**Public Alert
Communication**

Nov 7, 2025

The NC-507 CoC Coordinated Entry team will begin using Public Alerts in Clarity to inform users when a match is made to a housing intervention. This includes matches to:

- Permanent Supportive Housing
- Rapid Re-Housing
- Transitional Housing

This is to ensure awareness of housing match for any provider who may encounter the program participant.

Note: Please do **not share** personally identifiable information in public alerts. Any client identifying information is best shared in the "Client Notes" section of clarity.

Information that could go into public alert:

- **Location notes**: Where someone can be located (encampment site, specific intersection, an agency, times they are usually found.)
- **Communication notes**: things that could help support consistent and trauma informed engagement. (gets anxious with large groups, responds best to text, needs more time to process paperwork, has trusted relationships with: __)
- **Accessibility needs**: (uses a wheelchair, hearing impairment, has service animal)

To view Public Alerts click on REVIEW NOTES on the profile screen or go to the NOTES section.
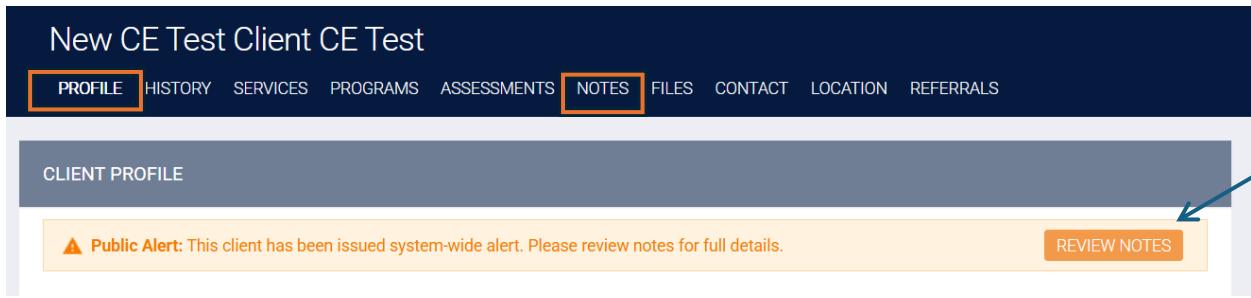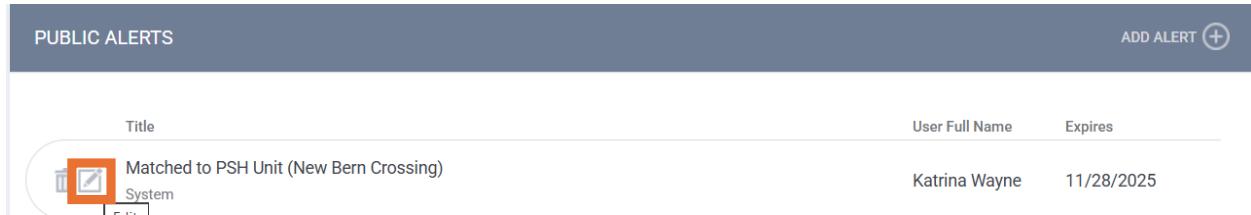
New CE Test Client CE Test

PROFILE   HISTORY   SERVICES   PROGRAMS   ASSESSMENTS   NOTES   FILES   CONTACT   LOCATION   REFERRALS

CLIENT PROFILE

⚠ **Public Alert:** This client has been issued system-wide alert. Please review notes for full details.   REVIEW NOTES

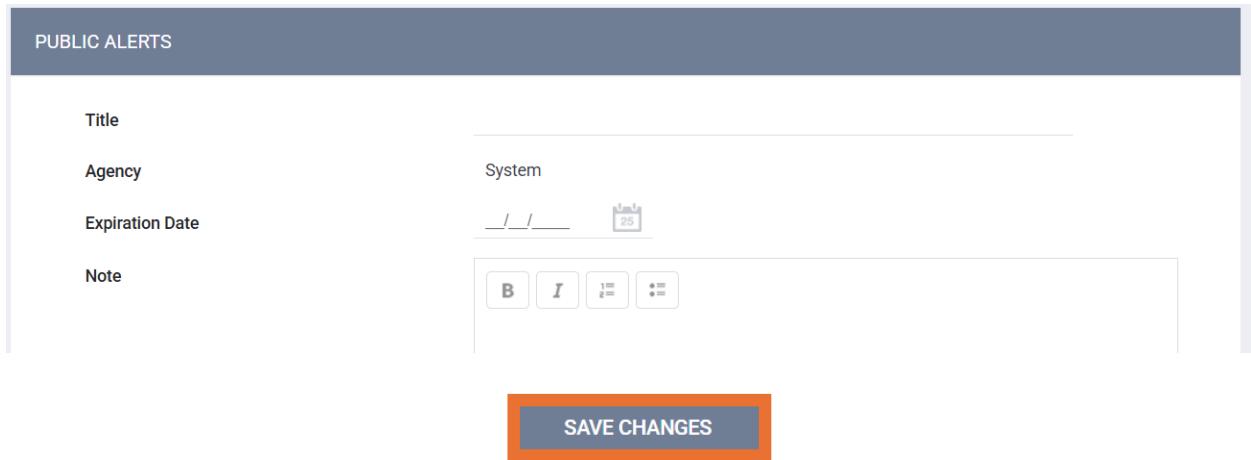**PUBLIC ALERTS**   ADD ALERT ⊕

Title	User Full Name	Expires
Matched to PSH Unit (New Bern Crossing) System	Katrina Wayne	11/28/2025

To add a Public Alert navigate to the NOTES section – click on ADD ALERT

PUBLIC ALERTS   ADD ALERT ⊕

Complete the title, expiration date and note, please do not put Personal Identifying Information here, click on save changes.

PUBLIC ALERTS

Title

Agency   System

Expiration Date   _/_/____   📅25

Note   B   I   :≡   :≡

SAVE CHANGES