



WHITE FLAG RESPONSE PLAN

Wake County Continuum of Care (NC 507)

"Providing temporary emergency shelter
to people experiencing homelessness during severe weather."

2025-2026 Season

Updated October 2025

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INTRODUCTION & PURPOSE

Inclement and severe weather conditions such as rain, wind, and high/low temperatures can have detrimental and life-safety impacts for vulnerable populations with chronic health and disabling conditions, including those experiencing homelessness. To ensure adequate access to shelter for people experiencing homelessness, coordination of emergency response and communications during cold and severe weather, the Wake County Continuum of Care (Wake CoC) establishes a White Flag Response Plan reviewed and updated on an annual basis.

In November 2024, the Wake CoC Governance Board and Wake County Government entered a [Memorandum of Understanding \(MOU\)](#) establishing Wake County Government as the new CoC Lead Agency. The MOU includes the following requirement related to White Flag and severe weather response: *B.18. Establish a White Flag annual response plan in collaboration with the Wake CoC Governing Board, to include notification of declared White Flag nights [and Cooling Centers] and the creation of a community-wide plan for severe weather.*

The White Flag Response Plan outlines guidance and policies for community partners providing low barrier, temporary, emergency shelter to people experiencing homelessness during extreme cold weather particularly November through March.

The White Flag Response Plan details:

- Definition of and process for calling White Flag alerts and
- Requirements for operating White Flag shelter(s)
- Expectations, communication and coordination across the CoC and external partners

This plan may be adapted to reflect the amenities of the structure and services available, e.g., public health concerns, shelter site availability and capacity, hours of intake, etc.

DEFINITIONS & PROCESS FOR DECLARING WHITE FLAG

Roles & Responsibilities

The Bryant Center (formerly St. John's MCC) will serve as the White Flag Operator for the 2025 – 2026 cold weather season and is responsible for coordinating partners, staffing and logistics for White Flag shelter locations. The White Flag Operator is required to maintain an MOU with each designated shelter host site that outlines roles and responsibilities which may vary by site based on the site's involvement and capacity for volunteer coordination.

The CoC Lead Agency, a Department of Wake County Government, will provide strategic leadership and coordination around White Flag season planning, including responsibility for contracting with the White Flag Operator and Wake County Emergency Management.

The Homeless Emergency Response Committee (HERC) is responsible for monitoring system needs and shelter utilization, identifying gaps and challenges, providing feedback and recommendations on mid-season adjustments. In addition, HERC members are expected to share CoC and White Flag communications.

Definition of Weather Conditions and Events

For the purposes of the White Flag Response Plan document, inclement and severe weather is defined as:

- **Inclement Weather:** General category of harsh weather that is wet and cold where temperatures may reach 35 degrees Fahrenheit or below.
- **Severe Weather:** Extreme weather that poses risk to life and property that may include a special alert forecast predicting strong wind, heavy rain, frozen precipitation, or other extreme weather for a period of 24 or more hours.

Wake CoC uses the National Weather Service (NWS)¹ as the source for weather forecasts to determine the need for activating a White Flag alert for a weather-related event. NWS issues outlooks, watches, warnings, and advisories for all winter weather hazards defined below:

- **Outlook:** Hazardous weather conditions may develop. Stay tuned to local media for updates.
 - The National Weather Service issues outlooks if the potential for hazardous weather exists in the next three to seven-day period. While still too far in advance to warrant a detailed watch, an outlook highlights potential hazards and explains possible threats.
- **Watch:** The NWS issues weather “watches” up to 48 hours in advance of the onset of potentially hazardous weather. This allows people time to plan for the protection of lives and property.
 - A watch means that conditions are favorable for the development of certain phenomena, but the conditions are not yet occurring or imminent.
 - During a watch, people are advised to continue with their normal activities but are made aware that hazardous weather may approach.
- **Warning:** Warnings are issued when potentially hazardous or life-threatening weather conditions have begun or are imminent. Act now – Severe Weather “White Flag” declared.
 - **Wind Chill Warning:** Wind chill -15°F or lower with wind speeds 10 mph (9 kt) or greater.

Wake County Emergency Management, through ReadyWake, provides weather alert

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https://forecast.weather.gov/MapClick.php?x=214&y=106&site=rah&zmx=&zmy=&map_x=213&map_y=106#.Y2FzCezMKqA

notifications. Sign up for these alerts and additional information, general resources are available here: <https://readywake.com/beprepared/health/>. Note that ReadyWake does not initiate weather alerts.

