



Wake County CoC Membership Meeting

Monday, June 22nd

2:00 – 3:30 pm

In person: NC Works

NCWORKS

HelpUsfindU@job.

AGENDA

- CoC System & Lead Agency Updates
- CoC Charter & Written Standards*
- Strategic Initiative



System & Lead Agency Updates

Active Funding Opportunities

	Youth* Homelessness Demonstration Program (YHDP)	HUD Continuum of Care Program (FFY26)	NC Emergency Solutions Grant (ESG)
\$	\$500,000 to \$15,000,000 (Wake CoC: ~\$6,000,000)	\$4,040,000,000 (Wake CoC: ~\$8,000,000)	Wake CoC Fair Share: \$392,309
	- Transitional Housing - Supportive Services: Outreach, Case Management - Coordinated Entry, HMIS, CoC Planning <i>*Limited to young households 18-24.</i>	- Permanent Housing* - Transitional Housing - Supportive Services - Coordinated Entry, HMIS, CoC Planning <i>*incentives to shift from PH to SSO.</i>	- Emergency Services (Shelter, Street Outreach) - Housing Stability (Prevention, Rapid Rehousing)
	Wake CoC is not a current YHDP community. This would be new funding to support scale of youth dedicated resources.	Currently 9 permanent housing projects serving ~245 households and 3 CoC Lead grants	Currently 9 projects serving ~700 households annually

For details on the local competition visit www.wakenc507.org.

CoC NOFO Highlights

HUD Priorities

- Improving Outcomes
- Creating Competition to Improve Innovation and Accountability
- Restoring Balance to CoC
- Prioritizing Treatment and Recovery as a Means to Self-Sufficiency
- Promoting Economic Self-Sufficiency
- Advancing Public Safety for All
- Minimizing Trauma for Vulnerable Populations
- Expanding Access Based on Merit, and Not Ideology

Process & Timeline



White Flag RFP

- **Purpose:** Wake County, Continuum of Care Lead Agency, is responsible for “establish[ing] a White Flag annual response plan in collaboration with the Wake CoC Governing Board, to include notification of declared White Flag nights and Cooling Centers and the creation of a community-wide plan for severe weather.”
- To ensure adequate access to shelter for people experiencing homelessness, coordination of emergency response and communications during cold and severe weather, awarded vendor(s) in collaboration with the CoC will establish a White Flag (WF) Response Plan.
- Link to the RFP is available on Wake County Government Business Opportunities Bonfire Portal [here](#).

HMIS Updates

Street Outreach Workflow

- HMIS and CE staff have been working on a new workflow that maximizes features in Clarity
- Be on the lookout for training soon!

Agency Admin Meeting

- Will be a regular (monthly) place for each agency's HMIS primary contact to receive critical updates and training
- Launching this summer
- If you have an agency admin identified, please let us know! (HMIS@wake.gov)

HMIS Updates

Licensing

- Reminder: HMIS licenses become “inactive” after 30 days without logging in
- Email us at HMIS@wake.gov to reactivate

New Multi-factor Authentication (MFA) process live July 27, 2026

- Email communication will go out to all HMIS users this week
- Every user will be required to enroll in MFA on their first sign-in after migration
- Methods include:
 - One-time password via authenticator app (Google Authenticator or Microsoft Authenticator for iOS and Android devices are two popular options)
 - Push notification via the Auth0 Guardian app
 - Phone (SMS or voice)
 - Email

HMIS: Software RFP

- **Background & Context:** Transition of HMIS grant and contracts to Wake County as Lead Agency requires competition to remain compliant with the use of federal funds for HMIS implementation
- **Status & Next Steps:**
 - Review panel is finalizing scores
 - **To request to view recordings of the vendor demos, please email hmis@wake.gov**
 - A feedback form is available for comments and input. Keep an eye out in the CoC newsletter!
 - Correction from this morning's newsletter: Feedback form closes on Thursday, July 2, 2026
 - **Content of the videos are for informational purposes only and cannot be disseminated to the public or shared without the express permission of NC-507 CoC staff**
 - All questions/comments will be reviewed by the RFP review panel and taken into consideration for scoring purposes
 - Comments/Questions will not receive a direct reply from NC-507 CoC staff or RFP panelists
 - Lead Agency staff will make a provisional recommendation to the CoC Board by 07/20

Coordinated Entry Updates

- **Resource Matching**

- Housing

- 2: Newbern Crossings PSH (36 approvals, 34 move ins!)
 - 1: HOPWA PSH
 - 3: RHA PBV

