



Are You Experiencing Homelessness or At Risk of Becoming Unhoused?

Start with A Coordinated Entry Assessment Visit An Access Site

What is Coordinated Entry?

A process designed to connect individuals and families experiencing, or at risk of, homelessness to emergency resources within Wake County

Access Sites Can:

- ◇ Provide friendly and compassionate service
- ◇ Assess your needs
- ◇ Assist in coming up with creative solutions
- ◇ Assist in figuring out what resources are available to you
- ◇ Provide referrals to shelters, street outreach projects, or prevention programs as needed

Access Sites Cannot:

- ◇ Provide immediate shelter or hotel vouchers
- ◇ Determine or guarantee eligibility for community resources
- ◇ Provide financial assistance
- ◇ Provide transportation or bus passes
- ◇ Act as landlords, housing providers, or housing navigators/locations

Coordinated Entry Can Make the Following:

- Referrals to Emergency Shelters
- Referrals to Street Outreach Teams
- Referrals to Available Homeless Prevention Programs

Available Coordinated Entry Access Sites

Oak City Cares (Families & Adult Individuals)

1430 S. Wilmington St., Raleigh, NC 27603

Go Raleigh Bus #21

No appointment needed

In-Person Only: M-F 9 am – 5 pm (last intake at 4 pm)

St John's Metropolitan Community Church

(Adult Individuals)

5010 Second St. Raleigh, NC 27609

In-Person: Mon-Thur 1:00 pm to 4:00 pm

Morning and weekend appointments

Call 919-834-2611 ext. 417 for appointments Go Raleigh Bus #2 or #23L

Haven House Services (Youth/Young Adults ages 18-24)

1008 Bullard Court, Raleigh, NC 27615

In-Person: Tues & Thurs 9:30 to 1:30 pm

OR Call (919) 980-2015

Go Raleigh Bus #2

*Haven House staff will be also be available at Oak City Cares

Mondays and Wednesdays from 9 am -1 pm for in-person appointments

Women's Center of Wake County (Single Women exp homelessness)

2200 New Bern Avenue, Raleigh, NC 27610

Go Raleigh Bus #15

In-Person Only: Mon—Fri 8:30 - 11:30 AM

The Salvation Army of Wake County (Families w/ children)

1863 Capital Boulevard, Raleigh, NC 27604

Go Raleigh Bus #1

In-Person Only: Mon—Thurs 8:00 am—5:00 pm; Fri 8:00 am—2:00 pm

*Most Coordinated Entry Assessments
conducted In-Person*

