

Wake County CoC Membership Meeting

Monday, August 25 2:00 – 3:30 pm Raleigh Housing Authority

Please Sign-in

AGENDA

- CoC Updates
- White Flag Response
- Workforce Development Training





CoC Updates



Charter and Associated Policies Vote

Charter/ Associated Policy	Approve	Disapprove	Abstain
Wake CoC Charter	70	0	0
Written Standards			
Grievance Policy			
Violence Against Women Act Policy			
Ensuring Continued Education Policy			
• Antidiscrimination Policy [Under review for compliance with emerging federal mandates]	69	1	0
• Lead Agency MOU(s) - No changes	68	0	2
Conflict of Interest Policy	69	0	1

- At the 07/28 CoC
 Membership meeting, a
 motion was made to
 approve the 2025 Wake CoC
 Charter and Associated
 Policies.
- Votes needed to pass: 58
- If you have any questions, please contact Erin Flynn at erin.flynn@wake.gov

Lived Experience Committee Recruitment



What is the Lived Experience Committee?

Have you used shelter or slept outside in the Raleigh/Wake County area? Do you have experience with case management, voucher or other housing programs?

The goal of the Lived Experience Committee (LEC) is to amplify voices and hold space for individuals with lived experience of homelessness to inform and shape policies and practices in the Wake CoC.

The LEC will provide a regular meeting space for individuals with lived experience and homeless service providers.

Details:

- In-person meetings once a month for 1.5 hours
- Paid stipend for people with lived experience (meeting attendance required)
- Providing feedback on Wake CoC policies such as Grievances and Anti-Discrimination

Accepting applications August 15-September 5, 2025

Email: info@wakenc507.org to apply

Individuals with Lived **Experience:**

Calling for people:

- Recently housed (5 people)
- Currently experiencing homelessness (5 people)

*Adults, young adults, Veterans

Service Providers:

Calling for direct service, case managers and peer specialists working at day or overnight shelters, street outreach or other housing programs (5 people)

- Call for people to join the LEC:
 - Individuals with lived experience who are recently housed (5 people)
 - Individuals with lived experience who are experiencing homelessness (5 people)
 - Service providers in direct service, case management and peer support specialists working at day or overnight shelters, street outreach or other housing programs (5 people)
- Apply on the Wake CoC website by 09/05, or email info@wakenc507.org to get paper applications.
- Flyer is also located on the CoC website download, distribute and help spread the word!



Emergency Solutions Grant (ESG)

- Wake CoC project applications and the CoC regional application were successfully submitted Friday, 08/22.
- Thank you to all applicants and the Funding Review Committee for your expertise and time commitment!

Emergency Services			
	Recommendation		
Haven House - SO	\$37,100.00		
Healing Transitions - ES	\$73,409.80		
InterAct - ES	\$55,650.00		
Oak City Cares - SO	\$37,000.00		
Salvation Army - ES	\$57,050.00		
Total	\$260,209.80		
Housing Stability			
	Recommendation		
Families Together - RRH	\$79,500.00		
Family Promise - RRH	\$42,535.20		
Hope Center - Prev	\$31,000.00		
Hope Center - RRH	\$20,438.00		
Total	\$173,473.20		
Wake CoC Fair Share: \$433,683.00			



Lead Agency Updates

Staffing

- HMIS Systems Supervisor starts 09/02
- Coordinated Entry Manager starts 09/15

HUD CoC NOFO

- Competition is forecasted, but no confirmed dates.
- Current Grantees:
 - Log in to esnaps! Make sure you are spending down your current grant!
 - Review last year's project application to flag any major updates or changes needed.
- Prospective Grantees:
 - Read through last year's NOFO to get a sense of the types of questions and documents needed. i.e. 25% project match



Shelter Capacity

- Beginning today and over the coming weeks, Healing Transitions will incrementally reduce drop-in beds to 15. The traditional shelter (CE beds) will remain at capacity of 25.
- CoC is working closely with HT and partners to engage and connect women to coordinated entry sites, available shelter and housing resources:
 - HT CE Beds and UM Helen Wright Center
 - Bridge to Home
 - City of Raleigh Rapid Exit
 - RRH and PSH as eligible and available



White Flag Response Plan



White Flag Response Plan

- Status: Under HERC Committee Review.
 - Additional review needed by EOC and Transportation Partners.