White Flag Declarations

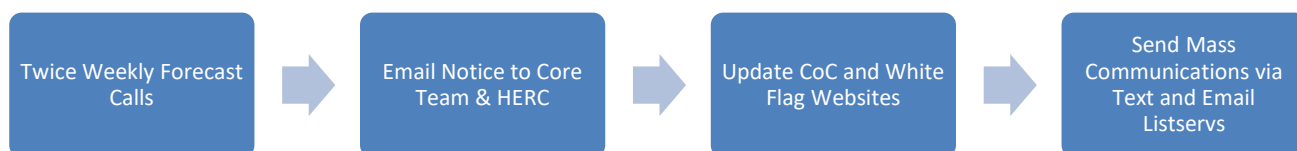
Based on the NWS definitions and forecasts, Wake CoC has identified the cold weather threshold for declaring a White Flag Alert to be **35 degrees or lower with windchill**.

The CoC Department and White Flag Operator will monitor NWS outlooks throughout the season and make recommendations to the CoC Homeless Emergency Response Committee (HERC) to adjust White Flag operations as needed.

Process & Communications

The CoC Lead Agency and White Flag Operator will hold calls Mondays and Thursdays (or more frequently as needed) to issue projected White Flag Alert Schedule for the week based on 10-day forecast data. Declaration updates will generally be made on Mondays and Thursdays after the 11am update. The Wake CoC Lead Agency will be responsible for making official declarations based on the NWS parameters defined above. This schedule may be altered based on current forecasts and needs.

This cadence will ensure White Flag shelter locations, community service providers and clients have shared expectations of overnight shelter locations available throughout each week. The CoC Lead Agency and The Bryant Center will send out notifications to the CoC providers along with instructions on how to direct those in need to the emergency shelter and their hours of operation. An overview of the communication process is below.



For updates on White alerts throughout the 2025 -2026 Winter Season:

- Sign up for notifications via: <https://stjohnsmcc.us1.list-manage.com/subscribe?u=8553b84f699327ccc638e1be4&id=9086d4033a>
- Visit: www.wakewhiteflag.org
- Call: 919.759.5607

SHELTER PLAN

There are significant considerations and resources needed to activate and operate a shelter site with suitable amenities for serving people experiencing homelessness. The following table addresses planning assumptions and logistics essential to operating White Flag shelter.

Alert Nights

Wake CoC has seen an average of 69 White Flag alert nights per cold weather season over the last five years. As such, Wake CoC's White Flag planning and budget for the White Flag Operator are based on the provision of shelter for 69 nights between November 2025 and March 2026.

Shelter Capacity

To assess the level of shelter capacity needed in the 2025 – 2026 cold weather season, the CoC HERC Committee analyzed the 2024 – 2025 seasonal data.

On average, Wake CoC requires about 200 overflow bed capacity, primarily for single adults experiencing unsheltered homelessness. For the 2025-2026 season, the CoC had to account for a reduction in functional year-round drop in shelter. The capacity for all shelter types is listed in Addendum #1.

Shelter Facilities

The site and capacity for both year-round and White Flag drop in shelters are listed in Addendum #1, though are subject to change. The maximum number of allowable temporary shelter occupants is site specific but informed by maximum occupants and number of staff dedicated to a particular site. As part of the development of a shelter plan, Wake County may assess the availability of space, amenities, and liability assumed under this program.

See Addendum #2 for additional information.

HMIS Data Entry Requirements

All White Flag shelter stays must be recorded in the Wake CoC designated Homeless Management Information (HMIS) system as an entry/exit enrollment. Each client must have a separate entry and exit for each White Flag alert night. Client entry/exits for White Flag shelter sites must be entered into HMIS with 24 hours of the White Flag event.

Contact the Clarity Helpdesk (through December 2025) via wake-admin@bitfocus.com

Data Entry Steps

- **Entry:** Enter Data into the appropriate program/service page, if needed, back date to the night of white flag
 - Search for the client by first and last name. use the client's date of birth to assist in selecting the correct client. If the client is not in Clarity, a registration form can be used to collect information, and a formal intake interview can be completed when time permits.
 - Under the client's profile, select the "ROI" tab and complete a verbal ROI.
 - Select the "Entry/Exit" tab and select "Add Entry/Exit"
 - Use the "HUD" entry for white flag clients, and fill in the needed information, then "Save & Exit"
- **Exit:** Each client will be automatically exited from each white flag stay.

