



# What is Coordinated Entry (CE)?

Coordinated Entry (CE) is a process to assess and refer individuals and families experiencing, or at risk of homelessness to available housing resources within Wake County. Eligibility for specific programs varies by provider and funding.

**Need help with transportation?** Visit <https://gotriangle.org/fares-passes> for GoTriangle Fixed Route Fair assistance and/or [GoRaleigh.org/discount-fare-options](https://GoRaleigh.org/discount-fare-options) or call (919) 485-RIDE(7433) for the GoRaleigh Transit Assistance Program.

## Access Sites

### Oak City Cares

- **Population:** Adult Individuals & Families
- **Location:** 1430 S. Wilmington St., Raleigh, NC 27603
- **Transport:** GoRaleigh Bus #21
- **Hours:** In Person
  - Mon, Tues, Thurs: 9am-3:30pm
  - Wed: 9am-12:30pm
  - Fri: 9am-2:30pm

### Haven House Services

- **Population:** Youth/Young Adults ages 18-24
- **Location:** 1008 Bullard Court, Raleigh, NC 27615
- **Transport:** GoRaleigh Bus #2
- **Hours:** In person Tues & Thurs 9:30 am - 1:30 pm or call (919) 980-2015
- *Haven House staff are available at Oak City Cares Wed from 9 am- 1 pm for in-person appointments*

### Women's Center of Wake County

- **Population:** Single Women - No Children
- **Location:** 2200 New Bern Ave, Raleigh NC 27610
- **Transport:** GoRaleigh Bus #15
- **Hours:** In person Mon-Fri 8:30 – 11:30 am

### WakeMed H.E.A.R.T. (Outreach)

- **Population:** Unsheltered Single Adults w/ Serious Mental Illness
- **Contact:** (919) 436-0057

### ACORNS (Outreach)

- **Population:** Unsheltered Adults and Families
- **Contact:** (919) 996-3345

## Drop-In Shelters

Drop-in shelters are trained in CE and can provide additional case management.



### Salvation Army

- **Population:** Families & Women in 3<sup>rd</sup> Trimester
- **Location:** 1863 Capital Blvd., Raleigh, NC 27604
- **Transport:** GoRaleigh Bus #1
- **Hours:** Open daily, 5PM - 7:30AM
- *First come first served basis*



### Second Street Place Shelter

- **Population:** Single Adults
- **Location:** 5010 Second St., Raleigh, NC 27609
- **Transport:** GoRaleigh Bus #2 or #23L
- **Hours:** Open daily, 7PM – 7AM
- *First come first served basis*



### Healing Transitions

- **Population:** Women
- **Hours:** 4PM – 7AM
- **Location:** 3304 Glen Royal Road, Raleigh NC 27617
- **Transport:** GoRaleigh Bus #70L
- *First come first served basis*

## Access Sites Can:

- Provide friendly and compassionate service
- Assess your needs and complete service referrals for eviction prevention, shelter and other assistance programs

## Access Sites Cannot:

- Provide immediate shelter, hotel/housing vouchers, direct financial assistance or transportation
- Guarantee eligibility for community resources