform qualified families about the availability of units under the program. These efforts may include, as needed, any of the following activities:

- Submitting press releases to local newspapers, including minority newspapers
- Developing informational materials and flyers to distribute to other agencies
- Providing application forms to other public and private agencies that serve the low-income population
- Developing partnerships with other organizations that serve similar populations, including agencies that provide services for persons with disabilities

##### HACW Policy

The HACW will monitor the characteristics of the population being served and the characteristics of the population as a whole in the HACW's jurisdiction. Targeted outreach efforts will be undertaken if a comparison suggests that certain populations are being underserved.

#### **4-II.E. REPORTING CHANGES IN FAMILY CIRCUMSTANCES**

##### HACW Policy

While the family is on the waiting list, the family must inform the HACW, within 10 business days of changes in family size or composition, preference status, or contact information, including current residence, mailing address, and phone number. All changes must be submitted in writing.

Changes in an applicant's circumstances while on the waiting list may affect the family's qualification for a particular bedroom size or entitlement to a preference. When an applicant reports a change that affects their placement on the waiting list, the waiting list will be updated accordingly.

#### **4-II.F. UPDATING THE WAITING LIST**

HUD requires the PHA to establish policies that describe the circumstances under which applicants will be removed from the waiting list [24 CFR 960.202(a)(2)(iv)].

##### **Purging the Waiting List**

The decision to remove an applicant family that includes a person with disabilities from the waiting list is subject to reasonable accommodation. If the applicant did not respond to the PHA's request for information or updates because of the family member's disability, the PHA must, upon the family's request, reinstate the applicant family to their former position on the waiting list as a reasonable accommodation [24 CFR 8.4(a), 24 CFR 100.204(a), and PH Occ GB, p. 39 and 40]. See Chapter 2 for further information regarding reasonable accommodations.

##### HACW Policy

The waiting list will be updated as needed to ensure that all applicant information is current and timely.

To update the waiting list, the HACW will send an update request via first class mail to each family on the waiting list to determine whether the family continues to be interested in, and to qualify for, the program. This update request will be sent to the last address that the HACW has on record for the family. The update request will provide a deadline by which the family must respond and will state that failure to respond will result in the applicant's name being removed from the waiting list.

The family's response must be in writing and may be delivered in person, by mail, by email or updated online through HACW's website. Responses should be postmarked or received by the HACW not later than 15 business days from the date of the HACW letter.

If the family fails to respond within 15 business days, the family will be removed from the waiting list without further notice.

If the notice is returned by the post office with no forwarding address, the applicant will be removed from the waiting list without further notice.

If the notice is returned by the post office with a forwarding address, the notice will be re-sent to the address indicated. The family will have 15 business days to respond from the date the letter was re-sent. If the family fails to respond within this time frame, the family will be removed from the waiting list without further notice.

When a family is removed from the waiting list during the update process for failure to respond, no informal hearing will be offered. Such failures to act on the part of the applicant prevent the HACW from making an eligibility determination; therefore, no informal hearing is required.

If a family is removed from the waiting list for failure to respond, HACW may reinstate the family if the lack of response was due to HACW error, or to circumstances beyond the family's control.

## **Removal from the Waiting List**

### HACW Policy

The HACW will remove an applicant from the waiting list upon request by the applicant family. In such cases no informal hearing is required.

If the HACW determines that the family is not eligible for admission (see Chapter 3) at any time while the family is on the waiting list the family will be removed from the waiting list.

If a family is removed from the waiting list because the HACW has determined the family is not eligible for admission, a notice will be sent to the family's address of record as well as to any alternate address provided on the initial application. The notice will state the reasons the family was removed from the waiting list and will inform the family how to request an informal hearing regarding the HACW's decision (see Chapter 14) [24 CFR 960.208(a)].

## **PART III: TENANT SELECTION**

### **4-III.A. OVERVIEW**

The PHA must establish tenant selection policies for families being admitted to public housing [24 CFR 960.201(a)]. The PHA must not require any specific income or racial quotas for any developments [24 CFR 903.2(d)]. The PHA must not assign persons to a particular section of a community or to a development or building based on race, color, religion, sex, disability, familial status, or national origin for purposes of segregating populations [24 CFR 1.4(b)(1)(iii) and 24 CFR 903.2(d)(1)].

The order in which families will be selected from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences that the family qualifies for. The availability of units also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 960.206(e)(2)]. The PHA's policies must be posted any place where the PHA receives applications. The PHA must provide a copy of its tenant selection policies upon request to any applicant or tenant. The PHA may charge the family for providing a copy of its tenant selection policies [24 CFR 960.202(c)(2)].

#### **HACW Policy**

When an applicant or resident family requests a copy of the HACW's tenant selection policies, the HACW will provide copies for \$.25 per page.

#### **4-III.B. SELECTION METHOD**

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use.

##### **Local Preferences [24 CFR 960.206]**

PHAs are permitted to establish local preferences and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan and must be based on local housing needs and priorities that can be documented by generally accepted data sources [24 CFR 960.206(a)].

##### HACW Policy

The HACW will use the following preferences:

- The HACW will offer a preference to families that include victims of domestic violence, dating violence, sexual assault, or stalking who has either been referred by a partnering service agency or consortia or who is seeking an emergency transfer under VAWA from the HACW's housing choice voucher program or other covered housing program operated by the HACW.

The HACW will work with the following partnering service agencies:

- **Victims Services Unit of the Wake County Sheriff's Office,**
- **The Women's Center**
- **InterAct of Wake County**
- **The Helen Wright Center of Wake County**

The applicant must certify that the abuser will not reside with the applicant unless the HACW gives prior written approval.

- HACW will also offer a preference to homeless families and individuals. The homeless status will be verified through the local Continuum of Care.

These preferences will be equal to two (2) points.

### **Income Targeting Requirement [24 CFR 960.202(b)]**

HUD requires that extremely low-income (ELI) families make up at least 40 percent of the families admitted to public housing during the PHA's fiscal year. ELI families are those with annual incomes at or below the federal poverty level or 30 percent of the area median income, whichever number is higher [*Federal Register* notice 6/25/14]. To ensure this requirement is met, the PHA may skip non-ELI families on the waiting list in order to select an ELI family.

If a PHA also operates a housing choice voucher (HCV) program, admissions of extremely low-income families to the PHA's HCV program during a PHA fiscal year that exceed the 75 percent minimum target requirement for the voucher program, shall be credited against the PHA's basic targeting requirement in the public housing program for the same fiscal year. However, under these circumstances the fiscal year credit to the public housing program must not exceed the lower of: (1) ten percent of public housing waiting list admissions during the PHA fiscal year; (2) ten percent of waiting list admissions to the PHA's housing choice voucher program during the PHA fiscal year; or (3) the number of qualifying low-income families who commence occupancy during the fiscal year of PHA public housing units located in census tracts with a poverty rate of 30 percent or more. For this purpose, qualifying low-income family means a low-income family other than an extremely low-income family.

#### **HACW Policy**

The HACW will monitor progress in meeting the ELI requirement throughout the fiscal year. ELI families will be selected ahead of other eligible families on an as-needed basis to ensure that the income targeting requirement is met.

### **Mixed Population Developments [24 CFR 960.407]**

A mixed population development is a public housing development or portion of a development that was reserved for elderly families and disabled families at its inception (and has retained that character) or the PHA at some point after its inception obtained HUD approval to give preference in tenant selection for all units in the development (or portion of a development) to elderly and disabled families [24 CFR 960.102]. Elderly family means a family whose head, spouse, cohead, or sole member is a person who is at least 62 years of age. Disabled family means a family whose head, spouse, cohead, or sole member is a person with disabilities [24 CFR 5.403]. The PHA must give elderly and disabled families equal preference in selecting these families for admission to mixed population developments. The PHA may not establish a limit on the number of elderly or disabled families that may occupy a mixed population development. In selecting elderly and disabled families to fill these units, the PHA must first offer the units that have accessibility features for families that include a person with a disability and require the accessibility features of such units. The PHA may not discriminate against elderly or disabled families that include children (Fair Housing Amendments Act of 1988).

## **Units Designated for Elderly or Disabled Families [24 CFR 945]**

The PHA may designate projects or portions of a public housing project specifically for elderly or disabled families. The PHA must have a HUD-approved allocation plan before the designation may take place.

Among the designated developments, the PHA must also apply any preferences that it has established. If there are not enough elderly families to occupy the units in a designated elderly development, the PHA may allow near-elderly families to occupy the units [24 CFR 945.303(c)(1)]. Near-elderly family means a family whose head, spouse, or cohead is at least 50 years old, but is less than 62 [24 CFR 5.403].

If there are an insufficient number of elderly families and near-elderly families for the units in a development designated for elderly families, the PHA must make available to all other families any unit that is ready for re-rental and has been vacant for more than 60 consecutive days [24 CFR 945.303(c)(2)].

The decision of any disabled family or elderly family not to occupy or accept occupancy in designated housing shall not have an adverse affect on their admission or continued occupancy in public housing or their position on or placement on the waiting list. However, this protection does not apply to any family who refuses to occupy or accept occupancy in designated housing because of the race, color, religion, sex, disability, familial status, or national origin of the occupants of the designated housing or the surrounding area [24 CFR 945.303(d)(1) and (2)].

This protection does apply to an elderly family or disabled family that declines to accept occupancy, respectively, in a designated project for elderly families or for disabled families, and requests occupancy in a general occupancy project or in a mixed population project [24 CFR 945.303(d)(3)].

### HACW Policy

The HACW does not have designated elderly or designated disabled housing at this time.

## **Deconcentration of Poverty and Income-Mixing [24 CFR 903.1 and 903.2]**

The PHA's admission policy must be designed to provide for deconcentration of poverty and income-mixing by bringing higher income tenants into lower income projects and lower income tenants into higher income projects. A statement of the PHA's deconcentration policies must be included in its annual plan [24 CFR 903.7(b)].

The PHA's deconcentration policy must comply with its obligation to meet the income targeting requirement [24 CFR 903.2(c)(5)].

Developments subject to the deconcentration requirement are referred to as 'covered developments' and include general occupancy (family) public housing developments. The following developments are not subject to deconcentration and income mixing requirements: developments operated by a PHA with fewer than 100 public housing units; mixed population or developments designated specifically for elderly or disabled families; developments operated by a PHA with only one general occupancy development; developments approved for demolition or for conversion to tenant-based public housing; and developments approved for a mixed-finance plan using HOPE VI or public housing funds [24 CFR 903.2(b)].

***The HACW does not have any “covered developments” that are subject to deconcentration of poverty and income mixing requirements***

**Order of Selection [24 CFR 960.206(e)]**

The PHA system of preferences may select families either according to the date and time of application or by a random selection process.

**HACW Policy**

Families will be selected from the waiting list based on preference. Among applicants with the same preference, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the HACW.

When selecting applicants from the waiting list, the HACW will match the characteristics of the available unit (unit size, accessibility features, unit type) to the applicants on the waiting lists. The HACW will offer the unit to the highest-ranking applicant who qualifies for that unit size or type, or that requires the accessibility features.

By matching unit and family characteristics, it is possible that families who are lower on the waiting list may receive an offer of housing ahead of families with an earlier date and time of application or higher preference status.

Factors such as deconcentration or income mixing, and income targeting will also be considered in accordance with HUD requirements and HACW policy.

#### **4-III.C. NOTIFICATION OF SELECTION**

When the family has been selected from the waiting list, the PHA must notify the family [24 CFR 960.208].

##### HACW Policy

The HACW will notify the family by first class mail when it is selected from the waiting list.

The notice will inform the family of the following:

- Who is required to complete, sign, and submit required documentation

- Documents that must be provided to document the legal identity of household members, including information about what constitutes acceptable documentation

- Documents that must be provided to document eligibility for a preference, if applicable

- Other documents and information that should be provided to HACW.

If a notification letter is returned to the HACW with no forwarding address, the family will be removed from the waiting list without further notice. Such failure to act on the part of the applicant prevents the HACW from making an eligibility determination; therefore, no informal hearing will be offered.

#### **4-III.D. THE APPLICATION INTERVIEW**

HUD recommends that the PHA obtain the information and documentation needed to make an eligibility determination through a private interview. Being invited to attend an interview does not constitute admission to the program.

Assistance cannot be provided to the family until all SSN documentation requirements are met. However, if the PHA determines that an applicant family is otherwise eligible to participate in the program, the family may retain its place on the waiting list for a period of time determined by the PHA [Notice PIH 2018-24].

Reasonable accommodation must be made for persons with disabilities who are unable to attend an interview due to their disability [24 CFR 8.4(a) and 24 CFR 100.204(a)].

##### HACW Policy

Families selected from the waiting list are required to participate in an eligibility interview.

The head of household and the spouse/cohead will be strongly encouraged to attend the interview together. However, either the head of household or the spouse/cohead may attend the interview on behalf of the family. Verification of information pertaining to adult members of the household not present at the interview will not begin until signed release forms are returned to the HACW.

The interview will be conducted only if the head of household or spouse/cohead provides appropriate documentation of legal identity (Chapter 7 provides a discussion of proper documentation of legal identity). If the family representative does not provide the required documentation, the appointment may be rescheduled when the proper documents have been obtained.

Pending disclosure and documentation of social security numbers, the PHA will allow the family to retain its place on the waiting list for 30 calendar days. If not, all household members have disclosed their SSNs at the next time a unit becomes available, the HACW will offer a unit to the next eligible applicant family on the waiting list.

If the family is claiming a waiting list preference, the family must provide documentation to verify their eligibility for a preference (see Chapter 7). If the family is verified as eligible for the preference, the HACW will proceed with the interview. If the HACW determines the family is not eligible for the preference, the interview will not proceed, and the family will be placed back on the waiting list according to the date and time of their application.

The family must provide the information necessary to establish the family's eligibility, including suitability, and to determine the appropriate amount of rent the family will pay. The family must also complete required forms, provide required signatures, and submit required documentation. If any materials are missing, the HACW will provide the family with a written list of items that must be submitted.

Any required documents or information that the family is unable to provide at the interview must be provided within 10 business days of the interview (Chapter 7 provides details about longer submission deadlines for particular items, including documentation of Social Security numbers and eligible noncitizen status). If the family is unable to obtain the information or materials within the required time frame, the family may request an extension. If the required documents and information are not provided within the required time frame (plus any extensions), the family will be sent a notice of denial (see Chapter 3).

An advocate, interpreter, or other assistant may assist the family with the application and the interview process.

Interviews will be conducted in English. For limited English proficient (LEP) applicants, the HACW will provide translation services in accordance with the HACW's LEP plan.

If the family is unable to attend a scheduled interview, the family should contact the HACW in advance of the interview to schedule a new appointment. In all circumstances, if a family does not attend a scheduled interview, the HACW will send another notification letter with a new interview appointment time. Applicants who fail to attend two scheduled interviews without HACW approval will have their applications made inactive based on the family's failure to supply information needed to determine eligibility. The second appointment letter will state that failure to appear for the appointment without a request to reschedule will be interpreted to mean that the family is no longer interested, and their application will be made inactive. Such failure to act on the part of the applicant prevents the HACW from making an eligibility determination, therefore the HACW will not offer an informal hearing.

#### **4-III.E. FINAL ELIGIBILITY DETERMINATION [24 CFR 960.208]**

The PHA must verify all information provided by the family (see Chapter 7). Based on verified information related to the eligibility requirements, including PHA suitability standards, the PHA must make a final determination of eligibility (see Chapter 3).

When a determination is made that a family is eligible and satisfies all requirements for admission, including tenant selection criteria, the applicant must be notified of the approximate date of occupancy insofar as that date can be reasonably determined [24 CFR 960.208(b)].

##### HACW Policy

The HACW will notify a family in writing of their eligibility within 10 business days of the determination and will provide the approximate date of occupancy insofar as that date can be reasonably determined.

The HACW will expedite the administrative process for determining eligibility to the extent possible for applicants who are admitted to the public housing program as a result of an emergency transfer from another HACW program.

The HACW must promptly notify any family determined to be ineligible for admission of the basis for such determination, and must provide the applicant upon request, within a reasonable time after the determination is made, with an opportunity for an informal hearing on such determination [24 CFR 960.208(a)].

##### HACW Policy

If the HACW determines that the family is ineligible, the HACW will send written notification of the ineligibility determination within 10 business days of the determination. The notice will specify the reasons for ineligibility and will inform the family of its right to request an informal hearing (see Chapter 14).

If the PHA uses a criminal record or sex offender registration information obtained under 24 CFR 5, Subpart J, as the basis of a denial, a copy of the record must precede the notice to deny, with an opportunity for the applicant to dispute the accuracy and relevance of the information before the PHA can move to deny the application. See Section 3-III.G for the HACW's policy regarding such circumstances.

The PHA must provide the family a notice of VAWA rights (form HUD-5380) as well as the HUD VAWA self-certification form (form HUD-5382) in accordance with the Violence against Women Act of 2013, and as outlined in 16-VII.C, at the time the applicant is provided assistance or at the time the applicant is denied assistance. This notice must be provided in both of the following instances: (1) when a family actually begins receiving assistance (lease execution); or (2) when a family is notified of its ineligibility.

## Letter of Lived Experience

Derwin L. Willoughby  
Community Member  
Wake Continuum of Care



Dear HUD,


My name is Derwin Willoughby, and through my personal experience with homelessness, I've gained a unique insight into the challenges faced by individuals in similar situations. This experience has reinforced for me the importance of a compassionate and coordinated approach to homelessness—one that considers the diverse needs of every person and family.

I don't have to worry about housing if I become ill and unable to do it for myself. I am also a recipient of a Choice Voucher and have been in my home for 10.5 years. With this funding more people can be placed in affordable housing. This was one of the reasons I joined as a member of the Governance Board. Being a member has given me more insight of homelessness in Wake county.

I'm a strong advocate of the CoC's commitment to prioritizing those with significant service needs. Many of these individuals face complex issues like mental health struggles, substance abuse, and chronic health problems, which make it even harder for them to secure stable housing and vital services. NC 507's understanding of these challenges allows for effective prioritization, ensuring that those in the greatest crisis receive the appropriate support and resources to regain stability.

As a member of CoC, I've actively contributed to homelessness, ensuring that the voices of those with lived experiences are part of the CoC's decision-making. I am grateful for the opportunity to provide input and help shape the strategies that meet the needs of our community

Sincerely,

DocuSigned by:  
  
F1CC09294FBA449...

Derwin L. Willoughby

## Letter of Lived Experience


To whom it concerns,

My name is Johnnie L. Thomas. Having spent over 30 years being homeless, I personally have navigated the challenges of homelessness, I have gained a unique perspective on the barriers that individuals in similar situations face. My experience has underscored the critical importance of a coordinated and compassionate response to homelessness—one that recognizes the diverse needs of each person and family.

I support the CoC's commitment to prioritizing individuals and families with severe service needs. These individuals often face complex challenges, including mental health issues, substance use disorders, and chronic health conditions. Without targeted support, it becomes increasingly difficult for them to access stable housing and essential services. NC 507's understanding of these challenges equips them to prioritize effectively, ensuring that individuals in crisis receive the appropriate resources and support to regain stability.

I currently sit on Wake NC 507 CoC Governance Board, Racial Equity Committee, and Charter Review Workgroup. These roles allow me to participate in decision making about funding, priorities, and policy. I am also actively involved in local and state boards and committees that work to address the trauma of Homelessness. My participation ensures that lived experience voices are heard and included in the CoC's decision-making processes. I appreciate the opportunities I have to provide feedback and contribute to shaping the strategies that address our community's needs.

Sincerely,



Johnnie L. Thomas, Peer & Public Advocate  
NC State CFAC, Wake Local CFAC, Wake NC 507 CoC  
And various subcommittees

## Letter of Lived Experience

Stephen Gruver  
NC-507 Governance Board Chair  
Wake Continuum of Care  
c/o Erin Flynn, CoC Coordinator

Dear Mr. Gruver,

Please accept this letter in support of Wake County Continuum of Care Program FY2024 application. My name is Danielle Butler. While I have extensive professional experience in the field of housing and homelessness, I am a person in long term recovery and have lived experience as well. Since having to navigate the challenges of homelessness, I have gained a unique perspective on the barriers of individuals with similar experiences. My experience has underscored the critical importance of a coordinated and compassionate response to homelessness—one that recognizes the diverse needs of each person and family.

I support the CoC's commitment to prioritizing individuals and families with severe service needs. These individuals often face complex challenges, including mental health issues, substance use disorders, and chronic health conditions. Without targeted support, it becomes increasingly difficult to access stable housing and essential services. NC-507's understanding of these challenges equips them to prioritize effectively, ensuring that individuals in crisis receive the appropriate resources and support to regain stability.

While I am no longer employed in Wake County, my children and I are still residents of Wake County. My personal passion and investment in the path to ending local homelessness remains committed to Wake's Continuum of Care. For years off and on, I served on Wake's CoC Governance Board. I have previously served on the Funding Review Committee and only stepped away when it was a conflict of interest. I currently remain a member of the Membership/Nominations Committee. My participation ensures that lived experience voices are heard and included in the CoC's decision-making processes. I appreciate the opportunities I am given to provide feedback and contribute to shaping the strategies that address our community's needs.

Sincerely,



**Danielle Butler, LCSW**  
**Concerned & Involved Wake County Resident**

[Redacted contact information]

*Pronouns: She/Her/Hers*

## **NC 507 HOUSING FIRST ASSESSMENT**

GRANTEE: The Family Violence Prevention  
Center, Inc., dba. InterAct  
GRANT # (s): 581320613

DATE: 04/24/2024  
PERFORMANCE PERIOD: 2023-2024  
PROJECT TYPE: RRH

PROJECT NAME: InterAct – DV Rapid  
Reshousing Renewal

### **INTRODUCTION and INSTRUCTIONS**

The Housing First Assessment Tool is designed to assist Continuum of Care funded agency Directors, project staff, and NC 507, conduct a Housing First assessment and compliance review for CoC assisted projects.

Agency staff should complete the Housing First Assessment Tool below and return the completed document via email to Erin Flynn no later than Friday May 3, 2024. Additionally, please include a complete copy of the Agency's Operations/Project Manual and Intake Packet with the completed assessment for each of the Grantee's CoC funded projects. Please be sure to provide justification or note where we would find applicable evidence in the "comments/documentation" section of the tool below.

Use of the Housing First Assessment Tool may generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the CoC's requirements. While NC 507's CoC Collaborative Applicant is required to monitor Grantees, the use of the Housing First Assessment Tool and the subsequent debriefing meeting is intended to inform and assist Grantees maintain compliance and adherence to Housing First in all CoC funded projects and programs.