ATTACHMENTS

- Addendum #1: Shelter Sites and Capacity
- Addendum #2: Facility Guidelines
- Addendum #3: Staff/Volunteer Responsibilities
- Addendum #4: Job Description
- Addendum #5: Mental Health First Aid
- Addendum #6: Overdose Response
- Addendum #7: Weapon Policy
- Addendum #8: Pet Policy

ADDENDUM #1: Shelter Capacity

Summary

	Year Round Drop In	White Flag Needed	Total Beds/Households
Men	98	200	298
Women	45	90	135
Families	80	20	110 households

Single Adults (and Couples without Children)

Year-Round Drop-In Shelter

Provider/Program	Total Capacity	Men	Women	Population	Location
Second Street	98	68	30	Single Adults	5010 Second St., Raleigh
Healing Transitions	15	0	15	Single Women	3304 Glen Royal Rd, Raleigh
Total	113	68	45		

Year-Round Temporary Shelter

Requires referral from drop-in shelter or through the Wake CoC [Coordinated Entry](#) process.

Provider/Program	Total Capacity	Men	Women
Urban Ministries – Helen Wright	73	0	73
Healing Transitions	25	0	25
Wake County – South Wilmington Street (SWSC)	195	195	0
Total	293	195	98

White Flag Alert Shelter Capacity

Two primary shelter sites will be available for alerts activated on or following November 1, 2025 through March 31, 2026. Additional peak season shelter sites will be activated as capacity is needed or following the HERC mid-season review based on utilization. Contingency sites will only be activated in the event of a facility failure at one of the primary sites.

Provider/Program	Capacity	Population	Location	Notes
Primary Shelter Sites: Ready for activation November 1 st .				
First Baptist Church (FBC)	90	Single Women	99 N. Salisbury St., Raleigh	Opens at 8pm on Weds. Edenton to host until 8pm.
Church of the Good Shepherd (COGS)	90	Single Men + Couples w/o Children	121 Hillsborough St, Raleigh	
Peak Season Shelter Sites: Ready for activation on or before December 15th.				
Unitarian Universalist Fellowship of Raleigh	48	Single Adults +	3313 Wade Ave, Raleigh	

(UUFR)		Couples w/o Children		
Edenton St. UMC - Bulla Youth Center		Single Women	301 W Jones St., Raleigh	Host FBC until 8pm on Weds.
Contingency Sites: Activated only when an emergency or critical facility failure (plumbing, heat, electricity, etc.) occurs at a primary or secondary shelter site. • Oak City Cares • South Wilmington Street Shelter				

Families (Households with minor children)

Year-Round Drop-In Shelter – Families

Provider/Program	Total Capacity	Population	Location
Salvation Army	90	Families w/ Children	1863 Capital Blvd, Raleigh
Families Total	90		

Year-Round Temporary Shelter – Families

Requires referral from drop-in shelter or through the Wake CoC [Coordinated Entry](#) process.

Provider/Program	Capacity
Families Together	12
Family Promise	20
Dorcas Ministries	5
Salvation Army	68
Total	105

Survivors of Domestic Violence

Year-Round Shelter

Provider/Program	Total Capacity	Population	Location
Interact	9	Families w/ Children	
Total	9		

ADDENDUM #2: Facility Guidelines

White Flag Shelter Facility Guidelines

- Capacity of the shelter is listed in Addendum #1.
- The shelter has a ONE-WAY door policy. Once a guest has entered the building they may not leave and return. Exceptions: smoke breaks, medical emergencies, staff approved requests. Smoking may be prohibited at some sites.
- Guests must remain in/at their assigned area unless they are going to the restroom, smoke breaks, or where staff have approved their move.
- Guests may only enter/exit through **clearly** identified entry/exit points for their assigned area of the shelter.
- Guests must take all belongings with them when they leave. Any items left will be discarded. Sites do not have the ability to store belongings or maintain Lost & Found.
- Guests may not sit in the hallways or other common areas unless otherwise posted at sites
- Items for distribution to guests—typically the items available for guests are meals/snack bags, masks, hygiene products
- **Emergency or Unusual Incidents**
 - If a guest or anyone poses a threat - call 911.
 - If a call to 911 is required, the Team Lead must complete an incident report via Bryant Center electronic form.
 - For behavioral health crises:
 - 988 Suicide & Crisis Lifeline
 - Behavioral Health Crisis Line (Alliance Health): 877-223-4617 (available 24/7)