Major Outstanding Components:

- Alert Threshold to include precipitation
 - If expand threshold to be 40 degrees and lower with precipitation, estimate additional 8
 10 alert nights.
- White Flag Operator and Funding
- Shelter Capacity, including increased site options and funding to address decrease in year-round Drop In Shelter capacity
- Policies Addendum consistent with Written Standards and current shelter operations



Alert Activation & Communications

Successes:

• "Best year yet!", specifically text messages and twice weekly updates made it easy to share with clients and networks

Challenges:

- Difficult to communicate day of site changes to unsheltered
- Real time site capacity updates

Recommendations:

- Expand communications via radio, TV, etc.
- Coordination with all local transit agencies



Shelter Access, Capacity, Utilization & Operations

Successes:

- Better communication and coordination overall!
- Appreciation for Salvation Army, Healing Transitions and 2nd Street and Wake County support!

Challenges:

- Buses did not run during snowstorm
- Lack of available daytime warming centers
- Wait time, shelter capacity and frequent site changes

Recommendations:

- Consolidate locations and establish warming centers
- Improve Shelter Phone Line info



Services & Supplies

Successes:

• "Made it through another season!" and "able to staff and operate multiple sites".

Challenges:

- Not enough staffing
- Need more local transportation
- Meals

Recommendations:

- More staff, including security support, and service engagement/diversion
- Process for coordinating meals and specific site/population needs



Timeline

Topic/Task	Who	Date
White Flag Response Plan Streamlined Draft	HERC	08/25
Draft Response Plan for Feedback/Public Comment	CoC Membership	08/25 - 09/03
Integrate Feedback	CoC Staff/HERC	09/04 – 09/17
Committee Review and Vote	HERC	09/18
[hold]	CoC Membership	09/22
CoC Board Presentation and Vote	CoC Board	10/02
[hold]	CoC Membership	10/27



Workforce Development Training

Kenneth Gathers, *Director of Operations*NCWorks Career Centers



NCWorks Career Center



CUSTOMER FOCUSED: Responsive to the needs of the business



NORTH CAROLINA'S SYSTEM: Workforce programs that prepare job seekers for employment