The CoC Collaborative Applicant and support staff are available to answer questions, provide resources, and assist each agency or assigned staff member in this process. Please do not hesitate to reach out with questions, comments, or concerns.

| HOUSING FIRST ASSESSMENT-ALL PROJECTS   | YES                                 | NO                       | COMMENTS/DOCUMENTATION   |
|---|-------------------------------------|--------------------------|--|
| The Grantee follows a "Housing First" approach that is clearly documented in the agency's operating policies and procedures and intake documents.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Rapid Rehousing Manual pages 24-26.  |
| The Grantee quickly moves participants into housing from referral from the NC 507 Coordinated Entry System (CE).  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct is a coordinated entry access site. Clients are entered in VAWA & HUD-compliant DV client database (EmpowerDB), and processed in NC-507 Coordinated Entry (CE) By-Name List.  |
| The Grantees' programs or projects that cannot serve someone referred through coordinated entry (CE), work through the CE process to ensure that those individuals or families have access to housing and services elsewhere. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct is a coordinated entry access site; however, any individuals who reaches out to InterAct for housing support but are not experiencing domestic and/or sexual violence will be referred to one of the other Coordinated Entry Access Sites.  |
| Persons with disabilities are offered clear opportunities to request reasonable accommodations in applications and during the property managements screening processes and tenancy, that accommodate disabilities.            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct case managers complete ESG needs assessment and housing intake forms with clients to identify their specific housing needs and goals, including health and disability information. InterAct's Housing Navigators and Case Managers ensure that the client has options that will accommodate disabilities and advocate with landlords as needed. |
| The Grantee complies with HUD's Equal Access and Gender Identity final Rule.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct understands and acknowledges that DV/SA happens across different genders/gender identities. Our only qualification for services is that survivors meet the Category 4 definition of homelessness to qualify for RRH and qualify for our services as a DV/SA survivor.   |
| The Grantee ensures that program participants are not screened out based on any of the following:   |                                     |                          | InterAct follows a housing first approach and does not screen out based on any of the following criteria.  |
| a. Having too little or no income.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Clients are supported in obtaining income to meet their goals and maintain housing; it is not a requirement for services.  |
| b. Active or history of substance and/or alcohol use.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct supports clients in their own goals for addressing substance use, if  |

|  |                                     |                          |  |
|--|-------------------------------------|--------------------------|--|
|  |                                     |                          | applicable, to help maintain housing, but respects that it is the survivor's choice.   |
| c. Having a criminal record/justice involvement.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct does not discriminate against clients with a criminal background. InterAct Housing Navigators and Case Managers advocate with landlords as needed.  |
| d. History of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser, or law enforcement involvement). | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct's clients all have a history of domestic and/or sexual violence. InterAct provides domestic violence education, support with safety planning, and information about actions clients can take, including court orders. We understand that survivors know their situation and their offender best, so are uniquely positioned to understand if a protection order or law enforcement involvement will enhance or detract from their safety. |
| Does the Grantee ensure that project participants are not terminated from the project/program for any of the following:                        |                                     |                          | InterAct does not terminate services for any of the following reasons.   |
| a. Failure to participate in supportive services.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct encourages participation with supportive services in order to best understand client needs and goals. However, no services are required to participate with RRH.  |
| b. Failure to make progress on a service plan.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct encourages clients to set their service plan goals based on what they hope to achieve through the program. Failure to make progress on a service plan indicates a need to re-examine if the service plan meets the client's goals, rather than a need to terminate.   |
| c. Loss of income or failure to improve income.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Income is not a requirement at any point in the program.   |
| d. Being a victim of domestic violence.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct's participants are all victims of domestic or sexual violence.  |
| e. Active substance and/or alcohol abuse, in and of itself, without other lease violations.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Participants are not terminated for substance abuse.   |

| HOUSING FIRST ASSESSMENT-ALL PROJECTS  | YES                                 | NO                       | COMMENTS/DOCUMENTATION   |
|--|-------------------------------------|--------------------------|--|
| The intake and assessment procedures are focused on the individual or family's strengths, needs, and preferences and inform the service/housing plan as soon as the person is enrolled in the project.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct utilizes EGS's intake form and housing plan form, which focus on both needs and strengths of the family, as well as their housing preferences.  |
| Projects do not require specific appointment times and offer flexible intake schedules that ensure access to all households seeking assistance.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct's case managers offer flexible schedules during regular business hours for clients to complete intakes and receive further follow-up. InterAct also offers support 24/7 through our crisis line.  |
| Project participants are provided with written information and resources at project intake regarding their rights and responsibilities as participants, including the causes for project termination.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Rapid Rehousing Manual pages 22-23 & pages 38-39.  |
| Voluntary supportive services offered to project participants are client centered, trauma informed, and emphasize engagement and problem-solving over therapeutic goals or financial goals.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct puts the goals and needs of our clients first. Case Managers and Housing Navigators are trained in domestic and sexual violence to provide trauma-informed care. They understand that the client is the expert of their own experience, and collaborate with clients to meet their goals. |
| Participation in services or compliance with service plans are not conditions of project participation but are reviewed with project participants and regularly offered as a resource to those who may want to voluntarily engage in services at any time. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | RRH clients are offered case management services on a monthly or biweekly basis, based on their needs. Case Managers check in with clients at this frequency and offer information about resources, regardless of whether or not the client participates.  |
| Services are informed by a 'harm-reduction' philosophy that recognizes that drug and alcohol use and addiction are a part of some program participant's lives.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct does not require that participants stop using drugs or alcohol to receive services and provide resources and support based on the participant's current goals.  |
| Project participants are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct staff are trained to approach topics, such as substance use, from a nonjudgmental space. Education is offered on risks in a way that supports   |

|  |                                     |                          |   |
|--|-------------------------------------|--------------------------|---|
|  |                                     |                          | the client's goals.   |
| On an ongoing basis, participant's needs for assistance are assessed and tailored assistance is provided based on those needs.                       | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Case Managers assess client's progress towards their goals at each meeting with the client and work with the client to update their plan as needed. |
| Participants are provided clear and easily understandable process and if needed, assistance to file a grievance, complaint or appeal.                | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Rapid Rehousing Manual pages 38-39.   |
| Staff are regularly trained on 'Housing First' principles and engage in additional training that support the cultural aspects of diverse households? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct's housing team attend trainings regularly via the HUD Exchange, webinars, and other online trainings.                                      |

| <b>HOUSING FIRST ASSESSMENT-LEASING AND RENTAL ASSISTANCE PROJECTS</b>  | <b>YES</b>                          | <b>NO</b>                | <b>COMMENTS/DOCUMENTATION</b>  |
|---|-------------------------------------|--------------------------|--|
| A participant has, at minimum, choices in the location and type of housing based on the households' preferences from a range of housing types and among multiple units (as available and practical).                                | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct uses ESG housing plan paperwork to understand each client's individual goals for housing. The Housing Navigator and Case Manager will make every attempt to provide as much choice as is available to the clients.            |
| Every effort is made to provide project participants the opportunity to transfer from one housing situation, program, or project to another if a tenancy is in jeopardy or the household requires more support to maintain housing. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct will support clients in moving to a different living situation if needed.   |
| Leases do not have any provisions that would not be found in leases held by any other tenant in the property or building, and the lease is renewable per the participants' and the owners' choice.                                  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Housing Case Managers review all leases to ensure there are no provisions that would not be found in leases held by any other tenant.  |
| The Grantee makes every effort to secure and maintain units for project participants, even if they leave their units due to illness, incarceration, in-patient treatment or any other temporary stay away from the unit.            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | InterAct has not encountered having to secure or maintain housing for clients who have to leave due to illness, incarceration, or in-patient treatment; however, we are able to maintain such units for a reasonable duration of time. |


|   |                                     |                                     |   |
|---|-------------------------------------|-------------------------------------|---|
| Project participants are provided with written information and resources at intake regarding their rights and responsibilities as tenants, including the causes for termination of assistance and/or eviction.  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | Clients are provided with the Landlord Tenant Rights Brochure, HUD forms 5380 & 5382 as well as Legal Aid of North Carolina's website.  |
| Project participants in supportive housing are given reasonable flexibility in paying their portion of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements. | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | InterAct does not have a permanent supportive housing program.  |
| Participation in services or compliance with service plans are not conditions of tenancy, but are regularly reviewed with project participants and offered as a resource to those who may want to voluntarily engage in services at any time.                           | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | InterAct uses an empowerment model when working with clients; therefore, case managers conducted regular case management meetings (at least once a month) to review and discuss their clients' goals, available services, and resources in the community. Clients get to choose what works best for them. |

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## Housing First Assessment Report

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>  
**Date** Mon 7/8/2024 10:21 AM  
**To** Grants Manager <grantsmanager@interactofwake.org>

 1 attachments (179 KB)  
HFA Report - Interact.pdf;

Dear InterAct ESG Applicant,

Thank you for taking the time to fill out the Housing First Assessment! Your self-assessment and the attachments have been reviewed. Attached you will find the Housing First Report. If you have any questions, please let me know!

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  


[www.wakenc507.org](http://www.wakenc507.org)



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## Wake NC 507 Continuum of Care

June 28, 2024

Re: Housing First Assessment Report

Dear InterAct CoC Grantee,

The Housing First Assessment is used to generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the CoC's requirements. While NC 507's CoC Collaborative Applicant is required to monitor Grantees, the use of the Housing First Assessment Tool and this subsequent report is intended to inform and assist Grantees in maintaining compliance and adherence to Housing First in all CoC funded projects and programs.

The assessment was evaluated using HUD's Housing First guidelines and the Continuum of Care's Written Standards in mind. After reviewing your self-assessment and the materials attached, no necessary changes are recommended. Overall, the operations manual and accompanying materials meet Housing First requirements.

Thank you for participating in this process on behalf of the Wake Continuum of Care. If you have any questions, please email [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

**Erin Flynn**

A handwritten signature in black ink that reads "Erin Flynn".

*Continuum of Care Coordinator*

Wake NC 507 CoC

## **NC 507 HOUSING FIRST ASSESSMENT**

GRANTEE: Passage Home

DATE: 5/1/2024

GRANT # (s): HUD

PERFORMANCE PERIOD: 2023-2024

PROJECT NAME: PSH

PROJECT TYPE: Permanent Supportive Housing

### **INTRODUCTION and INSTRUCTIONS**

The Housing First Assessment Tool is designed to assist Continuum of Care funded agency Directors, project staff, and NC 507, conduct a Housing First assessment and compliance review for CoC assisted projects.

Agency staff should complete the Housing First Assessment Tool below and return the completed document via email to Erin Flynn no later than Friday May 3, 2024. Additionally, please include a complete copy of the Agency's Operations/Project Manual and Intake Packet with the completed assessment for each of the Grantee's CoC funded projects. Please be sure to provide justification or note where we would find applicable evidence in the "comments/documentation" section of the tool below.

Use of the Housing First Assessment Tool may generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the CoC's requirements. While NC 507's CoC Collaborative Applicant is required to monitor Grantees, the use of the Housing First Assessment Tool and the subsequent debriefing meeting is intended to inform and assist Grantees maintain compliance and adherence to Housing First in all CoC funded projects and programs.

The CoC Collaborative Applicant and support staff are available to answer questions, provide resources, and assist each agency or assigned staff member in this process. Please do not hesitate to reach out with questions, comments, or concerns.

| HOUSING FIRST ASSESSMENT-ALL PROJECTS   | YES                                 | NO                       | COMMENTS/DOCUMENTATION    |
|---|-------------------------------------|--------------------------|---------------------------|
| The Grantee follows a "Housing First" approach that is clearly documented in the agency's operating policies and procedures and intake documents.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| The Grantee quickly moves participants into housing from referral from the NC 507 Coordinated Entry System (CE).  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| The Grantees' programs or projects that cannot serve someone referred through coordinated entry (CE), work through the CE process to ensure that those individuals or families have access to housing and services elsewhere. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| Persons with disabilities are offered clear opportunities to request reasonable accommodations in applications and during the property managements screening processes and tenancy, that accommodate disabilities.            | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| The Grantee complies with HUD's Equal Access and Gender Identity final Rule.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| The Grantee ensures that program participants are not screened out based on any of the following:   |                                     |                          | Click here to enter text. |
| a. Having too little or no income.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| b. Active or history of substance and/or alcohol use.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| c. Having a criminal record/justice involvement.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| d. History of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser, or law enforcement involvement).  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| Does the Grantee ensure that project participants are not terminated from the project/program for any of the following:   |                                     |                          | Click here to enter text. |
| a. Failure to participate in supportive services.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| b. Failure to make progress on a service plan.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| c. Loss of income or failure to improve income.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| d. Being a victim of domestic violence.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |
| e. Active substance and/or alcohol abuse, in and of itself, without other lease violations.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | Click here to enter text. |

| HOUSING FIRST ASSESSMENT-ALL PROJECTS  | YES                                 | NO                       | COMMENTS/DOCUMENTATION                    |
|--|-------------------------------------|--------------------------|---|
| The intake and assessment procedures are focused on the individual or family's strengths, needs, and preferences and inform the service/housing plan as soon as the person is enrolled in the project.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Projects do not require specific appointment times and offer flexible intake schedules that ensure access to all households seeking assistance.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Project participants are provided with written information and resources at project intake regarding their rights and responsibilities as participants, including the causes for project termination.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Voluntary supportive services offered to project participants are client centered, trauma informed, and emphasize engagement and problem-solving over therapeutic goals or financial goals.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Participation in services or compliance with service plans are not conditions of project participation but are reviewed with project participants and regularly offered as a resource to those who may want to voluntarily engage in services at any time. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Services are informed by a 'harm-reduction' philosophy that recognizes that drug and alcohol use and addiction are a part of some program participant's lives.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Project participants are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| On an ongoing basis, participant's needs for assistance are assessed and tailored assistance is provided based on those needs.   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Participants are provided clear and easily understandable process and if needed, assistance to file a grievance, complaint or appeal.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Staff are regularly trained on 'Housing First' principles and engage in additional training that support the cultural aspects of diverse households?   | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |

| HOUSING FIRST ASSESSMENT-LEASING AND RENTAL ASSISTANCE PROJECTS   | YES                                 | NO                       | COMMENTS/DOCUMENTATION                    |
|---|-------------------------------------|--------------------------|---|
| A participant has, at minimum, choices in the location and type of housing based on the households' preferences from a range of housing types and among multiple units (as available and practical).  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Every effort is made to provide project participants the opportunity to transfer from one housing situation, program, or project to another if a tenancy is in jeopardy or the household requires more support to maintain housing.                                     | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Leases do not have any provisions that would not be found in leases held by any other tenant in the property or building, and the lease is renewable per the participants' and the owners' choice.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| The Grantee makes every effort to secure and maintain units for project participants, even if they leave their units due to illness, incarceration, in-patient treatment or any other temporary stay away from the unit.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Project participants are provided with written information and resources at intake regarding their rights and responsibilities as tenants, including the causes for termination of assistance and/or eviction.  | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Project participants in supportive housing are given reasonable flexibility in paying their portion of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements. | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |
| Participation in services or compliance with service plans are not conditions of tenancy, but are regularly reviewed with project participants and offered as a resource to those who may want to voluntarily engage in services at any time.                           | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <a href="#">Click here to enter text.</a> |

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## Housing First Assessment Report

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Mon 7/8/2024 10:22 AM

**To** Cari Boram <cboram@passagehome.org>


 1 attachments (232 KB)

HFA Report - Passage Homes.pdf;

Dear Passage Homes ESG Applicant,

Thank you for taking the time to fill out the Housing First Assessment! Your self-assessment and the attachments have been reviewed. Attached you will find the Housing First Report. If you have any questions, please let me know!

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  


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## Wake NC 507 Continuum of Care

June 28, 2024

Re: Housing First Assessment Report

Dear Passage Homes CoC Grantee,

The Housing First Assessment is used to generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the CoC's requirements. While NC 507's CoC Collaborative Applicant is required to monitor Grantees, the use of the Housing First Assessment Tool and this subsequent report is intended to inform and assist Grantees in maintaining compliance and adherence to Housing First in all CoC funded projects and programs.

After reviewing your self-assessment and the materials attached, these are the evaluations made:

Best practices and highlights:

- A long list of goals and services available to choose from, an excellent way of identifying client needs and giving them options to choose from.
- Implied that Case Managers take quick initiative in contacting project participants, moving them swiftly through Coordinated Entry.
- Feedback survey is provided, showing agency initiative to take into consideration former participant ideas.

Areas of note:

- The Partnership to End Homelessness is mentioned as the referral agency for potential clients at risk of homelessness in the Intake Process document. Needs to be changed to reflect Coordinated Entry Lead. Suggested to use general language as there is more transition to come and would need to update the document every time if using specific agency names.
- Provided Fair Market Rent (FMR), Poverty Guidelines and Income Limits that were from 2020-22. Need to update those documents if not already done so with more recent information.
- Mentions that clients can be refused due to dishonorable discharge in CSBG Determination Sheets. Dishonorable discharge can fall under the requirement that participants are not terminated due to criminal record/justice involvement.

Recommendations and suggested additions:

- Add mention of staff training.
- Note flexibility on appointment times being mentioned in client accountability forms.
- Note the security of units for project participants who leave due to illness, incarceration, inpatient treatment or any other temporary stay away from the unit.

The assessment was evaluated using HUD's Housing First guidelines and the Continuum of Care's Written Standards in mind.

Thank you for participating in this process on behalf of the Wake Continuum of Care. If you have any questions, please email [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

**Erin Flynn**

A handwritten signature in cursive script that reads "Erin Flynn".

*Continuum of Care Coordinator*

Wake NC 507 CoC

|    | A   | B   | C  | D   | E              | F          | G   | H   |
|----|---|---|--|---|----------------|------------|---|---|
| 1  | <b>New Project Application Scorecard</b> <b>Agency Name</b> _____ <b>Amount Requested \$</b> _____  |   |  |   |                |            |   |   |
| 2  | Indicate type of project application being submitted for funding by notating with 'X'.  | New Standalone Project                                    | Expansion of eligible renewal                                  | DV Bonus  | Bonus          |            | If applicable: New Project created through Reallocation |   |
| 3  |   |   |  |   |                |            |   |   |
| 4  |   |   |  |   |                |            |   |   |
| 5  | <b>EXPERIENCE &amp; ORGANIZATION'S EFFECTIVENESS</b>  | <b>0</b>  | <b>5</b>   | <b>10</b>   | <b>Awarded</b> | <b>Max</b> | <b>Source</b>   | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| 6  | Project has experience in effectively utilizing federal funds (e.g. ESG, HOPWA, HOME-TBRA, RHY, VOCA, etc.) and performing the activities proposed in the application.  | limited description                                       | satisfactory description                                       | full and detailed description   |                | 10         | Application Q#2B-1                                      |   |
| 7  | Project described experience with leveraging all federal, state, local and private sector funds.  | limited description                                       | satisfactory description                                       | full and detailed description   |                | 10         | Application Q#2B-2                                      |   |
| 8  | Did the organization have any unresolved HUD monitoring or OIG audit findings for any HUD grants (including ESG).   | no clear action proposed/stated                           | steps taken toward resolutions                                 | no unresolved findings  |                | 10         | Application Q#2B 4-4a                                   |   |
| 9  | Will funds requested in this new project application replace state or local government funds.   | yes   | N/A  | no  |                | 10         | Application Q#3A-8 (project cannot be awarded if yes)   |   |
| 10 | <b>DESIGN OF HOUSING AND SERVICES</b>   | <b>0</b>  | <b>5</b>   | <b>10</b>   | <b>Awarded</b> | <b>Max</b> | <b>Source</b>   | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| 11 | Project is designed to utilize a Housing First approach.  | no  | N/A  | yes   |                | 10         | Application Q#3B5a-d                                    |   |
| 12 | Agency provided a detailed description that addressed the entire scope of the proposed project including target populations to be served and plan for addressing identified housing and supportive services needs, if applicable. | limited description                                       | satisfactory description                                       | full and detailed description   |                | 10         | Application Q#3B-1                                      |   |
| 13 | Project detailed how CoC funds will be used, the proposed project outcome(s), and coordination with other organizations and/or housing providers/developers.  | limited description                                       | satisfactory description                                       | full and detailed description   |                | 10         | Application Q#3B-1                                      |   |
| 14 | Project described how program participants will be assisted to obtain and remain in permanent housing.  | limited description                                       | satisfactory description                                       | full and detailed description   |                | 10         | Application Q#4A-1                                      |   |
| 15 | Project described the specific plan to coordinate and integrate with other mainstream health, social services, and employment programs for which program participants may be eligible.  | limited description                                       | satisfactory description                                       | full and detailed description   |                | 10         | Application Q#4A-2                                      |   |
| 16 | Project lists supportive services and activities that will be provided to program participants.   | no services indicated                                     | limited services indicated                                     | comprehensive list of services indicated                              |                | 10         | Application Q#4A 3-6a                                   |   |
| 17 | Project has timeline for rapid implementation of the program documenting how the project will be ready to begin housing the first program participant.  | timeline provides insufficient details                    | timeline provides limited details                              | timeline provides full details and complete overview                  |                | 10         | Application Q#3B-2 (Chart)                              |   |
| 18 | Project leverages housing and/or health resources, including a partnership commitment with the corresponding organization(s).   | no experience indicated in project application narratives | limited experience indicated in project application narratives | extensive experience indicated in narratives and/or commitment letter |                | 10         | Project Application and attachments if applicable       |   |

|    | A   | B  | C  | D  | E              | F          | G  | H   |
|----|---|--|--|--|----------------|------------|--|---|
| 19 | Project will fully participate in the CoC's Coordinated Entry (CE) Process or is a victim service provider, and will use an alternate CE process that meets HUD's minimum requirements.   | no   | N/A  | yes  |                | 10         | Application Q#3B-4   |   |
| 20 | <b>FINANCIAL CAPACITY</b>   | <b>0</b>   | <b>5</b>   | <b>10</b>  | <b>Awarded</b> | <b>Max</b> | <b>Source</b>  | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| 21 | Project documented match requirement/amount.  | no match indicated                                 | less than 25% match  | 25% match or greater   |                | 10         | Application Q#6 I and attachment if included                       |   |
| 22 | Project clearly describes Financial Management structure, including sub recipient oversight if applicable, fiscal control and accounting procedures to assure proper dispersal of and accounting for federal funds.   | limited description                                | satisfactory description   | full and satisfactory description/oversight  |                | 10         | Application Q#2B-3   |   |
| 23 | Project describes functioning accounting system, or fiscal agency, that is operated in accordance with generally accepted accounting principles (GAAP) that will maintain a functioning accounting system in accordance with GAAP. (Checks and Balances are in place to provide sufficient oversight of their account systems). | limited description                                | satisfactory description   | full description of account systems and adherence to GAAP  |                | 10         | Application Q#2B-3   |   |
| 24 | Budget is complete, accurate, and reasonable for the total number of people the project proposes to serve.  | project budget is not accurate nor reasonable      | project budget is accurate but is not reasonable   | project budget is accurate, reasonable, and maximizes funding  |                | 10         | Application Q#6 (funding request details and summary budget at 6J) |   |
| 25 | <b>WAKE SUPPLEMENTAL QUESTIONS</b>  | <b>0</b>   | <b>5</b>   | <b>10</b>  | <b>Awarded</b> | <b>Max</b> | <b>Source</b>  | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| 26 | The organization has experience in the proposed project activity(s).  | no description/experience                          | limited description/experience   | full and satisfactory description/experience   |                | 10         | Wake CoC Supplemental Information                                  |   |
| 27 | The organization's Board of Directors is diverse, and includes members who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.   | no representation of under-represented individuals | less than 25% of Board of Directors represent marginalized individuals   | more than 25% of Board of Directors represent marginalized individuals   |                | 10         | Wake CoC Supplemental Information                                  |   |
| 28 | The organization's leadership and/or staff is diverse, and includes individuals who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.  | no representation of under-represented individuals | less than 25% of leadership and/or staff represents marginalized individuals                                       | more than 25% of leadership and/or staff represents marginalized individuals                                       |                | 10         | Wake CoC Supplemental Information                                  |   |
| 29 | The project's organizational Board of Directors includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.   | no representation on Board of Directors            | less than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            | more than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            |                | 10         | Wake CoC Supplemental Information                                  |   |
| 30 | The project's leadership and/or staff includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.   | no representation in leadership and/or staff       | less than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. | more than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. |                | 10         | Wake CoC Supplemental Information                                  |   |
| 31 | Agency has a relational process for receiving and incorporating feedback from persons with lived experience (history of homelessness, housing instability, trauma, and/ or victimization) or a plan to create one.  | no process or plan                                 | has a plan to create a feedback process  | currently incorporates feedback from persons with lived experience   |                | 10         | Wake CoC Supplemental Information                                  |   |

|    | A  | B  | C   | D   | E        | F          | G   | H |
|----|--|--|---|---|----------|------------|---|---|
| 32 | The project describes their plan for reviewing program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age. If already implementing a plan, describe findings from outcomes review. | no plan  | reviews P&Ps with an equity lens  | reviews P&Ps and has a plan to implement equitable policies             |          | 10         | Wake CoC Supplemental Information                                 |   |
| 33 | The Project commits to building a project-specific HMIS page within thirty (30) days of signing HUD grant agreement.   | no   | not currently in HMIS/Comparable database, but will upon award notification | yes-already using HMIS/Comparable                                       |          | 10         | Wake CoC Supplemental Information                                 |   |
| 34 | Most recent audit identified a significant deficiency or material weakness.  | more than one deficiency or material weakness      | only one deficiency or material weakness                                    | no deficiency or material weakness                                      |          | 10         | Most recent Audit   |   |
| 35 | Most recent audit noted findings (single audit) or instances of non-compliance (audit).  | more than one finding or non-compliance identified | no more than 1 finding or non-compliance identified                         | no findings or non-compliance identified                                |          | 10         | Most recent Audit   |   |
| 36 | Agency is a current member of Wake CoC (NC-507).   | not a current member                               | pending application   | current member  |          | 10         | Wake CoC Supplemental Information/Wake CoC minutes and attendance |   |
| 37 | Agency participates in CoC Board of Directors, Committees and/or Work Groups.  | no participation                                   | occasional participation (not a member but occasionally attends meetings)   | Agency representative is standing member who regularly attends meetings |          | 10         | Wake CoC Supplemental Information                                 |   |
| 38 | <b>TOTAL SCORE</b>   |  |   |   | <b>0</b> | <b>290</b> |   |   |

