



	Access Points & Pre-Screen Process	Assessment/CES Enrollment	By-Name List & Prioritization	Housing Match	Post-Match Process & Housing Navigation
What is working well?	Let's start here!				
What needs improvement?	Where are our front doors/access points? – shelter, outreach,				
What are potential solutions or mitigation strategies?					

# Call Line/Virtual Access Hub

## **Background & Context**

- The County is exploring options for reinstating a call line for virtual access to CES.
- Need to account for other CES process and HMIS workflow issues at the same time.

## **Discussion**

- What are the key features you would prioritize or plan for in a new CES call line option?
- What are the expected challenges or risks we need to plan for?

# Pre-Screen & Assessment Scripts

- What are agencies currently using as “pre-screen” for VI-SPDAT and CES enrollment?
  - Do you have your own script or are you using the previous CE Script?
  - What is working/not working?
  - Do you feel well informed to answer client questions on:
    - CES and housing process?
    - HMIS and data privacy?

# Adjourn



Next Meeting:  
March 26 at 11am

CoC Coordination or for more info:  
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