HELP FIND QUALIFIED TALENT: To ensure business growth and productivity



PREPARE JOB SEEKERS: To succeed and continuously enhance their skills

Local Centers





Who We Serve



Adults



Dislocated workers



Veterans



Individuals with disabilities



Long-term unemployed



Long-term unemployed



Justice-involved individuals

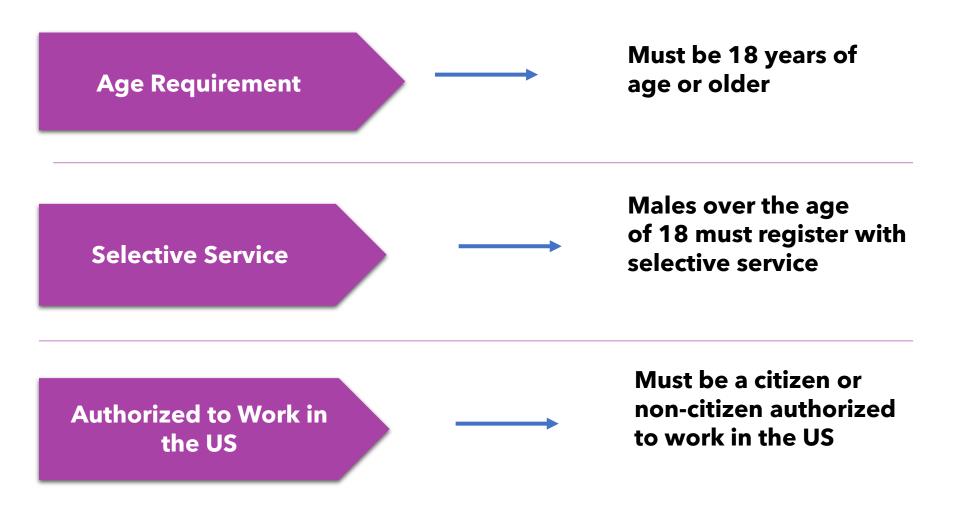


Mature workers



Individuals with limited English proficiency

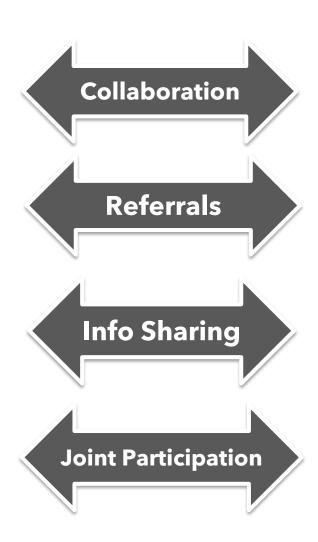
Eligibility



Our Services

Job Seeker Services

Talent Engagement Talent Development



BUSINESS SERVICES

Services for Job Seekers

- Prepare job seekers before connecting them to employers
- Initial and comprehensive assessments
- NCWorks Online registration
- Training Scholarships
- Case management

Services for Employers

- Connect businesses with job seekers
- Provide information on labor market trends
- Exclusive hiring events
- Career fairs
- Work-based learning
- Additional employer incentives and services

Targeted Industries







HEALTHCARE

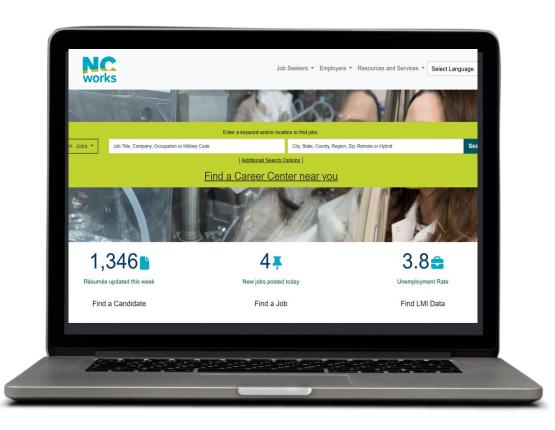


INFORMATION TECHNOLOGY



SKILLED TRADES

NCWorks Online

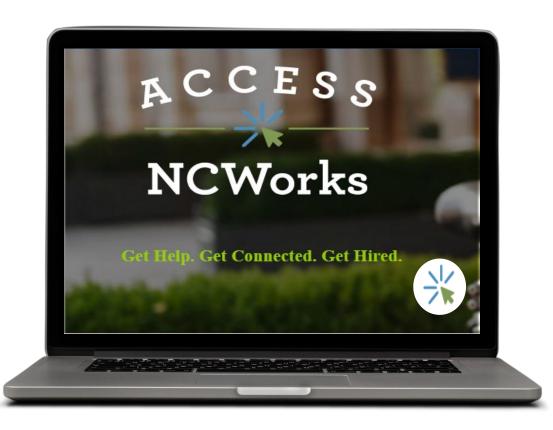


Connects employers to job seekers.

Features:

- Streamlined job posting
- Intuitive skill matching
- Automatic searching
- No Charge!

Access NCWorks



Connects job seekers to job seekers to virtual resources.

Advantages:

- Less time required in the Center for jobseekers
- Remote services available from staff
- Self-Service Knowledge Base reduces reliance on call center for simple questions

Wake Local Re-Entry Council

Collaborative Housing Support:

- Partners with:
 - 8 transitional housing programs (3 include recovery-focused support)
 - 4 private landlords offering shared living environments
 - 2 private landlords with single-family units

Financial Assistance:

Provides emergency hotel stays or rent support via Community Success Initiative

Ongoing Expansion:

 Continually adds partnerships with transitional housing providers and second-chance landlords

Supportive Services (with Telamon Corporation):

- Monthly workshops on financial literacy & tenant readiness (required for housing recipients)
- 1-on-1 financial coaching to build long-term stability and confidence



Questions?

Kenneth Gathers kenneth.gathers@ncworks.gov

Adjourn



Next Meeting:

• Date: Monday, September 22 at 2:00pm

• Location: Raleigh Housing Authority – Community Room

• 971 Harp Street, Raleigh, NC 27601 (Across from 900 Haynes Street entrance)

Tentative Agenda:

- Lead Agency Updates
- Kickoff Wake CoC Governing Board Nominations Process
- CES System Redesign (continued from July)

If you have not done so already, please sign-in!

CoC Coordination or for more info: Info@wakenc507.org