



Coordinated Entry System (CES) Committee Meeting

Wednesday, April 23

11a – 12p

Microsoft Teams

AGENDA

- Agenda or Partner Updates
- CE Matching Update
- Discussion
 - Interim Guidance for CE
 - Options for Replacing the VI-SPDAT



Agency & Partner Updates

Notes & Feedback

- ...

CE Matching & Case Conferencing Updates

8 RRH matches

- 3 Family Promise
- 5 Families Together

6 PSH matches

- 2 The Women Center
- 3 RAHP CoC PSH
- 1 HOPWA

Vacancies remaining:

- 7 families Together
- 3 CoC PSH
- 4 McKinney PSH
- 3 HOPWA
- 4 Family Promise
- 3 The Women Center

Working through as a group:

- Older enrollments (2022-2023) pulling to the top of our list.
- Ways to incorporate HOPWA eligibility identifiers.
- Resource sharing (program updates).

Discussion: Interim Guidance for CE

Goal for Today

- Review updates to external CE Flyer
- Overview and feedback for May CE Training Agenda

Background & Context

- Agencies serving as access sites are stretched and we are at a natural transition point with upcoming HMIS CE workflow updates, but...
- We need to define operations for extended transition period (April – June) while CoC Lead Agency staffs up (July – Oct)!

Status Update & Timeline

- 04/04: Project plan draft
- 04/08: Flyer updates draft
 - Post-meeting update: call for updates/edits due by 04/15. As of 04/22, no additional feedback.
- 05/01 (Confirmed): CE Strategy and Training Session
 - Post-meeting update: confirmed for 05/01 from 1 – 2:30 pm at RHA.
 - Audience: Current CE Access Sites and HMIS CE users, limited new users (PATH, SJMCC) at existing access and participation sites.
- 05/05 (Confirmed): Go live and CQI for HMIS CE Updates
 - Post-meeting update: 05/05 as go live date
 - Additional training dates and office hours: TBD.

External CE Flyer: Overview

- Coordinated Entry
 - What is coordinated entry? A process to *assess and refer* individuals and families experiencing, or at risk of homelessness to available *temporary and permanent housing* resources within Wake County. Eligibility for specific programs varies by provider and funding.
 - Access Sites Can:
 - Provide friendly and compassionate service
 - Assess your needs and complete service referrals *for eviction prevention, shelter and eligibility for permanent housing*
 - Access Sites Cannot: **need to minimize additional questions/expectations!**
 - Provide immediate shelter, hotel/housing vouchers, direct financial assistance or transportation
 - Determine or guarantee eligibility for community resources
- Discussion
 - Current flyer says sites cannot:
 - Provide financial assistance – what about Bridge 2 Home?
 - Provide transportation or bus passes – should we include GoRaleigh and GoWake resources on the flyer?
 - **UMO card – transportation assistance program**
 - **GoTriangle connection?**

External CE Flyer: Access Sites

Oak City Cares

Population: Adult Individuals & Families

Location: 1430 S. Wilmington St., Raleigh, NC 27603

GoRaleigh Bus #21

Hours:

Mon, Tues, Thur: 9am-4pm

Wed: 9am-12:30pm

Fri: 9am-2:30pm

St. John's MCC

Population: Adult individuals

Location: 5010 Second St. Raleigh, NC 27609

Go Raleigh Bus #2 or #23L

Hours: In person Monday through Thursday 1- 4 pm or call 919-834-2611 ext. 417 for morning or weekend appts.

Women's Center of Wake County

Population: Single Women

Location: 2200 New Bern Ave, Raleigh NC 27610

GoRaleigh Bus #15

Hours: Monday through Friday 8:30 – 11:30 am

Haven House Services

Population: Youth/Young Adults ages 18-24

Location: 1008 Bullard Court, Raleigh, NC 27615

Go Raleigh Bus #2

Hours: Tues & Thurs 9:30 am - 1:30 pm in person or call (919) 980-2015

Haven House staff are available at Oak City Cares Mon and Wed from 9 am- 1 pm for in-person appointments

Visit one of these Access Sites or call Triangle Family Services at 919-821-0790 x393 for Prevention, Diversion, and Rapid Exit support (Single Adults and Families).

External CE Flyer: Drop-In Shelter

- **Salvation Army** (Families & Women in 3rd Trimester)
 - 1863 Capital Blvd., Raleigh, NC 27604
 - Bus #
 - Open daily, 5PM - 7:30AM
 - First come first served basis
- **Second Street Place Shelter** (Single Adults)
 - 5010 Second St., Raleigh, NC 27609
 - Bus #
 - Open daily, 7PM – 7AM
 - First come first served basis
- **Healing Transitions** (Single Adults)
 - *Men: 1251 Goode Street, Raleigh NC 27603 ← should we advertise this? Or just overflow from 2nd Street*
 - *Women's Drop-In:*
 - *4pm – 7am*
 - *3304 Glen Royal Road, Raleigh NC 27617*
 - *First come first served basis*

Replacing the VI-SPDAT

Goal for Today

- Report out on status and discuss overall goals, next steps
- **Efforts to date**
 - HUD TA – paused during transition, meeting in May
 - Regional partners:

Durham	Custom tool - Durham's Housing Barriers Assessment (Pilot)	?
NC Balance of State (NCCEH)	Homeless Assessment & Referral Tool (HART)	Scored
NW (7 Counties)	HIAT and Cohorts tool via Green River	Not scored
Cape Fear	Mostly going by length of homelessness and disability for PSH	
Orange County	<i>Same status as Wake – exploring replacement options;</i>	

Goals & Timeline

- How do we currently use the VI-SPDAT?
 - De-emphasized in prioritization and matching/case conferencing
 - Are other fields/responses used to inform real time referrals and matches?
- Difference between assessment/eligibility and prioritization criteria

Adjourn



Next Meeting:
May 28 at 11am
via Teams

CoC Coordination or for more info:
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