Shelter Facility	Trash: site dependent Laundry: AlSCO Cleaning Services: Footprint Management Solutions, LLC Ebony 919.740.9844, customercare@footprintms.biz Fire Safety and Evacuation Emergency Evacuation Plan The local Fire Marshal and the Building Official, or their designees, shall inspect with the site coordinator present before commencement of work in preparation for operation of the temporary shelter. The inspection shall determine if the building or area is appropriate for the temporary shelter and identify what work needs to be completed before operation.
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Staffing	Lead Contact: The Bryant Center/St. John’s MCC Vance Haywood, Sr. Pastor, 919.390.4580 vanceh@tbc-wake.org On Duty Incident Commander – 919.980.1920 Operational Staff Plan: Requires ability to operate on an “on-call” basis. <i>See primary agency staffing policy for complete staffing guidelines.</i> • Shelter Staff - Minimum staffing requirement of 2 staff/volunteers per site at all times. Staffing models may vary based on capacity/demand of shelter and logistics off each site. • Supervisor – Person provides oversight of the White Flag Sites. This includes providing direction to Shelter Staffs. The Project Manager responds to emerging issues and coordinates response efforts including communication on needed policy or protocol changes. This position is responsible for evaluating operating systems and making onsite adjustments to the work process.
Transportation	• Go Raleigh - GO Raleigh, 919-485-7433, www.raleighnc.gov/transit, www.goraleigh.org • GoTriangle Fixed Route Fare - gotriangle.org/fares-passes • Discount Fare Options - GoRaleigh.org/discount-fare-options or call 919-485-7433 • Go Wake – Transportation services are provided Monday through Saturday, 6 a.m. to 6 p.m., excluding holidays. For program information or eligibility: • GO Wake Access, 919-212-7005, www.wake.gov/departments-government/health-human-services/programs-assistance/gowake-access-transportation • Go Wake SmartRide NE, 919-212-7005, www.wake.gov/departments-government/health-human-services/programs-assistance/gowake-smartride-ne

Sheltering Supplies and PODS	The Wake CoC Lead Agency has incorporated use of PODS via Wake County Emergency Management to provide shelter supplies including cots, blankets and pillows for designated White Flag shelter sites. Per the White Flag Operator Contract, questions and communications regarding coordination for the PODS must be facilitated through the CoC Lead Agency. Contact Eileen.rosa@wake.gov. The Operator is responsible for the management of shelter equipment (cots, pillows and blankets) by way of “PODs” deployed by the Wake County Emergency Management Department. The Operator agrees to the following expectations related to the management of these PODs: • Operator is responsible for: • unload, set up and reload of POD equipment. • ensuring all equipment delivered in the POD is accounted for and returned in the same way it was received and as detailed on the POD inventory. • for the cost of any equipment damages or replacement. • County vendors must be used to move the PODs, as requested and communicated through the Wake CoC Department. Operator may not use any other methods or vendors to move the PODS.
Meals & Food	Food: Guests will be provided both dinner and breakfast, typically in a “grab and go” or brown bag meal. Meals may consist of easy to chew and digest ingredients to include soup, sandwiches, cereal, or other items made available by the shelter host site. • The Bryant Center/St. John’s MCC • Brown Bag Ministries • Other providers as available – via volunteer coordination, faith communities, other community partners.
Donations	Due to limited storage at the White Flag Emergency Shelter, items must be limited to the requested items noted on the website and organized with the White Flag Operator (The Bryant Center): www.wakewhiteflag.org

Other Key Functions	Staffing / Hiring: White Flag Operator (The Bryant Center) is responsible for staffing and hiring White Flag shelter sites. Position description is listed in attachment #4 of this document and included on www.wakewhiteflag.org Volunteers: Position description attached. • Complete the Interest Form here. • St. John's MCC/The Bryant Center: www.wakewhiteflag.org Communications: • Wake CoC Website: https://wakenc507.org/ • White Flag Website: www.wakewhiteflag.org • ReadyWake! Alerts: https://readywake.com/readywake-alerts/
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ADDENDUM #3: Staff/Volunteer Policy & Responsibilities

Nightly Schedule & Responsibilities

4p – 12 midnight:

- Open up Facility (4pm)
 - Turn on lights in all rooms and hallways
 - Turn on outside lights
 - Turn on Air Cleaning Systems in each area (where applicable)
 - Set up hospitality area (meal bags, blankets, etc)
 - Verify bathrooms are stocked and ready for use
 - Set out White Flag, and signage directing to entrance
 - Get front desk area(s) ready for sign in
 - Conduct shift briefing
- Open Facility for Intake (5pm)
 - Sign in each client on check-in sheet (name, DOB, last 4 SS#: if required by side: check-in time, check-out time, cot location)
 - Review Shelter Guidelines if client is new
 - Offer meal and blanket; walk client to assigned bed
 - Monitor guests to ensure safety and well being
- After Dinner
 - After clients have finished the evening meal, empty all trash cans, tie trash bags
 - Monitor trash and restrooms (clean as needed):
 - Restroom checks every 30 min (complete bathroom check sheets)
- Handoff to overnight staff (11:45pm – 12:00am):
 - Discuss #s and any other pertinent information
 - Provide tour of facility if needed for volunteers
 - Team Leader - complete online shift report prior to leaving shift.

12 midnight – 8 am:

- Monitor site ensuring safety and well being
- Start brewing coffee by 5:45am (if provided at location)
- Set up breakfast station by exit doors by 6:30am
- Turn all Dorm lights on at 6:30am and begin the wake-up process
- Place soiled blankets in trash bags and put bags in POD.
- All clients MUST exit the building by 7:30 AM.
- Stack cots (if needed). All shelter supplies must be placed in POD before staff leave.
- Ensure all trash cans have been emptied and trash picked up in the shelter area.
- Turn down all thermostats to 65 degrees
- Turn off building lights
- Team Leader - complete online shift report prior to leaving shift.

ADDENDUM #4: Job Description – White Flag Shelter Staff

Position Title: White Flag Shelter Staff – On Call

Work Location: Raleigh, NC

Position Overview

The White Flag Shelter Attendant assists with managing the operations of Wake County White Flag Shelters when weather conditions are severe enough to cause physical harm to people experiencing homeless who have no place to shelter during the weather event. The Shelter Attendant works collaboratively with Wake County Government and the Wake County Homelessness CoC Partners to provide a safe environment for people during severe weather events. The Shelter Attendant assists with admitting people into the shelter, completing HMIS intake documentation, providing resources, and assisting in the set-up, break down and maintenance of sleeping facilities when temporary shelters require assembly/disassembly.

Essential Job Functions

- Assists with the management of an effective shelter environment
- Completes intake with shelter guests and coordinates orientation of shelter guests
- Welcomes and acknowledges every guests in a friendly and professional manner, introducing oneself when meeting individuals for the first time
- Monitors and attends to shelter guests' needs and safety, manages complaints, grievances
- Readily available for crisis management, conflict resolution, and assist with problem solving
- Intervenes appropriately to optimize smooth shelter operations and flow
- Able to interpret policies and procedures accurately
- Identifies barriers to effective/timely discharge
- Effective communication, information sharing, collaboration and teamwork
- Keeps Director informed of issues and problems
- Demonstrates effective problem-solving skills and guests service skills
- Immediately reports any unsafe situation or practice
- Accommodates unexpected needs of guests, families, and staff with flexibility
- Take initiative to resolve unsafe situations when appropriate, reports errors and near misses
- Anticipates and clarifies needs of others, follows through, asks how/he can be of assistance and shares reason/status of delays
- Respect and maintain privacy and confidentiality of everyone
- Works as a team member and communicates clearly with everyone
- Actively listens and responds with empathy
- Recognizes and is sensitive to cultural differences
- Shows pride in appearance, behavior, performance and work environment
- Refrains from personal phone calls and conversations in front of shelter guests

Position Qualifications, Knowledge, Skills, Education, & Experience

- **Description Minimum Preferred / Desired Experience**
 - Two years of experience in a setting working with people experiencing homelessness

- Familiarity with HMIS/Clarity
- Reliable means of transportation required.
- Valid and current State Issued Identification
- Education / Training
- High School diploma or equivalent required
- Basic computer / data entry skills
- **Special Skills**
 - Strong communication skills, Excellent prioritization and problem-solving skills.
 - Understanding of the experiences and needs of members of the homeless population.
 - Excellent guests service skills

Work Environment

- **Functional Demands:** Sedentary to light energy level. Ability to lift 10 lbs. box overhead, lift and carry 15 lbs, push/pull up to 200 lbs. cart with assistance.
- **Activity Level Throughout Workday**
 - Sitting Standing Walking
 - Climbing (e.g., stairs)
 - Lifting - Floor to waist level 10 lbs. Lifting - Waist level and above 10 lbs.
 - Carry objects Push/Pull Twisting Bending Reaching forward
 - Reaching overhead
 - Squat/kneel/crawl Wrist position deviation Pinching/fine motor activities
 - Keyboard use/repetitive motion
 - Talk or Hear
- **Environment Requirements:**
 - Works during severe weather events (extreme heat or cold, storms, etc.)
 - Practices appropriate hand hygiene, physical (social) distancing, and embraces a culture of safety
- **Occupational Exposure Risk Potential:** Not Anticipated

Schedule:

- 8 to 10 hours per shift
- **On-Call:** Must be available to work should weather conditions indicate harsh (inclement) or extreme circumstances resulting in the declaration of a Wake County White Flag event.