**New HMIS Project Application Scorecard** (Only Eligible Applicant is HMIS Lead)

**Amount Requested: \$** \_\_\_\_\_

| Indicate type of project application being submitted for funding by notating with 'X'.   | New Standalone Project   | Expansion of eligible renewal                                   | DV Bonus  | Bonus          |            | If applicable: New Project created through Reallocation |   |
|--|--|---|---|----------------|------------|---|---|
| <b>EXPERIENCE &amp; ORGANIZATION'S EFFECTIVENESS</b>   | <b>0</b>   | <b>5</b>  | <b>10</b>   | <b>Awarded</b> | <b>Max</b> | <b>Source</b>   | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| Project has experience in effectively utilizing federal and state funds and performing the activities proposed in the application.                                       | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q# 2B-1                                     |   |
| Project described experience with leveraging all federal, state, local and private sector funds.   | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q#2B-2                                      |   |
| Did the organization have any unresolved HUD monitoring or OIG audit findings for any HUD grants.  | no clear action proposed/stated                                      | steps taken toward resolutions                                  | no unresolved findings  |                | 10         | Application Q#2B 4-4a                                   |   |
| Will funds requested in this new project application replace state or local government funds.  | yes  | N/A   | no  |                | 10         | Application Q3A-8 (project cannot be awarded if yes)    |   |
| <b>PROJECT DESIGN / HMIS STANDARDS</b>   | <b>0</b>   | <b>5</b>  | <b>10</b>   | <b>Awarded</b> | <b>Max</b> | <b>Source</b>   | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| Project clearly describes how funding will increase and enhance HMIS functionality of current dedicated HMIS project ?   | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q#3C-2a                                     |   |
| Project will increase the number of HMIS participating agencies, programs and/or end users.  | no   | N/A   | yes   |                | 10         | Application Q3C-4                                       |   |
| Agency provided a detailed description that addressed the entire scope of the proposed project in Wake CoC.  | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q#3B-1                                      |   |
| Project detailed how CoC funds will be used, the proposed project outcomes, and coordination with other organizations and/or current and new agencies.                   | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q#3B-1                                      |   |
| Agency provided targeted training to HMIS users on core system components or requirements in the last 12 months and/or has plans for the next 12 months.                 | minimal or no trainings provided or planned in designated time frame | adequate training provided and planned in designated time frame | robust training provided and planned in designated time frame |                | 10         | Application Q#4B (Chart)                                |   |
| Does the HMIS provide the CoC with an unduplicated count of program participants receiving services in the CoC?  | no   | N/A   | yes   |                | 10         | Application Q#4A-2                                      |   |
| Agency describes process and stakeholder involvement for updating Wake CoC's HMIS Governance Charter/MOU and HMIS Policies and Procedures and .                          | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q#4A-5                                      |   |
| Agency clearly describes who is responsible for ensuring the HMIS implementation meets all privacy and security standards as required by HUD and other federal partners. | limited description  | satisfactory description  | full and detailed description                                 |                | 10         | Application Q#4A-6                                      |   |

|   |  |  |  |                |            |  |   |
|---|--|--|--|----------------|------------|--|---|
| Agency conducts Privacy and Security Training and follow up on privacy and security standards.  | no   | N/A  | yes  |                | 10         | Application Q#4A-7   |   |
| Agency clearly describes the CoC's policy and procedures for managing a breach of Personally Identifiable Information (PII) in HMIS.  | limited description                                | satisfactory description   | full and detailed description  |                | 10         | Application Q#4A-8   |   |
| <b>FINANCIAL CAPACITY</b>   | <b>0</b>   | <b>5</b>   | <b>10</b>  | <b>Awarded</b> | <b>Max</b> | <b>Source</b>  | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| Project documented match requirement/amount.  | no match indicated                                 | less than 25% match  | 25% match or greater   |                | 10         | Application Q#6 I and attachment if included                       |   |
| Project clearly describes Financial Management structure, including sub-recipient oversight if applicable, fiscal control and accounting procedures to assure proper dispersal of and accounting for federal funds.   | limited description                                | satisfactory description   | full and satisfactory description/oversight  |                | 10         | Application Q#2B-3   |   |
| Project describes functioning accounting system, or fiscal agency, that is operated in accordance with generally accepted accounting principles (GAAP) that will maintain a functioning accounting system in accordance with GAAP. (Checks and Balances are in place to provide sufficient oversight of their account systems). | limited description                                | satisfactory description   | full description of account systems and adherence to GAAP  |                | 10         | Application Q#2B-3   |   |
| Budget is complete, accurate, and reasonable for the total number of people the project proposes to serve.  | project budget is not accurate nor reasonable      | project budget is accurate but is not reasonable   | project budget is accurate, reasonable, and maximizes funding  |                | 10         | Application Q#6 (funding request details and summary budget at 6J) |   |
| <b>WAKE SUPPLEMENTAL QUESTIONS</b>  | <b>0</b>   | <b>5</b>   | <b>10</b>  | <b>Awarded</b> | <b>Max</b> | <b>Source</b>  | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| The organization has experience in the proposed project activity(s).  | no description/experience                          | limited description/experience   | full and satisfactory description/experience   |                | 10         | Wake CoC Supplemental Information                                  |   |
| The organization's Board of Directors is diverse, and includes members who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.   | no representation of under-represented individuals | less than 25% of Board of Directors represent marginalized individuals   | more than 25% of Board of Directors represent marginalized individuals   |                | 10         | Wake CoC Supplemental Information                                  |   |
| The organization's leadership and/or staff is diverse, and includes individuals who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.  | no representation of under-represented individuals | less than 25% of leadership and/or staff represents marginalized individuals                                       | more than 25% of leadership and/or staff represents marginalized individuals                                       |                | 10         | Wake CoC Supplemental Information                                  |   |
| The project's organizational Board of Directors includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.   | no representation on Board of Directors            | less than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            | more than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            |                | 10         | Wake CoC Supplemental Information                                  |   |
| The project's leadership and/or staff includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.   | no representation in leadership and/or staff       | less than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. | more than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. |                | 10         | Wake CoC Supplemental Information                                  |   |

|  |  |   |   |          |            |   |  |
|--|--|---|---|----------|------------|---|--|
| Agency has a relational process for receiving and incorporating feedback from persons with lived experience (history of homelessness, housing instability, trauma, and/ or victimization) or a plan to create one.   | no process or plan                                 | has a plan to create a feedback process                                   | currently incorporates feedback from persons with lived experience      |          | 10         | Wake CoC Supplemental Information                                 |  |
| The project describes their plan for reviewing program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age. If already implementing a plan, describe findings from outcomes review. | no plan  | reviews P&Ps with an equity lens  | reviews P&Ps and has a plan to implement equitable policies             |          | 10         | Wake CoC Supplemental Information                                 |  |
| Most recent audit identified a significant deficiency or material weakness.  | more than one deficiency or material weakness      | only one deficiency or material weakness                                  | no deficiency or material weakness                                      |          | 10         | Most recent Audit   |  |
| Most recent audit noted findings (single audit) or instances of non-compliance (audit).  | more than one finding or non-compliance identified | no more than 1 finding or non-compliance identified                       | no findings or non-compliance identified                                |          | 10         | Most recent Audit   |  |
| Agency is a current member of Wake CoC (NC-507).   | not a current member                               | pending application   | current member  |          | 10         | Wake CoC Supplemental Information/Wake CoC minutes and attendance |  |
| Agency participates in CoC Board of Directors, Committees and/or Work Groups.  | no participation                                   | occasional participation (not a member but occasionally attends meetings) | Agency representative is standing member who regularly attends meetings |          | 10         | Wake CoC Supplemental Information                                 |  |
| <b>TOTAL SCORE</b>   |  |   |   | <b>0</b> | <b>290</b> |   |  |

PSH Renewal Application Scorecard

Agency Name\_\_\_\_\_

Annual Renewal Demand \$\_\_\_\_\_

| ORGANIZATION'S EFFECTIVENESS  | 0  | 5                                  | 10   | Awarded | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
|---|--|------------------------------------|--|---------|-----|---|--|
| Did the organization have any unresolved HUD monitoring or OIG audit findings for any HUD grants (including ESG).   | no clear action proposed/stated                    | steps taken toward resolutions     | no unresolved findings                                   |         | 10  | Application Recipient Performance Screen Q#2-2B                       |  |
| Project documented match requirement/amount of at least 25% of total budget (excluding leasing funds)   | no match indicated                                 | less than 25% match                | 25% match or greater                                     |         | 10  | Application Q#6D and attachment if applicable                         |  |
| DESIGN OF HOUSING AND SERVICES  | 0  | 5                                  | 10   | Awarded | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Project will quickly move participants into permanent housing and utilize a Housing First approach.   | both response no                                   | N/A                                | both responses yes                                       |         | 10  | Application Q#3B-3a; 3d; NC 507 Housing First Assessment Report       |  |
| Agency provided a detailed description that addressed the entire scope of the proposed project including target populations to be served and plan for addressing identified housing and supportive services needs, project outcomes and coordination with other organizations, if applicable. | limited description                                | satisfactory description           | full and detailed description                            |         | 10  | Application Q#3B-1  |  |
| Agency indicated that the project prevents program termination for participants for any of the stated reasons.  | selected: None of the Above or Only one (1) reason | selected : At least two (2) reason | selected : All reasons                                   |         | 10  | Application Q#3B-3c (Chart)   |  |
| Project lists supportive services and activities that will be provided to program participants.   | no services indicated                              | limited services indicated         | comprehensive list of services indicated                 |         | 10  | Application Q#4A 1-4a (Chart)   |  |
| Project leverages housing and/or health resources, including a partnership commitment with the corresponding organization(s).   | no   | narratives                         | narratives and housing/healthcare org. commitment letter |         | 10  | Project application narratives and attachments, if applicable         |  |
| PROJECT/RECIPIENT PERFORMANCE   | 0  | 5                                  | 10   | Awarded | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Project had no funds available for recapture for the most recent expired grant term for this project.   | 10% or more recaptured                             | less than 10% recaptured           | No funds recaptured                                      |         | 10  | Application Recipient Performance Screen Q#4; and HUD spending Report |  |
| Agency submitted previous year's Annual Performance Report (APR) on-time.   | no   | N/A                                | yes  |         | 10  | Application Recipient Performance Screen Q#1                          |  |
| Average <i>unit</i> utilization rate to date.   | less than 90%                                      | 91%-94%                            | 95% or higher  |         | 10  | APR Q2  |  |
| Percentage of overall data error/issue rate.  | more than 12%                                      | 9-12%                              | 8% or less   |         | 10  | APR Q6a   |  |

|  |  |  |  |                |            |   |   |
|--|--|--|--|----------------|------------|---|---|
| Percentage of issue/error rate for income and sources at Annual Assessment.  | 10% or more  | 5-9%   | less than 5%   |                | 10         | APR Q6c   |   |
| Percentage of adults who retain, gain or increase earned income from start to annual assessment.   | less than 10%                                      | 11-30%   | 31% or more  |                | 10         | APR Q19a1 (Number of Adults with Earned Income) |   |
| Percentage of adults who retain, gain or increase other income from start to annual assessment.  | less than 10%                                      | 11-30%   | 31% or more  |                | 10         | APR Q19a1 (Number of Adults with Other Income)  |   |
| Percentage of adults who retain, gain or increase income from start to exit.   | less than 5%                                       | 5-9%   | 10% or more  |                | 10         | APR Q19a2 (Number of Adults with Any Income)    |   |
| Length of time between project start date and housing move-in date.  | 91 days or more                                    | 31-90 Days   | 30 days or less  |                | 10         | APR Q22c  |   |
| Percentage of participants with a permanent exit destination/situation.  | less than 79%                                      | 80-89%   | no exits reported (0) or 90% or more   |                | 10         | APR Q23c  |   |
| <b>WAKE SUPPLEMENTAL QUESTIONS</b>   | <b>0</b>   | <b>5</b>   | <b>10</b>  | <b>Awarded</b> | <b>Max</b> | <b>Source</b>                                   | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| Describe how project is attempting to reduce time from project enrollment to permanent housing   | inadequate description given                       | partial description given with some details  | full description given with full details of strategy   |                | 10         | Wake CoC Supplemental Information               |   |
| The organization's Board of Directors is diverse, and includes members who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.                      | no representation of under-represented individuals | less than 25% of Board of Directors represent marginalized individuals   | more than 25% of Board of Directors represent marginalized individuals   |                | 10         | Wake CoC Supplemental Information               |   |
| The organization's leadership and/or staff is diverse, and includes individuals who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.             | no representation of under-represented individuals | less than 25% of leadership and/or staff represents marginalized individuals                                       | more than 25% of leadership and/or staff represents marginalized individuals                                       |                | 10         | Wake CoC Supplemental Information               |   |
| The project's organizational Board of Directors includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.                                | no representation on Board of Directors            | less than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            | more than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            |                | 10         | Wake CoC Supplemental Information               |   |
| The project's leadership and/or staff includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.  | no representation in leadership and/or staff       | less than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. | more than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. |                | 10         | Wake CoC Supplemental Information               |   |
| Agency has a relational process for receiving and incorporating feedback from persons with lived experience (history of homelessness, housing instability, trauma, and/ or victimization) or a plan to create one. | no process or plan                                 | has a plan to create a feedback process  | currently incorporates feedback from persons with lived experience   |                | 10         | Wake CoC Supplemental Information               |   |

|  |  |   |   |  |            |   |  |
|--|--|---|---|--|------------|---|--|
| Project describes their plan for reviewing program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age. If already implementing a plan, describe findings from outcomes review. | no plan  | reviews P&Ps with an equity lens  | reviews P&Ps and has a plan to implement equitable policies             |  | 10         | Wake CoC Supplemental Information   |  |
| Most recent audit identified a significant deficiency or material weakness.  | more than one deficiency or material weakness      | only one deficiency or material weakness                                  | no deficiency or material weakness                                      |  | 10         | Most recent Audit   |  |
| Most recent audit noted findings (single audit) or instances of non-compliance (audit).  | more than one finding or non-compliance identified | no more than 1 finding or non-compliance identified                       | no findings or non-compliance identified                                |  | 10         | Most recent Audit   |  |
| Agency is a current member of Wake CoC (NC-507).   | not a current member                               | pending application   | current member  |  | 10         | Wake CoC Supplemental Information/Wake CoC minutes and attendance               |  |
| Agency participates in CoC Board of Directors, and/or Committees/Work Groups and Coordinated Entry (CE).   | no participation                                   | occasional participation (not a member but occasionally attends meetings) | Agency representative is standing member who regularly attends meetings |  | 10         | Wake CoC Supplemental Information/Wake CoC minutes and attendance and CE report |  |
| Project will fully participate in the CoC's Coordinated Entry (CE) Process or is a victim service provider, and will use an alternate CE process that meets HUD's minimum requirements.  | no participation                                   | occasional participation  | Agency representative and/or staff regularly attends meetings           |  | 10         | Coordinated Entry SSO-CE staff report   |  |
| <b>TOTAL SCORE</b>   |  |   |   |  | <b>290</b> |   |  |

RRH Renewal Application Scorecard

Agency Name \_\_\_\_\_

Annual Renewal Demand \$ \_\_\_\_\_

| PROJECT EFFECTIVENESS   | 0  | 5                                  | 10   | Awarded | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
|---|--|------------------------------------|--|---------|-----|---|--|
| Did the organization have any unresolved HUD monitoring or OIG audit findings for any HUD grants (including ESG).   | no clear action proposed/stated                    | steps taken toward resolutions     | no unresolved findings                                   |         | 10  | Application Recipient Performance Screen Q#2-2B                       |  |
| Project documented match requirement/amount of at least 25% of total budget (excluding leasing funds)   | no match indicated                                 | less than 25% match                | 25% match or greater                                     |         | 10  | Application Q#6D and attachment if applicable                         |  |
| DESIGN OF HOUSING AND SERVICES  | 0  | 5                                  | 10   | Awarded | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Project will quickly move participants into permanent housing and utilize a Housing First approach.   | both response no                                   | N/A                                | both responses yes                                       |         | 10  | Application Q#3B- 3a; 3d; NC 507 Housing First Assessment Report      |  |
| Agency provided a detailed description that addressed the entire scope of the proposed project including target populations to be served and plan for addressing identified housing and supportive services needs, project outcomes and coordination with other organizations, if applicable. | limited description                                | satisfactory description           | full and detailed description                            |         | 10  | Application Q#3B-1  |  |
| Agency indicated that the project prevents program termination for participants for any of the stated reasons.  | selected: None of the Above or Only one (1) reason | selected : At least two (2) reason | selected : All reasons                                   |         | 10  | Application Q#3B-3c (Chart)   |  |
| Project lists supportive services and activities that will be provided to program participants.   | no services indicated                              | limited services indicated         | comprehensive list of services indicated                 |         | 10  | Application Q#4A 1-4a (Chart)   |  |
| Project leverages housing and/or health resources, including a partnership commitment with the corresponding organization(s).   | no   | narratives                         | narratives and housing/healthcare org. commitment letter |         | 10  | Project application narratives and attachments, if applicable         |  |
| PROJECT/RECIPIENT PERFORMANCE   | 0  | 5                                  | 10   | Awarded | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Project had no funds available for recapture for the most recent expired grant term for this project.   | 10% or more recaptured                             | less than 10% recaptured           | no funds recaptured                                      |         | 10  | Application Recipient Performance Screen Q#4; and HUD spending Report |  |
| Agency submitted previous year's Annual Performance Report (APR) on-time.   | No   | N/A                                | Yes  |         | 10  | Application Recipient Performance Screen Q#1                          |  |
| Average <i>unit</i> utilization rate to date.   | less than 90%                                      | 91%-94%                            | 95% or higher  |         | 10  | APR Q2  |  |
| Percentage of overall data error/issue rate.  | more than 12%                                      | 9-12%                              | 8% or less   |         | 10  | APR Q6a   |  |
| Percentage of issue/error rate for income and sources at Annual Assessment.   | 10% or more  | 5-9%                               | less than 5%   |         | 10  | APR Q6c   |  |

|  |  |  |  |                |            |   |   |
|--|--|--|--|----------------|------------|---|---|
| Percentage of adults who retain, gain or increase earned income from start to annual assessment.   | less than 10%                                      | 11-30%   | 31% or more  |                | 10         | APR Q19a1 (Number of Adults with Earned Income) |   |
| Percentage of adults who retain, gain or increase other income from start to annual assessment.  | less than 10%                                      | 11-30%   | 31% or more  |                | 10         | APR Q19a1 (Number of Adults with Other Income)  |   |
| Percentage of adults who retain, gain or increase income from start to exit.   | less than 5%                                       | 5-9%   | 10% or more  |                | 10         | APR Q19a2 (Number of Adults with Any Income)    |   |
| Length of time between project start date and housing move-in date.  | 91 days or more                                    | 31-90 Days   | 30 days or less  |                | 10         | APR Q22c  |   |
| Percentage of participants with a permanent exit destination/situation.  | less than 79%                                      | 80-89%   | no exits reported (0) or 90% or more   |                | 10         | APR Q23c  |   |
| <b>WAKE SUPPLEMENTAL QUESTIONS</b>   | <b>0</b>   | <b>5</b>   | <b>10</b>  | <b>Awarded</b> | <b>Max</b> | <b>Source</b>                                   | <b>Reviewer Comments -Please attempt to include comments if your score is less than 10 points</b> |
| The project describes how project is attempting to reduce time from project enrollment to permanent housing.   | inadequate description given                       | partial description given with some details  | full description given with full details of strategy   |                | 10         | Wake CoC Supplemental Information               |   |
| The organization's Board of Directors is diverse, and includes members who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.  | no representation of under-represented individuals | less than 25% of Board of Directors represent marginalized individuals   | more than 25% of Board of Directors represent marginalized individuals   |                | 10         | Wake CoC Supplemental Information               |   |
| The organization's leadership and/or staff is diverse, and includes individuals who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.   | no representation of under-represented individuals | less than 25% of leadership and/or staff represents marginalized individuals                                       | more than 25% of leadership and/or staff represents marginalized individuals                                       |                | 10         | Wake CoC Supplemental Information               |   |
| The project's organizational Board of Directors includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.  | no representation on Board of Directors            | less than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            | more than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            |                | 10         | Wake CoC Supplemental Information               |   |
| The project's leadership and/or staff includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.  | no representation in leadership and/or staff       | less than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. | more than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. |                | 10         | Wake CoC Supplemental Information               |   |
| Agency has a relational process for receiving and incorporating feedback from persons with lived experience (history of homelessness, housing instability, trauma, and/or victimization) or a plan to create one.  | no process or plan                                 | has a plan to create a feedback process  | currently incorporates feedback from persons with lived experience   |                | 10         | Wake CoC Supplemental Information               |   |
| Project describes their plan for reviewing program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age. If already implementing a plan, describe findings from outcomes review. | no plan  | reviews P&Ps with an equity lens   | reviews P&Ps and has a plan to implement equitable policies  |                | 10         | Wake CoC Supplemental Information               |   |

|   |  |   |   |  |     |   |  |
|---|--|---|---|--|-----|---|--|
| Most recent audit identified a significant deficiency or material weakness.   | more than one deficiency or material weakness      | only one deficiency or material weakness                                  | no deficiency or material weakness                                      |  | 10  | Most recent Audit   |  |
| Most recent audit noted findings (single audit) or instances of non-compliance (audit).   | more than one finding or non-compliance identified | no more than 1 finding or non-compliance identified                       | no findings or non-compliance identified                                |  | 10  | Most recent Audit   |  |
| Agency is a current member of Wake CoC (NC-507).  | not a current member                               | pending application   | current member  |  | 10  | Wake CoC Supplemental Information/Wake CoC minutes and attendance |  |
| Agency participates in CoC Board of Directors, and/or Committees/Work Groups.   | no participation                                   | occasional participation (not a member but occasionally attends meetings) | Agency representative is standing member who regularly attends meetings |  | 10  | Wake CoC Supplemental Information/Wake CoC minutes and attendance |  |
| Project will fully participate in the CoC's Coordinated Entry (CE) Process or is a victim service provider, and will use an alternate CE process that meets HUD's minimum requirements. | no participation                                   | occasional participation  | Agency representative and/or staff regularly attends meetings           |  | 10  | Coordinated Entry SSO-CE staff report                             |  |
| TOTAL SCORE   |  |   |   |  | 290 |   |  |



Date of notice: August 15, 2024

FY 2024 WAKE COC LOCAL NOFO COMPETITION

FY 2024 HUD CoC Program Competition Notice of Funding Opportunity (NOFO) is published and can be accessed above and at [CoC Program Competition page](#).

