

Wake County Continuum of Care

Membership Meeting

March 23, 2026

Attendees – See sign-in sheet at the end of this document.

Meeting start: 2:04 PM

Welcome

Eileen Rosa, CoC Lead Agency Director, started the meeting by reviewing the agenda.

CoC System and Lead Agency Updates

Coordinated Entry Updates

Allison Sickels, By Name List Coordinator, provided updates on housing matches made in the past month and Veteran Workgroup. Katrina Wayne, CE Program Manager, gave an update that all direct referrals have been cleaned up and CE queues are being created right now, with an expectation of training in April.

HMIS Updates

Thurston Alexander-Smith gave an update that the federal reporting portal (HDX) is open for Point-In-Time (PIT) Count/Housing Inventory Count (HIC) data submission and is due on April 30th at midnight. He stated that data clean-up will concentrate on beds and units on the night of the PIT – January 22, 2026. Thurston asked that agencies grab time to book with the HMIS team to update bed inventories.

Thurston Alexander-Smith updated that Hannah Lundy, Data Analyst, will be out for the majority of April which may slow down report request responses. Thurston also made a call for more people to join the Data Advisory Committee (DAC), who also needs a chair.

Reminder: use HMIS@wake.gov for questions and concerns!

CoC and System Updates

Eileen Rosa gave an update that there will be a CoC Foundations and HUD's Notice of Funding Opportunities virtual informational session will take place on April 7th from 1-3 PM. She encouraged both existing grantees and interested agencies to attend.

Make sure to register using the link on the website and also linked here:

<https://app.smartsheet.com/b/form/019d1b521a78701eb974307a3844b378>

Eileen Rosa shared an update that the FY25 Renewals for the CoC Program NOFO have not yet been processed. Based on the latest indications from HUD, Wake CoC expects a NOFO to be released by June 1st either for FY25 Quarter 3 and 4 renewals or for FY2026 NOFO.

Eileen Rosa shared updates on the approach to reviewing and updating the CoC Written Standards and CoC Charter.

White Flag

Eileen Rosa gave an update on White Flag overall nights declared at 71 nights out of 150 max. She also updated that a White Flag feedback survey will be sent out for service providers and clients to complete. It was suggested by an attendee at the meeting to include site specific questions in the survey.

Lead Agency Annual Action Plan – Vote

Eileen Rosa reviewed the Lead Agency Annual Action Plan that was presented at the February Membership meeting. The document was made available for review prior to the March Membership meeting and provided as a handout to meeting attendees.

Katie Cardenas motioned to approve and adopt the Lead Agency Annual Action Plan for 2026.

Amy Smith seconded the motion.

Voting will take place from March 24th-April 1st according to CoC policies and procedures.

Coordinated Entry Access Update

Katrina Wayne shared an overview of community feedback collected through engagements on system redesign and reimagining virtual access network and changes.

Katrina Wayne asked for everyone to complete a form asking, “What can we implement in the next 6 months that improves client experience?”

Katrina Wayne invited the Wake CoC’s ICF consultants (HUD Technical Assistance), Christiana Osawe and Heather Dillashaw, to speak on the CE training that has been taking place on Housing Problem Solving.

Watch the first two Housing Problem Solving trainings here:

<https://wakenc507.org/coordinated-entry/>

CoC Strategic Planning and Initiative

Eileen Rosa reviewed the Wake CoC FY2025 System Performance Measures (SPMs) and reviewed the CoC Strategic Initiative building on the conversation

See PowerPoint for more information.

Q: How have other communities communicated this and show that the plan is successful to the community?

A: Yes, this type of approach has been tested in other large cities such as Dallas, Houston, Milwaukee, and New Orleans. We are working on branded messaging and program design driven by community experience and our local priorities. We will prioritize communication and transparency.

Q: Who fundraises the money/receives the money to manage?

A: We are working to finetune the resources to define the gap between public and private funds to be successful in this initiative. We are also looking into opportunities with partners and different structures for managing fundraising and management.

Adjourn

Meeting End: 3:20 PM

Next Meeting:

- **Date and Time:** April 27, 2026, from 2 - 3:30 PM
- **Location:** Raleigh Housing Authority (Community Room) - 971 Harp Street, Raleigh, NC 27601