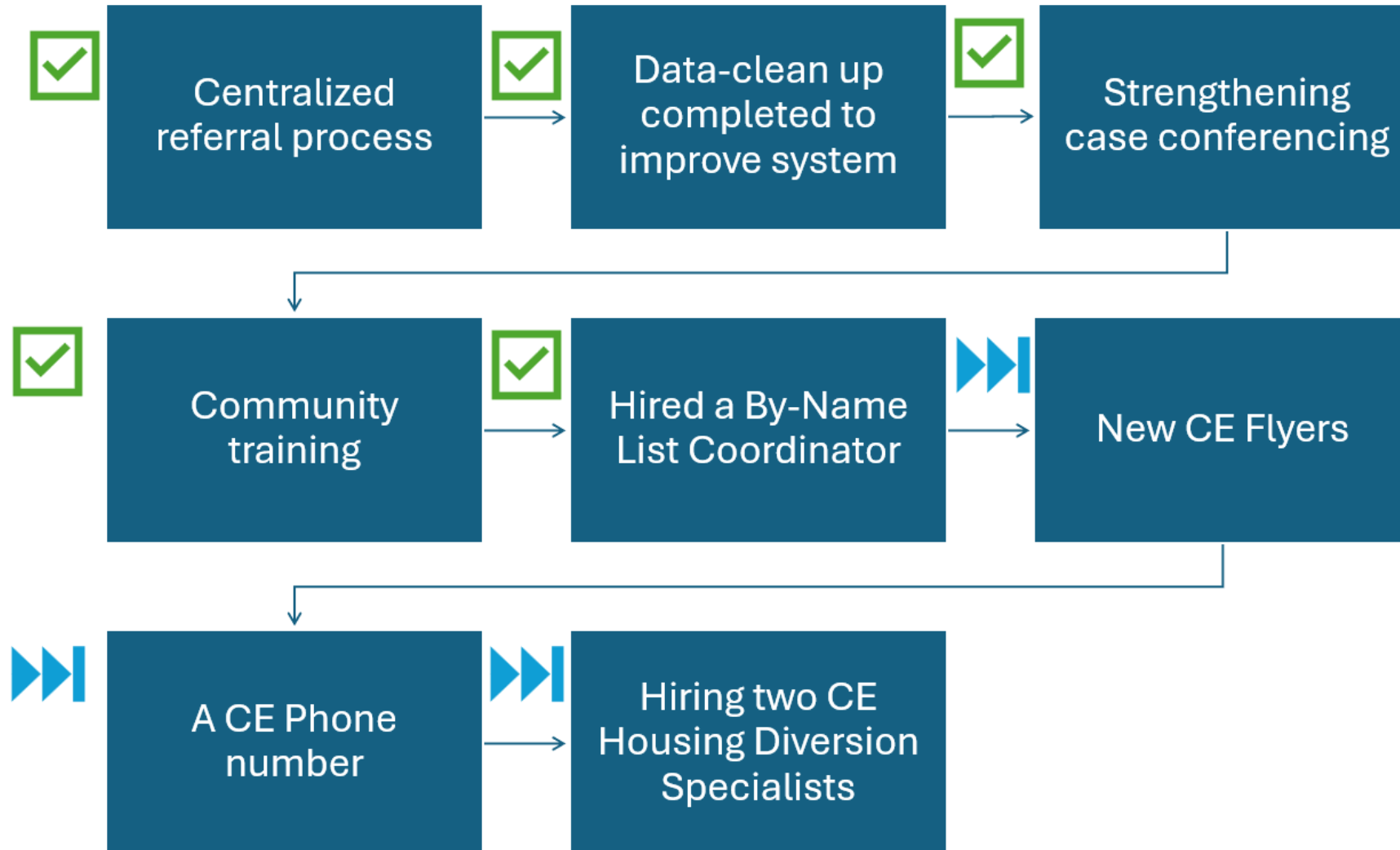
- Shelter & Street Outreach

- 10 Street Outreach matches (Triangle Family Services)
 - 5 Emergency Shelter matches (Helen Wright)
 - 8 Emergency Shelter matches (Healing Transitions)

- **Veteran Workgroup:**

- Next meeting this Thursday!
 - **Agenda topics:** Housing inflow and outflow for veterans along with discussion on progress towards locating new vet landlords & service partners.