## Materials

NEW PROJECT  
SUPPLEMENTAL  
QUESTIONS

## RENEWAL PROJECT

Date of notice: August 15, 2024

FY 2024 COC COMPETITION NOFO INFORMATION

FY 2024 WAKE COC LOCAL NOFO COMPETITION

The NC 507 Wake County Continuum of Care (CoC) is charged by the U.S. Department of Housing and Urban Development (HUD) to submit a community-wide application for homeless assistance funds.

FY 2024 HUD CoC Program Competition Notice of Funding Opportunity (NOFO) is published and can be accessed above and at [CoC Program Competition page](#).

HUD has not certified the exact funding available for the FY2024 Competition at this time.

The NC 507 Wake County Continuum of Care’s estimated Annual Renewal Demand (ARD) is: \$4,385,167. Additional bonus funding is also available: Domestic Violence (DV) Bonus up to 15% of the Wake CoC’s Preliminary Pro-Rata Need (PPRN) and CoC Bonus up to 12% of the Wake CoC’s Final Pro-Rata Need (FPRN) is also available to create one or more new project applications. New projects created through the CoC Bonus must meet the project eligibility and project quality threshold requirements established by HUD in sections III.C.4.a. and b. of this NOFO. For the annual Planning grant, 5% of the CoC’s FPRN or \$50,000, whichever is greater, is available to the Wake CoC. The Department of Housing and Development (HUD) has not certified the exact funding available for the FY 2024 CoC Competition at this time. Please refer to additional resources on the [HUD CoC Program Competition](#) page and the [HUD Exchange e-snaps Resources](#) page for updates to competition information released by HUD.

Project Applications

The Wake CoC (NC 507) is soliciting agencies to submit new, renewal, expansion, DV bonus, and CoC Bonus project applications. All project applications and supplementary materials are due by **9/13/2024, at 11:59 PM**. Application and materials to be emailed to [funding@wakenc507.org](mailto:funding@wakenc507.org)

The Wake CoC supports prospective applicants and projects that address historic inequities for

Materials

FY 2024 NOFO SCORECARD (NEW AND RENEWAL)

NEW PROJECT SUPPLEMENTAL QUESTIONS

RENEWAL PROJECT SUPPLEMENTAL QUESTIONS

NEW PROJECT- DETAILED INSTRUCTIONS

RENEWAL PROJECT- DETAILED INSTRUCTIONS

WAKE COC RANKING AND REVIEW POLICY AND PROCEDURE

WAKE COC REALLOCATION POLICY

WAKE COC FUNDING

FY 2024 CoC NOFO Funding - x

wakenc507.org/2024-25-coc-nofo-funding/

Microsoft 365Wake Continuum of...My HUD Exchange -...HDX 2.0 Homelessn...CoC Membership a...Board/Membership...Private Email - Web...WordPress Dashboa...Constant ContactTrelloInformationalNOFOSPMEmployee Services

Wake Continuum of Care - NC 5070NewWP Engine Quick LinksEdit PageEnable Visual Builder

Howdy, Erin Flynn

CoC Bonus project applications. All project applications and supplementary materials are due by **9/13/2024, at 11:59 PM**. Application and materials to be emailed to [funding@wakenc507.org](mailto:funding@wakenc507.org)

WAKE COC FUNDING

APPEALS POLICY

The Wake CoC supports prospective applicants and projects that address historic inequities for marginalized communities of color and other underserved and underrepresented communities in the CoC and produce high-quality services and housing opportunities that enable persons to remain and thrive in their communities. The Wake CoC strives to fund eligible applicants proposing to meet this goal with a project proposal that addresses the specific needs of marginalized communities of color, created in collaboration with community partners and persons with lived experience which support the Wake CoC plans and strategies. Successful applicants will demonstrate clear strategies that address inequities for underserved persons and marginalized communities for housing and/or support services in Wake County.

**Project application documents are available in the HUD e-snaps system at:**  
<https://www.hudexchange.info/programs/e-snaps>

Additional guidance including Detailed Instructions AND Navigational Guides are posted when available on the [CoC Program Competition page](#) of HUD’s website. Please continue to check here for the most up to date guidance.

Information about Continuum of Care program activities and requirements can be found at [HUD Exchange, Continuum of Care Program](#).

All local competition information including the 2024 Scorecard for the NC 507 Wake County CoC FY 2024 Competition for New and Renewal Projects is posted on this page.

Arrangements will be made to provide technical assistance or review of any or all parts of Wake’s CoC (NC 507) application process, details, and obligations in a manner that is effective for persons with disabilities or any person with Limited English Proficiency (LEP).

Se harán arreglos para proporcionar asistencia técnica o revisión de cualquiera o todas las partes del proceso de solicitud, detalles y obligaciones de CoC de Wake (NC 507) de una manera que sea efectiva para las personas con discapacidades o cualquier persona con dominio limitado del inglés (LEP).

1:13 PM8/15/2024

HUD FY2024 CoC Competition Webinar

(coming soon)

## Slides

Watch the Recording

### Technical Assistance Drop-In Hours

(coming soon)

## NOTICE OF FUNDING OPPORTUNITY (NOFO) – PROCESS TIMELINE

*Tentative and subject to change as information becomes available*

Each year the US Department of Housing and Urban Development (HUD) releases a Notice of Funding Opportunity (NOFO) which outlines the requirements and deadlines of the Continuum of Care Program competition.

| Task  | Date                           |
|---|--------------------------------|
| Intent to Apply announced                           | July 24, 2024                  |
| Intent to Apply Forms Due                           | July 31, 2024                  |
| 2024 NOFO Released                                  | July 31, 2024                  |
| Local NOFO Competition Notice                       | August 15, 2024                |
| Project Applications Due                            | September 13, 2024 at 11:59 PM |
| Funding Review Committee review applications        | September 16-24, 2024          |
| Applicants are notified of Funding Review Committee |                                |

## NOTICE OF FUNDING OPPORTUNITY (NOFO) – PROCESS TIMELINE

*Tentative and subject to change as information becomes available*

Each year the US Department of Housing and Urban Development (HUD) releases a Notice of Funding Opportunity (NOFO) which outlines the requirements and deadlines of the Continuum of Care Program competition.

| Task  | Date                             |
|---|----------------------------------|
| Intent to Apply announced   | July 24, 2024                    |
| Intent to Apply Forms Due   | July 31, 2024                    |
| 2024 NOFO Released  | July 31, 2024                    |
| Local NOFO Competition Notice   | August 15, 2024                  |
| Project Applications Due  | September 13, 2024 at 11:59 PM   |
| Funding Review Committee review applications  | September 16-24, 2024            |
| Applicants are notified of Funding Review Committee decisions for priority listing                          | No later than September 30, 2024 |
| Final date for applicants to submit appeals   | October 2, 2024                  |
| Governance Board votes on CoC Priority Listing  | October 10, 2024                 |
| Written Notice to Applicants accepted and ranked on the New and Renewal Priority Listing outside of e-snaps | October 11, 2024                 |
| Approved Collaborative Application and Priority Listing posted on CoC website                               | No later than October 25, 2024   |
| Collaborative Applications Due  | October 30, 2024 at 8 PM ET      |

**RRH Renewal Application Scorecard Agency Name *Families Together, PLM; Families Together Renewal Project Application***  
***FY2024 Annual Renewal Demand \$152,480***

|   |  |  |  | Reviewer 1 | Reviewer 2 | Reviewer 3 | Reviewer 4 | Reviewer 5 |     |   |  |
|---|--|--|--|------------|------------|------------|------------|------------|-----|---|--|
| PROJECT EFFECTIVENESS   | 0  | 5  | 10   | Awarded    | Awarded    | Awarded    | Awarded    | Awarded    | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Did the organization have any unresolved HUD monitoring or OIG audit findings for any HUD grants (including ESG).   | no clear action proposed/stated                    | steps taken toward resolutions   | no unresolved findings   | 10         | 10         | 10         | 10         | 10         | 10  | Application Recipient Performance Screen Q#2-2B                       |  |
| Project documented match requirement/amount of at least 25% of total budget (excluding leasing funds)   | no match indicated                                 | less than 25% match  | 25% match or greater   | 10         | 10         | 10         | 10         | 10         | 10  | Application Q#6D and attachment if applicable                         |  |
| DESIGN OF HOUSING AND SERVICES  | 0  | 5  | 10   | Awarded    | Awarded    | Awarded    | Awarded    | Awarded    | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Project will quickly move participants into permanent housing and utilize a Housing First approach.   | both response no                                   | N/A  | both responses yes   | 10         | 10         | 10         | 10         | 10         | 10  | Application Q#3B- 3a; 3d; NC 507 Housing First Assessment Report      |  |
| Agency provided a detailed description that addressed the entire scope of the proposed project including target populations to be served and plan for addressing identified housing and supportive services needs, project outcomes and coordination with other organizations, if applicable. | limited description                                | satisfactory description   | full and detailed description  | 10         | 10         | 10         | 5          | 10         | 10  | Application Q#3B-1  |  |
| Agency indicated that the project prevents program termination for participants for any of the stated reasons.  | selected: None of the Above or Only one (1) reason | selected : At least two (2) reason   | selected : All reasons   | 10         | 10         | 10         | 10         | 10         | 10  | Application Q#3B-3c (Chart)   |  |
| Project lists supportive services and activities that will be provided to program participants.   | no services indicated                              | limited services indicated   | comprehensive list of services indicated   | 10         | 10         | 10         | 10         | 10         | 10  | Application Q#4A 1-4a (Chart)   |  |
| Project leverages housing and/or health resources, including a partnership commitment with the corresponding organization(s).   | no   | narratives   | narratives and housing/healthcare org. commitment letter   | 5          | 10         | 5          | 10         | 5          | 10  | Project application narratives and attachments, if applicable         |  |
| PROJECT/RECIPIENT PERFORMANCE   | 0  | 5  | 10   | Awarded    | Awarded    | Awarded    | Awarded    | Awarded    | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| Project had no funds available for recapture for the most recent expired grant term for this project.   | 10% or more recaptured                             | less than 10% recaptured   | no funds recaptured  | 10         | 10         | 10         | 10         | 10         | 10  | Application Recipient Performance Screen Q#4; and HUD spending Report |  |
| Agency submitted previous year's Annual Performance Report (APR) on-time.   | No   | N/A  | Yes  | 10         | 10         | 10         | 10         | 10         | 10  | Application Recipient Performance Screen Q#1                          |  |
| Average unit utilization rate to date.  | less than 90%                                      | 91%-94%  | 95% or higher  | 10         | 10         | 10         | 10         | 10         | 10  | APR Q2  |  |
| Percentage of overall data error/issue rate.  | more than 12%                                      | 9-12%  | 8% or less   | 10         | 10         | 10         | 10         | 10         | 10  | APR Q6a   |  |
| Percentage of issue/error rate for income and sources at Annual Assessment.   | 10% or more  | 5-9%   | less than 5%   | 0          | 0          | 0          | 0          | 0          | 10  | APR Q6c   |  |
| Percentage of adults who retain, gain or increase earned income from start to annual assessment.  | less than 10%                                      | 11-30%   | 31% or more  | 0          | 0          | 0          | 0          | 0          | 10  | APR Q19a1 (Number of Adults with Earned Income)                       |  |
| Percentage of adults who retain, gain or increase other income from start to annual assessment.   | less than 10%                                      | 11-30%   | 31% or more  | 0          | 0          | 0          | 0          | 0          | 10  | APR Q19a1 (Number of Adults with Other Income)                        |  |
| Percentage of adults who retain, gain or increase income from start to exit.  | less than 5%                                       | 5-9%   | 10% or more  | 10         | 10         | 10         | 10         | 10         | 10  | APR Q19a2 (Number of Adults with Any Income)                          |  |
| Length of time between project start date and housing move-in date.   | 91 days or more                                    | 31-90 Days   | 30 days or less  | 5          | 5          | 5          | 5          | 5          | 10  | APR Q22c  |  |
| Percentage of participants with a permanent exit destination/situation.   | less than 79%                                      | 80-89%   | no exits reported (0) or 90% or more   | 0          | 0          | 0          | 0          | 0          | 10  | APR Q23c  |  |
| WAKE SUPPLEMENTAL QUESTIONS   | 0  | 5  | 10   | Awarded    | Awarded    | Awarded    | Awarded    | Awarded    | Max | Source  | Reviewer Comments -Please attempt to include comments if your score is less than 10 points |
| The project describes how project is attempting to reduce time from project enrollment to permanent housing.  | inadequate description given                       | partial description given with some details  | full description given with full details of strategy   | 5          | 5          | 10         | 5          | 10         | 10  | Wake CoC Supplemental Information                                     |  |
| The organization's Board of Directors is diverse, and includes members who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.   | no representation of under-represented individuals | less than 25% of Board of Directors represent marginalized individuals   | more than 25% of Board of Directors represent marginalized individuals   | 10         | 10         | 10         | 10         | 10         | 10  | Wake CoC Supplemental Information                                     |  |
| The organization's leadership and/or staff is diverse, and includes individuals who identify as Black, Brown, Indigenous, or as representing historically marginalized and/or underserved communities.  | no representation of under-represented individuals | less than 25% of leadership and/or staff represents marginalized individuals                                       | more than 25% of leadership and/or staff represents marginalized individuals                                       | 10         | 10         | 10         | 10         | 10         | 10  | Wake CoC Supplemental Information                                     |  |
| The project's organizational Board of Directors includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.   | no representation on Board of Directors            | less than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            | more than 25% of Board has lived experience of homelessness, housing instability, and/or victimization.            | 5          | 5          | 5          | 5          | 5          | 10  | Wake CoC Supplemental Information                                     |  |
| The project's leadership and/or staff includes representation from more than one person with lived experience of homelessness, housing instability, and/or victimization.   | no representation in leadership and/or staff       | less than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. | more than 25% of leadership/staff has lived experience of homelessness, housing instability, and/or victimization. | 5          | 5          | 5          | 5          | 5          | 10  | Wake CoC Supplemental Information                                     |  |
| Agency has a relational process for receiving and incorporating feedback from persons with lived experience (history of homelessness, housing instability, trauma, and/ or victimization) or a plan to create one.  | no process or plan                                 | has a plan to create a feedback process  | currently incorporates feedback from persons with lived experience   | 10         | 10         | 10         | 10         | 10         | 10  | Wake CoC Supplemental Information                                     |  |
| Project describes their plan for reviewing program participant outcomes with an equity lens, including the disaggregation of data by race, ethnicity, gender identity, and/or age. If already implementing a plan, describe findings from outcomes review.                                    | no plan  | reviews P&Ps with an equity lens   | reviews P&Ps and has a plan to implement equitable policies  | 5          | 5          | 5          | 5          | 5          | 10  | Wake CoC Supplemental Information                                     |  |

|   |  |   |   |            |                       |            |            |            |            |   |  |
|---|--|---|---|------------|-----------------------|------------|------------|------------|------------|---|--|
| Most recent audit identified a significant deficiency or material weakness.   | more than one deficiency or material weakness      | only one deficiency or material weakness                                  | no deficiency or material weakness                                      | 10         | 10                    | 10         | 10         | 10         | 10         | Most recent Audit   |  |
| Most recent audit noted findings (single audit) or instances of non-compliance (audit).   | more than one finding or non-compliance identified | no more than 1 finding or non-compliance identified                       | no findings or non-compliance identified                                | 10         | 10                    | 10         | 10         | 10         | 10         | Most recent Audit   |  |
| Agency is a current member of Wake CoC (NC-507).  | not a current member                               | pending application   | current member  | 10         | 10                    | 10         | 10         | 10         | 10         | Wake CoC Supplemental Information/Wake CoC minutes and attendance |  |
| Agency participates in CoC Board of Directors, and/or Committees/Work Groups.   | no participation                                   | occasional participation (not a member but occasionally attends meetings) | Agency representative is standing member who regularly attends meetings | 10         | 10                    | 10         | 10         | 10         | 10         | Wake CoC Supplemental Information/Wake CoC minutes and attendance |  |
| Project will fully participate in the CoC's Coordinated Entry (CE) Process or is a victim service provider, and will use an alternate CE process that meets HUD's minimum requirements. | no participation                                   | occasional participation  | Agency representative and/or staff regularly attends meetings           | 10         | 10                    | 10         | 10         | 10         | 10         | Coordinated Entry SSO-CE staff report                             |  |
| <b>TOTAL SCORE</b>  |  |   |   | <b>225</b> | <b>225</b>            | <b>225</b> | <b>220</b> | <b>225</b> | <b>290</b> |   |  |
|   |  |   |   |            | <b>Average Score:</b> | <b>224</b> |            |            |            |   |  |



October 11, 2024

Re: Notification of Projects Rejected-Reduced

The Wake County Continuum of Care (NC 507) did not reject or reduce any project during the NC 507 local competition.



Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:25 AM

**To** Tracy Stone-Dino <alliancebhc.notification@zixmessagecenter.com>

 1 attachments (42 KB)

Alliance Health-NOFO FY 24 Final.pdf;

Dear Tracy,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
[www.wakenc507.org](http://www.wakenc507.org)



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October 11, 2024

Tracy Stone-Dino  
Director, Housing Assistance Programs  
Alliance Health  
5200 W. Paramount Parkway, Suite 200  
Raleigh, NC 27560

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Tracy,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Alliance Health that your new PSH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$134,160  
Project Score: 237  
Project Rank: 13  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", written over a light blue horizontal line.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:25 AM

**To** emcelveen@casanc.org <emcelveen@casanc.org>; Joyce Hicklen <jstancilwilliams@casanc.org>

 1 attachments (41 KB)

CASA-NOFO FY 24 Final.pdf;

Dear Everette and Joyce,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

Prior to submission, we would like to work with CASA on updating some of the areas of the application. We want to help project applicants in having the best chance at receiving full funding. Please do not submit your project application yet.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Everett McElveen  
Chief Executive Officer  
CASA  
624 W. Jones St.  
Raleigh, NC 27603

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Everett,

On behalf of the Funding Review Committee (FRC), I am pleased to notify CASA that your renewal PSH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$200,632  
Project Score: 186  
Project Rank: 10  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", written over a light blue horizontal line.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

---


## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:25 AM

**To** Jennifer Paul <jennifer@famieliestogethernc.org>

 1 attachments (44 KB)

Families Together-NOFO FY 24 Final.pdf;


Dear Jennifer,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  


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October 11, 2024

Jennifer Paul  
Executive Director  
PLM Families Together, Inc.  
908 Plainview Dr.  
Raleigh, NC 27610

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Jennifer,

On behalf of the Funding Review Committee (FRC), I am pleased to notify PLM Families Together, Inc. that your renewal RRH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$152,480  
Project Score: 224  
Project Rank: 3  
Tier: 1

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in blue ink, appearing to read "Erin Flynn", written over a light blue circular stamp.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:25 AM

**To** Scott Ferris <scott.ferris@familypromisewake.org>; Jeff Babajtis <jeff.babajtis@familypromisetriangle.org>

 1 attachments (41 KB)

Family Promise-NOFO FY 24 Final.pdf;

Dear Scott and Jeff,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

Prior to submitting Family Promise's project application, we would like to work with you on updating some of the narratives. We want to help project applicants in having the best chance at receiving full funding. Please do not submit your project application yet.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Scott Ferris  
Executive Director  
Family Promise of the Triangle  
903 Method Road  
Raleigh, NC 27606

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Scott,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Family Promise of the Triangle that your new RRH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$154,680  
Project Score: 237  
Project Rank: 14  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", written over a light blue horizontal line.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:22 AM

**To** Michelle Zechmann <mzechmann@havenhousenc.org>; Kelsey Mosley <kmosley@havenhousenc.org>

 1 attachments (43 KB)

Haven House-NOFO FY 24 Final.pdf;

Dear Michelle and Kelsey,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Michelle Zechmann  
Chief Executive Officer  
Haven House Inc.  
1008 Bullard Ct.  
Raleigh, NC 27615

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Michelle,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Haven House, Inc. that your renewal RRH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The CoC Planning Grant application was also approved. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

**RRH Project:**

Funding Recommendation: \$97,711  
Project Score: 226  
Project Rank: 2  
Tier: 1

**Planning Grant:**

Funding Recommendation: \$323,424  
Project Score: Not scored  
Project Rank: Not ranked  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen Gruver".

Stephen Gruver  
Director of Social Services  
Salvation Army

---

## FY 2024 Continuum of Care Final Funding Recommendation

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From eflynn@wakenc507.org <eflynn@wakenc507.org>

Date Fri 10/11/2024 11:22 AM

To Meredith Yuckman <myuckman@hopecenteratpullen.org>

 1 attachments (41 KB)

Hope Center-NOFO FY 24 Final.pdf;

Dear Meredith,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Meredith Yuckman  
Executive Director  
Hope Center at Pullen  
112 Cox Ave. Suite 100-A  
Raleigh, NC 27605

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Meredith,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Hope Center at Pullen that your new RRH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$334,276  
Project Score: 273  
Project Rank: 11  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", written over a light blue horizontal line.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:29 AM

**To** Rhonda Raney <rhondar@interactofwake.org>; Grants Manager <grantsmanager@interactofwake.org>

 1 attachments (46 KB)

InterAct-NOFO FY 24 Final.pdf;

Dear Rhonda,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

Prior to submitting InterAct's updated application, we would like to review the updated new project application. We want to help project applicants in having the best chance at receiving full funding. Please do not submit your project application yet.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Rhonda Raney  
Executive Director  
The Family Violence Prevention Center, Inc., dba InterAct  
1012 Oberlin Road  
Raleigh, NC 27605

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Rhonda,

On behalf of the Funding Review Committee (FRC), I am pleased to notify The Family Violence Prevention Center, Inc., dba InterAct that your new and renewal RRH project applications were recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

**InterAct - DV Bonus FY2023 – Renewal Project**

Funding Recommendation: \$533,890  
Project Score:  
1<sup>st</sup> Year Renewal - Not Scored  
Project Rank: 6  
Tier: 1

**InterAct - DV Bonus FY2024 – New Project**

Funding Recommendation: \$630,000  
Project Score: 267  
Project Rank: 15  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn".