This position is a grant-funded, temporary position, with employment term expected to end April 1, 2026. Employment is on a “on-call” basis. Employees therefore must be available to work should weather conditions indicate harsh (inclement) or extreme circumstances resulting in the declaration of a Wake County White Flag event

ADDENDUM #5: Mental Health First Aid

Non-Crisis Response: Mental Health First Aid from the National Council for Mental Wellbeing, has [a five-step action plan](#) (ALGEE), which can be used in any order for a non-crisis situation.:

1. **A – Approach, assess for risk of suicide or harm.** Try to find a suitable time or place to start the conversation with the person, keeping their privacy and confidentiality in mind. If the person does not want to confide in you, encourage them to talk to someone they trust.
2. **L – Listen nonjudgmentally.** Many people experiencing a challenge or distress want to be heard first, so let the person share without interrupting them. Try to have empathy for their situation. You can get the conversation started by saying something like, “I noticed that ...” Try to be accepting, even if you don’t agree with what they are saying.
3. **G – Give reassurance and information.** After someone has shared their experiences and emotions with you, be ready to provide hope and useful facts.
4. **E – Encourage appropriate professional help.** The earlier someone gets help, the better their chances of recovery. So, it’s important to offer to help this person learn more about the options available to them.
5. **E – Encourage self-help and other support strategies.** This includes helping them identify their support network, programs within the community, and creating a personalized emotional and physical self-care plan.

Crisis Response: If someone is having a crisis, the following resources are available:

- Alliance Health Behavioral Health Crisis Line
[877-223-4617](tel:877-223-4617) (24 hours a day, 7 days a week)
- 988 or (800) 273-8255: Suicide and Crisis Lifeline
- 855-PEERS-NC (855-733-7762): NC Peer Warmline
- 911: If you’re calling 911 for mental health, substance use or special needs emergencies, you can request first responders that have gone through Crisis Intervention Training (CIT).

For additional resources and information, visit:

<https://www.mentalhealthfirstaid.org/2021/04/algee-how-mhfa-helps-you-respond-in-crisis-and-non-crisis-situations/>

ADDENDUM #6: Overdose Prevention

In the event of an overdose, staff will call 911 and administer necessary aid. Volunteers should notify shelter staff of any medical emergency immediately.

It may be hard to tell whether a person is under the influence or experiencing an overdose. If you are not sure, treat it like an overdose—you could save a life.

1. Administer an overdose reversal medication like Naloxone* and call 911.
2. Try to keep the person awake and breathing. If they are not breathing, administer rescue breaths.
3. Lay the person on their side to prevent choking.
4. Stay with the person until emergency assistance arrives.

*Naloxone Request Form: Expanding access to naloxone, the opioid overdose reversal medication, is a key priority in Wake County's spending plan for Opioid Settlement funds. Naloxone is a life-saving medication that can reverse the effects of opioid overdose and save lives. Organizations serving Wake County can request naloxone using this [online form](#). All requests are subject to approval by Wake County and availability of funds

ADDENDUM #7: Weapon Policy

To keep everyone safe during severe weather, weapons are not allowed in the shelter.

Exceptions for medical devices must be approved by staff. Guests may be asked to secure or surrender prohibited items. Refusal may result in being denied entry.

Weapons must be checked in upon intake and appropriately stored before the guest is allowed in other areas of the shelter. Shelter staff will make the determination as to what constitutes a weapon. This may include work tools and any other devices which may be used in a manner that could cause serious bodily injury. Weapons include, but are not limited to:

- Firearms
- Knives (except small utensils)
- Tasers, clubs, or anything meant to harm

This policy is enforced respectfully to protect everyone's safety and dignity.

ADDENDUM #8: Pet Policy

White Flag shelters are generally not able to accommodate pets.

Exceptions are made for service animals or approved support animals for people with disabilities. No pets are allowed (even temporarily) anywhere in the shelter without prior written authorization from the Shelter Provider and on-site staff.