Coordinated Entry Updates



Coordinated Entry Updates

Wake County Coordinated Entry

Coordinated Entry connects you to longer stay housing and shelter programs it does not provide immediate shelter. Scan the QR code for access sites



Eligibility

Individuals or families experiencing literal homelessness, including:

- Currently living, sleeping outdoors or place not meant for human habitation
- Residing in an emergency shelter
- Fleeing or attempting to flee domestic violence

How does it work

- Meet eligibility criteria
- Visit an access site to complete a Coordinated Entry Enrollment & Assessment
- After intake, you are added to the available Community Queues for shelter, street outreach and housing resources as they become available

Coordinated Entry Access

- **Oak City Cares (Adults & Families)** – 1430 S. Wilmington St., Raleigh – Walk-in hours vary
- **Haven House (Youth 18-24)** – 1008 Bullard Ct., Raleigh – Limited walk-in hours
- **Women's Center of Wake County (Single Women)** – 2200 New Bern Ave., Raleigh – Morning walk-in hours
- **WakeMed H.E.A.R.T.** – Unsheltered adults w/ SMI – Phone-only access

New Flyers with QR Codes

Coordinated Entry Updates

What's Next?

After your coordinated entry enrollment...



Who Will Contact Me?

- Shelter, Street Outreach or Housing Programs will contact you if a vacancy matches your needs



When Will I Hear Something?

- There is no set timeline, you are on a community-wide list and wait times depend on openings.



Do I need to return to an access site?

- No, you do not need to come back for updates. Keep your contact information current so you don't miss important updates.

What can you do now?

Stay Connected to

- Day services
- Street Outreach Teams
- Shelter Case Managers



Gather Documents

- ID
- Social Security Card
- Birth Certificate
- Income
- Work on a housing plan



What's next flyers

CoC Charter and Written Standards

Overview

Purpose: Ensure compliance with local and federal CoC requirements.

- CoC Program Interim Rule [\(24 CFR 578.7\(a\)\(9\)\)](#) mandates CoCs establish centralized systems and written standards.
- Wake CoC Charter [Section III.B.]: “Wake CoC shall review and vote to approve its charter at least annually”. [24 CFR 578.7\(5\)](#)
- Lead Agency MOU [Section V.B.14.]: “Establish, maintain, and review written standards for providing homelessness assistance programs.”



Reminder: Summary of Initial Changes in Charter



Charter Section	Proposed Edits	Justification
All	- Formatting changes - Language consistency - Add CFR References	Table of Contents will be added once content is approved by CoC Board and Membership.
V.B. and V.C.	- Define CoC Membership Eligibility - Add Membership Annual Renewal Process and Voting Expectations	Increased interest in membership
V.F. (Formerly V.E.)	- Add objective criteria for membership voting procedures - Removal of voting for “all general policies or procedures that apply to the Wake CoC”.	Increased membership impacts overall response and engagement in Membership votes. Proposed change ties voting expectations and response to annual review process and eligibility for future votes. Policies with significant nuance and/or direct service knowledge are challenging to review and engage full CoC Membership on. i.e. HMIS and Coordinated Entry Policies and Procedures. Additional safeguards still present in CoC Lead Agency MOU, roles of CoC Governance Board and Committee Work Plans.
VI.B.	Board Composition and Leadership: - Add of two (2) Board seats, one for law enforcement and one for permanent housing provider - Add of ex-officio seats for elected officials	Aligned with HUD priorities detailed in CoC NOFO. Ensure representation of all service provider types.
VII (Formerly IX.)	Committees - General language updates and consistency - Consolidation of Fair Housing Advisory and Homeless Services Advisory Committees	Alignment with Executive Orders and HUD Priorities. FHAC and HSAC CMTEs shared goals: - Customer service and grievance processes - Access to services, termination standards - Improved communications and awareness
(Formerly VII.)	Removal Leadership Council	Lead Agency Staff leading coordination and supporting Committee content naturally in collaboration. - Lead Agency produces monthly at a glance of meetings. - CoC Board and Lead Agency still maintain ability to pull together Committee Chairs on an as needed basis.