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

---


## FY 2024 Continuum of Care Final Funding Recommendation

---

**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:31 AM

**To** kathy.johnson@oakcitycares.org <kathy.johnson@oakcitycares.org>; Seaira Green  
<assocedprog@oakcitycares.org>

 1 attachments (41 KB)

Oak City Cares-NOFO FY 24 Final.pdf;


Dear Kathy and Seaira,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  


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October 11, 2024

Kathy Johnson  
Executive Director  
Oak City Cares  
1430 S. Wilmington St.  
Raleigh, NC 27603

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Kathy,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Oak City Cares that your renewal SSO-CE project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$168,066  
Project Score: SSO - Not Scored  
Project Rank: 4  
Tier: 1

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in blue ink, appearing to read "Erin Flynn", written over a light blue horizontal line.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/11/2024 11:36 AM

**To** Ginny Bunch <gbunch@passagehome.org>; Cari Boram <cboram@passagehome.org>

 1 attachments (42 KB)

Passage Home-NOFO FY 24 Final.pdf;

Dear Cari and Ginny,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Cari Boram  
Chief Executive Officer  
Passage Home, Inc.  
513 Branch St.  
Raleigh, NC 27601

Re: FY 2024 Continuum of Care (CoC) Funding Recommendation

Dear Cari,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Passage Home, Inc. that your renewal PSH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$27,450  
Project Score: 193  
Project Rank: 9  
Tier: 1

Funding Recommendation: \$237,885  
Project Score: 193  
Project Rank: 9  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", with a long horizontal flourish extending to the right.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

---

## FY 2024 Continuum of Care Final Funding Recommendation

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From eflynn@wakenc507.org <eflynn@wakenc507.org>

Date Fri 10/11/2024 11:25 AM

To Lisa Lowe-Hall <llowe-hall@tfsnc.org>; Tammy Mauldin <tmauldin@tfsnc.org>

 1 attachments (41 KB)

TFS-NOFO FY 24 Final.pdf;

Dear Lisa and Tammy,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Lisa Lowe-Hall  
Chief Executive Officer  
Triangle Family Services  
3937 Western Blvd.  
Raleigh, NC 27606

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Lisa,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Triangle Family Services that your renewal PSH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$237,415  
Project Score: 207  
Project Rank: 8  
Tier: 1

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn".

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

---


## FY 2024 Continuum of Care Final Funding Recommendation

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From eflynn@wakenc507.org <eflynn@wakenc507.org>

Date Fri 10/11/2024 11:33 AM

To Peter Morris <pmorris@urbanmin.org>

 1 attachments (44 KB)

Urban Ministries-NOFO FY 24 Final.pdf;


Dear Peter,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  


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October 11, 2024

Peter Morris  
Executive Director  
Urban Ministries of Wake County  
1390 Capital Blvd.  
Raleigh, NC 27603

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Peter,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Urban Ministries that your new and renewal HMIS project applications were recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

**NC507 HMIS – Renewal Project**

Funding Recommendation: \$153,100  
Project Score: HMIS - Not Scored  
Project Rank: 5  
Tier: 1

**HMIS – New Project**

Funding Recommendation: \$153,100  
Project Score: 243  
Project Rank: 12  
Tier: 2

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", with a long, sweeping horizontal line extending to the right.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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From eflynn@wakenc507.org <eflynn@wakenc507.org>

Date Fri 10/11/2024 11:34 AM

To Alicia Arnold <Alicia.Arnold@wake.gov>

 1 attachments (43 KB)

Wake County-NOFO FY 24 Final.pdf;


Dear Alicia,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  


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October 11, 2024

Alicia Arnold  
Deputy Housing Director  
Wake County Housing Affordability & Community Revitalization  
337 S. Salisbury St.  
Raleigh, NC 27601

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Alicia,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Wake County Housing Affordability & Community Revitalization that your renewal PSH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$2,366,742  
Project Score: 234  
Project Rank: 1  
Tier: 1

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn", written over a light blue horizontal line.

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

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## FY 2024 Continuum of Care Final Funding Recommendation

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From eflynn@wakenc507.org <eflynn@wakenc507.org>

Date Fri 10/11/2024 11:34 AM

To Amy Smith <amy.smith@wcwc.org>

 1 attachments (42 KB)

Women's Center-NOFO FY 24 Final.pdf;

Dear Amy,

Thank you for taking the time to apply for the FY 24 Continuum of Care Local NOFO Competition. Attached you will find the letter stating the final funding recommendation. The Governance Board met on Thursday October 10, 2024, and approved the FRC recommended Priority Listing.

The deadline for project upload to esnaps is October 23, 2024. Please let me know once it has been submitted and send a copy of your project's zip file to this email - eflynn@wakenc507.org.

We thank you for being a part of this process. If you have any questions or concerns, please let me know.

Best,  
Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers

  
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October 11, 2024

Amy Smith  
Executive Director  
Women's Center of Wake County  
2200 New Bern Ave.  
Raleigh, NC 27610

Re: FY 2024 Continuum of Care (CoC) Final Funding Recommendation

Dear Amy,

On behalf of the Funding Review Committee (FRC), I am pleased to notify Women's Center of Wake County that your renewal PSH project application was recommended for inclusion in the NC 507 Priority Listing and Consolidated Application submission for FY 2024-25. The Wake County CoC Governance Board voted to approve the below FRC final funding recommendations on October 10, 2024.

Funding Recommendation: \$209,796  
Project Score: First Year Renewal - Not Scored  
Project Rank: 7  
Tier: 1

The deadline for project upload to esnaps is October 23, 2024. Please let Erin Flynn know once it has been submitted and send her a copy of your project's zip file at [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org).

Please note that the amount Department of Housing and Urban Development (HUD) funds for your project application may be different than what was requested in your original application budget due to funding limitations and priorities for homelessness activities or HUD may not award the recommended funding due to other deficiencies in the application.

We appreciate all that your organization does for the community.

Sincerely,

A handwritten signature in black ink, appearing to read "Erin Flynn".

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 Continuum of Care

| <b>Project Name</b>   | <b>Score</b> | <b>Status</b> | <b>Rank</b> | <b>Amount Requested<br/>from HUD</b> | <b>Reallocated<br/>Funds</b> |
|---|--------------|---------------|-------------|--------------------------------------|------------------------------|
| 2-1-2025 to 1-31-2026 Fully Consolidated Wake Rental Assistance NC0090L4F072316 | 234          | Accepted      | 1           | \$2,366,742                          | \$0                          |
| RRH Homeless Youth 18-24 FY2022   | 226          | Accepted      | 2           | \$97,711                             | \$0                          |
| Families Together Renewal Project Application FY2023                            | 224          | Accepted      | 3           | \$152,480                            | \$0                          |
| NC507 SSO-CE FY2023   |              | Accepted      | 4           | \$168,066                            | \$0                          |
| NC507 HMIS  |              | Accepted      | 5           | \$153,100                            | \$0                          |
| InterAct - DV Bonus FY2023  |              | Accepted      | 6           | \$533,890                            | \$0                          |
| TWC Integrative, Permanent Community Supportive Housing                         |              | Accepted      | 7           | \$209,796                            | \$0                          |
| Renewal Project Application FY23  | 207          | Accepted      | 8           | \$237,415                            | \$0                          |
| Ruth House II- FY 2024  | 193          | Accepted      | 9           | \$265,335                            | \$0                          |
| McKinney  | 186          | Accepted      | 10          | \$200,632                            | \$0                          |
| RRH Housing Former Foster Youth FY2024  | 273          | Accepted      | 11          | \$334,276                            | \$0                          |
| HMIS  | 243          | Accepted      | 12          | \$153,100                            | \$0                          |
| Alliance Healthy Homes 2024   | 237          | Accepted      | 13          | \$134,160                            | \$0                          |
| FY2024 New Project RRH Wake   | 237          | Accepted      | 14          | \$154,680                            | \$0                          |
| InterAct - DV Bonus FY2024  | 267          | Accepted      | 15          | \$630,000                            | \$0                          |
| Planning Grant  |              | Accepted      | Not Ranked  | \$323,424                            | \$0                          |

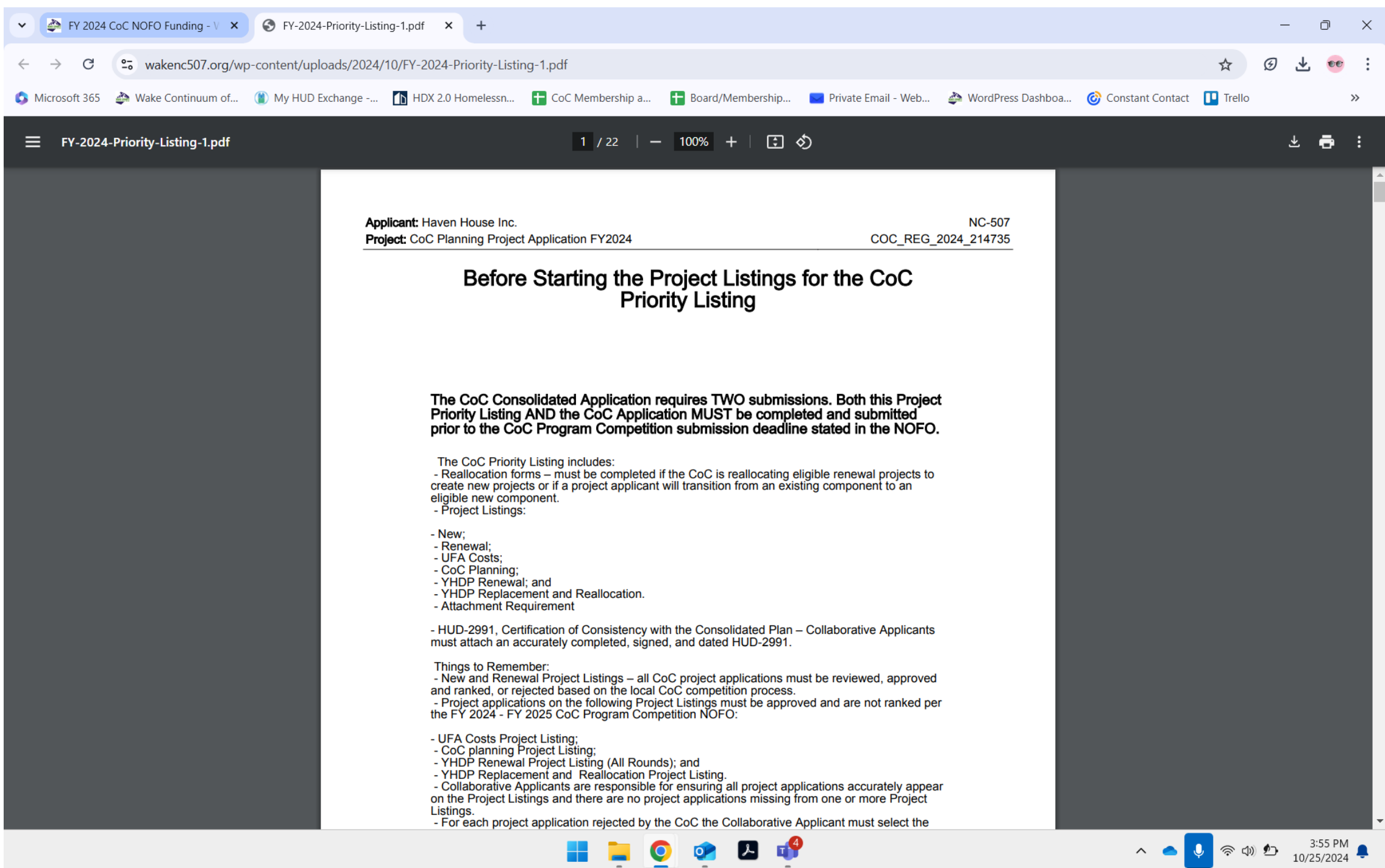


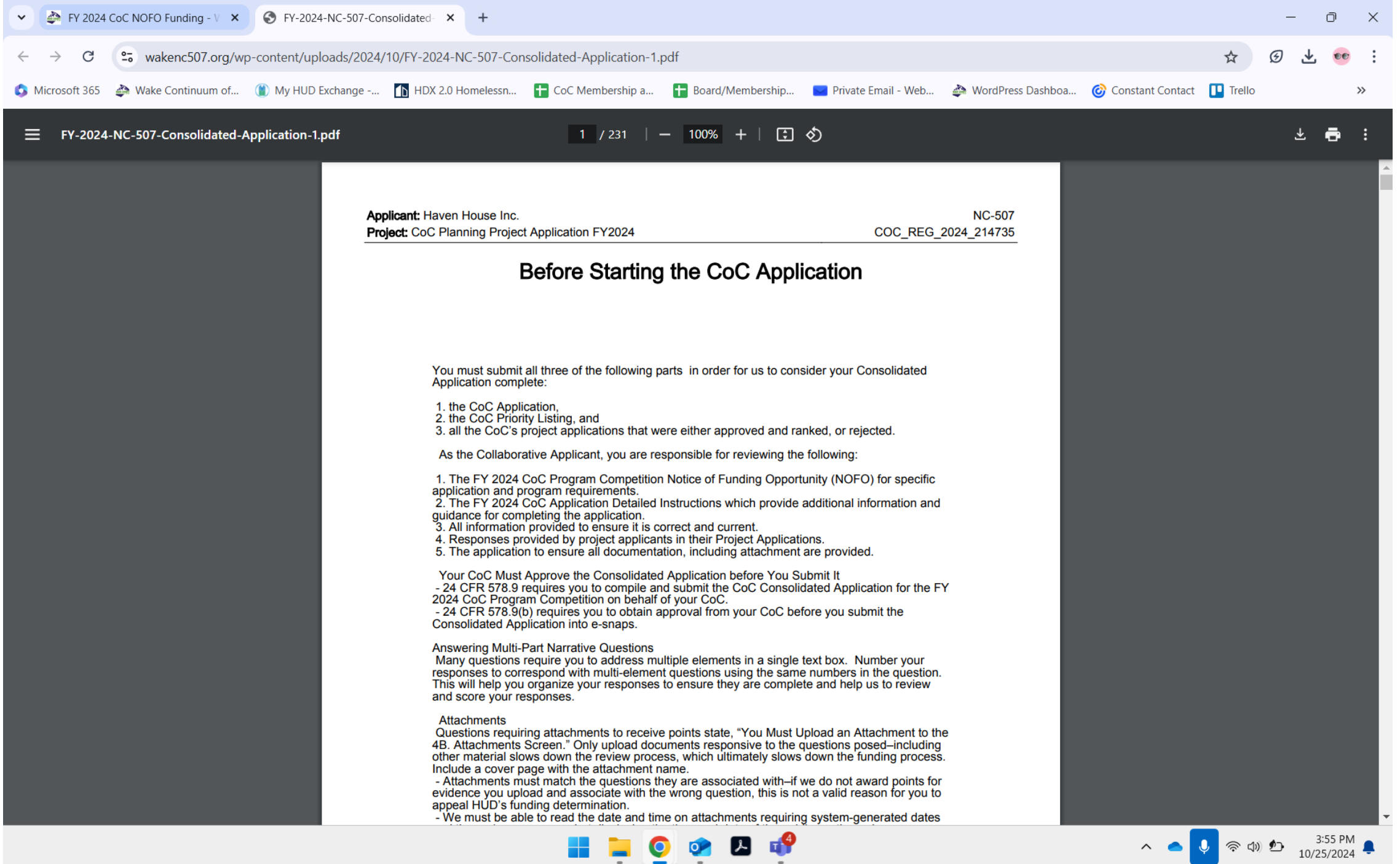
Local Competition Selction Results.xlsx

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| Wake NC 507 CoC Local Competition Results                    |   |             |                              |          |            |                           |                   |
|--|---|-------------|------------------------------|----------|------------|---------------------------|-------------------|
| Agency Name  | Project Name  | New/Renewal | Score                        | Status   | Rank       | Amount Requested from HUD | Reallocated Funds |
| Wake County Housing Affordability & Community Revitalization | 2-1-2025 to 1-31-2026 Fully Consolidated Wake Rental Assistance NC0090L4F072316 | Renewal     | 234                          | Accepted | 1          | \$2,366,742               | \$0               |
| Haven House Inc.   | RRH Homeless Youth 18-24 FY2022   | Renewal     | 226                          | Accepted | 2          | \$97,711                  | \$0               |
| PLM Families Together  | Families Together Renewal Project Application FY2023                            | Renewal     | 224                          | Accepted | 3          | \$152,480                 | \$0               |
| Oak City Cares, Inc.   | NCS07 SSO-CE FY2023   | Renewal     | Not Scored                   | Accepted | 4          | \$168,066                 | \$0               |
| Urban Ministries of Wake County                              | NCS07 HMIS  | Renewal     | Not Scored                   | Accepted | 5          | \$153,100                 | \$0               |
| The Family Violence Prevention Center, Inc., dba InterAct    | InterAct - DV Bonus FY2023  | Renewal     | Not Scored/ 1st Year Renewal | Accepted | 6          | \$533,890                 | \$0               |
| The Women's Center of Wake County                            | TWC Integrative, Permanent Community Supportive Housing                         | Renewal     | Not Scored/ 1st Year Renewal | Accepted | 7          | \$209,796                 | \$0               |
| Triangle Family Services                                     | Renewal Project Application FY23  | Renewal     | 207                          | Accepted | 8          | \$237,415                 | \$0               |
| Passage Home, INC  | Ruth House II- FY 2024  | Renewal     | 193                          | Accepted | 9          | \$265,335                 | \$0               |
| CASA (formerly Community Alternatives for Supportive Abodes) | McKinney  | Renewal     | 186                          | Accepted | 10         | \$200,632                 | \$0               |
| Hope Center at Pullen  | RRH Housing Former Foster Youth FY2024  | New         | 273                          | Accepted | 11         | \$334,276                 | \$0               |
| Urban Ministries of Wake County                              | HMIS  | New         | 243                          | Accepted | 12         | \$153,100                 | \$0               |
| Alliance Health  | Alliance Healthy Homes 2024   | New         | 237                          | Accepted | 13         | \$134,160                 | \$0               |
| Family Promise -RRH  | FY2024 New Project RRH Wake   | New         | 237                          | Accepted | 14         | \$154,680                 | \$0               |
| The Family Violence Prevention Center, Inc., dba InterAct    | InterAct - DV Bonus FY2024  | New         | 267                          | Accepted | 15         | \$630,000                 | \$0               |
| Haven House Inc.   | Planning Grant  | New         | Not Scored                   | Accepted | Not Ranked | \$323,424                 | \$0               |







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## Approved FY2024 NC 507 Consolidated Application and Priority Listing Posted

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**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/25/2024 3:59 PM

**To** Meredith Yuckman <myuckman@hopecenteratpullen.org>; Alicia Arnold <Alicia.Arnold@wake.gov>; Peter Morris <pmorris@urbanmin.org>; Amy Smith <amy.smith@wcwc.org>; Michelle Zechmann <mzechmann@havenhousenc.org>; Kelsey Mosley <kmosley@havenhousenc.org>; Scott Ferris <scott.ferris@familypromisewake.org>; Jeff Babajtis <jeff.babajtis@familypromisetriangle.org>; Tracy Stone-Dino <TStone-dino@alliancehealthplan.org>; Grants Manager <grantsmanager@interactofwake.org>; kathy.johnson@oakcitycares.org <kathy.johnson@oakcitycares.org>; Tammy Mauldin <tmauldin@tfsnc.org>; Ginny Bunch <gbunch@passagehome.org>; Cari Boram <cboram@passagehome.org>; Jennifer Paul <jennifer@famieliestogethernc.org>; Joyce Hicklen <jstancilwilliams@casanc.org>

Dear CoC Project Applicants,

The Wake NC 507 CoC Governance Board met on October 25, 2024, at 9 AM to approve the FY 2024 NC 507 Consolidated Application and Priority Listing. The Approved FY 2024 NC 507 Consolidated Application and Priority Listing have been posted to the NC 507 CoC website on the NC 507 Local Competition page. Please direct all questions to eflynn@wakenc507.org

See the [Approved FY2024 NC 507 Consolidated Application and Priority Listing here](#).

The Collaborative Applicant, Haven House Inc., will submit the Consolidated Application and Priority Listing on Monday, October 28, 2024, on behalf of the NC 507.

Thank you!

Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She|Her|Hers  
[REDACTED]

[www.wakenc507.org](http://www.wakenc507.org)



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## Approved FY2024 NC 507 Consolidated Application and Priority Listing Posted

**From** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Date** Fri 10/25/2024 4:00 PM

**To** eflynn@wakenc507.org <eflynn@wakenc507.org>

**Bcc** Nicole Stewart, AJF <Nicole@ajf.org>; rbender@alliancehealthplan.org <rbender@alliancehealthplan.org>; quancopeland2012@gmail.com <quancopeland2012@gmail.com>; natalie.mabon@wake.gov <natalie.mabon@wake.gov>; robin.edwards@carync.gov <robin.edwards@carync.gov>; jhicklen@casanc.org <jhicklen@casanc.org>; Barkley Sample <barkley.sample@ccharitiesdor.org>; John P. Niffenegger <John.Niffenegger@raleighnc.gov>; Ande Curry <ande.curry@dorcascnc.org>; Wilson, Nicole F, DURVAMC <Nicole.Wilson22@va.gov>; Scott.Ferris@familypromisetriangle.org <Scott.Ferris@familypromisetriangle.org>; Tamara Young <gracewt211@gmail.com>; kmosley@havenhousenc.org <kmosley@havenhousenc.org>; Amanda Blue <ABlue@healing-transitions.org>; Rhonda Raney <rhondar@interactofwake.org>; Shiesha Bell <shiesha@lifeskillsfound.org>; Berkley Dixon <bdixon@neighborhealthcenter.org>; kathy.johnson@oakcitycares.org <kathy.johnson@oakcitycares.org>; Karen McKinnon <karen.mckinnon@oxfordhouse.org>; Seaira Green <sgreen@passagehome.org>; Karen Lassiter <Karen@FamiliesTogetherNC.org>; Priscilla Batts <pbatts@rhaonline.com>; Horner, Madeline <Madeline.Horner@raleighnc.gov>; Pamela Owens <pamela@renewmobileshowers.org>; Anissa McNair <anissa@shipoutreach.org>; Utica Cason <ucason@soaroutreach.com>; 'Vance Haywood' <vanceh@stjohnsmcc.org>; Leslie Covington <leslie.covington@thecaryngplace.org>; raemarie@thegreenchair.org <raemarie@thegreenchair.org>; Meredith Yuckman <myuckman@hopecenteratpullen.org>; Brooke Dickhart <brooke@thejoelfund.org>; Stephen.gruver@uss.salvationarmy.org <Stephen.Gruver@uss.salvationarmy.org>; Amy Smith <amy.smith@wcwc.org>; Tammy Mauldin <tmauldin@tfsnc.org>; Peter Morris <pmorris@urbanmin.org>; Ron Flack <rflack@voacarolinas.org>; dharris@wakegov.com <dharris@wakegov.com>; Michelle Mozingo \_ Staff - CounselStudentSrv <mmozingo@wcpss.net>; ARLENE M SMITH <arlensmith@wakemed.org>; Patricia Harris <p.harris@wvss-nc.org>; Princess Smith <princess.apcdc@gmail.com>; Jennifer Melton <jennifer.melton@abccm.org>; Cynthia@caringconnectionsministry.com <cynthia@caringconnectionsministry.com>; Libby Stephens <libbystephens@hostnc.org>; Kingdom Harvest Church <pastor@khcnc.org>; Switch Reprise <care@lgbtcenterofraleigh.com>; Jeremy Porras <jeremy@raleighdreamcenter.org>; Adrienne-Nicole Abija <nikki.abija@wake.gov>; Shea Gorham <shea.gorham@yeshuas-way.org>; Lisa Rowe <lrowe@triangleliteracy.org>; tcompton@blockbyblock.com <tcompton@blockbyblock.com>; atoya.hodges@wwmc.org <atoya.hodges@wwmc.org>; Crishna Murray <cmurray@alce.org>; orchidbloomnonprofit@gmail.com <orchidbloomnonprofit@gmail.com>; Julie Paul <Julie@lotuscampaign.org>; Juanyetta Beasley <info@sisulivinghouse.com>; Paul Berry <pberry@veteransbridgehome.org>; Heather H. Whelehan <Heather.Whelehan@carync.gov>; davidcmeeker@gmail.com <davidcmeeker@gmail.com>; Rodneyrodney@yahoo.com <Rodneyrodney@yahoo.com>; Eric Braun <braunrha@ebraun.org>; thurstonalexandersmith@gmail.com <thurstonalexandersmith@gmail.com>; mbehm23@gmail.com <mbehm23@gmail.com>; bmwood124@gmail.com <bmwood124@gmail.com>; dwilloughby703@gmail.com <dwilloughby703@gmail.com>; chan251993@gmail.com <chan251993@gmail.com>; vankatlucas@gmail.com <vankatlucas@gmail.com>; Sarah Quadri. <sarah.quadri28@gmail.com>; Yahweh Y Yahweh <yyahweh3@gmail.com>; Yocasta Bianconi <yocastabianconi@gmail.com>; thomasjohnnie48@gmail.com <thomasjohnnie48@gmail.com>; Rick Miller-Haraway <rfrmh75@gmail.com>; Mary Thompson <maryj150@gmail.com>; gabbycochran22@gmail.com <gabbycochran22@gmail.com>; jonathanochase@gmail.com <jonathanochase@gmail.com>; shannon.m.gessner@gmail.com <shannon.m.gessner@gmail.com>; Cathy Boytos <cathydboytos@gmail.com>; Marla Newman <Marla.Newman@apexnc.org>

Dear Continuum of Care Member,

The Wake NC 507 CoC Governance Board met on October 25, 2024, at 9 AM to approve the FY 2024 NC 507 Consolidated Application and Priority Listing. The Approved FY 2024 NC 507 Consolidated Application and Priority Listing have been posted to the NC 507 CoC website on the NC 507 Local Competition page. Please direct all questions to [eflynn@wakenc507.org](mailto:eflynn@wakenc507.org)

See the [Approved FY2024 NC 507 Consolidated Application and Priority Listing here](#).

