



What is Coordinated Entry (CE)?

Coordinated Entry (CE) is a process to assess and refer individuals and families experiencing, or at risk of homelessness to available housing resources within Wake County. Eligibility for specific programs varies by provider and funding.

Need help with transportation? Visit <https://gotriangle.org/fares-passes> for GoTriangle Fixed Route Fair assistance and/or GoRaleigh.org/discount-fare-options or call (919) 485-RIDE(7433) for the GoRaleigh Transit Assistance Program.

Access Sites

Oak City Cares

- **Population:** Adult Individuals & Families
- **Location:** 1430 S. Wilmington St., Raleigh, NC 27603
- **Transport:** GoRaleigh Bus #21
- **Hours:** In Person
 - Mon, Tues, Thurs: 9am-3:30pm
 - Wed: 9am-12:30pm
 - Fri: 9am-2:30pm

Haven House Services

- **Population:** Youth/Young Adults ages 18-24
- **Location:** 1008 Bullard Court, Raleigh, NC 27615
- **Transport:** GoRaleigh Bus #2
- **Hours:** In person Tues & Thurs 9:30 am - 1:30 pm or call (919) 980-2015
- *Haven House staff are available at Oak City Cares Wed from 9 am- 1 pm for in-person appointments*

Women's Center of Wake County

- **Population:** Single Women - No Children
- **Location:** 2200 New Bern Ave, Raleigh NC 27610
- **Transport:** GoRaleigh Bus #15
- **Hours:** In person Mon-Fri 8:30 – 11:30 am

WakeMed H.E.A.R.T. (Outreach)

- **Population:** Unsheltered Single Adults w/ Serious Mental Illness
- **Contact:** (919) 436-0057

ACORNS (Outreach)

- **Population:** Unsheltered Adults and Families
- **Contact:** (919) 996-3345

Veteran Crisis Line: Dial 988 then press 1 OR text 838255

Domestic Violence Call Line: Call 919-828-7740;
en español: 844-203-8896

Youth Runaway Safeline: Call OR text 1-800-786-2929

Drop-In Shelters

Drop-in shelters are trained in CE and can provide additional case management.



Salvation Army

- **Population:** Families & Women in 3rd Trimester
- **Location:** 1863 Capital Blvd., Raleigh, NC 27604
- **Transport:** GoRaleigh Bus #1
- **Hours:** Open daily, 5PM - 7:30AM
- *First come first served basis*



Second Street Place Shelter

- **Population:** Single Adults
- **Location:** 5010 Second St., Raleigh, NC 27609
- **Transport:** GoRaleigh Bus #2 or #23L
- **Hours:** Open daily, 7PM – 7AM
- *First come first served basis*



Healing Transitions

- **Population:** Women
- **Hours:** 4PM – 7AM
- **Location:** 3304 Glen Royal Road, Raleigh NC 27617
- **Transport:** GoRaleigh Bus #70L
- *First come first served basis*

Access Sites Can:

- Provide friendly and compassionate service
- Assess your needs and complete service referrals for eviction prevention, shelter and other assistance programs

Access Sites Cannot:

- Provide immediate shelter, hotel/housing vouchers, direct financial assistance or transportation
- Guarantee eligibility for community resources