Reminder: Summary of Initial Changes in Standards



Proposed Edits/Edit Type	Details and Justification
General content, language consistency and formatting edits throughout Written Standards	Reduced length of Written Standards with consolidation of sections and incorporation of policies previously separated from the Written Standards.
Addition of section for Requirements for All Programs	Reduces duplication for standards required regardless of project types, including but not limited to emergency transfer requirements, terminations, etc.
Addition of Anti-Discrimination and Equal Access parts	Previously standalone CoC policy.
Addition of Grievance and Anti-Retaliation Policy and Procedures	Previously standalone CoC policy.
Standardization of Project Type Sections: Program Model, Timeframe, Essential Elements, Performance and Evaluation	Project type sections now include consolidated information and project details.
Addition of Supportive Service Only (SSO) and Transitional Housing (TH) Project Type Sections	Not previously included in the Written Standards. Included based on expected priorities of the FY2026 HUD NOFO.
Move and Addition of Appendices/Attachments	Includes Key Terms (previously at beginning of Written Standards) and procedure documents.

Public Comments Received

	Public Comments Received	Outcome/Edits Made
Charter	Pg. 17, right before Funding Review Committee, the sentence that starts with “To limit the undue influence... “ still has a reference to the Leadership Council in that sentence...should be removed since there will not be a leadership council. Addtl Items Discussed: Potential need for additional specifics on CoC Board closed session.	Remove reference to Leadership Council. Closed session details sufficient for current operations. No additional detail necessary.
Written Standards	Flag to revisit benchmarks for emergency shelter exits. Addtl Items Discussed: • Opportunities for alignment across non-CoC funded programs • Framework for updates to CE and HMIS Policies and Procedures (2026)	Benchmarks determined as consistent with federal guidelines and performance metrics. Operates as a target, not a requirement.

Summary of Changes at Board Approval

- The CoC Board approved advancement of the Charter and Written Standards with the following additional changes:
 - Grammar and language consistencies
 - Formatting and Table of Content updates
 - *Now searchable by heading.*

Charter specific change:

- Shifted the additional law enforcement seat to be a representative from adjacent court systems. Aligns with HUD priorities.

Written Standards specific change:

- Promoting Treatment and Recovery
 - *“Housing projects will not operate drug injection sites or safe consumption sites, knowingly distribute drug paraphernalia on or off property under their control, knowingly permit the use or distribution of illicit drugs on property under their control, or conduct, permit, encourage, or allow any of these activities under the pretext of ‘harm reduction’.”*

Next Steps

- **Requested action of the Membership:**
 - Motion to approve the revised Wake CoC Charter and Written Standards.
- Membership voting via online form Tuesday, 06/23 – Wednesday, 7/1 (7 business days).

CoC Strategic Initiative



Wake at Home will prevent and eliminate street sleeping through a targeted rehousing strategy.

Phase I: 2026 - 2027 2 Year Surge	Phase II: 2028+ Annual Sustainability
\$22M 1,400 households	\$23M/Year ~1,800+ households



~400 Direct to Housing
(Unsheltered, Long Stayers)
~1,000 Rapid Resolution
(Shelter Inflow)

Phase I: Funding Overview

Phase 1: Surge

- Planned commitments of \$15M in new and leveraged public funds
- Gap of \$6 million
- Marketing and fundraising campaign taken up by CoC Board
- Developing “opportunity menu” for businesses, faith-based partners
- Municipal engagement

Phase 2: Sustainability

- Continued public sources
- Pursuit of larger philanthropic opportunities
- Explore endowment fund structure
- Municipal engagement and regional partnerships

Quick Update: Fiscal Agent

- **Overview:** CoC Board received three (3) responses to the Request for Information (RFI) spanning different structures and organizational type.
- **Approach to Follow Up:** Convened CoC Executive Committee for review and initial recommendation to the CoC Board.
 - CoC staff consulting with County Attorney Office and Procurement for additional steps related to duties outlined in the MOU.

Direct to Housing & Street Outreach Synergy

- Unsheltered homelessness strategy

Street Outreach Committee	Wake at Home
• Goal to assign team zones • CE referrals by capacity and zone	• Requires designated lead outreach by site • HMIS Workflow
• Unsheltered strategy review • Site assessment and prioritization	• Updates based on Committee feedback • Putting it into practice with dedicated housing resources, roles/responsibilities

- **Immediate Next Step:**

- Two-Day Direct to Housing Design Workshop to pull it all together!

Adjourn



Next CoC Membership Meeting:

- Monday, July 27, 2026 from 2 - 3:30 PM
- Raleigh Housing Authority Community Room – 971 Harp St

Tentative Agenda

- Hold for Funding Opportunities
- Strategic Initiative

CoC Coordination or for more info: Info@wakenc507.org