The Collaborative Applicant, Haven House Inc., will submit the Consolidated Application and Priority Listing on Monday, October 28, 2024, on behalf of the NC 507.

Thank you!

Erin

Erin Flynn  
Continuum of Care Coordinator  
Wake NC 507 CoC  
Pronouns: She | Her | Hers

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# 2024 HDX Competition Report

This workbook contains summary information about your CoC's data as it was entered into HDX 1.0 and HDX 2.0 for your use as part of the 2024 Competition.

## To Print this Workbook:

This document has been configured as printable with preset print areas of relevant sections. To print it, go to "File", then "Print", then select "Print Entire Workbook" or "Print Active Sheets" depending on your needs.

## To Save This Workbook as a PDF:

Click the "File" Tab, then click "Save As" or "Save a Copy", then click "Browse" or "More Options" then select "PDF", click "Options", select "Entire Workbook", press "OK", and click "Save". These instructions may change depending on your version of Microsoft Excel.

## On Accessibility, Navigability, and Printability:

This workbook attempts to maximize accessibility, navigability, printability, and ease of use. Merged cells have been avoided. All tables and text boxes have been given names. Extraneous rows and columns outside printed ranges have been hidden. Formulas may include references to hidden rows and columns or data tables. For ease of use, these referenced sources have been hidden but can be unhidden by any user at any time. Raw data sources contained in this workbook are named according to the module and fiscal year from which they originate - e.g. "HIC\_2024" is the Housing Inventory Count raw data from Fiscal Year 2024.

## For Questions:

If you have questions, please reach out to HUD via the "Ask a Question" page, <https://www.hudexchange.info/program-support/my-question/> and choose "HDX" as the topic.

# 2024 HDX Competition Report

## 2024 Competition Report - Summary

NC-507 - Raleigh/Wake County CoC

### HDX Data Submission Participation Information

| Government FY and HDX Module Abbreviation | Met Module Deadline* | Data From  | Data Collection Period in HDX 2.0 |
|---|----------------------|--|-----------------------------------|
| 2023 LSA                                  | Yes                  | Government FY 2023 (10/1/22 - 9/30/23).  | November 2023 to January of 2024  |
| 2023 SPM                                  | Yes                  | Government FY 2023 (10/1/22 - 9/30/23).**  | February 2024 to March 2024       |
| 2024 HIC                                  | Yes                  | Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024. | March 2024 to May 2024            |
| 2024 PIT                                  | Yes                  | Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024. | March 2024 to May 2024            |

1) FY = Fiscal Year  
2) \*This considers all extensions where they were provided.  
2) \*\*\*"Met Deadline" in this context refers to FY23 SPM submissions. Resubmissions from FY 2022 (10/1/21 - 9/30/22) were also accepted during the data collection period, but these previous year's submissions are voluntarily and are not required.

2024 HDX Competition Report

2024 Competition Report - LSA Summary & Usability Status

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

LSA Usability Status 2023

| Category         | EST AO                              | EST AC                              | EST CO                              | RRH AO                              | RRH AC                              | RRH CO                              | PSH AO                              | PSH AC                              | PSH CO                              |
|------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Fully Usable     | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| Partially Usable |                                     |                                     |                                     |                                     |                                     |                                     |                                     |                                     |                                     |
| Not Usable       |                                     |                                     |                                     |                                     |                                     |                                     |                                     |                                     |                                     |

EST

| Category              | 2021  | 2022  | 2023  |
|-----------------------|-------|-------|-------|
| Total Sheltered Count | 2,051 | 2,487 | 3,630 |
| AO                    | 1,001 | 1,669 | 2,920 |
| AC                    | 992   | 665   | 618   |
| CO                    | 63    | 104   | 98    |

RRH

| Category              | 2021  | 2022 | 2023 |
|-----------------------|-------|------|------|
| Total Sheltered Count | 1,078 | 912  | 884  |
| AO                    | 358   | 259  | 281  |
| AC                    | 716   | 652  | 602  |
| CO                    | 1     | 9    | 2    |

2024 HDX Competition Report

## 2024 Competition Report - LSA Summary & Usability Status

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

## 2024 HDX Competition Report

### 2024 Competition Report - LSA Summary & Usability Status

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### PSH

| Category              | 2021 | 2022 | 2023 |
|-----------------------|------|------|------|
| Total Sheltered Count | 644  | 649  | 592  |
| AO                    | 427  | 443  | 421  |
| AC                    | 218  | 207  | 171  |
| CO                    | 0    | 0    | 0    |

1) Glossary: EST = Emergency Shelter, Save Haven, & Transitional Housing; RRH = Rapid Re-housing;

PSH = Permanent Supportive Housing; AO = Persons in Households without Children; AC = Persons in Households with at least one Adult and one Child; CO=Persons in Households with only Children

2) Because people have multiple stays in shelter over the course of a year and stay in different household configurations, a single person can be counted in more than one household type.

Therefore, the sum of the number of people by household type may be greater than the unique count of people.

3) Total Sheltered count only includes those served in HMIS participating projects reported by your CoC.

4) For CoCs that experienced mergers during any of these reporting periods, historical data will include only the original CoCs.

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

| Metric                                   | Universe<br>(Persons) | Average<br>LOT<br>Homeless<br>(bed<br>nights) | Median<br>LOT<br>Homeless<br>(bed<br>nights) |
|--|-----------------------|---|--|
| 1.1 Persons in ES-EE, ES-NbN, and SH     | 3,474                 | 54.7  | 16.0   |
| 1.2 Persons in ES-EE, ES-NbN, SH, and TH | 3,611                 | 66.0  | 18.0   |

2024 HDX Competition Report

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

b. This measure is based on data element 3.917

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

| Metric   | Universe<br>(Persons) | Average<br>LOT<br>Homeless<br>(bed<br>nights) | Median<br>LOT<br>Homeless<br>(bed<br>nights) |
|--|-----------------------|---|--|
| 1.1 Persons in ES-EE, ES-NbN, SH, and PH<br>(prior to “housing move in”)     | 3,649                 | 424.9   | 154.0  |
| 1.2 Persons in ES-EE, ES-NbN, SH, TH, and<br>PH (prior to “housing move in”) | 3,796                 | 430.2   | 159.5  |

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

|                               | Total # of<br>Persons<br>Exited to a<br>PH<br>Destination<br>(2 Yrs Prior) | Returns to<br>Homelessness in Less<br>than 6 Months (0 - 180<br>days) |                 | Returns to<br>Homelessness from 6 to<br>12 Months (181 - 365<br>days) |                              | Returns to<br>Homelessness from 13<br>to 24 Months (366 - 730<br>days) |                              | Number of Returns in 2<br>Years |                              |
|-------------------------------|--|---|-----------------|---|------------------------------|--|------------------------------|---------------------------------|------------------------------|
| Metric                        | Count  | Count   | % of<br>Returns | Count   | % of<br>Returns <sup>4</sup> | Count  | % of<br>Returns <sup>6</sup> | Count                           | % of<br>Returns <sup>8</sup> |
| Exit was from SO              | 183  | 24  | 13.1%           | 5   | 2.7%                         | 8  | 4.4%                         | 37                              | 20.2%                        |
| Exit was from ES              | 656  | 92  | 14.0%           | 28  | 4.3%                         | 39   | 6.0%                         | 159                             | 24.2%                        |
| Exit was from TH              | 60   | 0   | 0.0%            | 0   | 0.0%                         | 1  | 1.7%                         | 1                               | 1.7%                         |
| Exit was from SH              | 0  | 0   | 0.0%            | 0   | 0.0%                         | 0  | 0.0%                         | 0                               | 0.0%                         |
| Exit was from PH              | 449  | 38  | 8.5%            | 19  | 4.2%                         | 23   | 5.1%                         | 80                              | 17.8%                        |
| TOTAL Returns to Homelessness | 1,348  | 154   | 11.4%           | 52  | 3.9%                         | 71   | 5.3%                         | 277                             | 20.6%                        |

2024 HDX Competition Report

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

| Metric  | Value |
|---|-------|
| Universe: Unduplicated Total sheltered homeless persons | 3,748 |
| Emergency Shelter Total                                 | 3,612 |
| Safe Haven Total  | 0     |
| Transitional Housing Total                              | 183   |

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

| Metric   | Value |
|--|-------|
| Universe: Number of adults (system stayers)      | 209   |
| Number of adults with increased earned income    | 15    |
| Percentage of adults who increased earned income | 7.2%  |

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

| Metric  | Value |
|---|-------|
| Universe: Number of adults (system stayers)                   | 209   |
| Number of adults with increased non-employment cash income    | 94    |
| Percentage of adults who increased non-employment cash income | 45.0% |

#### Metric 4.3 – Change in total income for adult system stayers during the reporting period

| Metric  | Value |
|---|-------|
| Universe: Number of adults (system stayers)     | 209   |
| Number of adults with increased total income    | 107   |
| Percentage of adults who increased total income | 51.2% |

#### Metric 4.4 – Change in earned income for adult system leavers

| Metric   | Value |
|--|-------|
| Universe: Number of adults who exited (system leavers)   | 20    |
| Number of adults who exited with increased earned income | 2     |
| Percentage of adults who increased earned income         | 10.0% |

2024 HDX Competition Report

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 4.5 – Change in non-employment cash income for adult system leavers

| Metric  | Value |
|---|-------|
| Universe: Number of adults who exited (system leavers)                | 20    |
| Number of adults who exited with increased non-employment cash income | 11    |
| Percentage of adults who increased non-employment cash income         | 55.0% |

Metric 4.6 – Change in total income for adult system leavers

| Metric  | Value |
|---|-------|
| Universe: Number of adults who exited (system leavers)  | 20    |
| Number of adults who exited with increased total income | 12    |
| Percentage of adults who increased total income         | 60.0% |

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

| Metric   | Value |
|--|-------|
| Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.  | 3,507 |
| Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.   | 684   |
| Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time) | 2,823 |

2024 HDX Competition Report

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

| Metric   | Value |
|--|-------|
| Universe: Person with entries into ES, SH, TH or PH during the reporting period.   | 3,848 |
| Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.  | 823   |
| Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.) | 3,025 |

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

**Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD’s Homeless Definition in CoC Program-funded Projects**

Measure 6 is not applicable to CoCs in this reporting period.

**Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing**

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

**Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations**

| Metric  | Value |
|---|-------|
| Universe: Persons who exit Street Outreach  | 256   |
| Of persons above, those who exited to temporary & some institutional destinations | 58    |
| Of the persons above, those who exited to permanent housing destinations          | 68    |
| % Successful exits  | 49.2% |

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

| Metric   | Value |
|--|-------|
| Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing | 3,147 |
| Of the persons above, those who exited to permanent housing destinations   | 576   |
| % Successful exits   | 18.3% |

#### Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

| Metric  | Value |
|---|-------|
| Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project | 570   |
| Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations                             | 554   |
| % Successful exits/retention  | 97.2% |

2024 HDX Competition Report

2024 Competition Report - SPM Data

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

| Metric   | All ES, SH | All TH | All PSH,<br>OPH | All RRH | All Street<br>Outreach |
|--|------------|--------|-----------------|---------|------------------------|
| Unduplicated Persons Served (HMIS)                       | 3,612      | 183    | 684             | 880     | 492                    |
| Total Leavers (HMIS)                                     | 3,126      | 103    | 44              | 360     | 252                    |
| Destination of Don't Know, Refused, or<br>Missing (HMIS) | 1,582      | 7      | 7               | 6       | 39                     |
| Destination Error Rate (Calculated)                      | 50.6%      | 6.8%   | 15.9%           | 1.7%    | 15.5%                  |

2024 HDX Competition Report

2024 Competition Report - SPM Notes

NC-507 - Raleigh/Wake County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

Notes For Each SPM Measure

Note: Cells may need to be resized to accomodate notes with lots of text.

| Measure      |  | Notes |
|--------------|--|-------|
| Measure 1    | No notes.  |       |
| Measure 2    | No notes.  |       |
| Measure 3    | No notes.  |       |
| Measure 4    | No notes.  |       |
| Measure 5    | No notes.  |       |
| Measure 6    | No Notes. Measure 6 was not applicable to CoCs in this reporting period. |       |
| Measure 7    | No notes.  |       |
| Data Quality | No notes.  |       |

## 2024 HDX Competition Report

### 2024 Competition Report - HIC Summary

NC-507 - Raleigh/Wake County CoC

For HIC conducted in January/February of 2024

#### HMIS Bed Coverage Rates

| Project Type | Total Year-Round, Current Beds | Total Year-Round, Current Beds in HMIS or Comparable Database | Total Year-Round, Current, Non-VSP Beds | Removed From Denominator: OPH EHV <sup>†</sup> Beds or Beds Affected by Natural Disaster* | Adjusted Total Year-Round, Current, Non-VSP Beds | Adjusted HMIS Bed Coverage Rate for Year-Round, Current Beds |
|--------------|--------------------------------|---|---|---|--|--|
| ES           | 739                            | 702   | 702                                     | 0   | 702  | 100.0%   |
| SH           | 0                              | 0   | 0                                       | 0   | 0  | NA   |
| TH           | 121                            | 121   | 121                                     | 0   | 121  | 100.0%   |
| RRH          | 409                            | 319   | 319                                     | 0   | 319  | 100.0%   |
| PSH          | 695                            | 505   | 695                                     | 0   | 695  | 72.7%  |
| OPH          | 92                             | 92  | 92                                      | 0   | 92   | 100.0%   |
| <b>Total</b> | <b>2,056</b>                   | <b>1,739</b>  | <b>1,929</b>                            | <b>0</b>  | <b>1,929</b>                                     | <b>90.2%</b>   |

## 2024 HDX Competition Report

### 2024 Competition Report

NC-507 - Raleigh/Wake County

For HIC conducted in January/February

#### HMIS Bed Coverage Rates

| Project Type | Total Year-Round, Current Beds | Total Year-Round, Current, VSP Beds in an HMIS-Comparable Database | Total Year-Round, Current, VSP Beds | Removed From Denominator: OPH EHV <sup>†</sup> Beds or Beds Affected by Natural Disaster** | Adjusted Total Year-Round Current, VSP Beds | HMIS Comparable Bed Coverage Rate for VSP Beds |
|--------------|--------------------------------|--|-------------------------------------|--|---|--|
| ES           | 739                            | 37   | 37                                  | 0  | 37  | 100.00%  |
| SH           | 0                              | 0  | 0                                   | 0  | 0   | NA   |
| TH           | 121                            | 0  | 0                                   | 0  | 0   | NA   |
| RRH          | 409                            | 0  | 90                                  | 0  | 90  | 0.00%  |
| PSH          | 695                            | 0  | 0                                   | 0  | 0   | NA   |
| OPH          | 92                             | 0  | 0                                   | 0  | 0   | NA   |
| <b>Total</b> | <b>2,056</b>                   | <b>37</b>  | <b>127</b>                          | <b>0</b>   | <b>127</b>                                  | <b>29.13%</b>                                  |

2024 HDX Competition Report

2024 Competition Report

NC-507 - Raleigh/Wake County

For HIC conducted in January/February

HMIS Bed Coverage Rates

| Project Type | Total Year-Round, Current Beds | Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS-Comparable Database | Adjusted Total Year-Round, Current, Non-VSP and VSP Beds | HMIS and Comparable Database Coverage Rate |
|--------------|--------------------------------|--|--|--|
| ES           | 739                            | 739  | 739  | 100.00%                                    |
| SH           | 0                              | 0  | 0  | NA   |
| TH           | 121                            | 121  | 121  | 100.00%                                    |
| RRH          | 409                            | 319  | 409  | 78.00%                                     |
| PSH          | 695                            | 505  | 695  | 72.66%                                     |
| OPH          | 92                             | 92   | 92   | 100.00%                                    |
| Total        | 2,056                          | 1,776  | 2,056  | 86.38%                                     |

# 2024 HDX Competition Report

## 2024 Competition Report - HIC Summary

NC-507 - Raleigh/Wake County CoC

For HIC conducted in January/February of 2024

### Rapid Re-housing Beds Dedicated to All Persons

| Metric   | 2020 | 2021 | 2022 | 2023 | 2024 |
|--|------|------|------|------|------|
| RRH beds available to serve all pops. on the HIC | 219  | 394  | 348  | 270  | 409  |

- 1) † EHV = Emergency Housing Voucher
- 2) \*This column includes Current, Year-Round, Natural Disaster beds not associated with a VSP that are not HMIS-participating. For OPH Beds, this includes beds that are Current, Non-HMIS, and EHV-funded.
- 3) \*\*This column includes Current, Year-Round, Natural Disaster beds associated with a VSP that are not HMIS-participating or HMIS-comparable database participating. For OPH Beds, this includes beds that are Current, VSP, Non-HMIS, and EHV-funded.
- 4) Data included in these tables reflect what was entered into HDX 2.0.
- 5) In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").
- 6) In the HIC, "Current" beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").
- 7) For historical data: Aggregated data from CoCs that merged are not displayed if HIC data were created separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

2024 HDX Competition Report

2024 Competition Report - PIT Summary

NC-507 - Raleigh/Wake County CoC

For PIT conducted in January/February of 2024

Submission Information

| Date of PIT Count | Received HUD Waiver |
|-------------------|---------------------|
| 1/24/2024         | Not Applicable      |

Total Population PIT Count Data

| Category                               | 2019                            | 2020                            | 2021                                 | 2022                            | 2023                            | 2024                            |
|--|---------------------------------|---------------------------------|--------------------------------------|---------------------------------|---------------------------------|---------------------------------|
| PIT Count Type                         | Sheltered and Unsheltered Count | Sheltered and Unsheltered Count | Sheltered and full unsheltered count | Sheltered and Unsheltered Count | Sheltered and Unsheltered Count | Sheltered and Unsheltered Count |
| Emergency Shelter Total                | 554                             | 526                             | 323                                  | 254                             | 375                             | 763                             |
| Safe Haven Total                       | 0                               | 0                               | 0                                    | 0                               | 0                               | 0                               |
| Transitional Housing Total             | 180                             | 216                             | 116                                  | 120                             | 78                              | 88                              |
| Total Sheltered Count                  | 734                             | 742                             | 439                                  | 374                             | 453                             | 851                             |
| Total Unsheltered Count                | 236                             | 232                             | 473                                  | 1,160                           | 463                             | 141                             |
| Total Sheltered and Unsheltered Count* | 970                             | 974                             | 912                                  | 1,534                           | 916                             | 992                             |

1) \*Data included in this table reflect what was entered into HDX 1.0 and 2.0. This may differ from what was included in federal reports if the PIT count type was either sheltered only or partial unsheltered count.

2) Aggregated data from CoCs that merged is not displayed if PIT data were entered separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

3) In 2021, for CoCs that conducted a "Sheltered and partial unsheltered count", only aggregate and not demographic data were collected.

## 2024 HDX Competition Report

### 2024 Competition Report - PIT Summary

NC-507 - Raleigh/Wake County CoC

For PIT conducted in January/February of 2024

collected.



Date: 10/21/2024

U.S. Department of Housing and Urban Development (HUD)

Project: RRH Housing Former Foster Youth

To Whom It May Concern:

CASA and Hope Center at Pullen (HCP) are both focused on providing safe, affordable, and high-quality housing for youth aging out of foster care in the Wake County community. CASA does so through building, owning, and managing rental housing for people with low incomes, in particular those experiencing or at risk of experiencing homelessness. HCP does so through offering case management services to youth aging out of foster care. Currently, HCP, helps their clients find housing by securing Foster Youth to Independence vouchers, or other vouchers appropriate for the individual's situation, and finding market-rate landlords who will accept the vouchers. HCP then provides supportive services to ensure their clients can maintain their housing.

Hope Village at Method will merge the expertise of these two agencies through the development and long-term tenancy of an apartment community. CASA will build, own, and manage an apartment building located at 601 Method Rd, Raleigh, NC 27607 consisting of 9 one-bedroom apartments as well as amenity areas for residents and office space for staff. HCP will be the referral and supportive services provider/partner. 8 of the 9 units will be for HCP clients who are homeless or at risk of homelessness. The 9<sup>th</sup> unit will be for a resident advisor who will be hired to live on-site and cultivate a positive community atmosphere. Construction is anticipated to be finished by the Fall of 2025. The RRH Housing Former Foster Youth contract would begin July 1, 2025. We anticipate the units being ready for HCP clients to move in during the second quarter of the RRH grant period.

The development is expected to cost \$2.7 million. CASA currently owns the land and will continue to own the land and building after the project is completed. CASA has secured \$2.7 million for the Hope Village at Method project from the following funding sources: \$1 million from Congress, \$760,000 from Wake County, \$700,000 from The City of Raleigh and \$242,779 in private funds. HCP will continue to partner with Wake County Housing Authority to access FUP/FYI vouchers for clients moving into Hope Village at Method. In closing, we believe that by leveraging these multiple funding streams and partnerships, we can deliver a high-quality, affordable housing solution that aligns with HUD's goals and serves our community's most vulnerable residents. We respectfully request HUD's consideration of our funding application and look forward to the opportunity to collaborate with your team to make this project a reality. Thank you for your time and consideration.

Sincerely,

Cornelis Verkerk  
Real Estate Developer

*Cornelis Verkerk*



# Racial Equity Analysis Tool Results\*

\*Using the 2023 PIT count data of homelessness in Wake County and a reference point of total population using the 2022 American Census Bureau data count.

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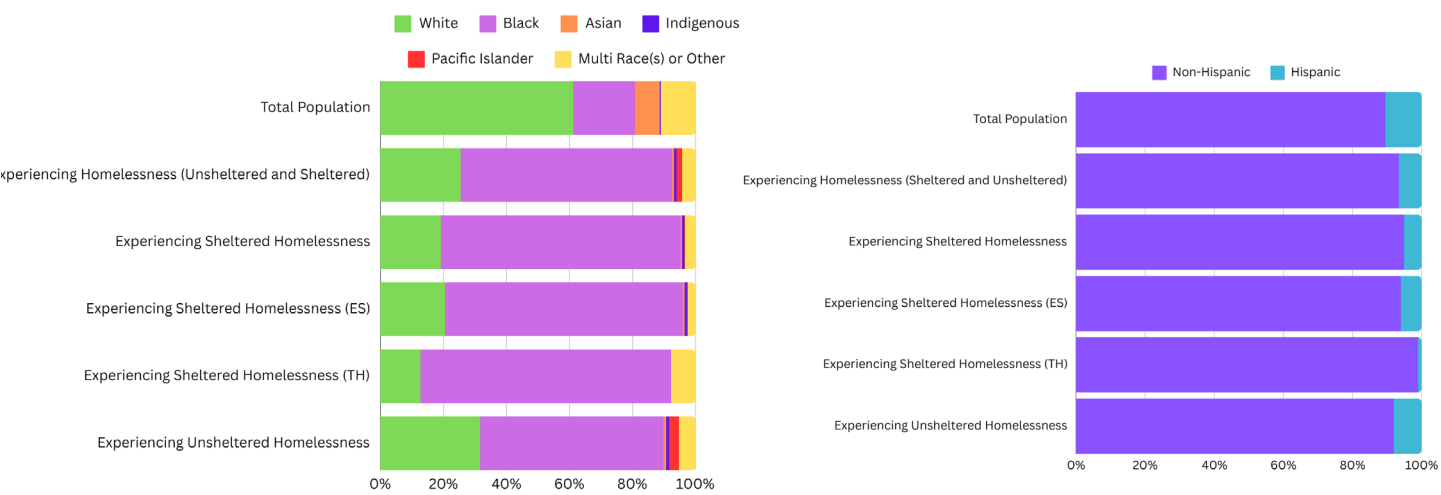
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# General CoC Population Data by Demographic

| CoC Data               |                        |                        |  |                                    |                                     |                        |  |                        |  |                        |                                       |                        |
|------------------------|------------------------|------------------------|--|------------------------------------|-------------------------------------|------------------------|--|------------------------|--|------------------------|---------------------------------------|------------------------|
| Race and Ethnicity     | Total Population (ACS) | Demographic Percentage | Experiencing Homelessness; Sheltered and Unsheltered (PIT) | Demographic Percentage             | Experiencing Sheltered Homelessness | Demographic Percentage | Experiencing Sheltered Homelessness (ES) | Demographic Percentage | Experiencing Sheltered Homelessness (TH) | Demographic Percentage | Experiencing Unsheltered Homelessness | Demographic Percentage |
| All People             | 1,132,103              |                        | 916  |                                    | 453                                 |                        | 375                                      |                        | 78                                       |                        | 463                                   |                        |
| Race                   |                        |                        |  | ~0.081% of population are homeless |                                     |                        |  |                        |  |                        |                                       |                        |
| White                  | 692,488                | 61.18%                 | 234  | 25.55%                             | 87                                  | 19.21%                 | 77                                       | 20.53%                 | 10                                       | 12.82%                 | 147                                   | 31.75%                 |
| Black                  | 222,729                | 19.67%                 | 614  | 67.03%                             | 345                                 | 76.16%                 | 283                                      | 75.47%                 | 62                                       | 79.49%                 | 269                                   | 58.11%                 |
| Asian                  | 89,236                 | 7.88%                  | 6  | 0.65%                              | 2                                   | 0.44%                  | 2  | 0.53%                  | 0  | 0%                     | 4                                     | 0.86%                  |
| Indigenous             | 3,043                  | 0.27%                  | 7  | 0.76%                              | 3                                   | 0.66%                  | 3  | 0.80%                  | 0  | 0%                     | 4                                     | 0.86%                  |
| Pacific Islander       | 391                    | 0.03%                  | 16   | 1.75%                              | 1                                   | 0.22%                  | 1  | 0.27%                  | 0  | 0%                     | 15                                    | 3.24%                  |
| Multi Race(s) or Other | 124,216                | 10.97%                 | 39   | 4.26%                              | 15                                  | 3.31%                  | 9  | 2.40%                  | 6  | 7.69%                  | 24                                    | 5.18%                  |
| Ethnicity              |                        |                        |  |                                    |                                     |                        |  |                        |  |                        |                                       |                        |
| Non-Hispanic           | 1,014,108              | 89.58%                 | 856  | 93.45%                             | 430                                 | 94.92%                 | 353                                      | 94.13%                 | 77                                       | 98.72%                 | 426                                   | 92.01%                 |
| Hispanic               | 117,995                | 10.42%                 | 60   | 6.55%                              | 23                                  | 5.08%                  | 22                                       | 5.87%                  | 1  | 1.28%                  | 37                                    | 7.99%                  |

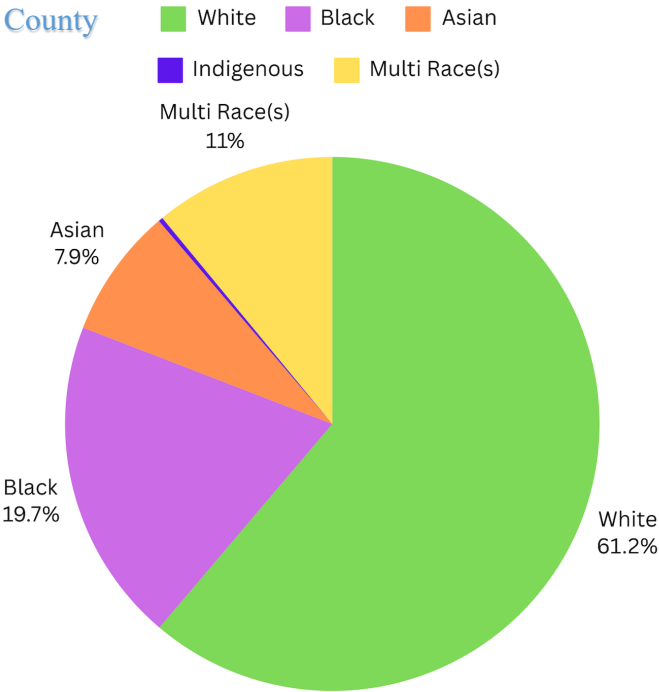
The data above is represented in the bar-graphs below.



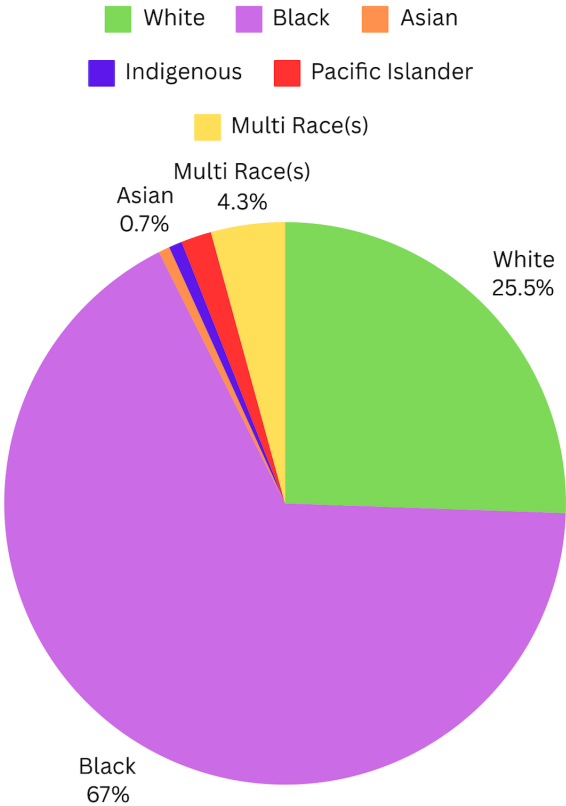
\*Note any percentage less than 1, will show up as 0 in the bar graphs above.

# General CoC Population Data by Demographic

Total Wake County  
Population



Wake County  
Homeless  
Population



The pie charts to the left re-visualize the data comparison; the top chart shows the total population by demographic, and the bottom chart shows the total homeless population by demographic.

According to the 2022 American Census Bureau (ACS), approximately 1,132,103 people live in Wake County. Of that population about 61% is white, ~20% black, ~8% Asian, less than 1% are Indigenous or Native American, less than .1% Pacific Islander, and about 11% are mixed or multiple race(s).

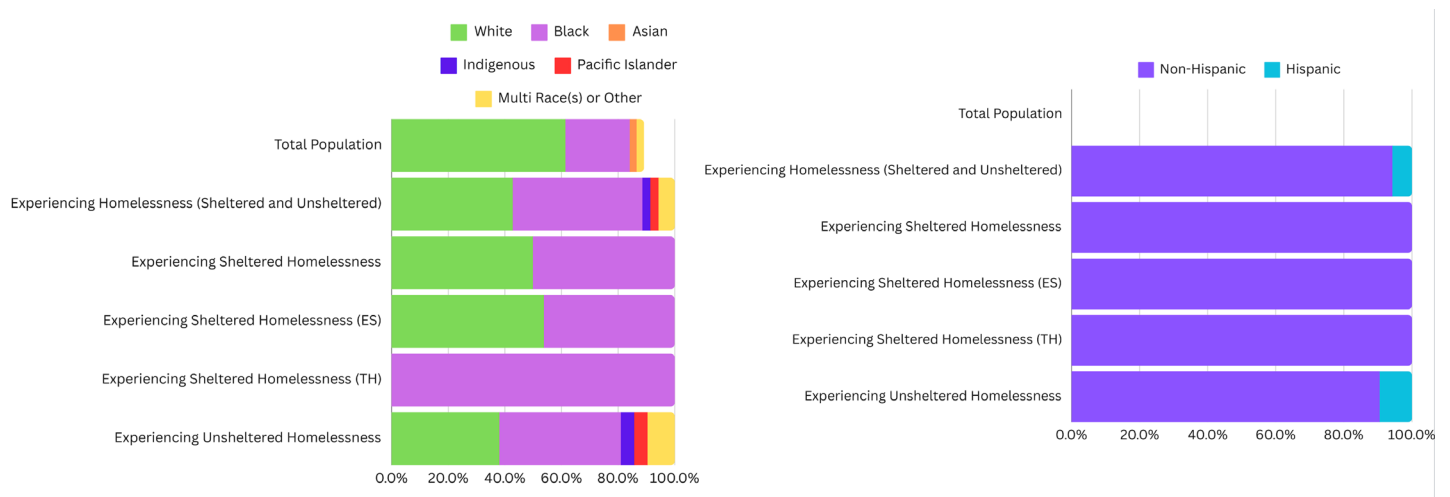
The total Wake County population is primarily white, with other majority backgrounds being black, Asian, and multi-racial. In comparison to the race and ethnicities of the homeless population, the data shows a significant disparity.

The bottom pie chart shows that while black people make up only about 20% of the total Wake County population, they make up 67% of the total homeless population. In similar disparities, while the Indigenous and pacific islander communities both separately make up less than .5% of the total population, both groups make up about 1 and 2 percent of the homeless population, respectively.

## CoC Veteran Population Data by Demographic

| Race and Ethnicity     | Total Population (ACS) | Demographic Percentage | Experiencing Homelessness; Sheltered and Unsheltered (PIT) | Demographic Percentage       | Experiencing Sheltered Homelessness | Demographic Percentage | Experiencing Sheltered Homelessness (ES) | Demographic Percentage | Experiencing Sheltered Homelessness (TH) | Demographic Percentage | Experiencing Unsheltered Homelessness | Demographic Percentage |
|------------------------|------------------------|------------------------|--|------------------------------|-------------------------------------|------------------------|--|------------------------|--|------------------------|---------------------------------------|------------------------|
| <b>Veterans</b>        | 50,360                 |                        | 35   |                              | 14                                  |                        | 13                                       |                        | 1  |                        | 21                                    |                        |
| <b>Race</b>            |                        |                        |  | ~0.07% veterans are homeless |                                     |                        |  |                        |  |                        |                                       |                        |
| White                  | 30,960                 | 61.48%                 | 15   | 42.86%                       | 7                                   | 50%                    | 7  | 53.85%                 | 0  | 0%                     | 8                                     | 38.10%                 |
| Black                  | 11,410                 | 22.66%                 | 16   | 45.71%                       | 7                                   | 50%                    | 6  | 46.15%                 | 1  | 100%                   | 9                                     | 42.86%                 |
| Asian                  | 1,256                  | 2.49%                  | 0  | 0%                           | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 0                                     | 0%                     |
| Indigenous             | No Data                | No Data                | 1  | 2.86%                        | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 1                                     | 4.76%                  |
| Pacific Islander       | No Data                | No Data                | 1  | 2.86%                        | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 1                                     | 4.76%                  |
| Multi Race(s) or Other | 1,640                  | 3.26%                  | 2  | 5.71%                        | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 2                                     | 9.52%                  |
| <b>Ethnicity</b>       |                        |                        |  |                              |                                     |                        |  |                        |  |                        |                                       |                        |
| Non-Hispanic           | No Data                | No Data                | 33   | 94.29%                       | 14                                  | 100%                   | 13                                       | 100%                   | 1  | 100%                   | 19                                    | 90.48%                 |
| Hispanic               | No Data                | No Data                | 2  | 5.71%                        | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 2                                     | 9.52%                  |

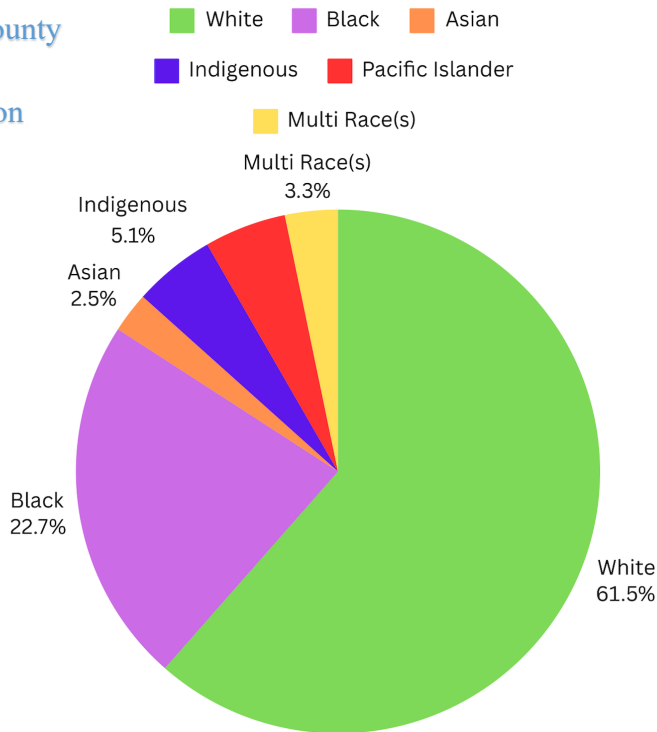
The data above is represented in the bar-graphs below. \*



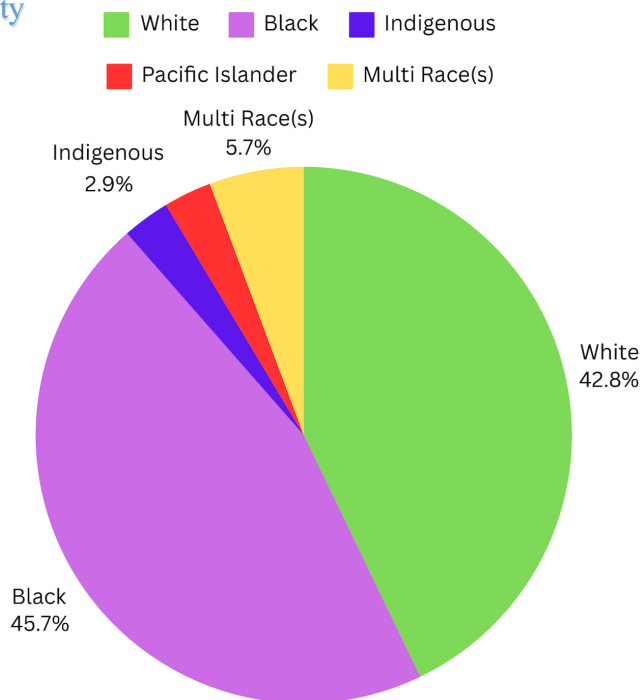
\* There is no available data on the exact percentages of the Indigenous and Pacific Islander veteran populations; as a result, 5% was put as a placeholder for both demographics.

## CoC Veteran Population by Demographic

### Wake County Veteran Population



### Wake County Homeless Veteran Population



The pie charts to the left re-visualize the data comparison; the top chart shows the total veteran population by demographic, and the bottom chart shows the total homeless veteran population by demographic.

According to the 2022 American Census Bureau (ACS), approximately 50,360 veterans live in Wake County. Of that population about 62% is white, ~23% black, ~2.5% Asian, about 3.3% are mixed or multiple race(s), and there was no data from ACS regarding the Indigenous or Pacific Islander veteran communities. \*

The veteran population is primarily white, with other majority backgrounds being black, Asian, and multi-racial; the comparison to the race and ethnicities of the homeless population shows a significant disparity.

The bottom pie chart shows that while black people make up only about 23% of the total veteran population, they make up 46% of the total homeless population. Multi-racial communities also show a disparity as while they make up 3.3% of the total veteran population, the multi-racial community makes up almost 6% of the homeless veteran population.

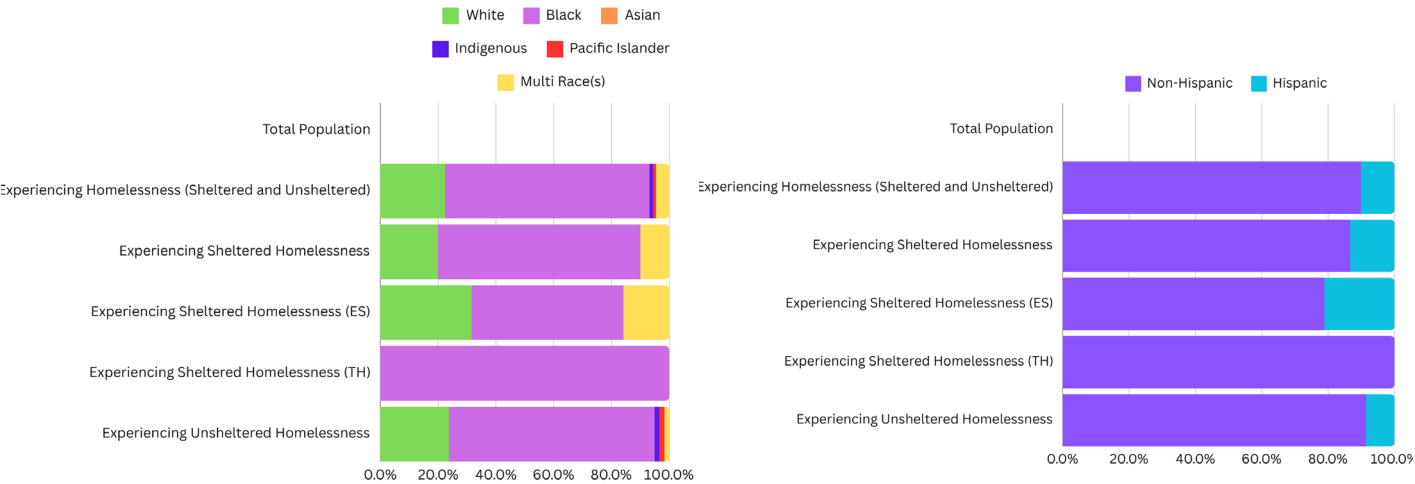
Please also note that while there was no ACS data on the Indigenous and Pacific Islander veteran communities, PIT counts reflected that both demographics make up a little less than 3% of each of the total homeless veteran population.

The pie charts above re-visualize the data comparison; the left side shows the total veteran population by demographic and the right shows the total homeless veteran population by demographic. \*

\* Note again, there is no available data on the exact percentages of the Indigenous and Pacific Islander veteran total populations; as a result, ~5% was put as a placeholder for both demographics.

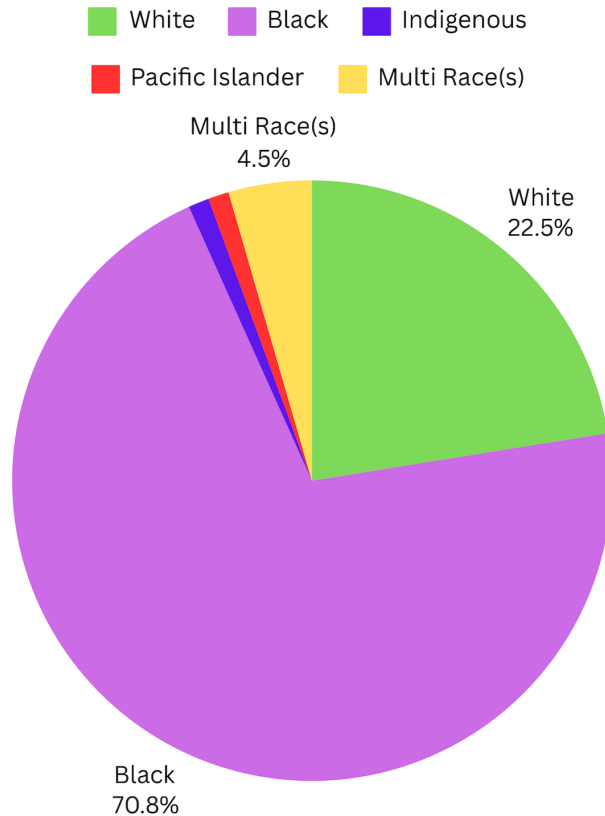
## CoC Youth (<25) Population by Demographic

| Race and Ethnicity     | Total Population (ACS)I | Demographic Percentage | Experiencing Homelessness; Sheltered and Unsheltered (PIT) | Demographic Percentage | Experiencing Sheltered Homelessness | Demographic Percentage | Experiencing Sheltered Homelessness (ES) | Demographic Percentage | Experiencing Sheltered Homelessness (TH) | Demographic Percentage | Experiencing Unsheltered Homelessness | Demographic Percentage |
|------------------------|-------------------------|------------------------|--|------------------------|-------------------------------------|------------------------|--|------------------------|--|------------------------|---------------------------------------|------------------------|
| Youth (<25): All       | 367,184                 |                        | 89   |                        | 30                                  |                        | 19                                       |                        | 11                                       |                        | 59                                    |                        |
| Race                   |                         |                        |  |                        |                                     |                        |  |                        |  |                        |                                       |                        |
| White                  | No Data                 | No Data                | 20   | 22.47%                 | 6                                   | 20%                    | 6  | 31.58%                 | 0  | 0%                     | 14                                    | 23.73%                 |
| Black                  | No Data                 | No Data                | 63   | 70.80%                 | 21                                  | 70%                    | 10                                       | 52.63%                 | 11                                       | 100%                   | 42                                    | 71.20%                 |
| Asian                  | No Data                 | No Data                | 0  | 0%                     | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 0                                     | 0%                     |
| Indigenous             | No Data                 | No Data                | 1  | 1.12%                  | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 1                                     | 1.69%                  |
| Pacific Islander       | No Data                 | No Data                | 1  | 1.12%                  | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 1                                     | 1.69%                  |
| Multi Race(s) or Other | No Data                 | No Data                | 4  | 4.49%                  | 3                                   | 10%                    | 3  | 15.79%                 | 0  | 0%                     | 1                                     | 1.69%                  |
| Ethnicity              |                         |                        |  |                        |                                     |                        |  |                        |  |                        |                                       |                        |
| Non-Hispanic           | No Data                 | No Data                | 80   | 89.89%                 | 26                                  | 86.67%                 | 15                                       | 78.95%                 | 11                                       | 100%                   | 54                                    | 91.53%                 |
| Hispanic               | No Data                 | No Data                | 9  | 10.11%                 | 4                                   | 13.33%                 | 4  | 21.05%                 | 0  | 0%                     | 5                                     | 8.47%                  |



## CoC Youth (<25) Population by Demographic

### Wake County Youth (<25) Homeless Population



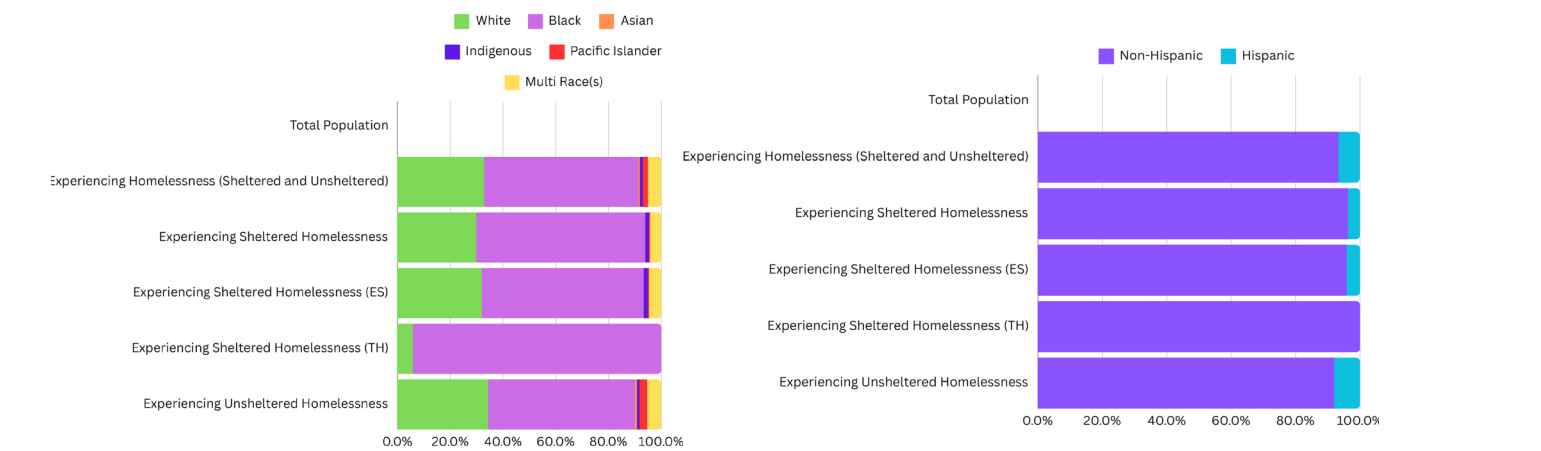
The pie chart to the left revisualizes the data of the youth homeless population by demographic. While there is no American Census Bureau (ACS), data referencing race/ethnicity groups by age, there is still an apparent disparity in homelessness based on racial gaps.

Using the 2022 ACS data of the general population, about 60% of people in Wake County are white, while only about 20% are black. While this data does not explicitly account for individuals under 25, it works as a reference to see the large gap in housing, specifically for black individuals.

This chart shows that approximately 71% of the homeless youth population is black, 4.5% are mixed or multiple race(s), and about 1% each is Indigenous and Pacific Islanders.

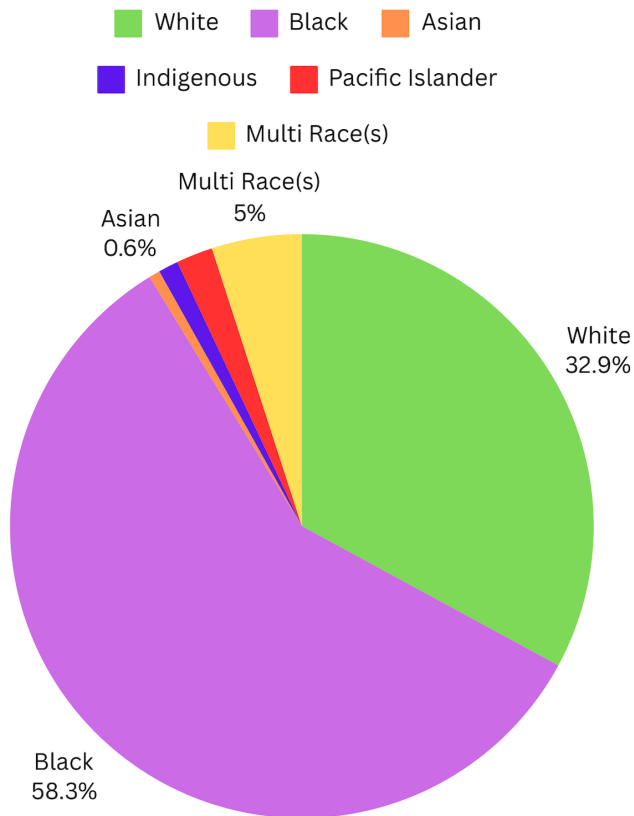
## CoC Individual Population by Demographic

| Race and Ethnicity     | Total Population (ACS)1 | Demographic Percentage (of Total Population)2 | Experiencing Homelessness: Sheltered and Unsheltered (PTI) | Demographic Percentage | Experiencing Sheltered Homelessness | Demographic Percentage | Experiencing Sheltered Homelessness (ES) | Demographic Percentage | Experiencing Sheltered Homelessness (TH) | Demographic Percentage | Experiencing Unsheltered Homelessness | Demographic Percentage |
|------------------------|-------------------------|---|--|------------------------|-------------------------------------|------------------------|--|------------------------|--|------------------------|---------------------------------------|------------------------|
| Total Individuals      |                         |   | 641  |                        | 214                                 |                        | 197                                      |                        | 17                                       |                        | 427                                   |                        |
| Race                   |                         |   |  |                        |                                     |                        |  |                        |  |                        |                                       |                        |
| White                  | No Data                 | No Data                                       | 211  | 32.92%                 | 64                                  | 29.91%                 | 63                                       | 31.98%                 | 1  | 5.88%                  | 147                                   | 34.42%                 |
| Black                  | No Data                 | No Data                                       | 374  | 58.35%                 | 137                                 | 64.02%                 | 121                                      | 61.42%                 | 16                                       | 94.12%                 | 237                                   | 55.50%                 |
| Asian                  | No Data                 | No Data                                       | 4  | 0.62%                  | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 4                                     | 0.94%                  |
| Indigenous             | No Data                 | No Data                                       | 7  | 1.09%                  | 3                                   | 1.40%                  | 3  | 1.52%                  | 0  | 0%                     | 4                                     | 0.94%                  |
| Pacific Islander       | No Data                 | No Data                                       | 13   | 2.03%                  | 1                                   | 0.47%                  | 1  | 0.51%                  | 0  | 0%                     | 12                                    | 2.81%                  |
| Multi Race(s) or Other | No Data                 | No Data                                       | 32   | 4.99%                  | 9                                   | 4.20%                  | 9  | 4.57%                  | 0  | 0%                     | 23                                    | 5.39%                  |
| Ethnicity              |                         |   |  |                        |                                     |                        |  |                        |  |                        |                                       |                        |
| Non-Hispanic           | No Data                 | No Data                                       | 599  | 93.45%                 | 206                                 | 96.26%                 | 189                                      | 95.94%                 | 17                                       | 100%                   | 393                                   | 92.04%                 |
| Hispanic               | No Data                 | No Data                                       | 42   | 6.55%                  | 8                                   | 3.74%                  | 8  | 4.06%                  | 0  | 0%                     | 34                                    | 7.96%                  |



CoC Individual Population by Demographic

## Wake County Individual Homeless Population



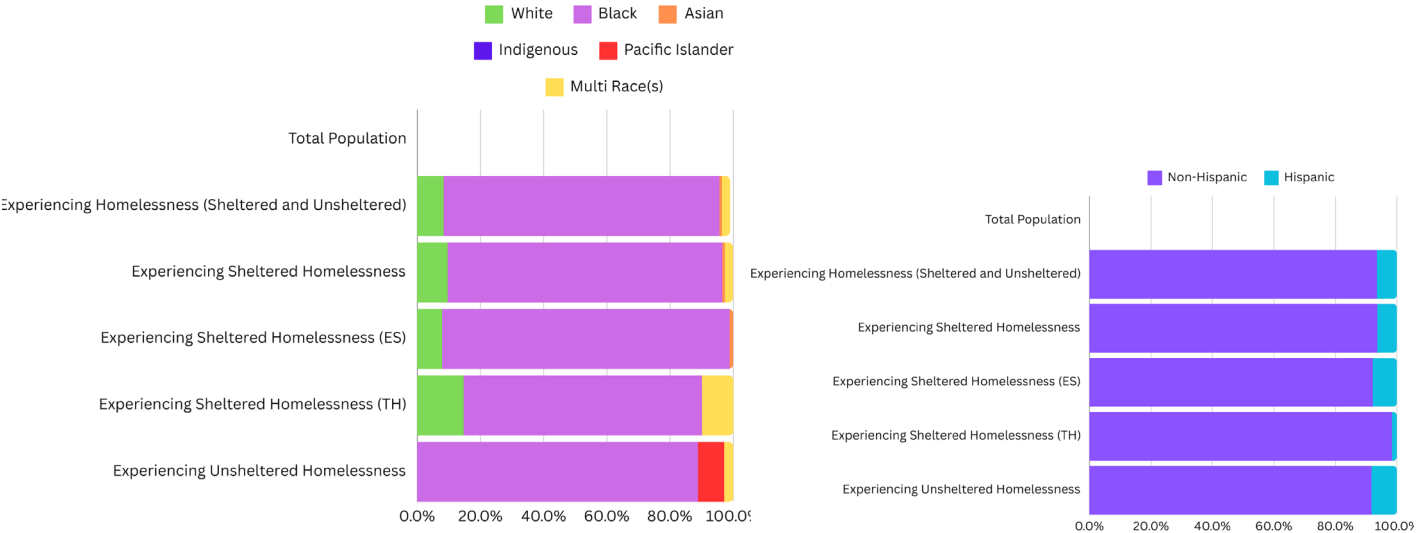
The pie chart to the left revisualizes the data of the individual homeless population by demographic. While there is no American Census Bureau (ACS) data referencing race/ethnicity groups by status of individual households or part of family households, there is still an apparent disparity in homelessness based on racial gaps.

Using the 2022 ACS data of the general population, about 60% of people in Wake County are white, while only about 20% are black. While this data does not explicitly account for individuals versus families, it works as a reference to see the large gap in housing, specifically for black individuals.

This chart shows that approximately 58% of the homeless individual population is black, 5% are mixed or multiple race(s), about 1% Indigenous, and 2% Pacific Islanders.

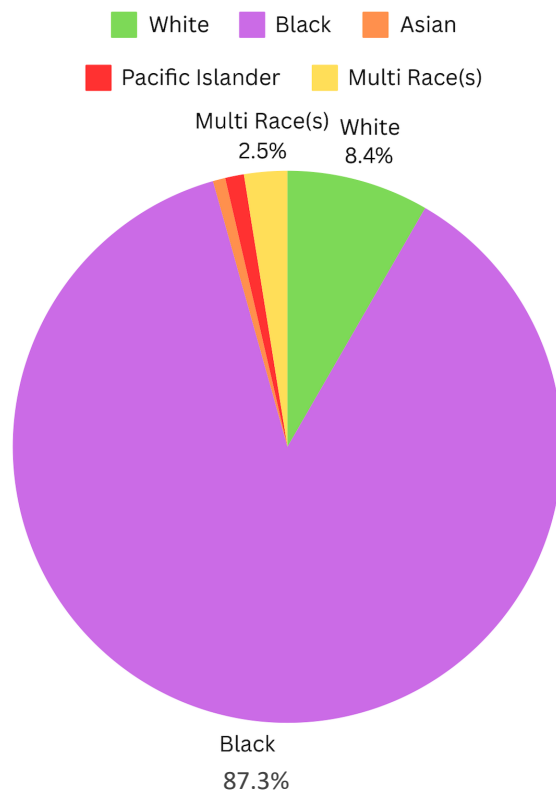
## CoC Family Household Population by Demographic

| Race and Ethnicity          | Total Population (ACS)1 | Demographic Percentage (of Total Population)2 | Experiencing Homelessness; Sheltered and Unsheltered (PIT) | Demographic Percentage | Experiencing Sheltered Homelessness | Demographic Percentage | Experiencing Sheltered Homelessness (ES) | Demographic Percentage | Experiencing Sheltered Homelessness (TH) | Demographic Percentage | Experiencing Unsheltered Homelessness | Demographic Percentage |
|-----------------------------|-------------------------|---|--|------------------------|-------------------------------------|------------------------|--|------------------------|--|------------------------|---------------------------------------|------------------------|
| Homeless People in Families |                         |   | 275  |                        | 239                                 |                        | 178                                      |                        | 61                                       |                        | 36                                    |                        |
| Race                        |                         |   |  |                        |                                     |                        |  |                        |  |                        |                                       |                        |
| White                       | No Data                 | No Data                                       | 23   | 8.36%                  | 23                                  | 9.62%                  | 14                                       | 7.87%                  | 9  | 14.75%                 | 0                                     | 0%                     |
| Black                       | No Data                 | No Data                                       | 240  | 87.27%                 | 208                                 | 87.03%                 | 162                                      | 91.01%                 | 46                                       | 75.41%                 | 32                                    | 88.89%                 |
| Asian                       | No Data                 | No Data                                       | 2  | 0.73%                  | 2                                   | 0.84%                  | 2  | 1.12%                  | 0  | 0%                     | 0                                     | 0%                     |
| Indigenous                  | No Data                 | No Data                                       | 0  | 0%                     | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 0                                     | 0%                     |
| Pacific Islander            | No Data                 | No Data                                       | 3  | 1.10%                  | 0                                   | 0%                     | 0  | 0%                     | 0  | 0%                     | 3                                     | 8.33%                  |
| Multi Race(s) or Other      | No Data                 | No Data                                       | 7  | 2.54%                  | 6                                   | 2.51%                  | 0  | 0%                     | 6  | 9.84%                  | 1                                     | 2.78%                  |
| Ethnicity                   |                         |   |  |                        |                                     |                        |  |                        |  |                        |                                       |                        |
| Non-Hispanic                | No Data                 | No Data                                       | 257  | 93.45%                 | 224                                 | 93.72%                 | 164                                      | 92.13%                 | 60                                       | 98.36%                 | 33                                    | 91.67%                 |
| Hispanic                    | No Data                 | No Data                                       | 18   | 6.55%                  | 15                                  | 6.28%                  | 14                                       | 7.87%                  | 1  | 1.64%                  | 3                                     | 8.33%                  |



CoC Family Household Population by Demographic

## Wake County Family Household Homeless Population



The pie chart to the left revisualizes the data of the family household homeless population by demographic. While there is no American Census Bureau (ACS) data referencing race and ethnicities by status of individual households or part of family households, there is still an apparent disparity in homelessness based on racial gaps.

Using the 2022 ACS data of the general population, about 60% of people in Wake County are white, while only about 20% are black. While this data does not explicitly account for individuals versus families, it works as a reference to see the large gap in housing, specifically for black individuals.

This chart shows that approximately 80% of the homeless family household population is black, 2.5% are mixed or multi-race (s), and about 1% Pacific Islanders.

## Summation of Results

The "Racial Equity Analysis Tool" report an in-depth analysis of homelessness in Wake County using the 2023 PIT count data and the 2022 American Census Bureau (ACS) data. The report highlights significant disparities in homelessness among different racial and ethnic groups. The analysis is categorized into several sections, focusing on the general population, veterans, youth (under 25), individuals, and family households. Below is a detailed summary of the findings, with particular attention to the disparities faced by black and minority communities.

## General Population

### Key Data Points:

| Race                | Population % (of total population) | Homeless % (of total homeless)      |
|---------------------|------------------------------------|-------------------------------------|
| <b>Total</b>        | <b>1,132,103 people</b>            | <b>916 people homeless (0.081%)</b> |
| White               | 61.18%                             | 25.55%                              |
| Black               | 19.67%                             | 67.03%                              |
| Asian               | 7.88%                              | 0.65%                               |
| Indigenous          | 0.27%                              | 0.76%                               |
| Pacific Islander    | 0.03%                              | 1.75%                               |
| Multi Race(s)/Other | 10.97%                             | 4.26%                               |
| Non-Hispanic        | 89.58%                             | 93.45%                              |
| Hispanic            | 10.42%                             | 6.55%                               |

The data reveals a stark overrepresentation of black individuals in the homeless population. Although black people make up only 19.67% of Wake County's population, they represent 67.03% of the homeless population. This disparity is visually highlighted in the pie charts and bar graphs as well as the table above, showing a clear racial gap in homelessness rates. Conversely, white individuals, who constitute 61.18% of the total population, only make up 25.55% of the homeless population. Another visible disparity is in the Pacific Islander and Indigenous communities. The Pacific Islander community makes up less than 0.1% of the total population but accounts for almost 2% of the total homeless population, showing the rate of homelessness is high within the community. Similarly, the Indigenous community makes up a little less than 0.3% of the total population but nearly 1% of the total homeless population.

## Veteran Population

### Key Data Points:

| Race                | Veteran % (of total population) | Homeless % (of total homeless veteran population) |
|---------------------|---------------------------------|---|
| <b>Total</b>        | <b>50,360 people</b>            | <b>35 veterans homeless (0.07%)</b>               |
| White               | 61.48%                          | 42.86%  |
| Black               | 22.66%                          | 45.71%  |
| Asian               | 2.49%                           | 0%  |
| Indigenous          | No Data Available               | No Data Available                                 |
| Pacific Islander    | No Data Available               | No Data Available                                 |
| Multi Race(s)/Other | 3.26%                           | 5.71%   |
| Non-Hispanic        | No Data Available               | 94.29%  |
| Hispanic            | No Data Available               | 5.71%   |

Similar to the general population, black veterans are overrepresented among homeless veterans. Black veterans make up 22.66% of the total veteran population but account for 45.71% of homeless veterans, which is most of any demographic. White veterans, while comprising 61.48% of the total veteran population, represent only 42.86% of the homeless veteran population. The lack of data for Indigenous and Pacific Islander veterans limits the analysis for these groups. However, it can be assumed that the remaining 10.11% of the total veteran population is dispersed among these two groups, and the remaining 5.72% is the total homeless veteran population.

## Youth Population (<25)

### Key Data Points:

| Race                | Population % (of total population) | Homeless % (of total youth homeless) |
|---------------------|------------------------------------|--------------------------------------|
| Total               | 367,184 youth                      | 89 youth homeless (0.024%)           |
| White               | No Data Available                  | 22.47%                               |
| Black               | No Data Available                  | 70.80%                               |
| Asian               | No Data Available                  | 0%                                   |
| Indigenous          | No Data Available                  | 1.12%                                |
| Pacific Islander    | No Data Available                  | 1.12%                                |
| Multi Race(s)/Other | No Data Available                  | 4.49%                                |
| Non-Hispanic        | No Data Available                  | 89.89%                               |
| Hispanic            | No Data Available                  | 10.11%                               |

The data indicates an overwhelming disparity in homelessness among black youth. Despite the lack of specific data for the total population of youth by race, the general population data suggests that black youth face significantly higher rates of homelessness, with 70.80% of homeless youth being black. This is a stark contrast to the estimated racial composition of the general youth population in Wake County. In simpler terms, of the 89 youth who are homeless in Wake County, about 63 of them are black. There is a clear trend among the different group populations of veterans, youth, etc, showing that black communities and other minority communities face a much higher risk of facing homelessness disproportionate to their total population size and white people.

## Individual Population

### Key Data Points:

| Race                | Population % (of total population) | Homeless % (of total homeless individuals) |
|---------------------|------------------------------------|--|
| Total               | No Available Data                  | 641 homeless individuals                   |
| White               | No Available Data                  | 32.92%                                     |
| Black               | No Available Data                  | 58.35%                                     |
| Asian               | No Available Data                  | 0.62%                                      |
| Indigenous          | No Available Data                  | 1.09%                                      |
| Pacific Islander    | No Available Data                  | 2.03%                                      |
| Multi Race(s)/Other | No Available Data                  | 4.99%                                      |
| Non-Hispanic        | No Available Data                  | 93.45%                                     |
| Hispanic            | No Available Data                  | 6.55%                                      |

The trend of racial disparity continues among individuals experiencing homelessness, particularly in the black community. Black individuals constitute 58.35% of the homeless individual population, which is significantly higher than their representation in the general population. The proportion of white individuals experiencing homelessness is also lower than their general population representation. Indigenous and Pacific Islander communities are also overrepresented in individual homelessness in comparison to their total population.

## Family Household Population

### Key Data Points:

| Race                | Population % (of total population) | Homeless % (of total homeless) |
|---------------------|------------------------------------|--------------------------------|
| Total               | No Data Available                  | 275 homeless families          |
| White               | No Available Data                  | 8.36%                          |
| Black               | No Available Data                  | 87.27%                         |
| Asian               | No Available Data                  | 0.73%                          |
| Indigenous          | No Available Data                  | 0%                             |
| Pacific Islander    | No Available Data                  | 1.10%                          |
| Multi Race(s)/Other | No Available Data                  | 2.54%                          |
| Non-Hispanic        | No Available Data                  | 93.45%                         |
| Hispanic            | No Available Data                  | 6.55%                          |

The data for family households mirrors the disparities observed in every other category. Black families are overwhelmingly represented in the homeless population, comprising 87.27% of homeless families, despite being a minority in the general population. This highlights a significant racial disparity in homelessness among families and a continued trend in homelessness in Wake County in general.

## Conclusion

The "Racial Equity Analysis Tool" report clearly illustrates that people of color, particularly black individuals in Wake County, face significant disparities in homelessness. Black individuals are disproportionately affected across all categories analyzed—general population, veterans, youth, individuals, and family households. The visualizations in the report, including bar graphs and pie charts, effectively highlight these disparities, underscoring the need for targeted interventions to address homelessness in these vulnerable communities.